

SHENGRONG YIN Acct. Ending 8796 5850 GULFTON ST APT 1818, HOUSTON, TX, 77081-2509 (000)000-0000

Transaction Details

Trans. Date	Description	Amount	Category
03/29/17	NEWARK US 00000075	\$ 756.86	PROCESSING

NEWARK US 00000075

4801 N RAVENSWOOD, CHICAGO, IL, 60640

I don't recognize a pending transaction. What steps should I take?

If the transaction is currently pending, we are unable to open a dispute investigation until it has posted to your account. Transactions normally post to your account within 1-3 days, but in some instances may take up to 8 days to post. If there is a joint cardmember or authorized user on your account, check with them to see if the transaction was made by them. You may also try contacting the merchant directly to see if they can provide clarification or assistance. If you are unable to reach a resolution directly with the merchant after the transaction has posted, you can initiate a dispute or contact Customer Service. If you have encountered multiple unrecognized transactions, or suspect your account may have been compromised, please call 1-800-DISCOVER for further assistance.

Why do certain purchases, like gas or hotel charges, show as a \$1 pending transaction?

Some merchants run a pre-authorization on your card before putting through the official transaction. This is to ensure the card information provided is valid and active. Please be assured that the charge will post for the actual purchase amount and the authorization will drop off within 10 days of the transaction date.

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