

Dear Dr. Ahmed,

We fully agree that proper medical oversight and alignment with global best practices are essential to ensure compliance and patient trust.

To this end, our roadmap includes:

- **Physician Oversight:** The tool recommends suitable specialties and doctors, while all diagnoses and medical recommendations first appear to physicians for validation before reaching patients.
- **Human-in-the-Loop Design:** AI supports data collection and triage, with final decisions remaining strictly with medical staff.
- **Progressive Governance:** A phased roll-out with monitoring and feedback to strengthen safety, reliability, and compliance.
- **Future Work:** Integration of an agent to fetch clinical guidelines (e.g., medications, labs, radiology) from trusted sources such as UpToDate to further support physicians.

Additionally, **the diagnosis prediction component** has already been refined through multiple revisions with **Andalusia Al Shalalat doctors under Dr. Badr's supervision**, ensuring strong clinical alignment.

We greatly value your feedback and look forward to your continued collaboration.