Mayo Clinic Patient Care Manager (PCM)

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The initial project document contains information pertaining to the database that will be created for the CS 364 semester project. The document contains sections such as the synopsis, the database ER diagram with descriptions, functionalities, stakeholders, and technological requirements.

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# Section 1: Synopsis

Managing patient data has become an important aspect of health care in the modern world. Assessing patient related issues, diagnosing the problem, and applying a treatment is a fundamental process for health care providers such as Mayo Clinic Health Systems. The nonprofit organization is ranked the number one hospital in the United States (newsnetwork.mayoclinic.org). The three pillars of focus represented in the three shields of Mayo Clinic’s logo stand for clinical practice, education, and research. The three areas of focus in the hospital enable patients to find hope and healing at a place that strives to deliver effective care for medical issues. Mayo Clinic sees over 1 million patients a year ([www.mayoclinic.org](http://www.mayoclinic.org)). To continue providing the variety of services for patients seeking medical assistance, the hospital needs an efficient and effective system that can organize and display relevant patient data.

This project seeks to develop a database that organizes patient, provider, and treatment related data. The project will be a simple web application with a SQL database as a part of the backend framework along with Node.js for the server. The front end will help to organize and display the data in a clear, simple format. The front end will be created using HTML and CSS. There will be four primary views of the data: Patients, Providers, Treatments, and Departments. There will also be a view to display the most urgent patient cases currently being evaluated at the hospital. Users (assumed to be staff of Mayo Clinic) will have the ability to view all the data on display, make updates to certain features as needed, create new entries into different parts of the database, and remove data.

Upon completion, the web application will be hosted on a Heroku server (www.heroku.com), which is a service for publishing work on the world wide web. Although there will be no authentication or security in accessing this project, please note that this is a prototype with dummy data. Future releases of the project may include implemented security features. The primary goal of this project is to develop a system with a database that enables care providers to view organized patient data, make informed decisions, provide different services, and track treatment plans.

# Section 2: Database

The Entity Relationship (ER) diagram for the Mayo Clinic Patient Care Manager (PCM) Database and descriptions are shown on the next pages:

# Diagram Description automatically generated

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# Section 3: Functionalities

There will be five main uses of the Patient Care Management website:

1. **Patient View**

When a user selects the “patient” view, they will be given a list containing all the patients that have been to Mayo Clinic in the past decade. The patients in the database include patients who are visiting for a simple appointment such as a checkup. The data will be ordered first by patients who are currently in treatment (i.e., have not yet been discharged from the hospital), and next alphabetically. In addition to the use of the SELECT-FROM-WHERE clauses, HAVING and ORDER BY clauses will also need to be used.

1. **Treatment View**

The “treatment” view displays all the different medical treatments and services offered to patients at the hospital. The department in charge of administering each treatment will listed as an attribute along with a description, requirements, and patients currently receiving the care. This view will be joined with the Department View table and the Patient View table.

1. **Provider View**

Upon selecting the “provider” view, the user will be shown a list of all the medical staff that are actively administering care to patients in the hospital. Information regarding years at the hospital, education, and department will also be listed for each provider. The providers will be ordered first by years at Mayo Clinic and next by first and last name. Like the Patient View, the ORDER BY clause will be utilized.

1. **Department View**

The “department” view shows the various divisions of health care service within Mayo Clinic. Attributes include a description of the department, members of the department from the Provider View table, and treatments administered by the department from the Treatments View table. A GROUP BY clause will be used to include the attributes related to the department from the other tables that will be joined with the Department View table in a relationship.

1. **Urgent View**

The final view that will be included in the database, the “urgent” view, will list patients that have received the same treatments for severe issues such as cancer 3 or more times. The patients listed inside the Urgent View table are also listed in the Patient View table. To display the all the patients in this view, a subquery will be used.

**Other Functions:**

* All the tables in the database will have CRUD operations (Create, Read, Update, Destroy). For each table, users will have the ability to add new data, update current data, view data, and remove data.
* Users will interact with the database via a web application with a front end that is designed to be simple and easy to navigate.
* A large portion of the data will be listed out in a clean, human-readable format. The data can be manipulated to reflect changes that are occurring in the organization using the database.
* An important function of the database is the ability to view the status of patients in the database and make changes if necessary. The Urgent View table is also an important feature implemented through SQL that limits the data to list out the high-risk patients at the hospital.

# Section 4: Stakeholders

Users of the Mayo Clinic Patient Care Management (PCM) database are authorized hospital staff and medical personnel. Security features will be added later to limit access to authorized users as well as ensure that personal information is encrypted. Medical users may utilize the data to track the number of patients admitted for various illnesses as well as observe the duration of time patients are in the hospital for a given treatment or procedure. By using the available data, hospital staff and researchers may be able to develop more effective treatment strategies over time.

# Section 5: Technological Requirements

The platform for the database will be a web application created using HTML, CSS, JavaScript, EJS, Node.js, and SQL. A Heroku server will be used to publish the website online if there is sufficient time to implement this part of the project. The site will use searches based on queries written to organize and display data in the appropriate tables for the database. Users will also be able to interact with the database by reading data, updating data, adding data, and removing data.

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# Section 6: Future Features

Features that may not be implemented or that will likely be implemented in the future are listed here:

* **Treatment completed indicator.** Feature that allows a user to “discharge” a patient from Mayo Clinic when their treatment is completed. Upon being discharged from the hospital, the amount of time that the patient received treatment from the hospital will be displayed within that patient’s information.
* **Secure login and authentication functions.** Features that encrypt data and allow only authorized users to access the Mayo Clinic Patient Care Management database may be implemented in the future.
* **Responsive layout.** Update the styling and layout of the application to view the database on a variety of devices such as larger desktops and mobile devices. The transitions from different screen widths will be clean and simple.
* **Additional queries.** In the future, queries may be written to expand the number of ways users can view and analyze the data. With the creation of more complex queries, the users of the database will be able to make new informed decisions regarding patient health.