

# ANDREW COSTURE

QA engineer

## ANDREW COSTURE

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Date of birth: November 9, 1994

## PROFILE

Experienced Quality Assurance Analyst with a background in Industrial Engineering. Skilled in Quality Control Inspections, Testing Strategies, and boosting Customer Satisfaction. Holds a solid educational background from the University of the Philippines Diliman.

## EDUCATION

### Science in Industrial Engineering Bachelor

Apr 2012 - Apr 2015

UNIVERSITY OF THE PHILIPPINES DILIMAN, Quezon City

Graduated with a Bachelor of Science in Industrial Engineering from the University of the Philippines Diliman in April 2015, where I developed a strong foundation in quality control, process optimization, and data analysis, equipping me with the skills necessary to excel in quality assurance roles.

## EMPLOYMENT

### Quality Assurance Team Lead

Apr 2024 - Present

TECH SOLUTIONS, INC, Makati city, Philippines

- Implemented a new QA methodology that **increased testing coverage by 25%** and improved team efficiency.
- Analyzed customer feedback to refine testing processes, **resulting in a 30% reduction in reported issues** post-release.

### Quality Assurance Analyst

Jan 2023 - Apr 2024

TECH SOLUTIONS, INC, Makati City, Philippines

- Developed and implemented quality assurance protocols, **resulting in a 20% reduction in defects** over one year.
- Conducted **extensive testing for 5 software applications**, identifying and documenting **over 25 bugs and issues** to ensure high-quality releases.

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Technical Support Specialist

Dec 2021 - Dec 2012

CUSTECH, Quezon city,Philippines

- Documented user feedback and testing results, contributing to a comprehensive knowledge base that **improved customer support efficiency by 15%**.
- Provided technical support for software applications, resolving user issues and gathering feedback for product improvement.

Research Assistant

Jun 2020 - Nov 2021

UNIVERSITY OF THE PHILIPPINES DILIMAN, Quezon City, Philippines

- Worked with faculty on a project analyzing the integration of quality management systems in local manufacturing industries.
- Gathered and analyzed data to create a report that highlighted best practices, leading to presentations at local industry conferences.

Process Improvement Intern

Feb 2018 - May 2020

INNOVATE MANUFACTURING, Quezon City, Philippines

- Conducted data analysis on production line metrics, identifying trends that **led to a 10% reduction in waste**.
- Collaborated with engineers to design and test quality control tools, **achieving a 20% improvement** in inspection times.

Freelancer

Jan 2017 - Jun 2018

Freelancer.com, Remote

- Developed and executed comprehensive test plans, resulting in a **25% reduction in post-release defects** for client projects.
- Utilized tools such as **Selenium** and **Jira** to streamline testing workflows and improve documentation accuracy, increasing overall efficiency by **20%**.

Quality Control Intern

Apr 2015 - Jan 2017

MANUFACTURING CORP, Caloocan City,Philippines

- Supported the QC team in performing inspections and tests on **over 5 manufactured products** to verify conformance to specifications, **achieving a 98% compliance rate**.
- Participated in the root cause **analysis of 15 defects**, documenting findings and suggesting actions that **resulted in a 30% reduction** in defect recurrence.
- Assisted in the **preparation of 12 quarterly quality reports** that effectively communicated **findings to a management team of 15 and over 50 stakeholders**.

SKILLS

Software testing

Automation testing

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Jira, TestRail, Selenium

Manual testing

Javascript, React

C++, Java

MongoDB

Python

## LANGUAGES

English

Filipino

## HOBBIES

■ Reading books

■ Learning new tech

■ Football

■ Thinking

## CERTIFICATES

**Certified Quality Improvement Associate (CQIA)**

Jun 2021

University of the Philippines Diliman.

**Six Sigma Green Belt Certification**

Jul 2022

International Association for Six Sigma Certification, University of the Philippines Diliman.

**ISTQB Certified Tester - Foundation Level**

Jul 2023

University of the Philippines Diliman.

## ACHIEVEMENTS

Led a cross-departmental team to identify inefficiencies in production processes, resulting in a proposed plan that increased overall efficiency by 15%.

Utilized Six Sigma methodologies to analyze data and present findings to senior management.

Implemented automated testing scripts for web applications, reducing manual testing time by 30% and improving accuracy in quality assessments.

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