

Dynamic Business Performance Forecaster: ML-Driven Predictions, Factor Prioritization, and Interactive Real-Time Scenario Planning with Natural Language Explanations

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In an increasingly volatile economic landscape, businesses face significant challenges in forecasting various key performance indicators, including revenue, productivity, and costs. The traditional methods of forecasting involve static historical data, leading to inaccurate predictions in an ever-changing market, with error rates in demand predictions sometimes exceeding 30% in dynamic sectors like retail and manufacturing. The main challenges lie in incorporating real-time variables and understanding complex models to identify key factors. In business analytics student and professionals sometimes find it difficult to relate data science to practical decision-making, they create models, but when they try to apply the models to real business decisions, it doesn't help. The aim of this project is to design an interactive tool that uses machine learning(ML) for accurate forecasting, prioritizes high-impact factors, and integrates GenAI for natural language explanations to enable users to conduct real-time scenario simulations. This project is focused on small to medium enterprises (SMEs) to address a lack of educational analytics platforms, prioritizing interpretability and adaptability over enterprise-scale complexity found in tools like Tableau.

Several research forms the basis of this research. From a computer science viewpoint, foundational ML algorithms are essential for predictive modeling and feature prioritization. Kim et al. propose a framework using deep neural networks for sales forecasting in short-life-cycle products, demonstrating how time-series data can increase accuracy by 15-20% through dynamic inputs. Nguyen and Welch discuss the application of GenAI in providing human-readable explanations from analytical models, highlighting the use of LLMs in interpreting qualitative and quantitative data in predictive modeling[2]. Their work highlights how LLMs can transform raw predictions into conversational insights, boosting user comprehension. Zhang et al. discuss a model for financial forecasting using streaming APIs, illustrating the potential of adapting predictions to big data feeds to enhance decision-making efficiency[1]. The software will enable users, such as business owners or analysts, to input historical data, adjust variables through sliders, and obtain forecasts with ranked factors, such as "Increasing ad budget by 10% boosts revenue by 8%, prioritized over supply costs." GenAI can also offer explanations, such as "Based on current inflation trends from real-time APIs, this scenario reduces risk by 12%." This educational approach can help users understand ML insights

better, making it suitable for academic and professional purposes.



Figure 1: Proposed system architecture for the Dynamic Business Performance Forecaster

Figure 1 Proposed system architecture for the Dynamic Business Performance Forecaster. The interface allows users to upload datasets or input variables manually. An ML engine processes data through models like XGBoost for forecasting and SHAP for factor analysis, with real-time APIs feeding live updates. GenAI (via Hugging Face models) generates natural language outputs, displayed in an interactive dashboard with charts and scenario sliders.

Appendix

A concise list of features / user stories in the order in which they will be built.

- Load and process business datasets. (Handle CSV/Excel uploads.)
- Define user inputs for forecasting variables. (Allow entry of factors like revenue history, costs, and external metrics via forms.)
- Implement a basic ML forecasting model. (Use time-series algorithms for initial predictions on uploaded data.)
- Integrate feature importance calculation. (Rank factors by impact on outcomes.)
- Build interactive dashboard interface. (Use Streamlit to create UI with sliders for variable adjustments and visual charts.)
- Add real-time data pulling. (Connect free APIs for economic indicators to update forecasts dynamically.)
- Generate scenario simulations. (Enable "what-if" analysis by rerunning models with user-tweaked inputs.)
- Incorporate GenAI for explanations. (Use Hugging Face models to produce natural language summaries of predictions and factors.)
- Display results with visualizations. (Show charts, heatmaps, and ranked lists of prioritized factors.)
- Validate model accuracy.

Stretch Goals

- Export reports. (Allow users to download forecasts and insights as PDFs or CSVs.)
- Add error handling and user feedback. (Provide clear messages for invalid inputs or API failures.)
- User authentication and data saving (store sessions for repeated use).
- Advanced ML ensembles (integrate neural networks for complex datasets).
- Cloud deployment (host on Heroku/AWS for broader access).

References

- [1] BALBAA, M., ASTANAKULOV, O., ISMAILOVA, N., AND BATIROVA, N. Real-time analytics in financial market forecasting: A big data approach.
- [2] NGUYEN, D. C., AND WELCH, C. Generative artificial intelligence in qualitative data analysis: Analyzing—or just chatting? *Organizational Research Methods* 29, 1 (2026), 3–39.