


# Andre Adyatmoko

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## Summary

Hi everyone,

I'm Andre Adyatmoko—an aspiring web developer with an insatiable appetite for learning and growth.

## Experience



### Back End Developer

RedHunter

Aug 2023 - Present (3 months)

As Backend Developers at Redhunter

Collaborate with the team to designing and building servers to support internal inventory app projects.



### Student Web Developer

Purwadhika Digital Technology School

May 2023 - Aug 2023 (4 months)

During my time as a student at Purwadhika, I've been immersed in learning various aspects of web development, including JavaScript, React, Express, and the Chakra UI framework.



### Customer Service Agent

Tokopedia

Mar 2022 - May 2023 (1 year 3 months)

1. Role: As a Digital Agent at Tokopedia's customer service, my main responsibility was to assist customers with various digital transactions.

2. Transactions: I handled inquiries and resolved issues related to purchasing mobile credit, data packages, e-money transactions, flight tickets, and other digital transaction concerns on the Tokopedia platform.

3. Customer Satisfaction: I prioritized providing prompt and effective solutions to ensure customer satisfaction throughout the process.

4. Communication: I actively listened to customers' concerns, empathized with their situations, and provided clear instructions or troubleshooting steps to address their needs.

5. Skills Developed: Working in customer service allowed me to develop strong communication and problem-solving skills, as well as a deep understanding of the platform's features and digital transaction intricacies.

6. Collaboration: I collaborated with cross-functional teams to gain insights into different aspects of the business and contribute to improving the overall customer experience.
7. Dynamic Environment: I enjoyed the dynamic nature of the role, which allowed me to constantly learn and adapt to evolving customer needs.
8. Commitment to Excellence: My experience as a Digital Agent reinforced my commitment to delivering exceptional customer service and finding effective solutions for smooth digital transactions.
9. Contributing to Positive Experiences: I value the opportunity to help customers navigate the digital landscape and contribute to their positive experiences on the Tokopedia platform.

## Education



### **Purwadhika Digital Technology School**

#### **Fullstack Web Development**

During my time as a student at Purwadhika, I've been immersed in learning various aspects of web development, including JavaScript, React, Express, and the Chakra UI framework.



### **Stikes Ngesti Waluyo**

#### **Associate's degree, Adult Health Nurse/Nursing**

Sep 2016 - Sep 2019

Hello, I'm Andre Adyatmoko, a passionate individual with a nursing background. Throughout my studies, I developed strong skills in patient care, including administering medications and fulfilling their basic needs during hospitalization.

I am dedicated to providing compassionate care and ensuring patients receive the necessary medications and primary support during their treatment. I am skilled at assessing patient needs, implementing care plans, and collaborating with multidisciplinary teams to optimize patient well-being.

Driven by a commitment to improving patient outcomes, I am constantly seeking opportunities to expand my knowledge and skills in healthcare. I am eager to contribute to the well-being of individuals in need and make a positive impact within the healthcare industry.

If you are seeking a compassionate and dedicated healthcare professional, I would love to connect and discuss potential collaborations.

## Skills

Next.js • Product Planning • REST APIs • MongoDB • Tailwind CSS • Node.js • JavaScript • Chakra ui • React.js • Express.js