# Data Driven Optimization for Digital Industries

Part 2: Foundation Models

Rearrenged from Umberto Junior Mele material

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## Exercises



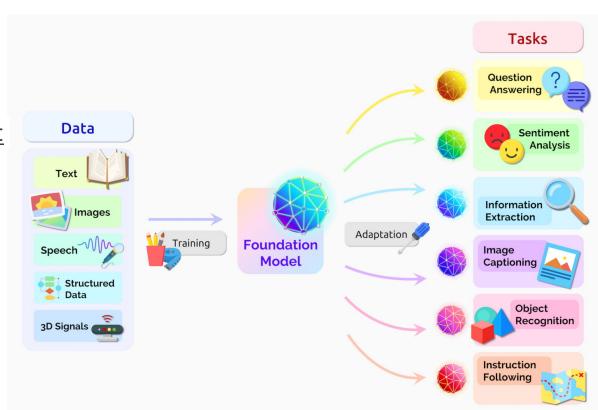
You need to execute the experiments provided in the jupyter notebook file shown during class. Then, upload on Moodle a compressed folder with the file due to 19/5.





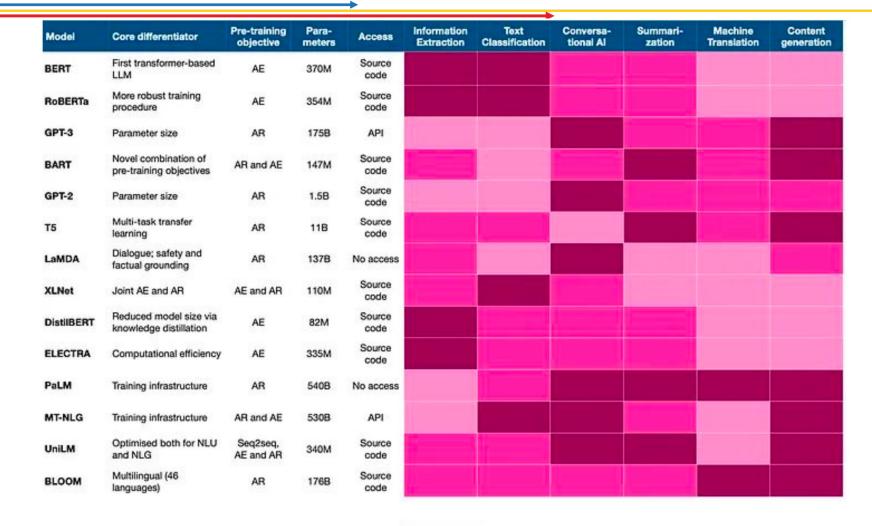
## Foundation Models

- Foundation models are <u>pre-trained models</u> (neural networks) on diverse and large datasets.
- They enable broad applications due to their generalist nature, from customer service to content creation.
- They can be <u>fine-tuned</u> for a variety of specific tasks (e.g., translation and answering questions), thus reducing the cost and time of training neural networks.
- ➤ They allow researchers and practitioners to <u>leverage</u> <u>knowledge</u> captured from a wide range of internet text.





# Examples





 AR = Autoregression
 Highly appropriate

 AE = Autoencoding
 Appropriate

 Seq2seq = Sequence-to-sequence
 Somewhat appropriate



# Task Specialization

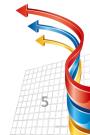
**Prompt Engineering** consists in designing the input to the foundation models to get the desired outputs:

- Zero-Shot
- > Few-Shot
- Chain of Thought
- ➤ Self-Reflection

**Training Adaptation** consists in changing the parameters of the FM or a smaller model used to adapt the outputs of specific applications:

- Linear Probing
- > Fine-Tuning
- Mixed Approaches





# Prompt Engineering

## **ANATOMY OF A PROMPT**



Any set up to help make the intent clear -role play, expertise,
one or more examples ....

What to do, how to do (in the style of, to a 8 year old), format of output (as a table, markup),

Create text, summarize, respond to (input), complete the text, solve, answer ..

Validate, change, ask or respond to a follow up question



## Prompt Engineering

Prompt engineering can include tactics such as:

- > Specificity: making prompts more detailed can better guide the model.
- > Instructions: explicit the structure of the desired output (format or content) can improve results.
- **Examples**: providing examples of the output can be very effective, particularly for tasks that require generating text in a specific format.
- ➤ **Redundancy**: asking the same question in different ways can ensure the model understands the task.
- > Question Framing: adjusting the way a question is posed can significantly influence the response.

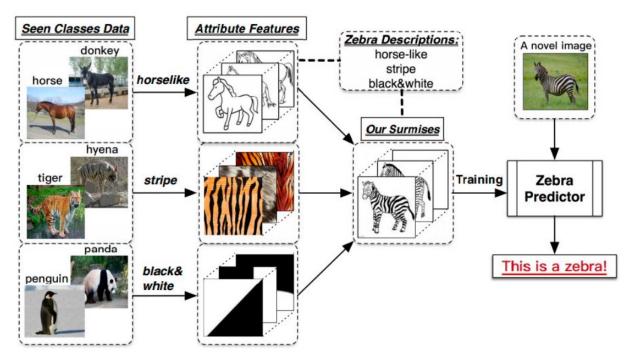
Prompt engineering is both an art and a science, often requiring experimentation and iteration to get right. While effective, it can also be labour-intensive and requires a good understanding of the specific model's strengths and weaknesses.



# Zero-shot Learning

**Definition:** Zero-shot Learning refers to the scenario where the FM is asked to answer a task unseen during training. This capability is made possible due to the broad pretraining which exposes the model to diverse scenarios and tasks. For example, a model can identify animals not by directly learning from images of them, but by understanding and applying descriptive attributes about

them.





# Few Shot Learning

**Definition:** Few-shot Learning refers to the scenario where the model is expected to generalize from a limited number of examples. In the context of Foundation Models, it involves providing a few examples of a particular task to the model in the form of a prompt. This helps the model understand the desired output and generalize from the examples to perform the task on new inputs.

## Prompt

A "whatpu" is a small, furry animal native to Tanzania. An example of a sentence that uses the word whatpu is: "We were traveling in Africa and we saw these very cute whatpus."

To do a "farduddle" means to jump up and down fast. An example of a sentence that uses the word farduddle is?

### Answer

When we won the game, we all started to farduddle in celebration.



# Chain of Thought

**Definition:** Chain of Thought is achieved by prompting the models to generate a series of intermediate steps that lead to the final answer of a multi-step problem. The technique improves results in reasoning tasks that require logical thinking and multiple steps to solve. It could compete with task-specific fine-tuned models on several tasks.

### Standard Prompting

#### **Model Input**

Q: Roger has 5 tennis balls. He buys 2 more cans of tennis balls. Each can has 3 tennis balls. How many tennis balls does he have now?

A: The answer is 11.

Q: The cafeteria had 23 apples. If they used 20 to make lunch and bought 6 more, how many apples do they have?

### Chain-of-Thought Prompting

#### Model Input

Q: Roger has 5 tennis balls. He buys 2 more cans of tennis balls. Each can has 3 tennis balls. How many tennis balls does he have now?

A: Roger started with 5 balls. 2 cans of 3 tennis balls each is 6 tennis balls. 5 + 6 = 11. The answer is 11.

Q: The cafeteria had 23 apples. If they used 20 to make lunch and bought 6 more, how many apples do they have?

#### **Model Output**

A: The answer is 27.



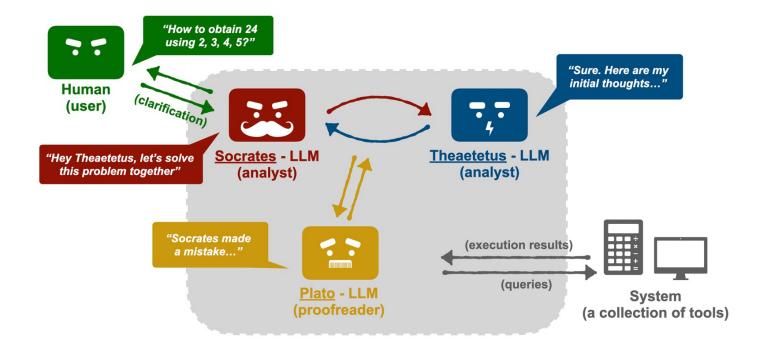
#### **Model Output**

A: The cafeteria had 23 apples originally. They used 20 to make lunch. So they had 23 - 20 = 3. They bought 6 more apples, so they have 3 + 6 = 9. The answer is 9.



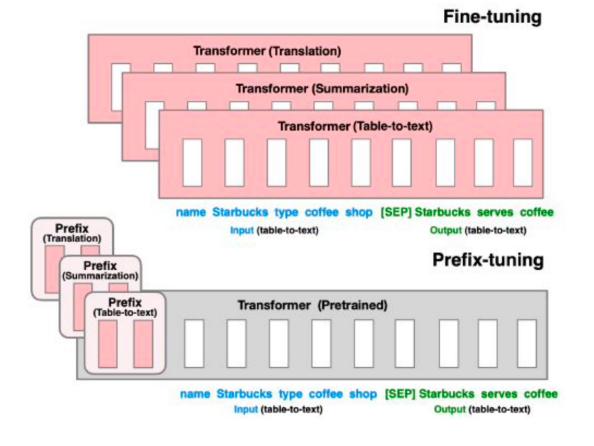
## Self-Reflection

**Definition:** Self-Reflection is achieved by prompting the models to introspect and analyse their own outputs and reasoning process. The model leverages its underlying knowledge and understanding gained during the pretraining phase to provide insights about its own thought process.





# Training Adaptation





# Training Adaptation

**Linear Probing** involves training a model on top of the frozen model to adapt to the specific task.

- > Pros: It's a simple and efficient way to extract useful information from the model.
- Cons: It may not leverage the full potential of the model as it doesn't alter the foundation model's parameters.

**Fine-Tuning** involves continuing the training of the pretrained model on the specific task.

- Pros: It can significantly improve the model's performance on the task.
- Cons: It requires costly task-specific training data and can overfit if not managed properly.

**Mixed Approaches** combines different methods like linear probing and fine-tuning to achieve better results.

- Pros: It improves performances with respect to both methods and it is less costly.
- Cons: It could be more complex to implement and may be more costly than Linear Probing.



# Using Tools within LLMs

Foundation models can learn how to use tools directly from input prompts. The large-scale training data often include examples of using tools, which the models generalize from.

## **Examples:**

- ❖ Search the Internet: Foundation models can gather additional information from internet searches. This could be used for fact-checking or information retrieval.
- ❖ Calculators and Solvers: models can effectively use calculators or solvers. When given prompts related to calculations or problem-solving, they can leverage their internal understanding to provide solutions.



# Coding

Foundation models can write code in various programming languages, understand syntax, solve algorithmic problems, and debug. These models can help to design an algorithm, write the code, and validate it with test cases. For example, they can generate a Python function to solve a system of linear equations.

## Advantage:

➤ They are expected to play a more vital role in coding. This includes not just writing and debugging code but also suggesting architectural improvements, identifying security risks, and more.

## **Limitation:**

Foundation Models are not perfect and can make mistakes, especially with complex coding tasks. They should be used as a tool to aid developers, not as a replacement.



# Searching the Net

GPT-4 generates responses based on training data. However, allowing such models to interact with the internet in real-time could greatly improve their responses, keeping them updated with the latest information, and enabling fact-checking against live data. For instance, they could provide recent stock market trends, up-to-date news, or even the latest scientific research.

## **Advantages:**

- > Enable better output with fact-checking.
- > Allow automating tasks.

## **Limitations:**

- > Could increase the creation of fake-news
- > Not all the data available in internet is correct.



# Final Considerations



## Be aware of

As language models become larger, they generally perform better, scoring higher on benchmarks, unlocking new capabilities, but also introducing new biases or misinformation.

- ❖ Inverse Scaling Phenomenon: is based on the hypothesis that certain tasks exhibit inverse scaling. As the overall test loss of the model improves, task performance predictably worsens. These tasks appear to be rare but could represent important issues with current pretraining and scaling paradigms.
- ❖ Logic Issues: LLMs often struggle with logical reasoning tasks, including the ability to accurately perform deductions. As models scale, this problem becomes more pronounced, a phenomenon known as inverse scaling.



# Real-life Applications

- **Customer Service:** LLMs can be used to handle customer inquiries and complaints, automating responses to frequently asked questions, and escalating complex issues to human agents.
- **Content Generation:** LLMs can produce high-quality written content, including product descriptions, social media posts, and blog articles, aiding marketing and communication efforts.
- ❖ Data Analysis: LLMs can analyse large volumes of text data, like customer reviews or social media comments, to gain insights into consumer sentiment and trends.
- ❖ Personal Assistants: advanced versions of voice-activated personal assistants like Siri or Alexa can be developed using LLMs, providing more accurate and context-aware responses.
- **Education and Training:** LLMs can provide personalized learning experiences, offering real-time feedback and assistance on a variety of subjects.



## Future Trends

- Fine-Tuning LLMs: there is an increasing focus on effectively fine-tuning LLMs to specific tasks, industries, or domains to enhance their utility and applicability.
  - They can solve optimization problems.
- \* Responsible AI: LLMs grow larger and more complex, efforts to identify and mitigate issues such as bias, misinformation, and ethical considerations will become more important.
- Interactive AI Systems: expected growth in the development of interactive AI systems that engage users in more dynamic and personalized ways, combining NLP, voice recognition, and machine learning techniques.
- ❖ Data Privacy: ensuring the privacy and security of data used to train and interact with LLMs will be a key concern as regulations become stricter.



## Lab

Link to the jupyter file.

Link to the GitHub repo.



