



# Andile Motha

NETWORK SENIOR TECHNICAL OFFICER



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Black, Female  
9306300159086  
Code 8 Drivers License

## SKILLS

10
Communication
10
Microsoft Office
10
Network Monitoring
10
Fault Finding/ Trouble Shooting
10
Problem Solving

## EDUCATION

### NATIONAL SENIOR CERTIFICATE

Hoerskool Reynopark | 2011

### NATIONAL DIPLOMA IN ELECTRICAL ENGINEERING

Tshwane University of Technology | 2016

### PROGRAMME IN ENTERPRISE AND TECHNOLOGY MANAGEMENT

North West University | 2020

### TELECOMS FOR NON-TECHNICAL MANAGERS

North West University | 2021

## CERTIFICATIONS

### CISCO CERTIFIED NETWORK ASSOCIATE

CISCO Network Academy | In Progress

## REFERENCES

### VODACOM REFERENCES

**Harold Brukwe**, Transport Specialist

082 997 2883, [Harold.Brukwe@vodacom.co.za](mailto:Harold.Brukwe@vodacom.co.za)

**Abdul Safodien**, Direct Manager

+27829922803, [Abdul.Safodien@vodacom.co.za](mailto:Abdul.Safodien@vodacom.co.za)

**Thembelani Nxiwa**, Colleague

+27735837479, [Thembelani.Nxiwa@vodacom.co.za](mailto:Thembelani.Nxiwa@vodacom.co.za)

### SNC- LAVALIN REFERENCES

**Sina Madira**, Project Engineer

072 468 2780

**Excellent Mchunu**, Field Engineer

072 201 8239

## ABOUT ME

I'm a young innovative, dedicated and talented Electrical Engineering graduate that utilizes the theoretical and practical teachings to carry out any given task. I'm a communicative and encouraging team player that presents effective ideas and have the ability to assist others in their procedures. I have experience in construction engineering and also telecommunications with good fault finding and network monitoring skills. My career objectives are to work with a leading company and to use my analytical thinking and perseverance to the best of my ability and attaining my professional goal.

## EXPERIENCE

### GRADUATE JNR ENGINEERING TECHNICIAN (INTERNSHIP)

SNC-LAVALIN JUNE 2018-JUNE 2019

Rotate in different departments, learning how they carry their duties daily:

- Safety-Procedures, regulations and paper work according prospective client and the company's as well.
- QA/QC department- Quality assurance of equipment delivered to site, inspection of welding, and inspection of pipe fitting of spools fabricated in SNC fabrication facility which will be installed on site.
- Engineering Department- Technical queries, interactions with the client, grouting procedures.
- Structural-Installation procedures, rigging methods.

### JNR FIELD ENGINEERING TECHNICIAN

SNC-LAVALIN JUNE 2019-MARCH 2020

- worked in the planning and preparation, organization as well as execution of shutdowns and projects in both petro-chemical (BASU Project at Sasol, SoXEC Project Astron Energy in Cape Town) and Energy industry (Eskom Medupi Power Station in Lephalale)
- Implementing tracking systems and working sheets for the progress for shutdown and project for SoXEC Project Astron Energy in Cape Town

### AFRICA NOC, CORE DATA NETWORK MONITORING TECHNICAL OFFICER (INTERNSHIP)

VODACOM PTY(LTD) MARCH 2020- FEBRUARY 2022

### AFRICA NOC, TRANSMISSION NETWORK MANAGEMENT SENIOR TECHNICAL OFFICER

VODACOM PTY(LTD) FEBRUARY 2022- JULY 2022

- Monitor Transport core data network and services.
- Capture faults and manage incidents according to fault management processes.
- Diagnose and resolve faults remotely.
- apply network management tools effectively toward fault diagnosis and resolution and also determine customer and business impact
- Keep up to date with network changes and evolving network architecture.
- Identify problems and capture problem as per fault management processes.
- Management of escalations and reporting for services.
- Manage planned work and provide support
- To liaise with internal and external support teams toward fault resolution.
- Software used to analyzed fault Remedy(IBM), Netcool, Putty, Blue Planet, Cacti, Awe Masekind, Coriant/Tellabs, Nokia SAM and DWDM

### FIELD ENGINEER

AUREX CONSTRUCTORS JULY 2022-SEPT 2022

AUREX CONSTRUCTORS JULY 2023-SEPT 2023