

ANDRES CONTRERAS ALVAREZ

(346)-264-1335

Andrescontrerasalvarez066@gmail.com

[Portfolio Website](#) - [GitHub](#) - [LinkedIn](#)

Skills

- React
- Python
- JavaScript
- NodeJS
- Git
- PHP
- CSS
- HTML
- SQL
- MongoDB
- C/C++
- Oracle
- Linux
- IT Support
- MS Office

Education

Bachelors in Applied Science in Software Development (BAS). | *(In progress)*

- Austin Community College, Austin, TX

Associate in Applied Science in Computer Programming (ASS). | *GPA: 4.0*

- Austin Community College, Austin, TX

Projects

Cryptopals (Crypto Wallet)

Hackathon Project: [Website](#) – [GitHub \(Frontend\)](#) – [GitHub \(Backend\)](#)

- **Leadership:** Led a team of 2, meetings, GitHub contributions, debug. **1st Place out of 8 teams**
- **Development:** Designed a crypto wallet using ReactJS and the BINANCE API.
- Login system, real-time prices monitoring, buy/sell crypto, and transfers between users.
- **Technologies:** JavaScript, ReactJS, Bootstrap, NodeJS, BINANCE API, Netlify.

Dungeon Tiles (Game)

Coursework [Website](#) - [GitHub](#)

- **Leadership:** Led a team of 4, organized meetings, delegated tasks, debug. **Grade: A+**
- **Development:** Built a game using JavaScript for dynamic graphics and physics, creating **4 levels**.
- Designed gameplay mechanics, including key collection, door unlocking, and enemy avoidance.
- **Technologies:** HTML, JavaScript, CSS, SweetAlert.js, Howler.js.

Full-Featured MVC Website with CodeIgniter

Coursework [GitHub](#)

- **Development:** Built an MVC website using CodeIgniter3, Ajax and a 3rd party API. **Grade: 100**
- Built pages with conditional asset loading, reducing load times by **30%**.
- Ensured **division of concerns** by using templates to separate PHP logic from HTML.
- **Technologies:** CodeIgniter 3, JavaScript, jQuery, AJAX, Bootstrap, MySQL.

Certifications & Awards

- **Web Developer Specialist Certificate, ACC** Dec 2024
- **Foundations of Leadership Certificate, NSLS** Dec 2024
- **Computer Programming Occupational Skills Award, ACC** Aug 2024
- **Cisco Certified Network Associate, Cisco** Feb 2023
- **JavaScript Algorithms and Data Structures, FreeCodeCamp** Dec 2022

Work Experience

Bilingual Customer Service Representative, Power Finance Texas, Houston, TX

Apr 2024 – Present

- Clients assisted with inquiries, and account management, reaching a 99% score in call reviews.
- Documented 100% of customer interactions, inquiries, and resolutions in computer software.
- Applied knowledge of financial services to guide customers in making financial decisions.

Bilingual Customer Support Specialist (Seasonal), Foundever LLC, Remote

Mar 2024 – May 2024

- Demonstrated expertise in product and service knowledge, leading to 95% in call review scores.
- Offered complete customer support for identity protection to over 100 customers weekly.
- Documented customer interactions, inquiries, and resolutions in salesforce to ensure up-to-date records in the company's database.

Full-stack Developer (Learning Internship), Social Oplek, Remote

April 2022 – December 2022

- Worked as a developer in software projects using diverse technologies such as MongoDB, NodeJS, React JS, JavaScript, and Netlify Functions (Serverless).
- Participated in 3 project competitions, acquiring skills in the version management using Git.