

Summary

Graduate of **Hong Kong Jockey Club's Generation Front-End Web Developer Program**, I am seeking an entry level position in the areas of user experience and front-end design for web and mobile applications using H5, React and other JS-based Content Management Systems. Previous experience in high-pressure, client service delivery roles prepared me to handle the challenging demands in an Agile IT development environment.

Job Experience

OPS, Sinotrans (Hong Kong) Air Transportation Development Co. Limited Full time staff

- 2021.Jul-2021.Jun

- Responsible for filing customs declarations for high value, high technology air freight shipments for international clients. Processed over thousands shipments of smartphones and chemical agents accurately and without delay despite supply chain disruption due to the pandemic.
- Oversaw logistical operations for the last mile delivery of goods into HKIA and handled on-site issues such as truck scheduling and providing emergency assistance to truck operators to ensure on-time delivery.

Waiter, The Hong Kong Jockey Club Part-time staff

- 2020.Mar-2018.Sep

- Served as the lead assistant to the VIP room foreman to ensure smooth and efficient service for esteemed guests of the club. Handled thousands of VIPs of all ages with high customer service rating and feedback.
- Led front of the house training of new and part-time staff and coordinated catering with other departments for major events at the club VIP room.

Sales, Sa Sa International Holdings Limited Retail Intern

- 2018.Feb-2016.Sep

- Assisted Mainland and local customers across diverse set of beauty and personal hygiene needs. Required deep knowledge of Sasa's product range, promotions, and margin.
- Met diverse and challenging daily sales goals consistently over a two year period.

Agent consultant, Tung Wah Group of Hospitals

- 2016.Aug-2016.May

- Provided full range support on day-to-day operations including placing orders with suppliers, liaised with internal departments, and handled employer-employee relationships.
- Managed the training and well-being of disadvantaged employees, devised programs for maintaining branch hygiene, customer service delivery in a safe and effective manner.

Education

Front-end Web Development Program at Generation

- 2022.Feb-2021.Nov



Higher Diploma in Hotel and Catering Management at HK Institute of Vocational Education

- 2020.Dec-2018.Sep



Diploma of Foundation Studies - Retail at HK Institute of Vocational Education

- 2018.Jun-2016.Sep

Degree of Business Management at Tatung University (Taiwan)

- 2016.Jan-2014.Sep



Technical Skills

- JavaScript
 - HTML5 / CSS
 - Github
 - React
 - Bootstrap
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Values

- Relationships with co-workers
- Personal development
- Interdependence

Attitudes

- Cooperative
- Respectful
- Decisive

Skills

- Oral communication skills
- Active learning skills
- Active listening skills

Knowledge

- Knowledge related to customer and personal service
 - Knowledge related to sales and marketing
 - Knowledge related to clerical
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Expected salary

- \$15,000 - \$20,000

Availability

- Immediate