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CLAIMANT ID: 1543770

CLAIM ID: 202201 June 05, 2023

NOTICE OF POTENTIAL OVERPAYMENT

You are receiving this notice because:

The Massachusetts Department of Unemployment Assistance (DUA) has received new information from internal data sources which may affect your claim for unemployment benefits. The new information relates to your eligibility for benefits because of an issue 0080 4305 15-01 regarding your capability for work.

DUA will review the new information through a process called "redetermination." Before a redetermination is made, you can provide evidence and information about this issue.

Your right to benefits may be impacted:

If DUA decides that you are disqualified because of this issue, you may be denied benefits which you have already been paid in the amount of \$753.00 for the week beginning 2/19/2023, and you may be asked to repay those benefits. Weeks paid to you after week beginning 2/19/2023, and when the decision is made could also be included in the amount you would be asked to repay.

IMPORTANT: You must respond by 6/16/2023. If you do not respond by the deadline, DUA will make a decision based on the information available.

What you need to do:

- Provide any information you may have. You can have an interview with DUA staff, you can upload documents, or you can allow DUA to decide the issue based on the information it already has.
- If you need assistance, please contact 857-305-2744 Tuesday through Friday between 8:30am 4:00pm.
- If you do not want to add any information, you do not need to contact DUA.

How to provide evidence and information:

You have three options:

- 1. You can have an **interview** by calling 857-305-2744 Tuesday through Friday between 8:30am 4:00pm, no later than 14 days from the date on this notice. A DUA staff member will interview you at the time that you call. The interview will be held by telephone, unless other arrangements are made. If you wish, you may have an agent, legal counsel, or an advocate attend the interview with you.
- 2. You can provide any documents you believe DUA needs to review the issue by uploading the documents into the UI Online system following the steps below. You can also access the associated Fact Finding questionnaire by clicking on "My Inbox."
 - Log onto your UI online account.
 - Click "View and Maintain Account Information," then click "Monetary and Issue Summary.
 - Click Issue Identification number (0080 4305 15-01)
 - Click Upload then, "Click" Browse.
 - Select the PDF documentation you wish to upload (documents must be in PDF format)
 - Type Brief Description (example: Severance Agreement, Doctors Note, Paystub, etc.)
 - Click Submit
- 3. You can upload documents **and** have an interview.

Impact on your benefits-now and later:

Because of the new information, a redetermination of your eligibility for benefits may be necessary. If you have previously been found eligible and have begun receiving benefits, DUA will continue to make payments to you unless a decision is made, based on the new information and any information you provided, that you should be denied benefits.

You will receive a Notice of Redetermination if your benefits are being changed:

If a redetermination results in your **disqualification** from receiving benefits, your payments will stop, and you may be liable to repay benefits you have already received.

For more information about the redetermination process, go here: https://www.mass.gov/DUA-Redeterminations

You have the right to apply for a waiver of any overpayment or appeal a redetermination:

For information on waivers, go here: https://www.mass.gov/how-to/repay-unemployment-benefit-debt

For information on appeals, go here: https://www.mass.gov/how-to/appeal-your-unemployment-benefits-decision

This document contains important information. Please have it translated immediately, or call 617-626-6800 or from area codes 508, 978, or 413 call 877-626-6800. You may request an interpreter.

В данном документе содержится важная информация. Вам необходимо срочно сделать перевод документа, или позвонить по телефону 617-626-6800, или, если Вас телефонный код начинается с цифр 508, 978, или 413, Звоните по телефону 877-626-6800, где Вам помогут с переводом.

Este documento contiene información importante. Por favor, consiga una traducción inmediatamente. Por favor, consiga una traducción inmediatamente. Para asistencia con la traducción llame al 617-626-6800; desde los códigos de área 508, 978 y 413 llame al 877-626-6800 y marque el 3 para asistencia en español.

تحتوي هذه الوثيقة على معلومات هامة. يرجى ترجمتها فورًا، أو اتصل ب-6800-617-626 أو من أكواد المناطق 508 أو 978 أو 413، اتصل بـ 6800-626-877 من أجل المساعدة في الترجمة.

Docikman sa gen enfômasyon enpôtan. Tanpri fè yon moun tradwi I touswit, oswa rele nan 617-626-6800 oubyen de kòd area 508, 978, oswa 413, rele 877-626-6800 pou èd. Ou ka mande pou yon entèprèt.

Questo documento contiene informazioni importanti La preghiamo di tradurlo inmediatamente, o chiami 617-626-6800 oppure, dalle zone con codice 508, 978, o 413, chiamare 877-626-6800. È possibile richiedere un interprete.

Este documento contém informações importantes. Por favor, traduzi-lo imediatamente, ou chame ao numero 617-626-6800 ou de códigos de área 508, 978, ou 413, ligue para 877-626-6800 e tecla 5 para obter assistência em Português.

此文件含有重要信息。請立即找人翻譯。 或電 617-626-6800;但若在區域號碼 508,978, 或 413,致電 877-626-6800 要求翻譯協助。

본문서에는 중요한 정보가 포함되어 있습니다. 본문서를 즉시 번역하도록 하거나, 617-626-6800 번 또는 지역코드 508, 978번이나 413번에서 877-626-6800 번으로 전화하여 번역에 관한 도움을 받으십시오.

Ce document contient des informations importantes. Veuillez le faire traduire au plus tôt, ou appeler le 617-626-6800, ou le 877-626-6800 pour les préfixes 508, 978, or 413. Vous pouvez faire appel à un interprète.

Tài liệu này có chưa thông tin quan trong. Vui long dịch tài liệu này ngay. Gọi điện tới số 617-626-6800, hoặc nếu quý vị từ các mã vùng 508, 978 hay 413 thì hãy gọi điện tới số 877-626-6800, để được hỗ trợ về dịch thuật.

ເອກະສານສະບັບນີ້ ບັນຈຸຂຸ້ມູນອັນສຳຄັນ. ກະລຸນາເອົາເອກະສານສະບັບນີ້ປປເປອອກ ຢ່າງບໍ່ ລໍ ສ້າ. ທຫາເບີ 617-626-6800 ຫລືຖ້າໂທຈາກລະຫັດ ເຂດ 508, 978, ຫລື 413, ໃຫ້ໂທ 877-626-6800 ເພື່ອຂໍເອົາການຊ່ວຍເຫລືອໃນດ້ານແປພາສາ.

ឯកសារនេះមាននូវព័តមានដ៏សំខាន់។ សូមបកប្រែវា ជាបន្ទាន់។ សូមទូរស័ព្ទលេខ 617-626-6800 ឬពី លេខខូដស់ប្រចាំតំបន់ 508, 978, ឬ 413, ទូរស័ព្ទ 877-626-6800 សម្រាប់ជំនួយក្នុងការបកប្រែ។