POLITECNICO
MILANO 1863

Software Engineering 2
Requirement Analysis and Verification Document
Safestreets

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Contents

1 Introduction

1.1 Purpose

SafeStreets is a crowd-sourced application that intends to provide users with the possibility to notify authorities when traffic violations occur, and in particular parking violations. The application allows users to send pictures of violations, including their date, time, and position, to authorities. Examples of violations are vehicles parked in the middle of bike lanes or in places reserved for people with disabilities, double parking, and so on.

SafeStreets stores the violation reports provided by users, that can be made from the official mobile application or from the SafeStreets website, so that users and authorities can visualise and analyse the data received by the system, for example by highlighting the streets (or the areas) with the highest frequency of violations, or the vehicles that commit the most violations. The data can be accessed with different levels of visibility, where most sensitive data can only be mined by authorities.

SafeStreets also provide a service aimed at helping municipalities to identify potentially unsafe areas and suggest possible interventions. To have access to these features, the municipalities need to offer a service for retrieving info about accidents in their territory, so that Safestreets is able to cross a municipality's data with its own stored data and also analyse and suggest possible improvements to the areas with most reports.

1.1.1 Goals

G1. Report certified traffic violations to authorities.

G2. Store data about violations and cross it with municipality's ones to identify possible interventions.

G3. Provide a synthesis of all the violations' data to users, based on their authorisation level.

  G3.1. Normal users can access only to aggregated data, without seeing any private info about a reported violation, like the license plate or the personal info of the user who reported the violation.

  G3.2. Authenticated authorities can access to all violations' data.

G4. Allow users to send a report of a possible traffic violation.

G5. Allow users to check their personal info and the list of violations they reported.

1.2 Scope

The SafeStreets service is offered to common users to report traffic violations that hinder the normal flow of the traffic. It is thought to offer an aide to the public

officers in detecting violations and thus provide a more regulated traffic system to the citizens. The service stands in the middle between the common citizen and the authorities, providing a real-time update of the situation on the streets.

The software will provide to the user the possibility to report traffic violations by taking a photo of the transgressor's vehicle with its license plate and an appropriate view of the situation. The system will locate automatically the location of the violation, assuming the device of the user has the GPS service enabled. Then a supervisor of the system will check whether the report is actually true, and only after his/her validation it will be sent to the authorities and stored in the software's databases. The user will be able to track the status of their reports from the mobile app. SafeStreets, besides receiving reports from users, will also provide the possibility to consult its stored data with different levels of authorisation for privacy safety reasons. A common citizen will be able to find the most frequent violations by location or time, but no private information of the violations will be provided. Whereas, the registered authorities will be able to perform the same queries and access to all the private information of the transgressors, for example, they will be able to find the most frequent transgressor in a certain area.

To help municipalities in identifying potentially unsafe areas, SafeStreets retrieves data about traffic accidents in their territories from their specific service. It crosses this data with its own stored data and computes possible interventions to areas most affected by violations, for example, adding a barrier between the bike lane and the part of the road for motorised vehicles to prevent unsafe parking.

World events:

- Traffic violations
- Violation detection
- Street interventions and improvements
- Authorities interventions

Shared events:

- Violation report codification
- Data visualisation and analysis
- Filtered data request
- Validated violations notification to authorities
- Intervention suggestion to municipality

Machine events:

- Database queries
- Possible interventions computation

- License plate recognition

- Meta-data completion

Phenomenon	Shared	Controlled by
Traffic violations	N	W
Violation detection	N	W
Street interventions and improvements	N	W
Authorities interventions	N	W
Violation report codification	Y	W
Data visualisation and analysis	Y	M
Filtered data request	Y	W
Validated violations notification to authorities	Y	M
Intervention suggestion to municipality	Y	M
Database queries	N	M
Possible interventions computation	N	M
License plate recognition	N	M
Meta-data completion	N	M

Legend:

- Y := Yes, N := No.

- W := World, M := Machine.

Goals: Requirements:

R1. When a traffic violation is reported, the report supervisor verifies it and then notifies the authorities (SE1, DP4, SE3, G1)

R2. Reported traffic violations are stored, integrated with data from the municipality and analysed by an algorithm to find possible interventions to address the detected main cause of the violations. (SE1, DP3, ME2, SE4, G2)

R3. The suggestions about interventions are sent to the municipality to evaluate a possible solution.

R4. Traffic data is stored and available for public consultation with different levels of visibility, according to user's level of authorisation. (SE1, SE2, G3)

R4.1. The system allows a normal user to access only to aggregated data, without the license plate of the reported vehicle or the personal info of the user who reported the violation.

R4.2. The system allows the authorities to access the data without any limitation.

R5. A human[TODO] must ascertain the identity of authorities that want to register to the system.

R6. The system receives reports about the various traffic violations from the users.

R7. A violation report must have a photo attached that clearly shows the license plate and the type of violation.

1.3 Definitions, Acronyms, Abbreviations

1.3.1 Definitions

- **User**: a common citizen, without any public office, who uses the application to report traffic violations;

- **Authorities**: the public officials who certify the violations reported on the application;

- **Municipality**: the public institution that provides traffic violation data to the application, and may consult and analyse intervention suggestions from it;

- **Supervisor**: a person who verifies the validity of the violation reports sent to SafeStreets before sending them to the authorities, and also checks the identity of the registered authorities to avoid privacy safety;

- **Intervention**: a possible public intervention produced by the application aimed at solving frequent violations in some areas of the city.

1.3.2 Acronyms

- GPS = Global Positioning System

1.3.3 Abbreaviations

- Gn = n-th goal;

- Dn = n-th domain assumption;

- Rn = n-th requirement.

1.4 Revision history

1.5 Reference Documents

- Specification document: "SafeStreets Mandatory Project Assignment"

- IEEE Std 830-1998 IEEE Recommended Practice for Software Requirements Specifications

- UML diagrams: https://www.uml-diagrams.org/

- Alloy doc: http://alloy.lcs.mit.edu/alloy/documentation/quickguide/seq.html

1.6 Document Structure

2 Overall Description

2.1 Product perspective

Abbott text analysis

Term	Grammar construct	UML Class
SafeStreets	Noun	Main class
Users	Noun	Class
Notify	Verb	Operation
Authorities	Noun	Class
Traffic violations	Noun	Class
Parking violations	Noun	Subclass
Send	Verb	Operation
Pictures	Noun	Object
Date	Noun	Attribute
Time	Noun	Attribute
Position	Noun	Attribute
Vehicles	Noun	Object
Parked	Verb	Association
Bike lanes	Noun	Subclass
Place	Noun	Class
Double parking	Noun	Subclass

2.2 Product functions

In the following sections the most important functions of the application are presented. The service of intervention suggestions to the municipalities is built on top

of the storage data obtained by the reports from the citizens.

2.2.1 Violation Report

This product function is the main feature of the system. After the user has signed up with an e-mail and a password, the user will be able to take photos of violations and upload them on the application describing its violation type. The coordinates of the violation will be automatically determined using the GPS service of the the user's device and filled in the report. After that, the user will be able to check the status of his/her report. The system also allows the registered users to mine data from its data storage with different levels of authorisations in order to protect the privacy of the individuals and avoid a misuse of the data from the common citizens.

2.2.2 Intervention Suggestion

This product function is offered when a municipality provides its own data about traffic accidents on its territory. After the municipality has signed up and provided the API to access its data, SafeStreets will cross its own data gathered from the validated reports, find the possible interventions for the most afflicted areas of the territory and notify the municipality. Then, the municipality can log in and check the suggested interventions up to that time.

2.3 User characteristics

The actors of the system are the following:

1. **Citizen**: a common citizen without any public office, who registers to report violations and mine traffic violation data from the application data storage in order to identify and avoid the most areas and streets of a city.

2. **Authorities**: the public officials who will receive the validated reports from the report supervisor of SafeStreets and confirm them, and will also mine data with a direct access to private information(license plate) of the transgressors.

3. **Municipality**: the institution that provides traffic violation data to SafeStreets and expects to get intervention suggestions in return.

2.4 Assumptions, dependencies and constraints

Domain assumptions:

D1. Registered emails must be unique.

D2. Users report violations when they detect them.

D3. Traffic violations must occur regularly.

D4. Municipality service about accidents is always available.

D5. Municipality accidents' data is always accurate.

D6. Report supervisor always validates the correctness of the reports.

D7. The GPS sensor of a user's device has an error of at most 5m from the real position.

D8. The internet connection is always available when the user interacts with the system. (may need to be specified more clearly).

3 Specific Requirements

3.1 External User Requirements

3.1.1 User Interfaces

3.1.2 Hardware Interfaces

3.1.3 Software Interfaces

3.1.4 Communication Interfaces

3.2 Functional Requirements

3.2.1 User

Scenarios

1. Johnny is a model citizen of Milan and he is really caring about parking violations, because they are really recurrent in his neighbourhood. When he see a violation, he open the SafeStreets app on his smartphone and report it with just few clicks. All he needs to do is to take a photo of the violation where the licence plate is clearly visible and confirm if the system detected it correctly or not, if not he insert the licence plate manually in the field that appears after the confirmation. Position is automatically detected from the GPS because he allowed the app to access it, and to send the report to SafeStreets he just need to confirm by clicking the done button.

Use cases

Name	NotifyViolations
Actors	User
Entry Condition	Violation detection.
Event flow	1. The User selects the report tab if not already selected. 2. The User selects the type of violation. 3. The User takes and uploads a photo of the violation. 4. The User confirms that the license plate is correctly recognised by app, if not he/she inserts it manually in the appropriate field. 5. The User checks whether his/her current position is correctly identified by the GPS system, if not he/she inserts it manually in the appropriate field. 6. The User confirms the violation report clicking on the "Done" button. 7. The system stores the information and completes it with suitable metadata. 8. The system sends a notification to the User about the success of the operation.
Exit condition	The violation report is correctly stored.
Exception	the system detects missing information and rejects the report, then asks the User for missing data.
Special requirement	TBD.

| Name	AnalyzeData
Actors	User or Authority
Entry Condition	The Actor wants to know some information about the reported violations.
Event flow	1. The Actor selects the "aggregated data" tab. 2. The Actor selects the topic he/she is interested about. 3. The Actor may select an appropriate filter for his search. 4. The Actor selects the data of interest. 5. The system provides the data to be visualized according to the actor's authorization level. 6. The Actor visualizes the data.
Exit condition	The Actor finishes to analyze the data.

Name	Login
Actors	User, authority
Entry Condition	The actor opens the app.
Event flow	1. The actor inserts his username. 2. The actor inserts his password. 3. The actor press the login button.
Exit condition	The actor is authenticated and login is successful.
Exception	Username or password are invalid, "invalid credential" message is displayed and the actor needs to insert credential again.

Name	UserRegistration
Actors	User
Entry Condition	The user opens the app and has no valid account.
Event flow	1. The user inserts the desired username. 2. The user inserts the desired password. 3. The user confirms his password. 4. The user inserts his email. 5. The user inserts his birthday. 6. The user agrees to the use of his personal data and of his submitted violation reports for analysis purposes.
Exit condition	The registration is successful and the user is redirected to login form.
Exception	Email is already in use or confirm password field content diverge from password, in this case the user is alerted with a proper message on screen and asked to correct the data.

3.2.2 Third Party

Scenarios

1. Henry is a member of the local police of the city of Casalpusterlengo, a municipality that have a partnership with SafeStreets. Every month he wants to check the most unsafe areas in the city, so that he could better patrol the city. This could be done by opening the SafeStreets app and selecting "analyze" tab, then selecting the violation density map option and using the previous month as temporal filter.
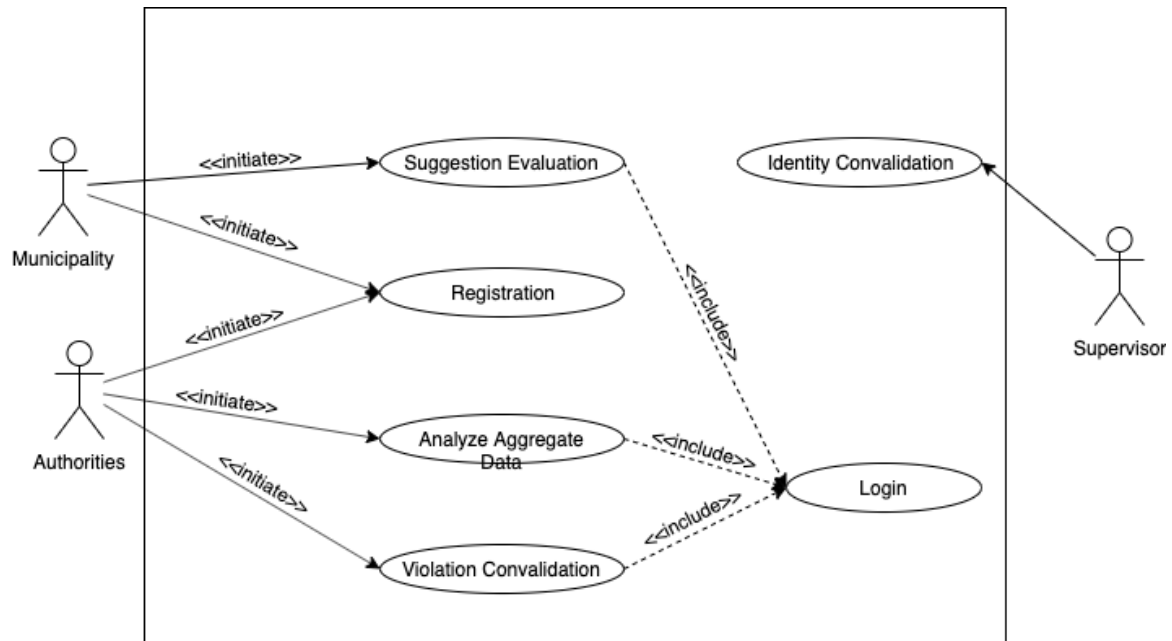
3.3 Performance Requirements

3.4 Design Constraints

3.4.1 Standards compliance

3.4.2 Hardware limitations

3.4.3 Any other constraint

3.5 Software System Attributes

3.5.1 Reliability

3.5.2 Availability

3.5.3 Security

3.5.4 Maintainability

3.5.5 Portability

4 Formal Analysis Using Alloy

5 Effort Spent

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Document section	Hours
Introduction	6
Overall Description	3.5
Specific Requirements	2.25
Formal Analysis Using Alloy	0
Total	11.75

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Document section	Hours
Introduction	6.5
Overall Description	2
Specific Requirements	1.5
Formal Analysis Using Alloy	0
Total	10

6 References