

Contact

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Top Skills

Data Wrangling
Data Analysis
Multitasking

Matthew Tabola

Shift Assistant at Amazon / Data Analytics Fellow
Greater Boston

Summary

Hello! I am formerly an Assistant Manager at Amazon, sharing in the responsibility of delivering all those smiles to your door! I am also enrolled in a Data Analytics Program, with a deep focus on SQL, Python, Excel, and visualization softwares. You'll find me to be extremely dependable as well as versatile, eager to adapt to any new situation or challenge that arises. I also love amateur radio, and you can often catch me on the air!

Experience

Amazon

Shift Assistant

August 2021 - June 2024 (2 years 11 months)

Coordinate and direct dozens of inbound and outbound linehauls

Lead, coach, assist, and audit associates

Determine nightly staffing assignments for 40+ associates

Always prioritize customer quality assurance

Sentinel Benefits and Financial Group

Customer Service Representative

June 2020 - January 2021 (8 months)

Resolve thousands of financial and medical benefit inquiries

Act as a close liason between numerous departments

University of Massachusetts Amherst

Residence Hall Security Monitor

March 2017 - May 2020 (3 years 3 months)

Ensure student safety by verifying identification

Calmly handle and escalate emergency situations

Education

Correlation One

Data Analytics · (2024)

University of Massachusetts Amherst
Political Science and Spanish · (2016 - 2020)

North Andover High School
· (2013 - 2016)