ICT Engineering

SEP 1Y A16

Project Report

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# Abstract

*VIA Bus is a company located in Horsens, Denmark with Trip Driver as the manager. At VIA Bus you can either rent a bus with a chauffeur – driving to a destination of your choice, or travel by bus to one of the predefined locations, i.e. a few European countries and some Danish sites and events.*

*VIA Bus is need of some kind of system to keep track of the tours, chauffeurs, bus routes and customers, and therefore the manager Trip Driver decided to contact us to create the system for him. System based on Java must meet the requirements of the customer.*

# Introduction

The project presented to us is based on an interview with VIA Bus Company having wishes for their booking system. VIA Bus is a company that offers different types of tours for customers. They organize predefined tours or make a new trip by renting a bus with a chauffeur.

The program must meet their requirements, run on Java, which means it has to be used on various platforms. Simple and usability tested GUI have to be created to make sure the employees will have no problems using it. It must be single user system, running on one single front desk.

The VIA Bus company wants a user system that will be easy and clear for using. We need to create simple, but powerful tool that will handle every aspect which the employees of the company might encounter. The employee wants to have an easy way to reserve tour. The employee also wants to store information like customer and chauffeur data in a database. The employees should be able to find available chauffeurs and busses and assign them new trips according to their wishes. The system will automatically calculate prices for each reservation according to travel type, extra services etc. All data must be saved in the computer using database which will be easy to back up in case of losing data.

# Analysis

## Requirements

* The employee should be able to search through the list of destinations for the two kinds of tours: predefined trips and travels, and redesigned trips by renting a bus with a chauffeur.
* The employee should be able to see all available seats in bus for specific tour.
* The employee should be able to pick available seat and reserve it for customer including destination, date and time.
* The employee should be able to see details about reservation as price, extra services, discount, and amount of passengers.
* For private customers, the employee should be able to register the name, address, the passenger’s birthday, and when it is permitted the email address for the newsletter
* For companies, the employee should be able to register name, address, phone number, email from the person who is making the reservation and the company’s name.
* The employee should be able to find data about customer in system as name, address, date of birth, email, phone number.
* The employee should be able to search through the list of customers to find if the customer is frequent or not.
* The employee should be able to reward and give discounts to the frequent customers and company.
* The employee should be able to add any additional notes to reservation.
* The employee should be able to make a new reservation, which was not predefined, rent bus and chauffeur according destination, date and number of passengers.
* Register employees by: name, address, employee ID, calendar trips, email, phone, preferences for trip.
* The employee should be able to store info about the type of contract: full-time or vicar, for new employee.
* The employee should be able to search through the list of busses one specific type for the service “bus and-chauffeur”. (party bus, classic bus, luxury bus, mini bus)
* The employee should be able to find an available chauffeur after the suitable bus was found.
* The employee should be able to search through the list of chauffeurs: full time or vicars.
* The employee should be able to hire a bus-and-chauffeur for a day, or couple of hours by searching through the destination list.
* The employee should be able to cancel vicar contract any time.
* For a bus and a chauffeur service, the employee should be able to reserve additional services such as breakfast, lunch in the bus, reserve a restaurant dinner, and guide party, suitable for the chosen destination.
* The employee should be able to register the type of a customers by their profile: company or private person, including at least name, address and phone number.
* The employee should be able to specify wishes for full-time employees for trips.
* When the employee creates new tour, should be able to choose chauffeur according to his wishes for the trip
* For the “bus and chauffeur” services the chauffeurs must be able to register time of departure, arrival destinations, and arrival back to the terminal.
* The employee should be able to find a reservation in the system search by customer or company, date and destination.
* The employee should be able to delete reservation.
* The employee should be able to modify reservations.
* The employee should be able to save reservation if there are some changes.
* The employee should be able to set the prices for each reservation according to the travel type, extra services.
* The employee stores all the data in database.
* The system has to be implemented in Java.

## Use Case Diagram

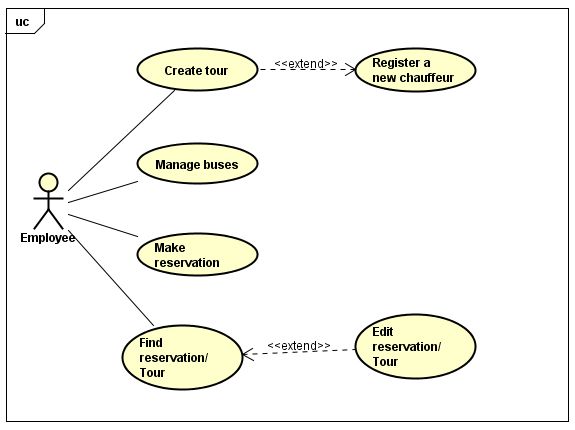


Figure 1: Priority Use Case Diagram 1

**Create tour:**

## Activity Diagram

# Design

## Graphical User Interface (GUI)

## Database Design

## Model class diagram

## Class diagram

## Sequence diagram

# Implementation