# When Do We Need Emergency Services?

Analysing Vic Roads crash data

August 2023

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## Why?

How many emergency services do we need?

Should we reallocate the current distribution?

Where should we send Ambulances & Police in the moment?



## How?

The crash data!

- Find key metrics
- Group the crashes
- Number of times 000 arrived
- Create a statical model

## Major steps











Investigating data structure

General data wrangling

Viewing initial trends

Further data cleaning

Final statistical model



#### Initial Data Structure

#### Pre-Crash data

- ► Time of accident
- Atmospheric condition
- Road condition
- ► Local Government Area (LGA)
- ► Light Condition

#### Post-Crash data

- Severity
- Number of people involved
- Accident Type
- Police Needed
- Ambulance Needed

## Simplifying Data

#### Pre-Crash data

- Day of the week
- Part of the day
- Atmospheric condition
- Road condition
- ► LGA / Region

#### Post-Crash data

- Police Needed
- Ambulance Needed

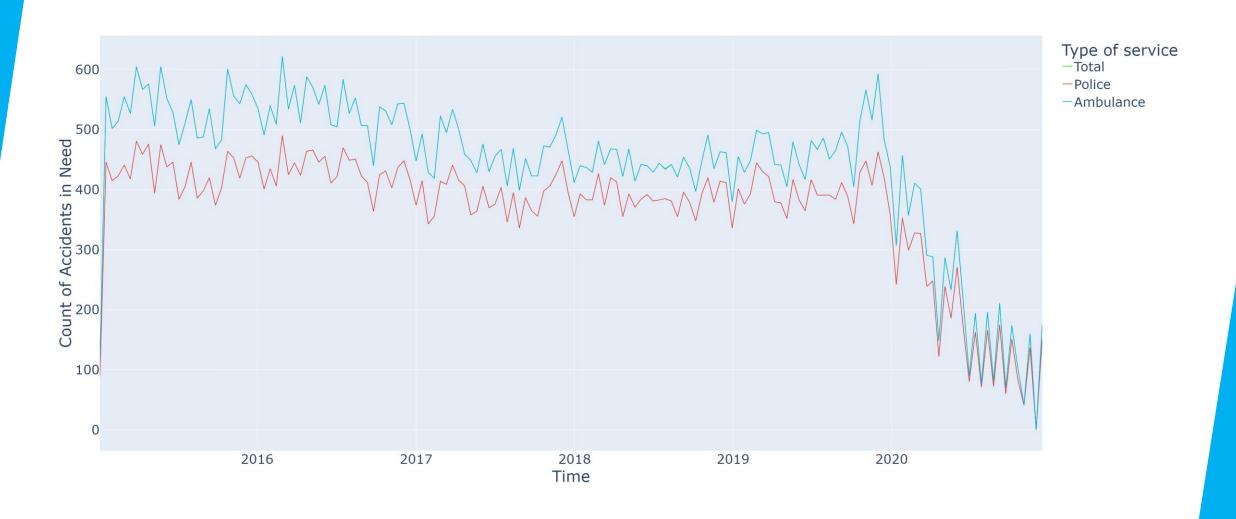
#### **Ambulance Needed**



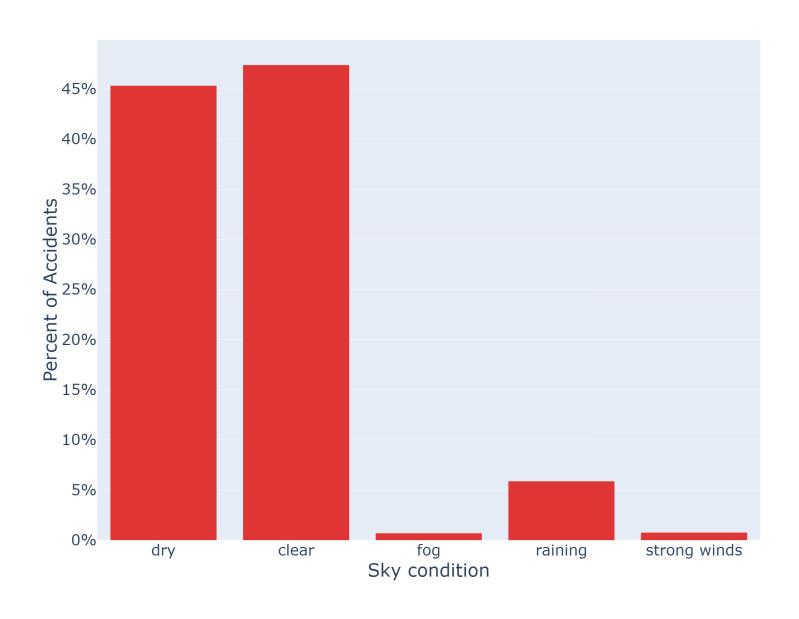
- Only one ambulance per crash
- Each person of a crash had their injury severity recorded
- If someone was taken to the hospital, it was recorded



#### Emergency Callouts Over Time (Fortnightly)



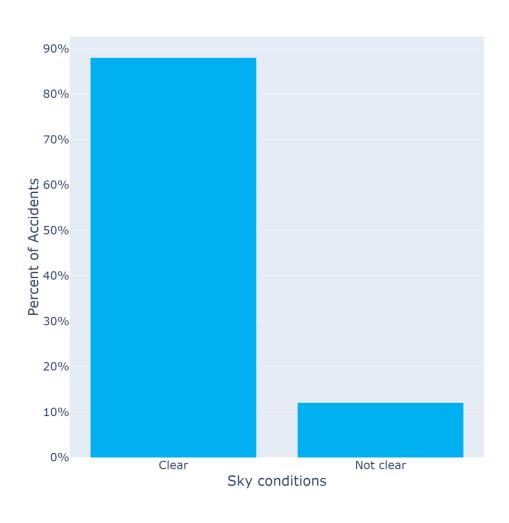
## Crashes by Road and Sky Conditions



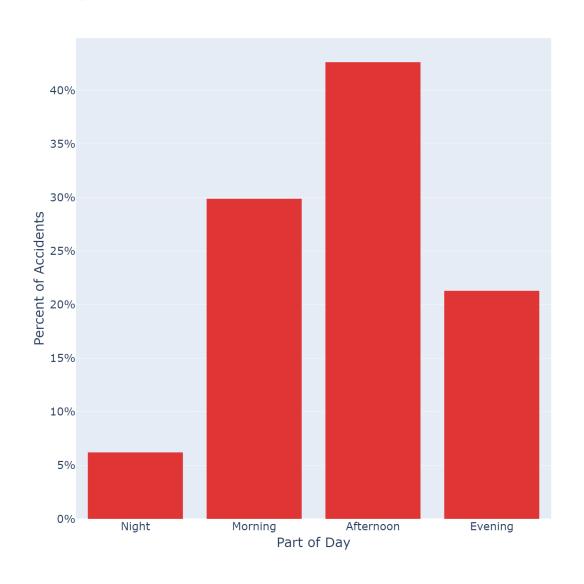
#### **Correlation of Conditions**



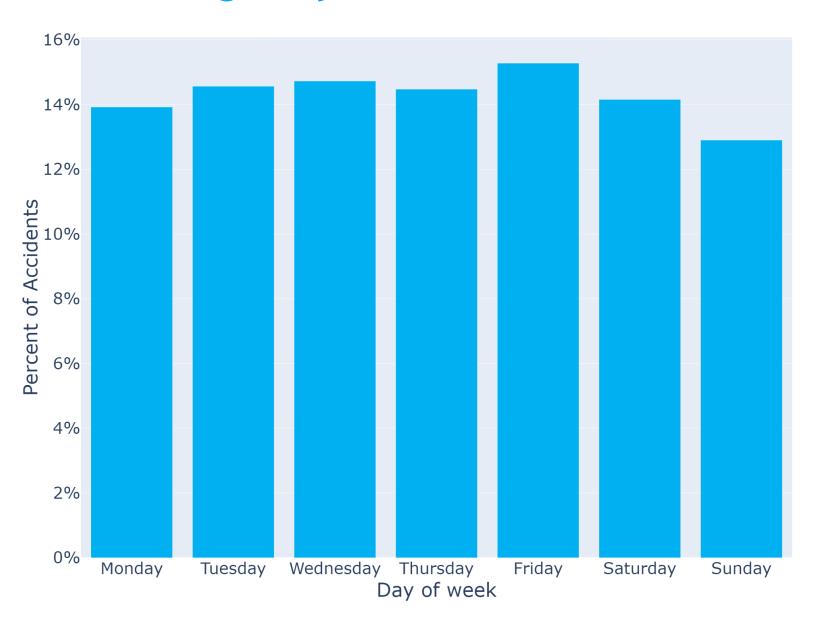
## **Emergency Callouts by Sky Conditions**



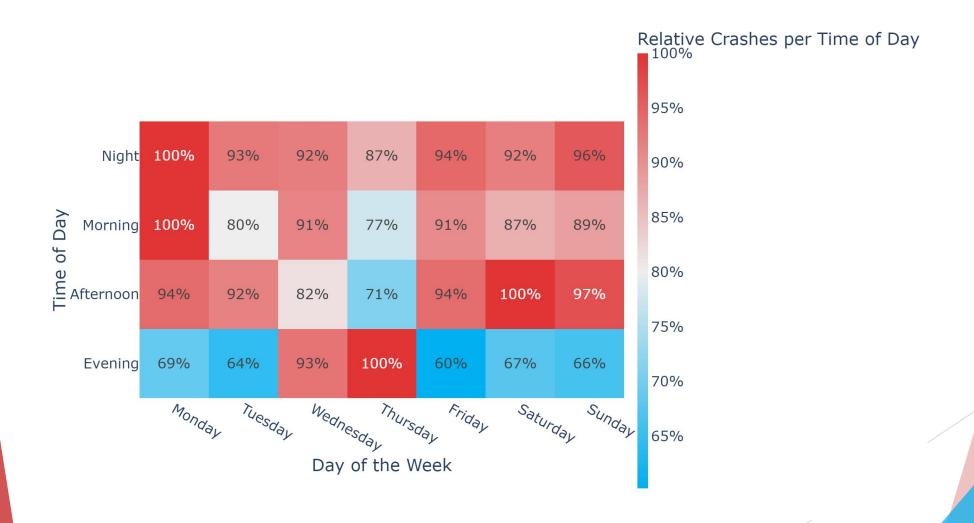
## Emergency Callouts by Part of Day



## **Emergency Callouts Over Time**



## Crashes by Day





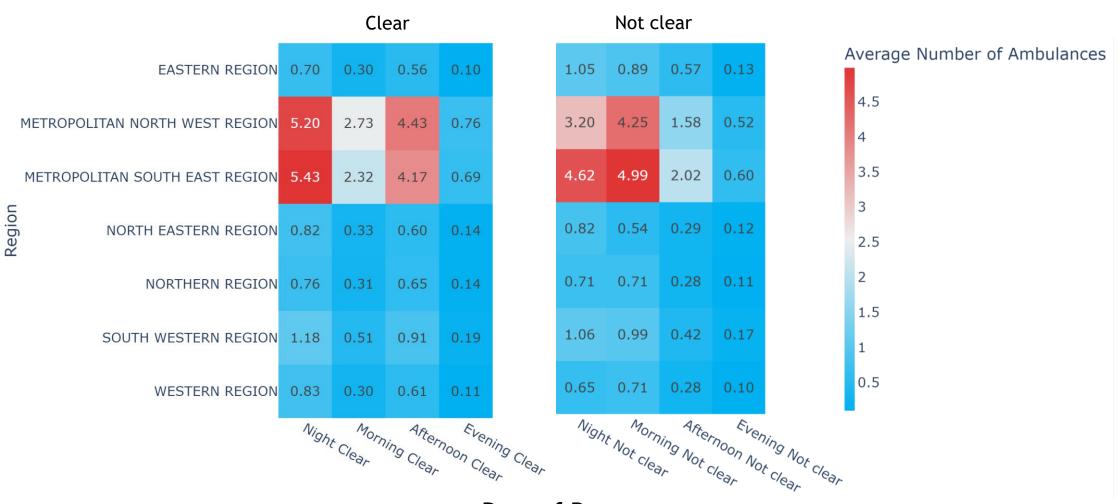
## Target Format

- ► For each combination of
  - Sky condition
  - Region
  - Day of the week
  - Part of the day
- ► Calculate average number of emergency services

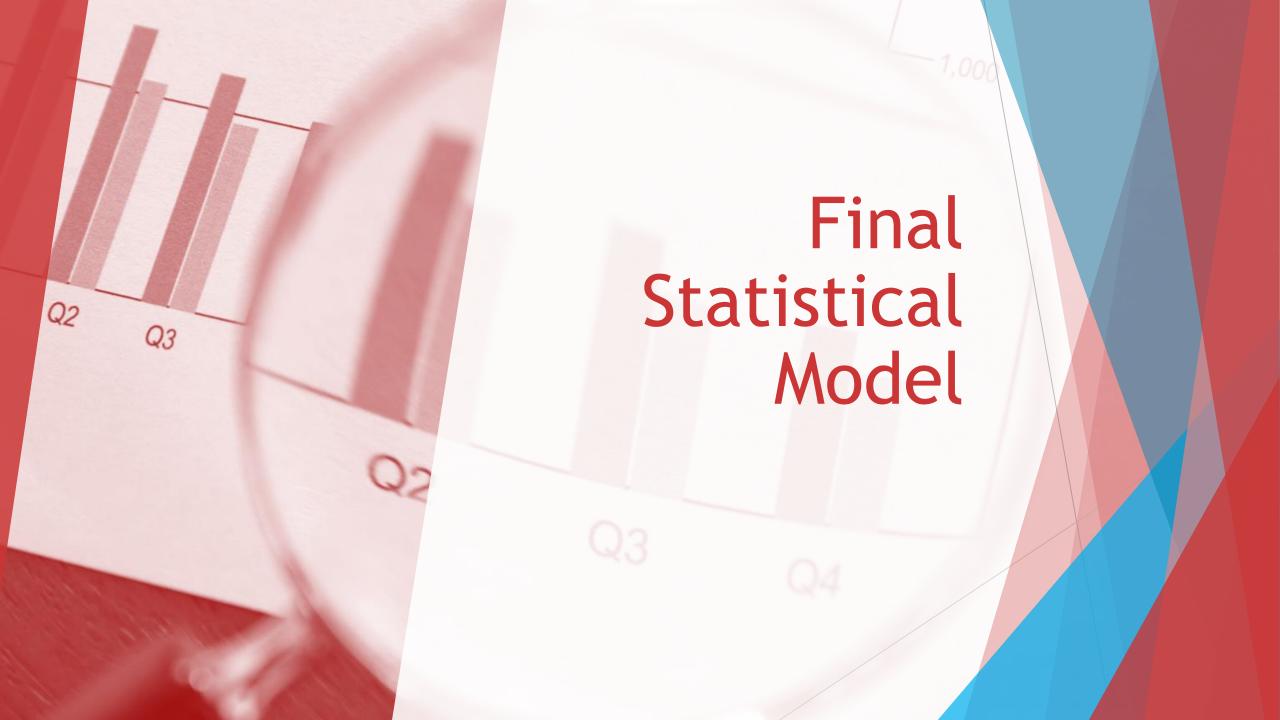
#### Potential Issues

- Regional areas have smaller number of samples
- Data is already split up into rainy days and clear days
  - ► Infrequent rainy days will skew data
  - ▶ Use probability of a rainy day to compensate
- Data is both summated and averaged over time

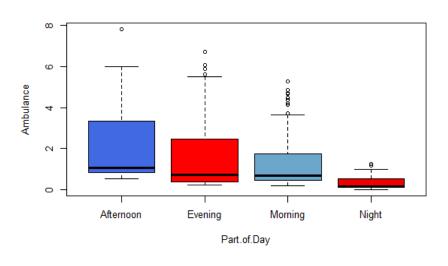
## Cleaned Data Averaged Over Days

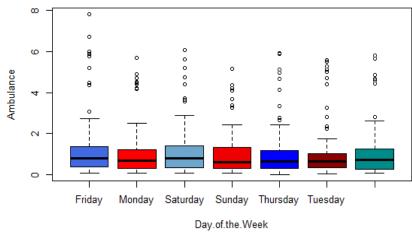


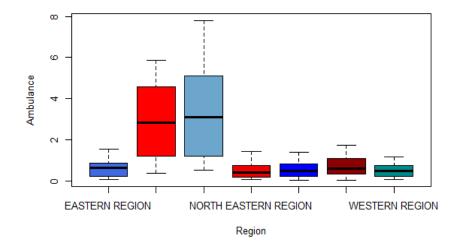
Part of Day

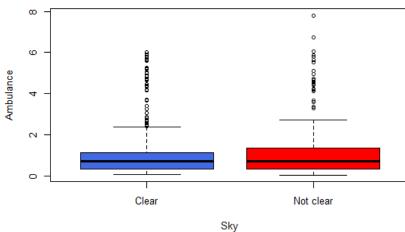


#### Distribution of Features

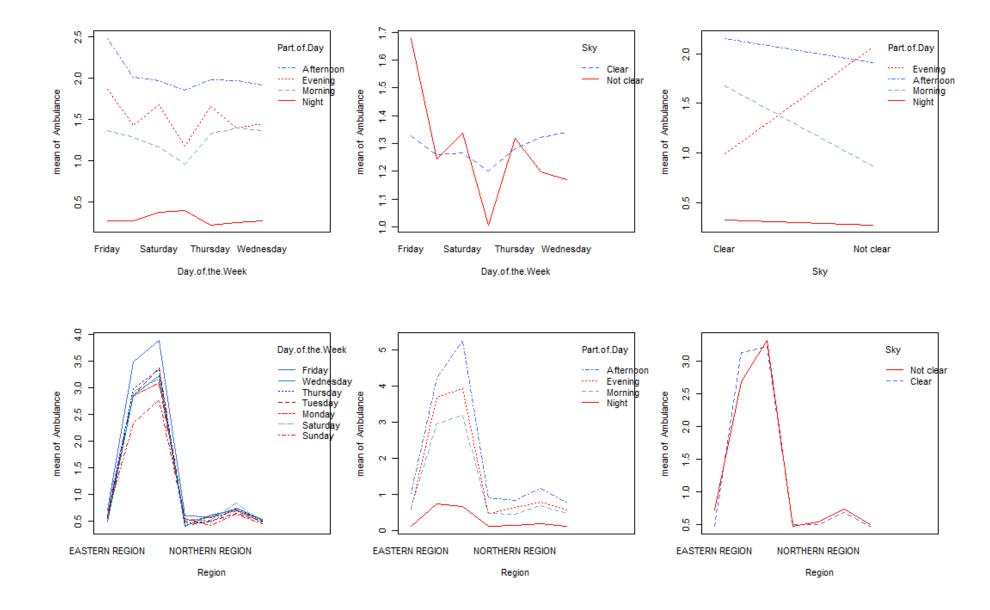








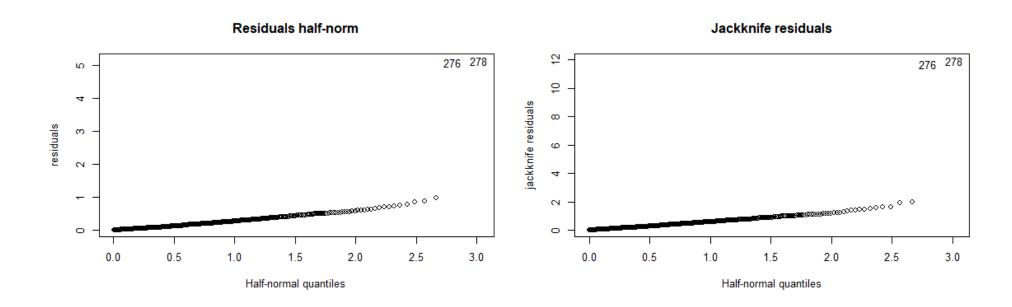
#### Interaction of Features



## Model of choice: Gamma General Linear Model (GLM)

- Statistical model allows for prediction and understanding inner workings
- Good for continuous data
- Good for data between 0 and infinity

#### Oh oh! outliers!

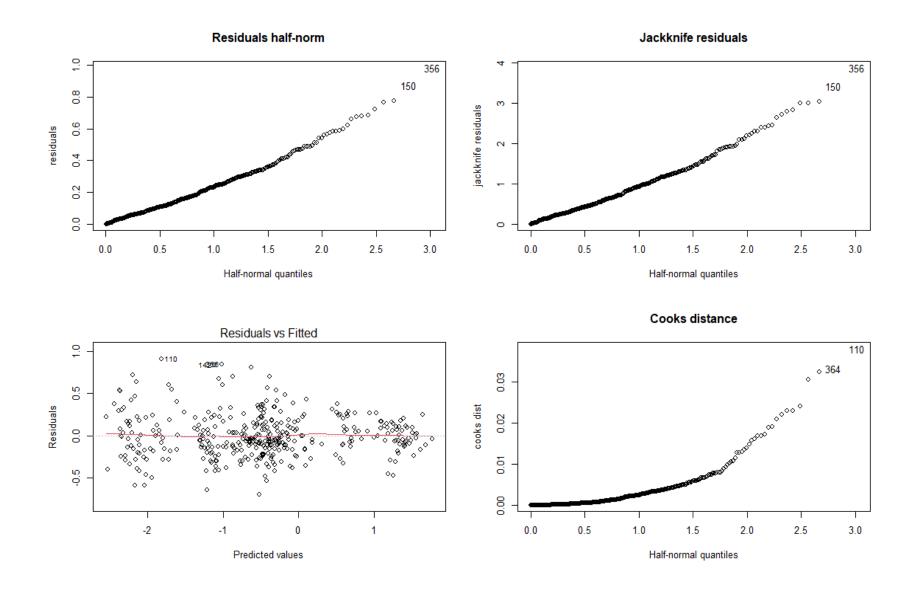


#### Model Formula

#### Gamma GLM

- Region
- Day of the Week
- Part of Day
- Sky condition
- ▶ 2-way interaction between
  - ▶ Day of the Week
  - Part of Day
  - ► Sky condition

## **Model Diagnostic Plots**



## Predicting Police Demand



#### **Predicting Ambulance Demand**



#### Statistical results

- Metropolitan areas greatly increase the chance of need an ambulance
- Evenings and nights decreases risk
  - Except Saturday and Sunday night
- Mornings increased risk
- Weather being not clear in the evening increased risk quite a bit
  - ▶ Whereas raining in the morning decreased risk
- Raining itself wasn't significant

