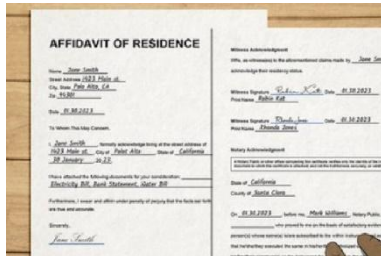


## FIBRE to the HOME (FTTH)

VERSION OT-FTTH-V1

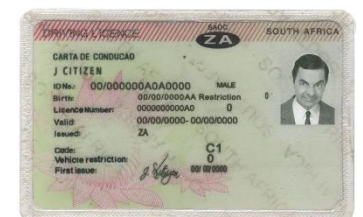
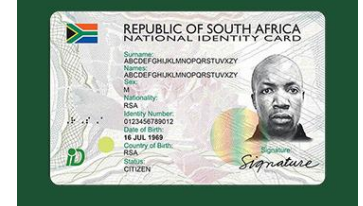
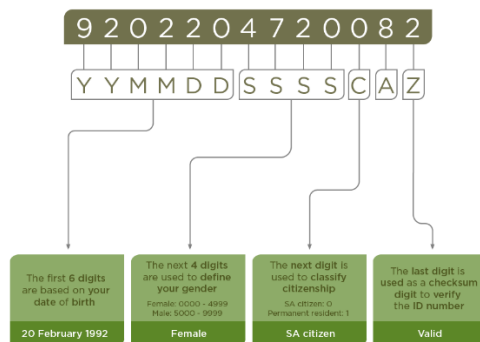
Tel: 010 476 9100  
Email: [sales@opentel.co.za](mailto:sales@opentel.co.za)

1. **PROOF OF ADDRESS** must be for the **ACCOUNT HOLDER** and match the service address **UNLESS** the **ACCOUNT HOLDER** is taking the service at another premises. Lease agreements or affidavits are accepted.



2. **IDENTIFICATION**

### South African ID Number



3. **QUOTE** must be signed with **NAME, SIGNATURE & DATE**

### Special T's & C's

1. Wholesale customers don't qualify for Opentel specials.
2. Always ASK the customer if they have their router/want to use their own router, then there is No need for Opentel's FREE TO USE ROUTER.
3. **PAYMENT REQUIRED UPON ACTIVATION**, or the **CUSTOMER GETS SUSPENDED**, No deviation will be tolerated.
4. **CHECK IF CUSTOMER HAS AN ACTIVE SERVICE**, if customer is cancelling with their current ISP, Opentel requires the proof of cancellation.
5. All blocks marked **IN YELLOW** on this pricelist are Opentel's specials for the month. Sign-up and processing must take place between the first and last day of the month. Failing which, the special will not be applied.

Month to Month Contracts

Subject to coverage check

30 days cancellation

Lead time 10-25 days

Mean Time to Repair (MTTR) 120hrs

Daily Fair usage policy applies

FREE INSTALLATION, CONNECTION, ACTIVATION & FREE TO USE ROUTER/ONT VALUED AT R4999

For Zoom Fibre, Frogfoot Air, Openserve Webconnect, the ONT has WiFi – No router required

Router Delivery FEE R199

CANCELLATION PENALTY IN THE FIRST 12 MONTHS IS R1999

Detailed T's and C's available at [www.opentel.co.za](http://www.opentel.co.za)