Pls update the softeware as followed steps :

RMD Motor Assistant V2.0 — □ ✕

Select COM [▾] Baud Rate [115200 ▾] ID [1 ▴▾] [CONNECT]

[Setting] [Encoder] [Product] [Test]

1. select correct COM port

2. select the hex.file

[_____] [Open File]

[_____] [Download]

3.download the file [Read]

Comm Error : 0

RMD Motor Assistant V2.0 — □ ✕

Select COM [▾] Baud Rate [115200 ▾] ID [1 ▴▾] [CONNECT]

[Setting] [Encoder] [Product] [Test]

Motor Poles   [28   ▴▾]   4. check the poles of your motor .

Encoder Type   [   ]

Motor/Encoder Ratio   [0   ]   5.Align the motor ,don't
                                             move the motor till
Motor/Encoder Offset   [0   ]   process finished

Motor/Encoder Direction [   ]

Motor/Encoder Align Power [150   ▴▾] [Align]

Motor Zero Position   [0   ] [Set]   [Save]

[Read]

Comm Error : 0