

# Andres Flores

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**Summary:** Computer Science senior at University of Houston with a passion for helping people with and without code. I want to dive into the world of development and networking. I am seeking an IT/software engineering internship position.

## EDUCATION

**University of Houston, Houston**

*Bachelor's of Science in Computer Science*

**December 2023**

GPA 3.7

Dean's List Honor: Fall 2020, Fall 2021, Spring 2022, Fall 2022

*Minor in Mathematics*

Minor GPA 3.6

**Relevant Coursework:**

- Operating Systems • Algorithms • Computer Org & Architecture • Programming & Data Structures •

**Currently Enrolled In:**

- Fundamentals of Software Engineering • Software Design • Intro to Computer Networks •

## SKILLS

**Technical:** Proficient in Python, Java, and C/C++. Experience with HTML, CSS, JavaScript, UNIX Shell, PowerShell, and computer hardware installation/troubleshooting. Learning PHP, C#, .NET Core (MVC).

**Software & Operating Systems:** UNIX, Linux, macOS, Windows, Microsoft Office Suite, VMware, GIT.

**Language:** Fluent in English, Conversational, and working proficiency in Spanish.

**Soft Skills:** Organized, communicative, adaptable, independent, confident, perseverant, and collaborative.

## RELEVANT WORK EXPERIENCE

**U of H - Physics Department/NSM IT, Houston** - *Physics IT/NSM IT*

SEPTEMBER 2022 - CURRENT

- Provided desktop support in Windows/Ubuntu/macOS for over 30 faculty and staff
- Desktop/Laptop configuration and hardware installation to accommodate users' needs
- Troubleshooting/debugging in Windows/Ubuntu/macOS environments
- Assist Physics and NSMIT staff with various technology needs to ensure efficient turnaround time

**Houston Public Media, Houston** - *Technology Assistant*

OCTOBER 2021 - MARCH 2022

- Collaborated with staff in installing new audio and computer equipment for the radio station
- Practiced industry standards for IT data center management such as maintaining the cleanliness of the area, color-coordinating cables, and an emphasis on labeling equipment to prevent loss
- Supported engineering and IT with upgrading and maintaining existing broadcast and computing equipment as well as network infrastructure

**Taqueria Almeida, Corpus Christi** - *Cashier/Food Runner*

AUGUST 2017 - MAY 2021

- Greeted 200 customers a day and provided them with a warm welcome
- Took orders in an orderly manner and served over 200 customers per shift
- Managed cash and credit transactions with a Point-of-Sale System
- Communicated with cooks to ensure the needs of customers were taken care of
- Coordinated with coworkers to efficiently complete and distribute orders during high-volume times