Andreas Vlad Wisofschi

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Education

University of Western Ontario | London, ON
Bachelor of Science in Computer Science (~3.3 GPA)   EXPECTED GRADUATION, APRIL 2024

Skills

PROGRAMMING: Java, C/C++, PYTHON, HTML & CSS, JavaScript, Linux Bash, Pop OS
CERTIFICATION: Google IT Support Pro (2020), Advanced Google Analytics (2019)
LANGUAGES: English (fluent), Romanian (native)

Experience

Aerocomp Inc – Drone Engineering Intern – London – Full Time   ***(June – October 2019)***

- Utilized programming skills in C/C++ to install drone-related hardware and software, ensuring functionality and compatibility. Conducted troubleshooting efforts for dual-GPS and laser systems.
- Coordinated and assisted in the delivery and pickup of raw parts and materials, coordinating with clients to maintain a strict schedule.

Best Buy Geek Squad – IT Support – London – Part Time   ***(September 2019 – January 2020)***

- Managed administrative functions and department communications within Geek Squad. Conducted computer repairs, upgrades, setups, and installations, providing in-store technical support to customers.

Execulink Telecom – Remote Technical Support – Full Time   ***(December 2020 – April 2021)***

- Assisted customers through CRM (iOS and Android app) and phone services, achieving a 90% first call resolution rate for 50+ customer/client interactions per day.
- Identified root causes of Internet, Phone or TV technical errors and implemented prompt solutions.

Leavens Mazda – Front Desk – Part Time   ***(August 2021 – April 2022)***

- Oversaw customer billing and deposits, recalls, orders, and appointments through internal software platform. Handled incoming and outgoing telephone calls efficiently
- Conducted daily data entry and analysis from service and part customers, promoting potential sales to the sales team and developing sales and interpersonal communication skills.

Bell Technical Solutions – Service Technician – Full Time   ***(April 2022 – SEPTEMBER 2022)***

- Utilized excellent customer relationship skills while installing Fibre Television, Internet, and Telephone Services, prioritizing quality and customer satisfaction. Led a team of new hires to a 107% efficiency rate.
- Balanced repairs of technical and infrastructure-related issues while driving business sales growth, achieving an average of $250 in bonus commissions per month.

Projects

YOUTUBE TRANSCRIPTION WEB-APP (JAVASCRIPT, PHP) - https://yt-transcription.herokuapp.com/ | Developed a simple web app to utilise the YouTube captions via the inner HTML element in videos to print the transcript

YOURNETWORK.CA (NEWS WEBSITE STARTUP WEB DEVELOPER) | Assisted with consulting and web development of small startup idea which included hiring and post creation of news for and written by other college/university students.

REACT API WITH CRYPTO TRACKER (REACTJS, CSS) | React Hook and Axios. Utilised useEffect and useState for this project. Search currencies and have it display on the browser. The prices will update live using public API.