ANDRES CONTRERAS ALVAREZ

Austin, Texas, United States

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Education

Austin Community College

*BAS in Software Development **(Junior year)***   ***Expected Graduation:** Dec 2026*

- Courses: Data Structures, Intermediate Web Programming, Systems Analysis & Design, Machine Learning.

AAS in Computer Programming   ***Graduation Date:** May 2025*

- Chancellor's Honor Roll, Member Phi Theta Kappa
- GPA: 4.0/4.0

Projects

Portfolio Project: Website - GitHub

- Developed a dynamic and responsive portfolio using React, Next.js, and Tailwind CSS, featuring animations with Framer Motion and UI components. Integrated contact form powered by Nodemailer and showcased personal projects with an interactive Swiper slide.

Cryptopals Wallet: GitHub

- Led a 3-person team to design and deliver a digital crypto wallet (login, Realtime price monitor, buy/sell, user transfers). Managed Git workflow, tracking, and deploys. (1st place out of 8 teams).

CityScope (MVC Website): GitHub

- Developed a full-stack CodeIgniter 4 web app for dynamic and real-time news integration with New York Times API. Built with a modular template system, responsive UI and an AJAX-powered contact form with server-side processing for user interaction.

Technical Skills

- **Languages/Frameworks:** JavaScript, Python, React, NodeJS, HTML, CSS, Tailwind, NextJS, ExpressJS
- **Databases & Tools:** PostgreSQL, MongoDB, Git/GitHub, REST APIs.

Work Experience

Bilingual Customer Service Representative, Power Finance Texas   *Apr 2024 – Present*

- Clients assisted with inquiries, and account management, reaching a 99% score in call reviews.
- Documented customer interactions, inquiries, and resolutions in computer software.

Bilingual Customer Support Specialist, Foundever LLC (Contract)   *Mar 2024 – May 2024*

- Worked with **Intuit TurboTax** platform and demonstrated expertise and service knowledge.
- Documented customer interactions and resolutions in salesforce to ensure up to date.

Full-stack Developer (Internship), Social Oplesk   *Apr 2022 – Jan 2023*

- Developed different software projects using MongoDB, React JS, JavaScript, and Netlify Functions.