


Andre Adyatmoko

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Summary

Hello everyone,

I'm Andre Adyatmoko, a professional seeking new challenges and opportunities for growth. With a background in nursing and experience in customer service at Tokopedia, I have developed a strong foundation in communication, teamwork, and problem-solving.

Currently, while immersing myself in learning web development, I am also planning to become a full-stack web developer with a focus on JavaScript programming. My passion for embracing new challenges and expanding my horizons has led me to continuously seek opportunities for personal and professional development, driven by the desire to contribute my skills and expertise in a dynamic and evolving work environment.

Throughout my career journey, I have honed my abilities to adapt quickly, think critically, and work collaboratively with diverse teams. I thrive in fast-paced settings and enjoy tackling complex problems head-on, leveraging my strong analytical and problem-solving skills.

As a professional who is constantly seeking growth, I am excited to explore new avenues and take on fresh challenges. I am confident in my ability to contribute value, adapt to changing environments, and achieve results. I believe that continuous learning and an open mindset are essential for success in today's rapidly evolving world.

If you're looking for a dedicated and adaptable professional with a passion for taking on new challenges, I would love to connect and explore potential opportunities. Let's connect and embark on a journey of growth and success together.

Experience



Student Web Developer

Purwadhika Digital Technology School

May 2023 - Aug 2023 (4 months)

During my time as a student at Purwadhika, I've been immersed in learning various aspects of web development, including JavaScript, React, Express, and the Chakra UI framework.



Customer Service Agent

Tokopedia

Mar 2022 - May 2023 (1 year 3 months)

1. Role: As a Digital Agent at Tokopedia's customer service, my main responsibility was to assist customers with various digital transactions.

2. Transactions: I handled inquiries and resolved issues related to purchasing mobile credit, data packages, e-money transactions, flight tickets, and other digital transaction concerns on the Tokopedia platform.

3. Customer Satisfaction: I prioritized providing prompt and effective solutions to ensure customer satisfaction throughout the process.
4. Communication: I actively listened to customers' concerns, empathized with their situations, and provided clear instructions or troubleshooting steps to address their needs.
5. Skills Developed: Working in customer service allowed me to develop strong communication and problem-solving skills, as well as a deep understanding of the platform's features and digital transaction intricacies.
6. Collaboration: I collaborated with cross-functional teams to gain insights into different aspects of the business and contribute to improving the overall customer experience.
7. Dynamic Environment: I enjoyed the dynamic nature of the role, which allowed me to constantly learn and adapt to evolving customer needs.
8. Commitment to Excellence: My experience as a Digital Agent reinforced my commitment to delivering exceptional customer service and finding effective solutions for smooth digital transactions.
9. Contributing to Positive Experiences: I value the opportunity to help customers navigate the digital landscape and contribute to their positive experiences on the Tokopedia platform.

Education



Stikes Ngesti Waluyo

Associate's degree, Adult Health Nurse/Nursing

Sep 2016 - Sep 2019

Hello, I'm Andre Adyatmoko, a passionate individual with a nursing background. Throughout my studies, I developed strong skills in patient care, including administering medications and fulfilling their basic needs during hospitalization.

I am dedicated to providing compassionate care and ensuring patients receive the necessary medications and primary support during their treatment. I am skilled at assessing patient needs, implementing care plans, and collaborating with multidisciplinary teams to optimize patient well-being.

Driven by a commitment to improving patient outcomes, I am constantly seeking opportunities to expand my knowledge and skills in healthcare. I am eager to contribute to the well-being of individuals in need and make a positive impact within the healthcare industry.

If you are seeking a compassionate and dedicated healthcare professional, I would love to connect and discuss potential collaborations.



Purwadhika Digital Technology School

Web Page, Digital/Multimedia and Information Resources Design

2023 - 2033

During my time at Purwadhika, I immersed myself in the comprehensive study of web development, delving into both frontend and backend aspects of the field. My primary focus revolved around mastering the utilization of JavaScript and its supportive frameworks. I diligently honed my skills in

JavaScript and became proficient in utilizing accompanying tools and technologies such as React.js, Express.js, and MySQL. This educational journey equipped me with the knowledge and practical skills required to build dynamic and interactive web applications, leveraging these technologies to bring ideas to life and create seamless user experiences.

Skills

JavaScript • Chakra ui • React.js • Express.js • MySQL • Nonprofit Organizations • Negotiation • Communication • Medical Devices • Nursing Management