

User Stories

Below details four types of users with access to the site and their permissions and access: the main superuser (store manager/shopkeeper), the assigned superuser (shop assistants/employees), general users (new/ potential customers who browse) and the logged in users (usual customers with authorisation to access more on the site).

Superuser / assigned superuser (Store Manager/employer & shop assistants/employee)

Access to backend admin panel:

- **User Permissions:** The superuser and assigned superuser can administer and change usernames and /email address where required via backend admin panel (eg if a user requests a change in email address via contact form provided verification can be provided).
- **User Permissions:** The superuser and assigned superuser can provide superuser rights to other users (eg should they have an assistant also managing the online shop website)
- **User Permissions:** The superuser and assigned superuser can delete a user account
- **User Permissions: Orders:** The superuser and assigned superuser will also have access to all orders placed on the site via backend admin panel
- **User Permissions: Addresses:** The superuser and assigned superuser will also have access to addresses of users on the site via backend admin panel
- **User Permissions: Reviews:** The superuser and assigned superuser will also have access to reviews of users on the site via backend admin panel so to easily administrate reviews.
- **User Permissions: Products:** The superuser and assigned superuser will have administrative rights to the site allowing addition, editing, and deletion of products (Shopkeeper of the site)

Frontend pages:

- **Profile page:** The main superuser (defined as first created superuser via terminal) does not have an address page in their profile as they will not be ordering or buying items from their own site.
- **Profile page:** The assigned superuser will however have an address page if they registered through the front end of the website via the registration page, as shop-assistants, they would have the ability to buy products from the page as they are not the direct stockist of the site.
- **Reviews page:** The superuser and assigned superuser has rights to delete reviews from the website if they contain any aggressive or inappropriate language to monitor and remove content as necessary.
- **Reviews page:** The superuser and assigned superuser can create reviews on the site however to administer this issue the shopkeeper requires an identifier to be placed for superusers of the site “- Spectrum” so that users are aware that reviews are from other users only.

Other users (Customers/potential customers and browsers/online 'window' shoppers)

Logged in users (inclusive of superuser and main superuser unless otherwise specified)

- **Reset Password:** Will be able to reset their password and be sent information to do so (if provided valid email address)
- **Reviews:** Will be able to add reviews of products, update and delete products
- **Checkout:** Will be able to checkout with products and buy them via Stripe Payments (includes main superuser however delivery address is not specified)
- **Profile page:** Will be able to see their delivery address on profile page, and history of bought products/ previous orders (excl. main superuser)
- **Profile page:** Will be able to edit their delivery address and save this (excl. main superuser)

Any users (including logged in users, superuser and main superuser unless otherwise specified)

- **Products/ Reviews:** Will be able to see products and reviews on the online store
- **Delivery & About Us page:** Will be able to see delivery information page and about us page
- **Registration:** Will be able to register for an account (provided email/username not already taken and form is valid)
- **Products page:** Will be able to sort products on the products page by A-Z, Z-A, Low-High, High-Low, or filter products by A2, A3 and A4
- **Search:** Will be able to search for products from nav bar
- **Reviews page:** Will be able to search for reviews of specific products based on drop-down menu and be able to read reviews on page
- **Contacts page:** Will be able to use the contact us page and contact Spectrum Ltd and receive a holding email and be redirected to thank you page
- **Cart:** Can add products to cart but will be prompted to login if wanting to check out and buy products
- **Social media:** Will be able to open social media links (these currently redirect on a new tab to main social media page as this is a fictitious company)