

Andreina Lopez

UX/UI DESIGNER



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Venezuelan



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Experience

Jul 2021- Aug 2021, Madrid

▪ Sales Associate

Flying Tiger Copenhagen

- Proactively assisted customers with questions, concerns, and item purchases while walking the sales floor
- Offered hands-on assistance to customers by assessing customer needs and maintaining current knowledge of consumer preferences
- Arranged new merchandise with signage and appealing displays that encouraged customer sales and moved overstock items
- Computed sale prices and total purchases; received and processed cash and credit payment
- Managed cash register, communicated with customers and operated the sales floor and consistently exceeded sales and promotional goals

Aug 2020- Dec 2020, Madrid, España

▪ Administrative Assistant

JobandTalent

- Processed a range of documentation and entered information into databases.
- Sorted odd-sized mail by hand, identified items that required special handling, and sorted mail other workers could not handle.
- Sorted mail and directed items following established routing schemes, using voice recognition equipment or computer-controlled keyboards.
- Labeled, bundled, and routed sorted mail sent to designated areas according to destinations.

Dec 2019- Jan 2020, Madrid, España

▪ Warehouse Worker

Manpower (Amazon Fulfillment)

- Used logistics and inventory management software to sequence delivery orders and establish a first in last out approach
- Maintained the warehouse and inventory in an organized way to ensure ease of identification and reduce loss due to expiry
- Matched quantities and details of stock being shipped
- Rapidly assembled large and small orders for shipping to clients and make the necessary manifest and records

Education

Feb 2008 - Jul 2011, Venezuela

▪ Bachelor of Science

Liceo Luis Alfredo Colomine

Feb 2012 - 2018, Venezuela

▪ Modern Languages

University Arturo Michelena

- Deontology
- Grammar
- Literature
- Phonology and Phonetics
- General Psychology
- Contemporary History

Aug 2021 - Oct 2021, Madrid

▪ UX/UI Designer

Ironhack

9-week intensive bootcamp in UX/UI Design

- User Research, Design Thinking, Wireframing, Prototyping, Visual Design, Interaction Design
- HTML, CSS, Agile Methodologies, SCRUM
- Figma, Sketch, Adobe XD

Feb 2021 - Jul 2021, Madrid, España

▪ certificate of professionalism in sales activities

AUDAX

- Sales operations
- Auxiliary sales operations
- Information and customer/consumer/user service
- Professional English for commercial activities
- Internship Module

Skills

- Problem-Solving
- Teamwork
- Sales
- Social media
- Figma
- Sketch
- Customer service
- agile methodology
- scrum methodology
- HTML
- CSS

Languages

English
Advanced