



ANDREA BREZANOVA

IT Specialist

Internship candidate
2025

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Highlights

CERTIFICATES

PCAP™: Certified Associate Python Programmer, 2024
Microsoft 365: Endpoint Administrator Associate, 2024
WBS: Full-Stack Developer Graduation Certificate, 2022
telc: German C1 Certificate, 2021
Masaryk University: Bachelor of Arts, 2004

SOFT SKILLS

Creativity
Curiosity
Teamawareness
Resourcefulness
Self-reflection

TECH-STACK

Git/GitHub	Java basics	Wireframes
HTML/SCSS/SASS	SQL/NoSQL	Networking
JavaScript	MariaDB	VS/Eclipse/IntelliJ
React	Restful APIs	PHPAdmin
Node.js/Express	Microsoft Intune/MECM	Wordpress
Version Control	Active Directory	Salesforce
Python	HyperV	Bootstrap/Tailwind

LANGUAGES

English C2
Spanish C2
German C1
Slovak (native)

PROJEKTE

HobbySite: <https://dog-friends.netlify.app/>
WeatherApp: <https://meteo-status-and-forecast.netlify.app/>
Deeder: <https://deeder.netlify.app/>

Life path

2024 VOCATIONAL TRAINING AS IT SPECIALIST (APPLICATION DEVELOPER)

Damago GmbH, Berlin

- successful participation in a 2 year training including preparation for Chamber of Industry and Commerce Certification Exam

2023 COACHING FOR CAREER ORIENTATION

SBH Nordost GmbH, Berlin

- researched job opportunities, personal strengths and successfully navigated a structured program, showing dedication to growth and self-improvement
- used this time to align personal goals with career aspirations, demonstrating discipline, intentional planning and goal-oriented growth

2022	TRAINING AS A FULL-STACK WEB AND APP DEVELOPER <i>WBS Coding School, Berlin</i> <ul style="list-style-type: none"> completed a 5-month training program focused on creating a simple full-stack application learned to work with frontend and backend Technologies (HTML, CSS, JavaScript/React, Node.js/Express), Version Control Systems (Git/GitHub), Database(SQL, NoSQL), Restful APIs, Devops (hosting, monitoring, deployment), Agile Tools and Methodologies
2021	SABBATICAL <ul style="list-style-type: none"> started a Vocational Training at <i>FORUM Berufsbildung, Berlin</i>
2020	<ul style="list-style-type: none"> invested rest of lock-down time in self-care and travel
2019	PREPARATION FOR A VOCATIONAL TRAINING IN THE IT FIELD <i>Comhard GmbH</i> <ul style="list-style-type: none"> refreshed math and logical thinking skills; explored the option of Software Development as a career experienced working with WordPress during Internship at Bagobag, Berlin
2018	TRAINING IN THE FIELD OF MEDIA DESIGN <i>Cimdata, Inc., Berlin</i> <ul style="list-style-type: none"> learned to use Adobe Suite design tools (InDesign, Photoshop, Illustrator, FinalCut, PremierePro) gained confidence and courage to continue learning
2018	COACHING FOR CAREER ORIENTATION <i>Ingeus, GmbH., Berlin</i> <ul style="list-style-type: none"> focused on analysis and development of personal and career goals gained insights into effective study techniques, task prioritization, and performance optimization
2017	GERMAN LANGUAGE COURSE (B2 , C1) <i>GFBM, Berlin</i> <ul style="list-style-type: none"> successful completion of German language course and obtaining of corresponding certificates
2016	QA ANALYST <i>Wayfair, Inc., Boston, MA, USA & Berlin, Germany</i> https://www.wayfair.com <ul style="list-style-type: none"> prioritized, managed and resolved internal tickets based on urgency and impact contributed to collection, analysis and processing product data database querying with SQL for validating backend and frontend data integrity worked on SEO and product visibility participated in Globalization Project (merging US and EU platforms and database) involved in cross-team collaboration (including product management, engineering, business and creative design) using Intranet, CRM and AWS
2014	
2013	IT SUPPORT UND SALES <i>LogMeIn, Inc., Boston, MA, USA</i> https://www.logmein.com <ul style="list-style-type: none"> successfully handled sales, contract upgrades or cancellations used clear communication, active listening and conflict-resolution skills on customer support Calls diagnosed and resolved technical issues related to software, hardware, and network connectivity showed in-depth understanding of the company's product (remote access tool 'LogMeIn Rescue') guided users through product setup, usage, and troubleshooting (product knowledge) reached necessary proficiency with Windows, macOS, and Linux environments, including system settings and configuration; showed understanding IP configuration, DNS, VPNs, and firewalls (OS and Networking) gained proficiency with creating and updating of technical documentation

- 2012 CUSTOMER SERVICE**
PR Soft, Inc., San Juan, Puerto Rico
<https://prsoft.my.site.com>
- managed customer support and database using Salesforce and pgAdmin
 - gained familiarity with PHP and useful insights in application creation and maintenance
- 2011 ASSISTANT IN PRODUCTION**
Infopáginas, Inc., San Juan, Puerto Rico
<https://infopaginas.com>
- applied creativity, planning and organization skills in the process of digitalization of the existing physical database
 - collaborated closely with developers and customers to streamline offline and online data and processes
- 2010 SALES REP**
JML Consulting, Inc., San Juan, Puerto Rico
- actively participated in reaching personal and team sales goals
- 2009 GARDEN CARE AND DESIGN**
Champoux Landscape, Nantucket, MA, USA
<https://www.champouxlandscape.com>
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- 2005**
- fulfilled customers' orders through detailed maintenance of private Preises
 - actively solved inquiries/issues regarding plant health or garden design
- 2004 UNIVERSITY STUDIES**
Masaryk University, Brno, Czech Republic
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- 2000**
- obtained Bachelor degree in English and Spanish Linguistics

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