

Andrew Roberts

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Stillwater, OK 74074

580-504-3784
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Skills

- Singleboard computers
- Experience and practice in a wide array of programming languages
 - Python
 - C++ and C#
 - Arduino IDE
 - Java and Javascript
 - SQL
- Customer Service
- Apple Safety Training
- Windows and Mac troubleshooting
- Helpdesk Support
- Ticket management system
- Git

Experience

University of Michigan / Tech Consultant II

OCTOBER 2022 - JULY 2023, Ann Arbor MI

- Provided tier 1 help desk support helping perform basic troubleshooting and computer repair.
- Managed ticketing system and asset cataloging
- Provided service to students and faculty with computer repair/computer checkout
- Effective multitasking

Southwestern Oklahoma State University/ Computer Lab Assistant

AUGUST 2019 - MAY 2022, Weatherford OK

- Helped students and users with software setups and provided computer assistance
- General computer and printer troubleshooting and maintenance

Education

Southwestern Oklahoma State University, Weatherford OK - *Computer Science*

AUG 2019 - MAY 2022

Graduated Magna Cum Laude in Computer Science focusing on programming, information technology, cyber security, and databases

Minored in Computer Technology including basic electrical science, circuit board design, and single board computers.

University of Michigan, Ann Arbor - *Robotics Graduate Program*

AUG 2022 - MAY 2023

Accepted into the Robotics Graduate program. Completed coursework involving mobile and stationary robotics systems and autonomy. As well as artificial intelligence and control systems.

Internships

XSEDE Science Research Internship, Weatherford OK

AUG 2019 - MAY 2020

Published a research paper through the XSEDE Internship while researching swarm robotics and its applications to the real world.