

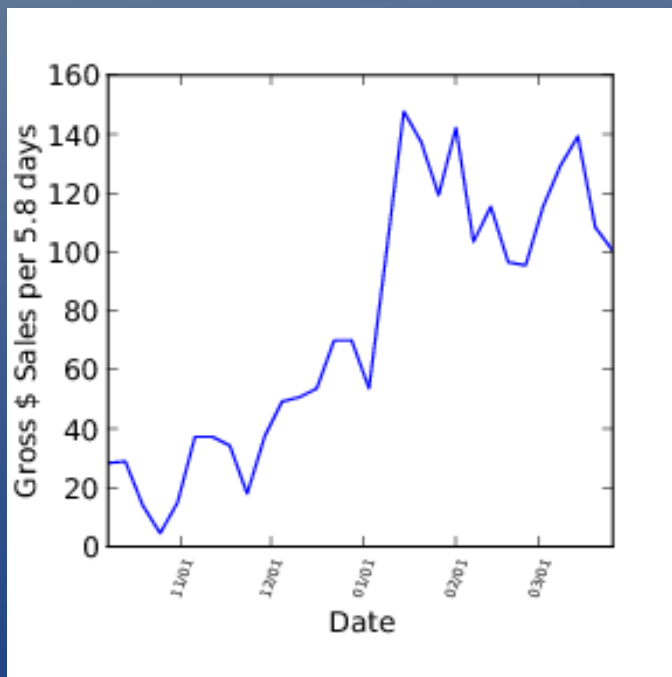
DevRev: Developer Revenue Analysis

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Nov 1, 2010



Revenue Tracking -- First Attempt (2/2)

- Wrote Python script to split requested date range into 30-day chunks
- Parse CSV files, aggregate in histogram
- **Problem:** Records don't distinguish between apps



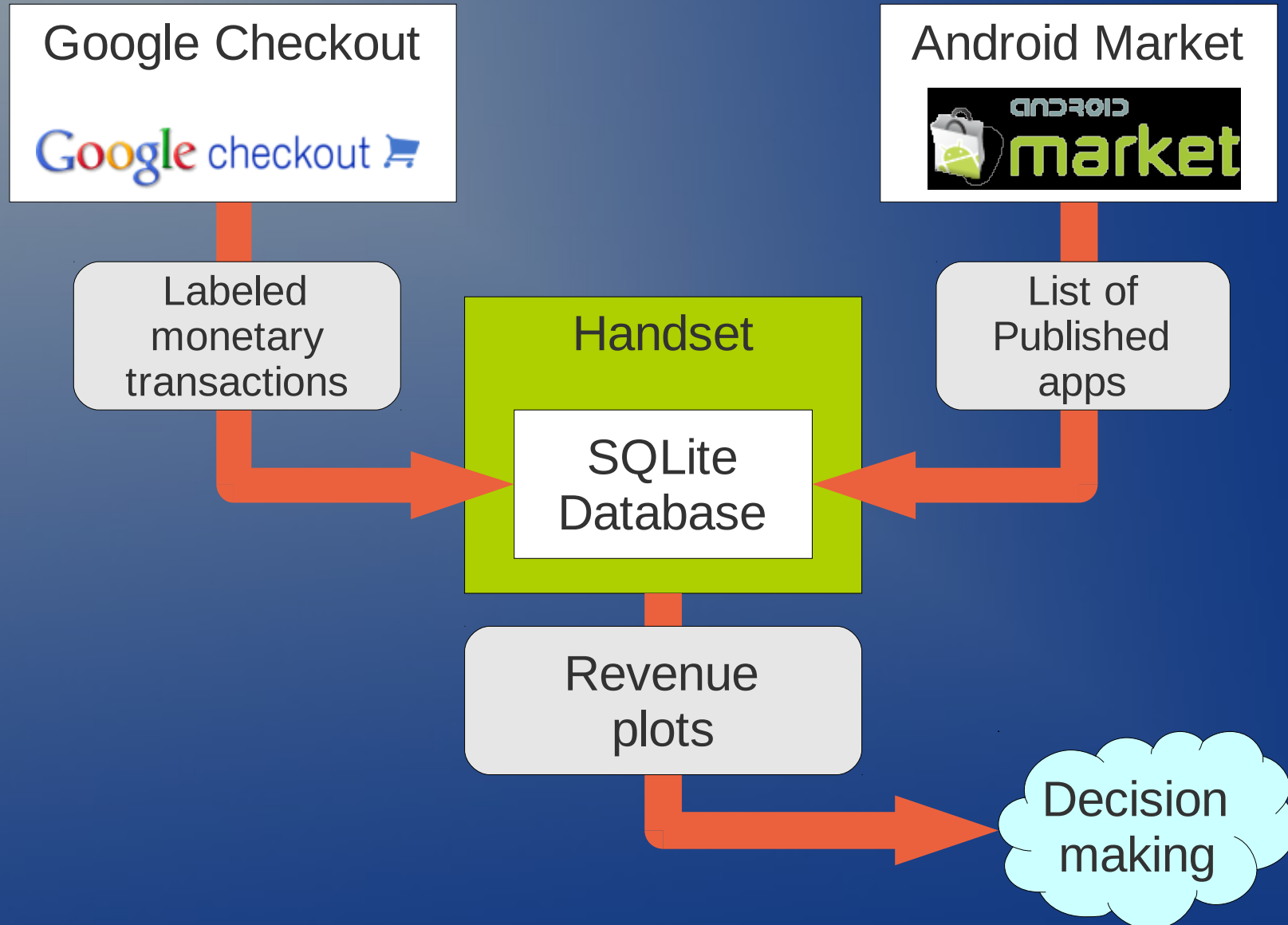
- Uses Matplotlib for plotting
- Adjustable bin count
- Released online: <http://www.anddev.org/general-f3/howto-graph-plot-android-market-sales-from-google-checkout-t9442.html>

Combined sales, Oct – Mar

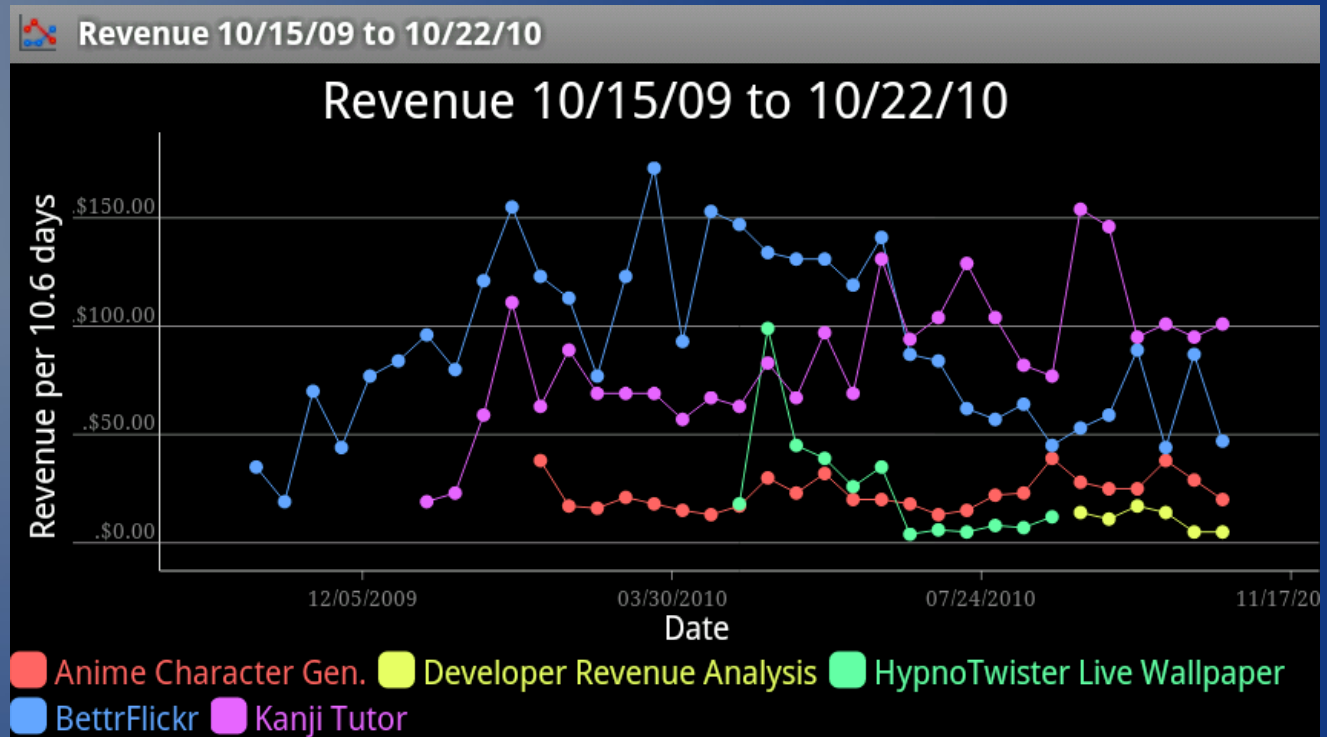
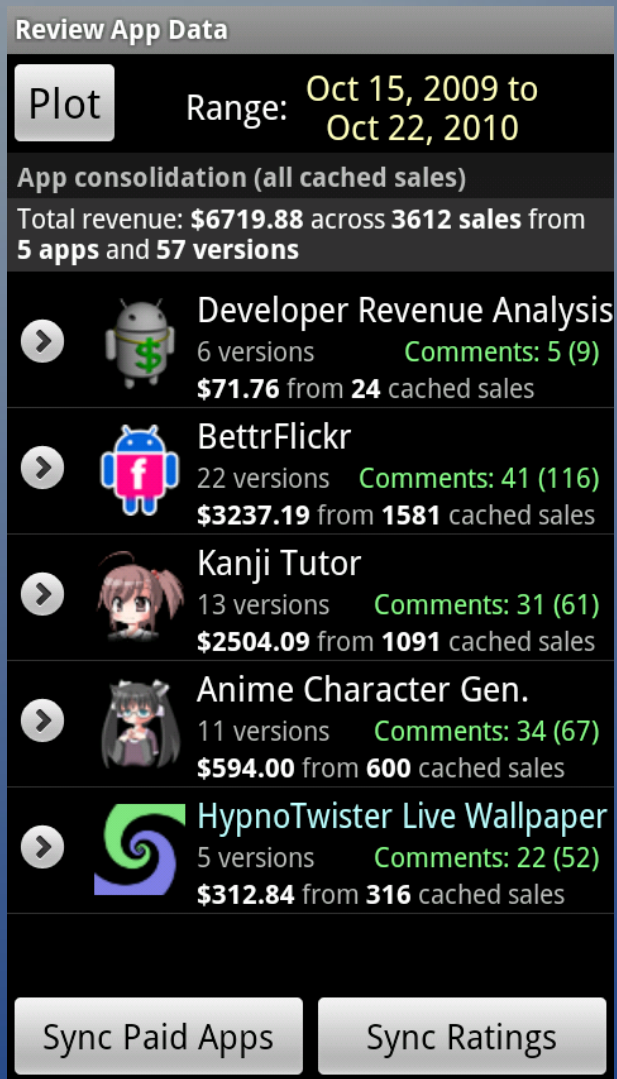
Revenue Tracking -- A Better Solution

- Use Google Checkout's "Notifications" API to obtain more complete data
 - XML web service (well-documented)
- Combine with Android Market API
 - Unpublished API, but reverse engineered (independent open source project)
 - Gets a list of a publisher's current apps (with icons)
- **Productize** as a new Android app!

System Overview



Preview of Final Product



- Revenue summaries by App
- Time plots

Challenges

- Obtain data
- Design schema
- Platform bug
- Improve speed

Challenges

- **Obtain data**
- Design schema
- Platform bug
- Improve speed

Google Checkout "Notifications" API

What data is available?

- A "Full" record (a.k.a. <new-order-notification>)
 - Created for every new order placed
 - Large (~4KB)
 - Order number
 - Product ID
 - Many extras: Billing address, product description, etc.
- A "Charged" record (a.k.a. <charge-amount-notification>)
 - Created for every purchase unreturned after 24 hours
 - Minimal data (< 0.5KB per record)
 - Order number
 - Charge amount
 - Timestamp

Google Checkout "Notifications" API Constraints

- A "full" record has every field that a "charged" record does, but has no way to discriminate between *returns* and *completed orders*.
 - Makes both types of query necessary
- Because of returns, there will be fewer "charged" records than "full" records
- Can **query** for records by date range or order number

Google Checkout "Notifications" API Strategy

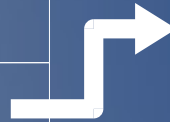
- First query "charged" records by date
 - Obtains order numbers for all "kept" purchases
 - API gives 50 per page, with "next page" token
- Next query "full" records by order number
 - May specify 16 order numbers at a time
- Implement a SAX parser, insert records into DB

Challenges

- Obtain data
- **Design schema**
- Platform bug
- Improve speed

Naïve Database Schema

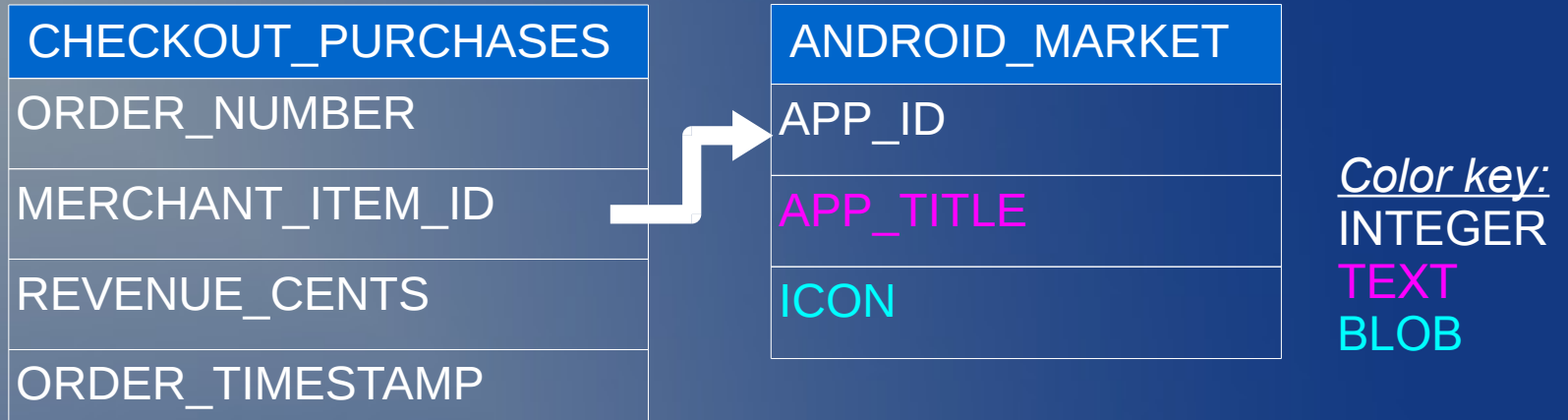
CHECKOUT_PURCHASES
ORDER_NUMBER
MERCHANT_ITEM_ID
REVENUE_CENTS
ORDER_TIMESTAMP



ANDROID_MARKET
APP_ID
APP_TITLE
ICON

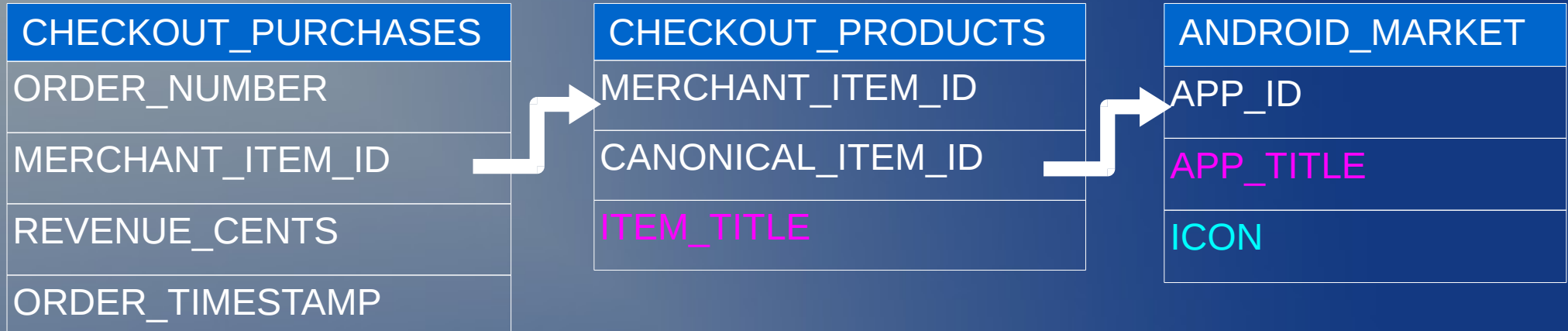
Color key:
INTEGER
TEXT
BLOB

Naïve Database Schema



- **Problem:** New app versions (updates from the developer) are treated as distinct products in Google Checkout (they get a new **MERCHANT_ITEM_ID**)
 - The most recent app version has a **MERCHANT_ITEM_ID** that matches the **APP_ID**
 - All other app versions have unique **MERCHANT_ITEM_IDS**
 - Many-to-one mapping between **MERCHANT_ITEM_ID** and **APP_ID**

Improved Database Schema



- **CHECKOUT_PURCHASES** is **JOINED** with **CHECKOUT_PRODUCTS** in a **VIEW**
- **ITEM_TITLE** is compared to **APP_TITLE** and used to automatically set **CANONICAL_ITEM_ID** to the appropriate **APP_ID**

Populating Database (1/2)

- "Charged" record
 - Order number
 - Charge amount
 - Timestamp
- "Full" record
 - Order number
 - Merchant item ID
 - Item title

Populating Database (2/2)

- "Charged" record

- Order numbers
- Charge amount
- Timestamp

CHECKOUT_PURCHASES
ORDER_NUMBER
MERCHANT_ITEM_ID
REVENUE_CENTS
ORDER_TIMESTAMP

- "Full" record

- Order number
- Merchant item ID
- Item title

CHECKOUT_PRODUCTS
MERCHANT_ITEM_ID
CANONICAL_ITEM_ID
ITEM_TITLE

Challenges

- Obtain data
- Design schema
- **Platform bug**
- Improve speed

Platform Bug

- Complete data loss in SQLite
 - Sporadic but reproducible by inserting thousands of records
 - Was I using the database incorrectly?
 - Tracked to a bug in the version of SQLite used by the Android platform
 - Browsed source code (<http://source.android.com/>)
 - SQLite mailing list archive
 - Remedied in Android 2.2
 - Postponed release and set minimum platform version requirement

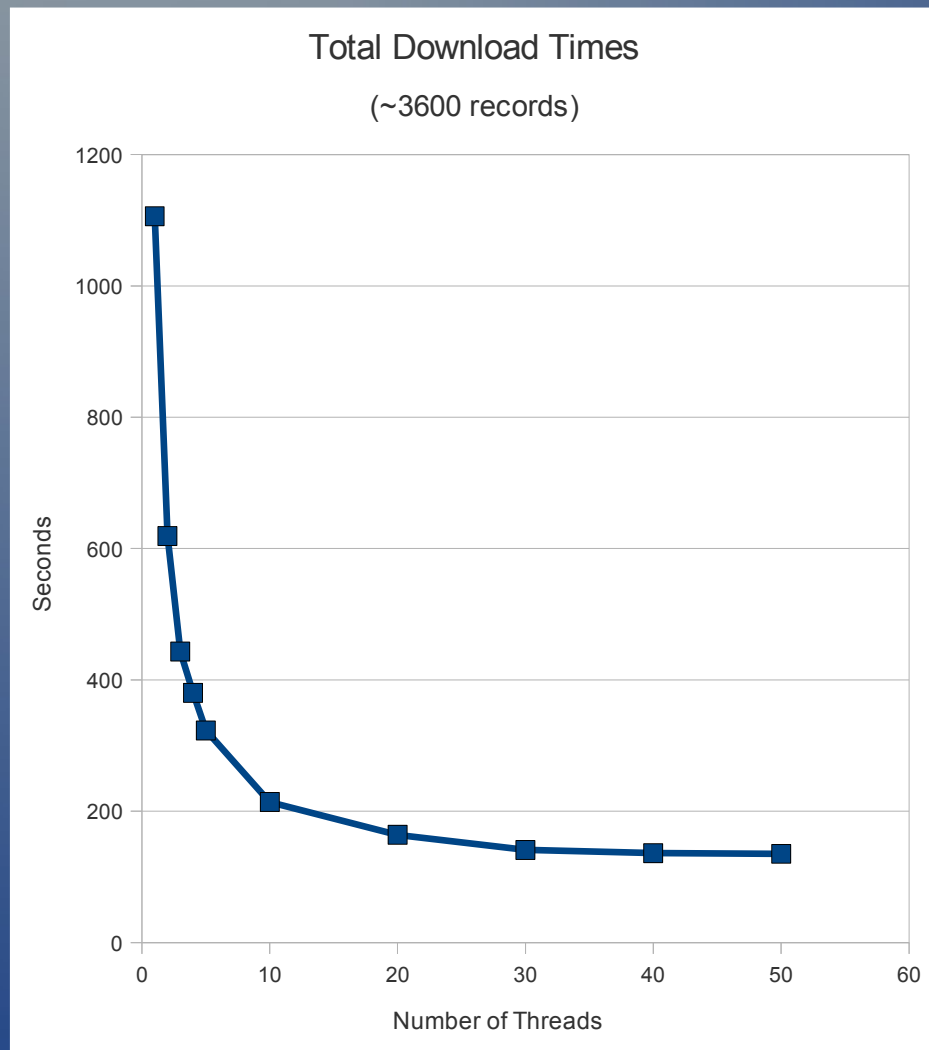
Challenges

- Obtain data
- Design schema
- Platform bug
- **Improve speed**

Reducing Download Times (1/2)

- Problem: Unsatisfactory download times
 - Almost 20 minutes for me (around 3600 records)
 - What about other (more successful) sellers?
 - My target audience: 100K sales or fewer
 - At least, runs as a background process (start and forget, notified when complete)
- Solution: Multithreaded downloads
 - Server-bound, not bandwidth-bound
 - Required refactoring design from sequential to parallel

Reducing Download Times (2/2)

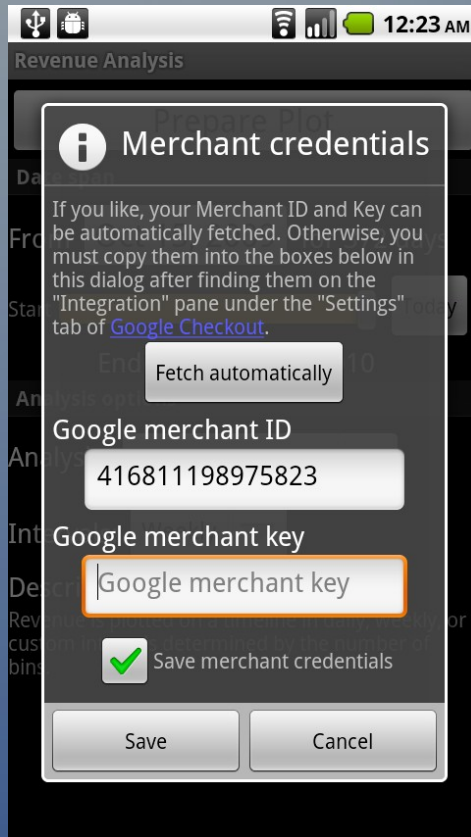


- Download takes 18 minutes without multithreading
- Adding a second thread nearly doubles speed
- No significant improvement beyond 30 threads (2:15)

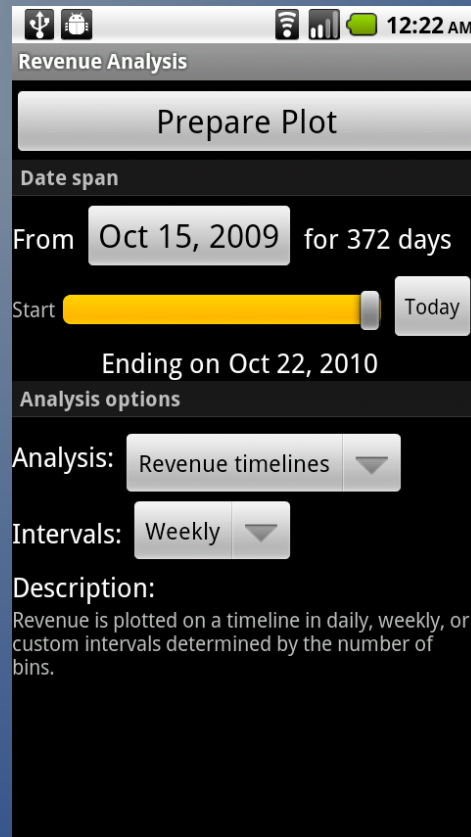
User Interaction Sequence (1/2)

1. Obtain login credentials
2. Download sales within a certain date range
 - Cache sales in database (persistent storage)
 - Mark a date range as cached
 - Allow cache date ranges to be merged
3. Automatically/manually **consolidate** Google Checkout "products" as Android Apps
4. View/Export sales plots

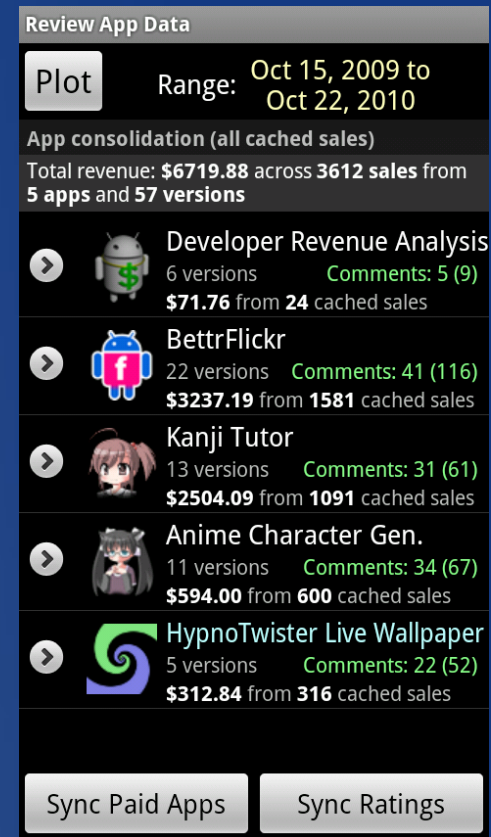
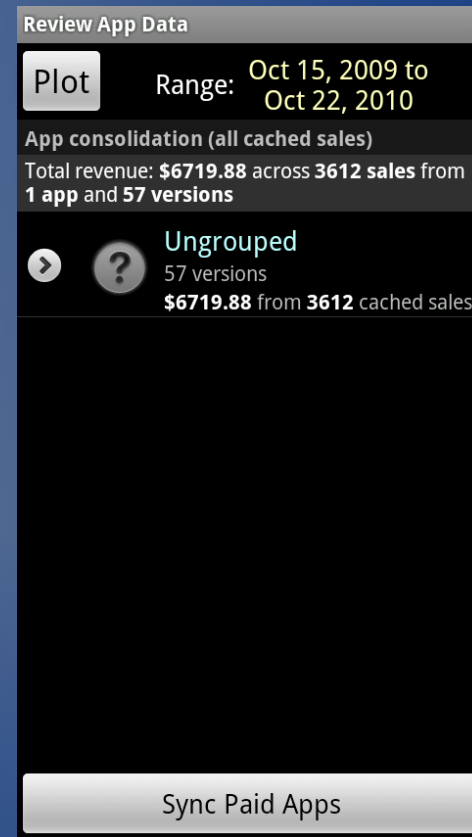
User Interaction Sequence (2/2)



(1)
Authenticate

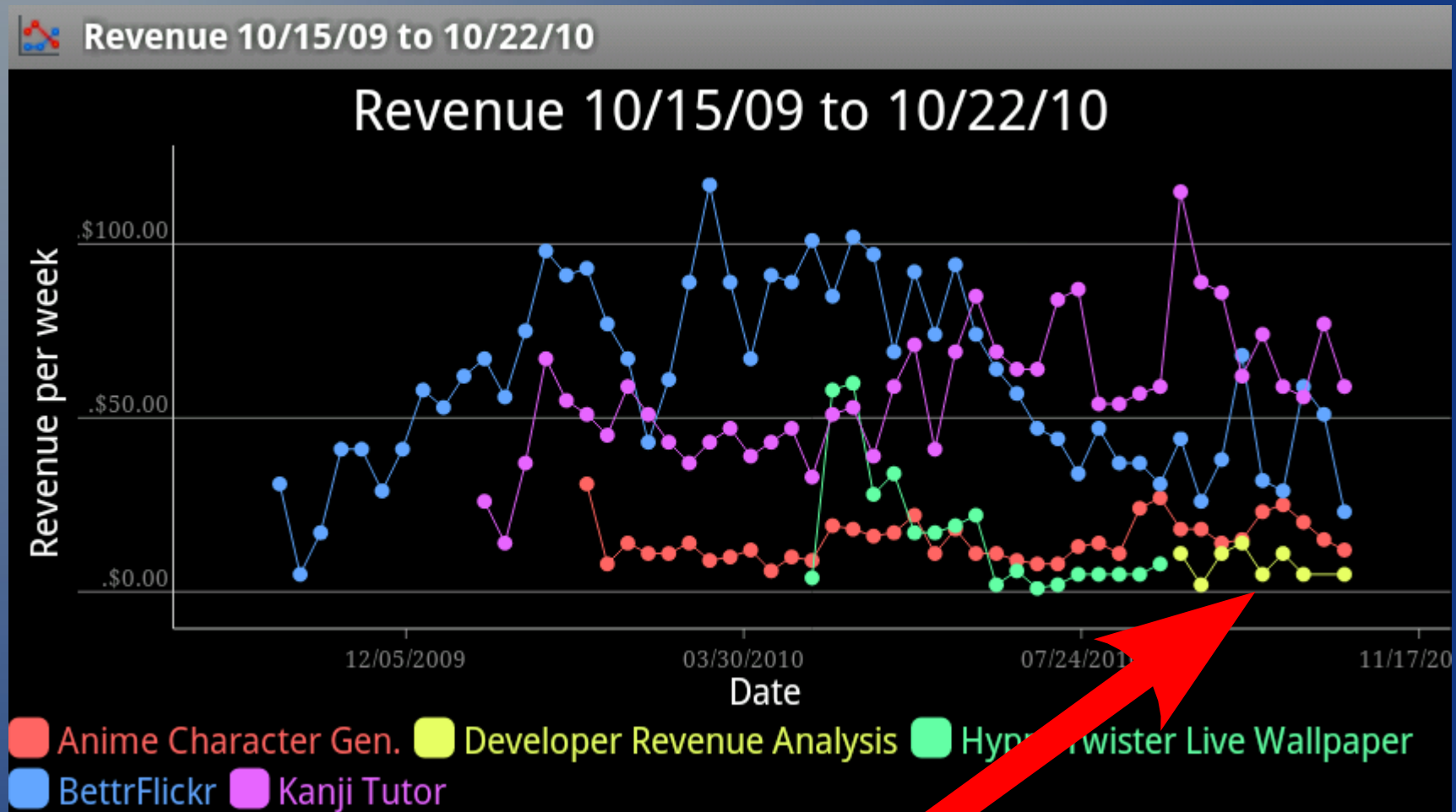


(2)
**Specify
date range
(and analysis
parameters)**



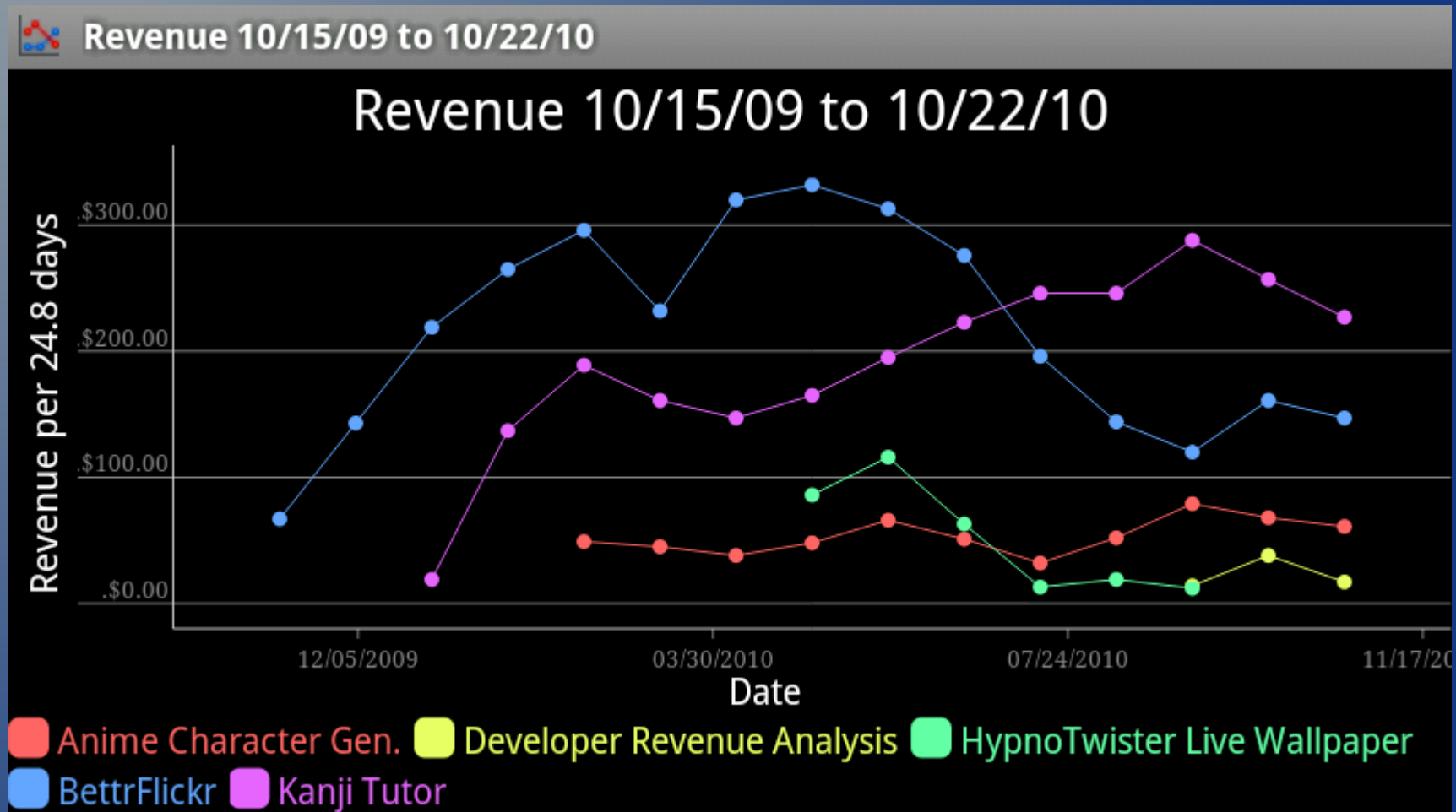
(3)
Consolidate

Finished product

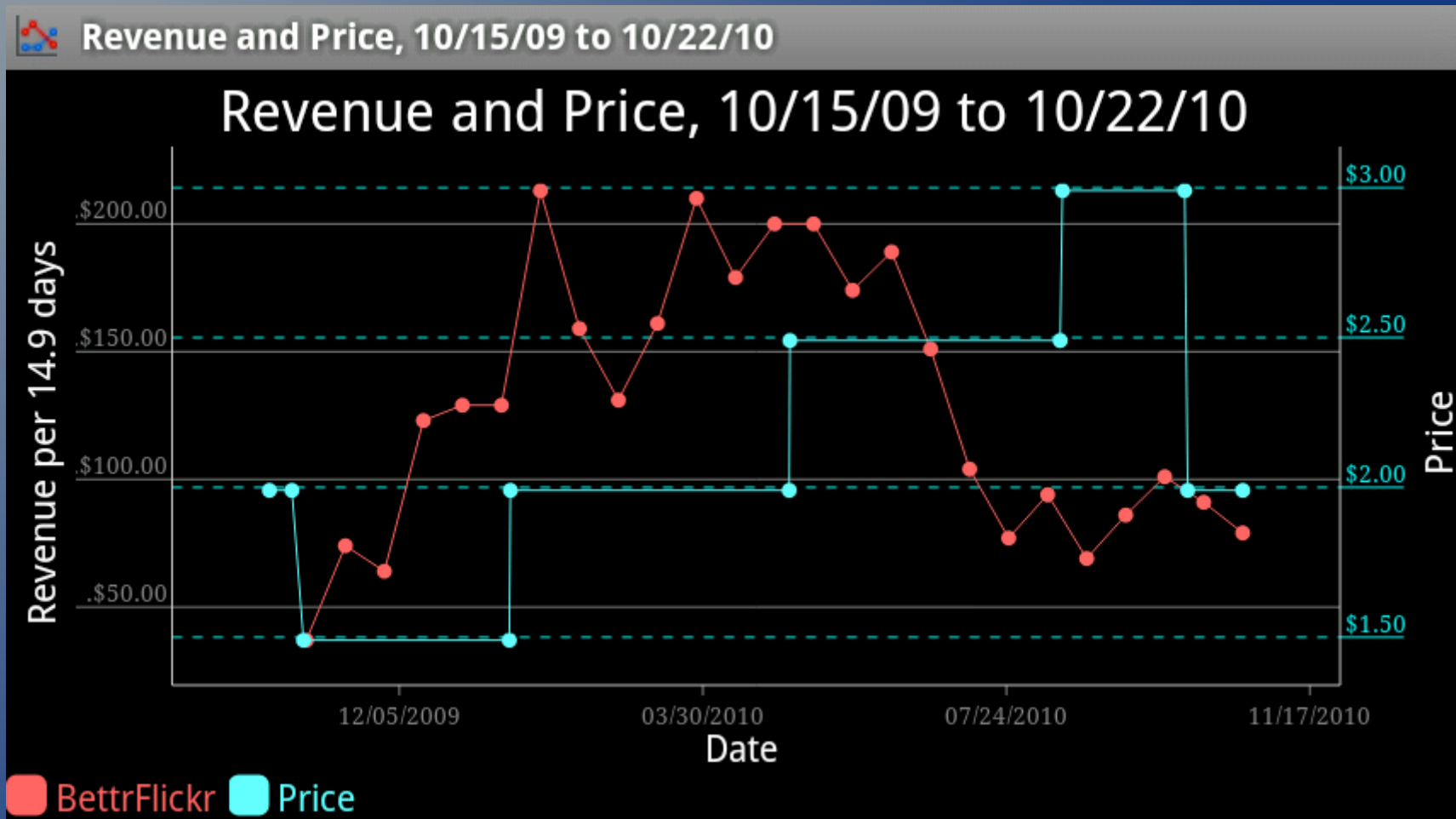


- App is self-hosting

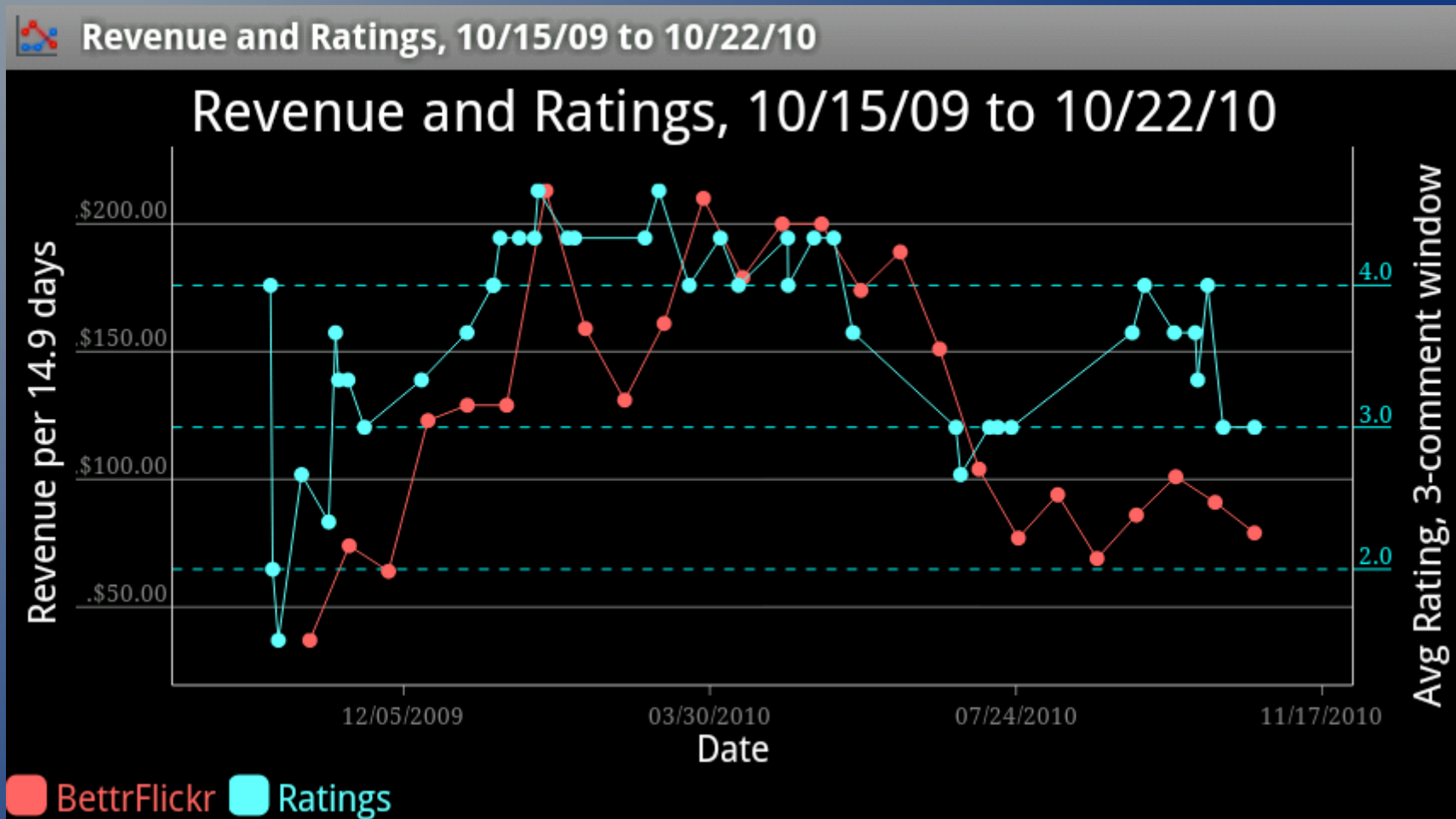
Smoothing with Larger Bin Widths



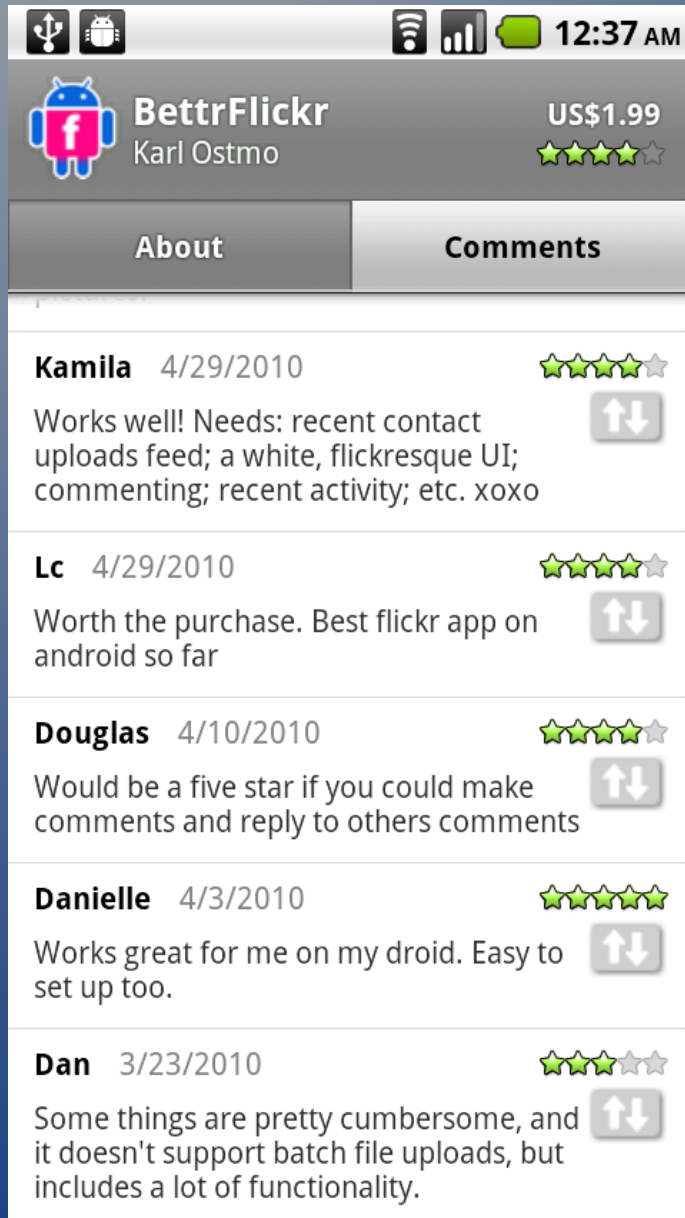
Cause of a Sales Trend? (1/2)



Cause of a Sales Trend? (2/2)



Conclusion



- User comments have an important effect on sales
- More data points needed to determine effect of price
 - Preferably on an app with stable ratings
- The two APIs were integrated successfully to produce revenue plots