# Charge Collaboration Engage Productivity Synergize Task Visibility Workflow

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What is a JIRA and how do I get one?

# Overview

- The Watcher
- Basic workflow
- Syntax Party
- Food || Questions
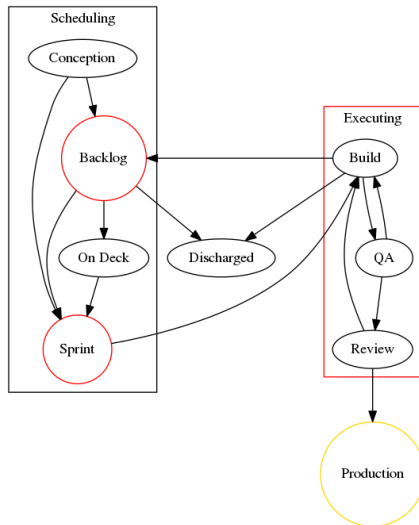- Integration and reuse
- Gotchas
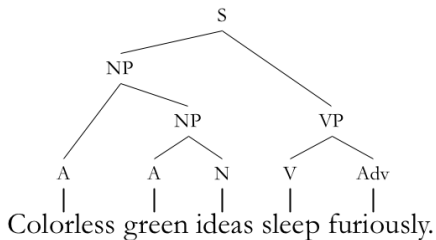- Useful Queries

Don't measure what you don't want to optimize.



Automation can help.

# Workflow as seen on JIRA

Don't Panic

# Operators

Logical
- AND
- OR
- NOT

Conditional
- =
- !=
- ~
- is
- is not
- in
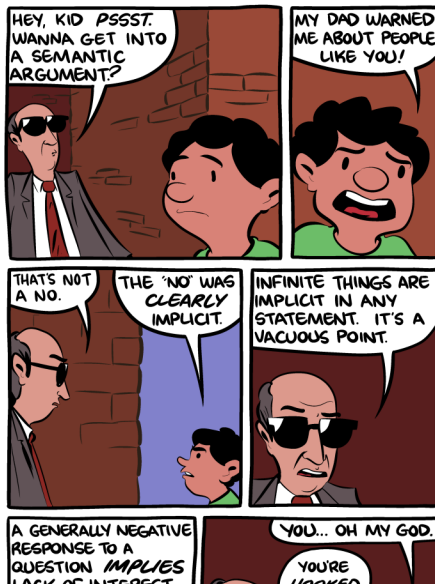- not in

A AND B OR C
A AND (B OR C)
(A AND B) OR C

# Fields and Values

```
    project = Android OR project = iOS
project in (Android, iOS) AND type = Bug
(project != ATEAM) AND (text ~ Drawing)
```

# Food and Questions Break

# Integration and reuse

- Filters
- Boards
- Quick Filters
- Sharing
- Saving
- Webhooks!

# Gotchas

- Dates are goofy
- Editing a saved filter is dangerous
- Two types of sharing
- Different teams, different states
- Absolute truth and duplication

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