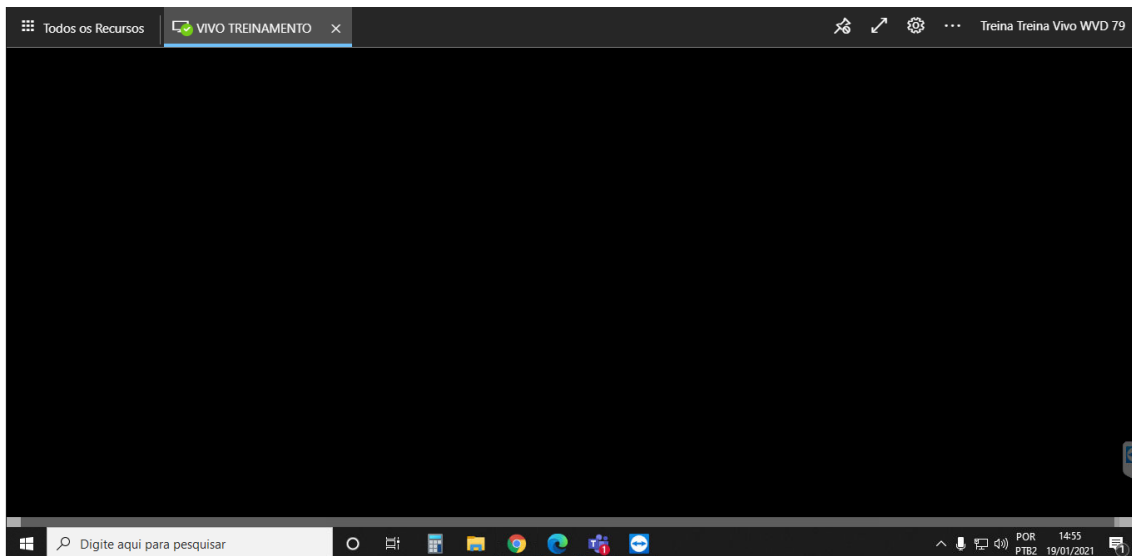
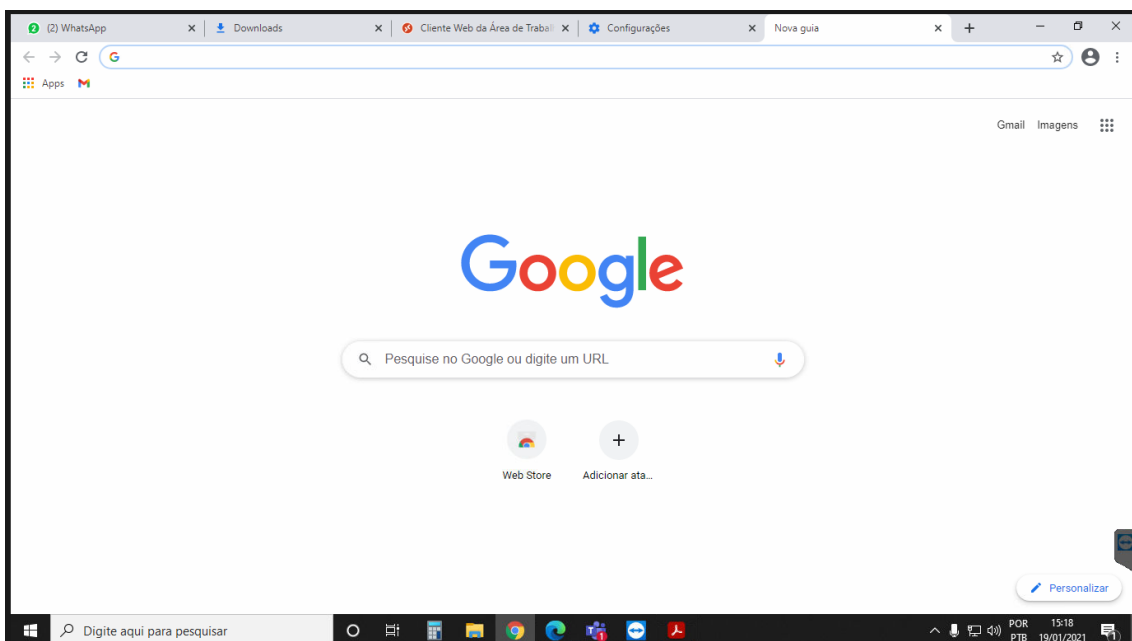


# COMO RESOLVER A TELA PRETA NA VDI



**Solução abaixo:**

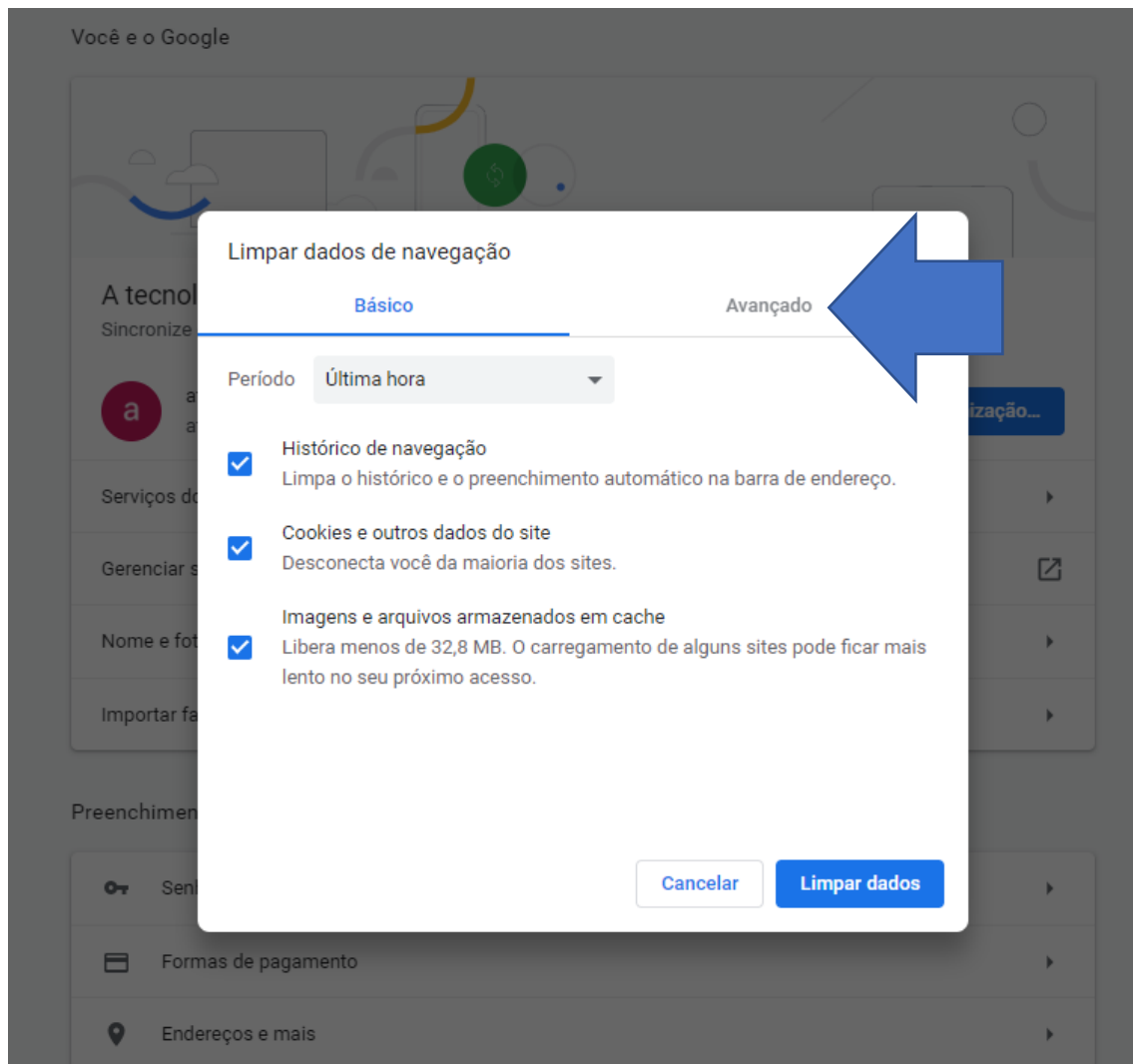


Abrir o navegador **Google Chrome**

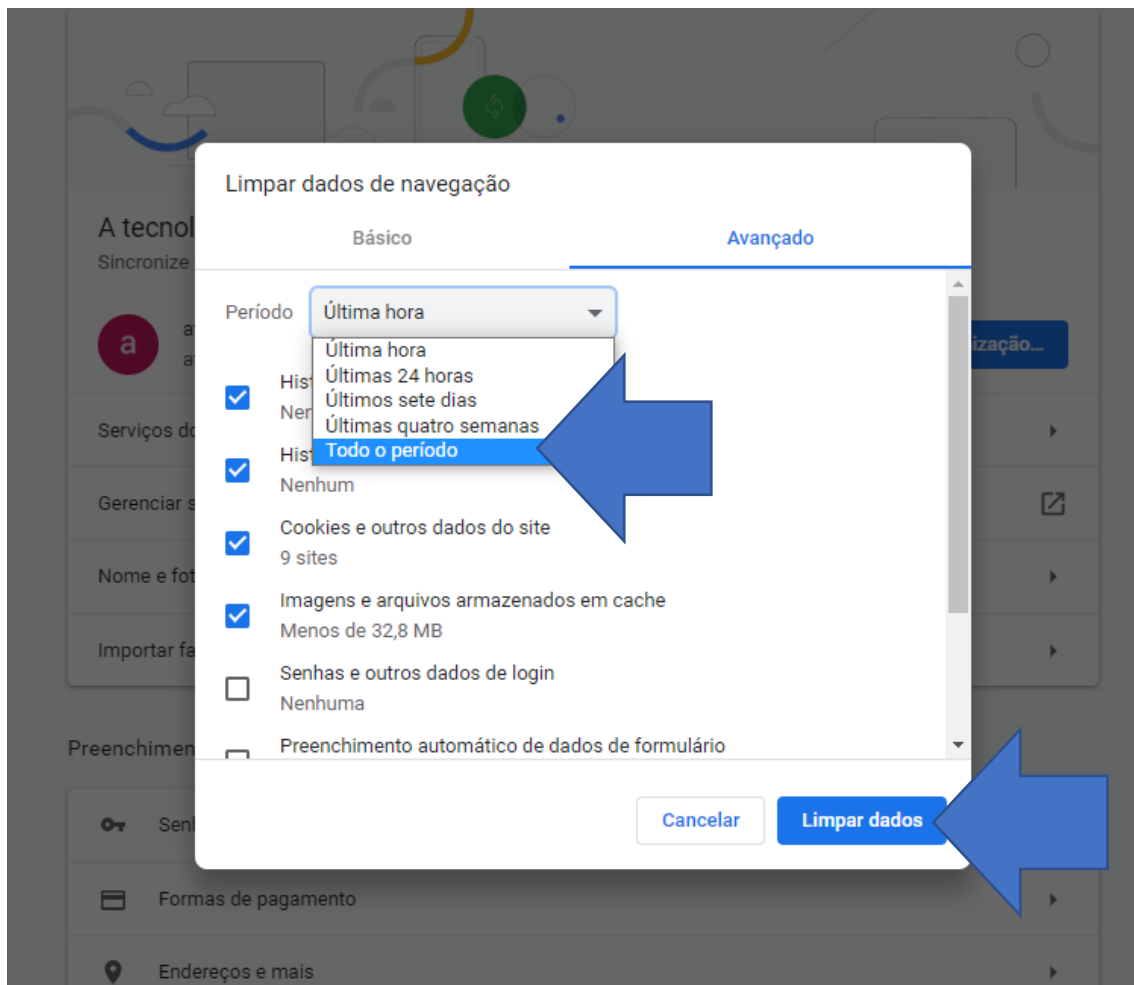
Digitar as 3 teclas ao mesmo tempo:

**Ctrl + Shift + Delete**

Irá apresentar a tela abaixo



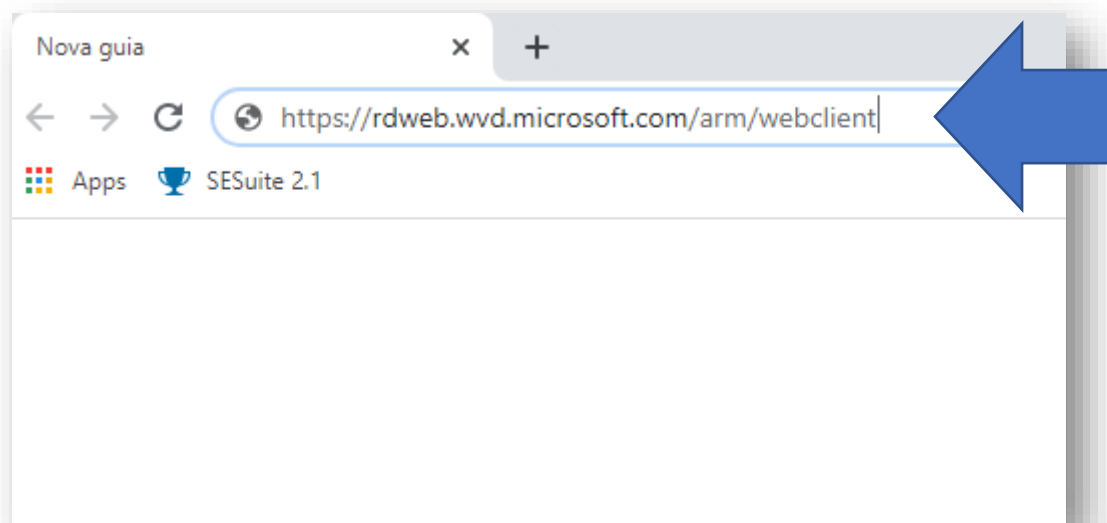
Clique na aba **Avançado**



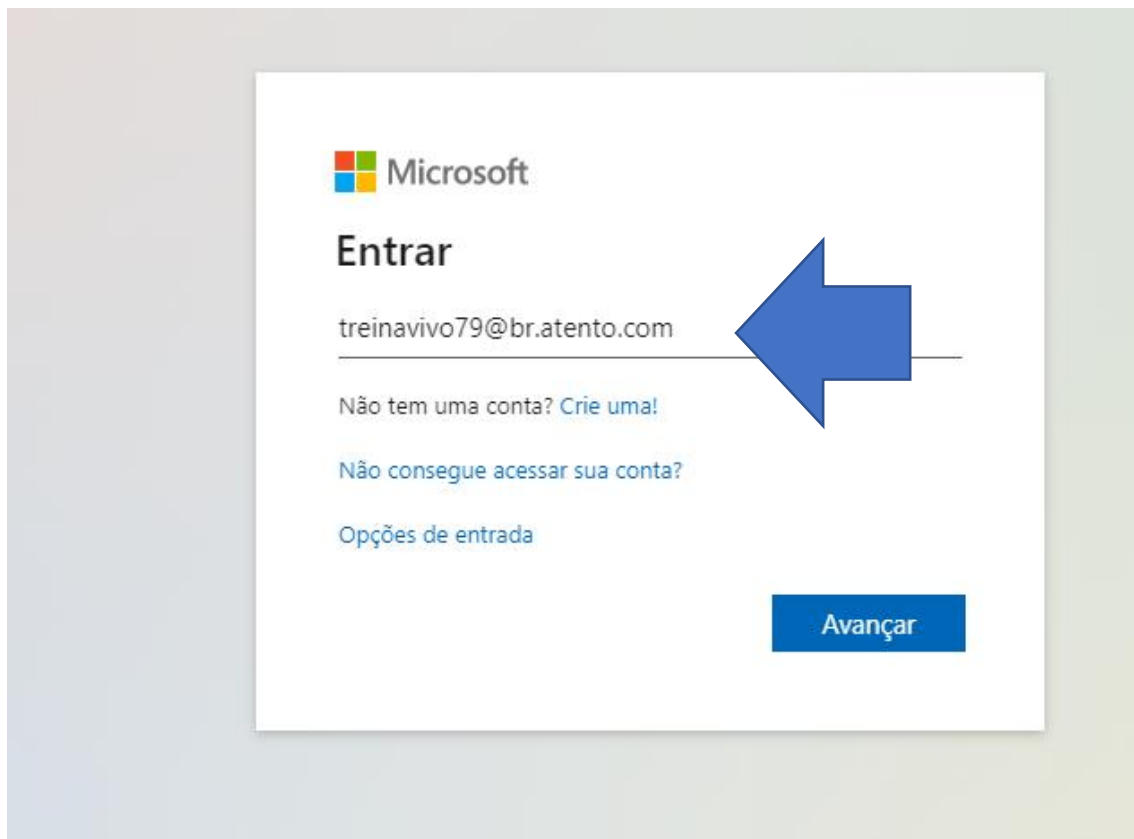
Clique no período após selecione a última opção: Todo o período após clique no **ícone limpar dados** e aguarde alguns segundos.

Feche o navegador o Google Chrome e abra ele novamente.

Digite o endereço: <https://rdweb.wvd.microsoft.com/arm/webclient>



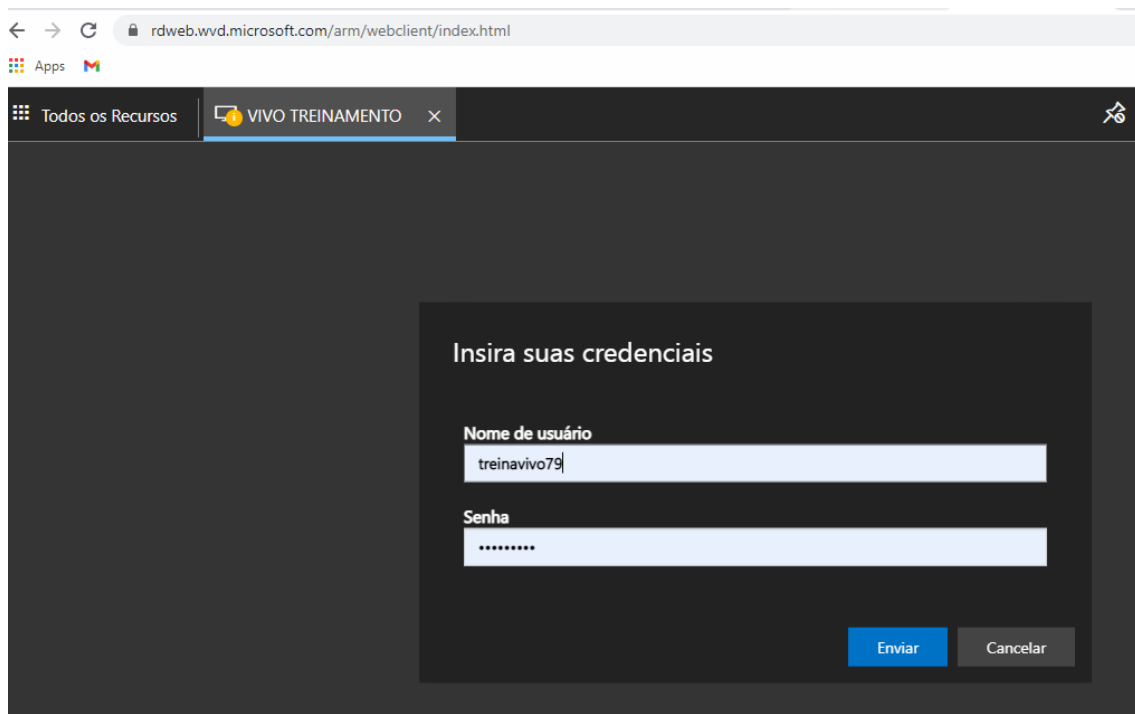
Irá pedir o login de acesso conforme exemplo:



Login exemplo acima

E a senha padrão atento@20

Após digitar o seu acesso recebido conforme [exemplo abaixo](#)



The screenshot shows a web browser window with the address bar displaying `rdweb.wvd.microsoft.com/arm/webclient/index.html`. The application interface has a dark theme. At the top, there is a navigation bar with a menu icon, the text "Todos os Recursos", and a tab labeled "VIVO TREINAMENTO" with a close button. Below the navigation bar, a central modal box titled "Insira suas credenciais" (Enter your credentials) contains two input fields: "Nome de usuário" (Username) with the text "treinavivo79" and "Senha" (Password) with masked characters "\*\*\*\*\*". At the bottom right of the modal are two buttons: "Enviar" (Send) in blue and "Cancelar" (Cancel) in gray.

