

Need Help? Scan and Ask TOBi for assistance



MR ANDREW BOARDMAN
5 magnolia road
leonard
hilton
3245

Computer Generated

Tax invoice

Account number: I2711524-0
Cellular number: 27646848423
Invoice number: H6-1M0RJT
Invoice date: 01/05/2025
Due date: 31/05/2025

Your VAT registration number:

Cellular Number : 27646848423 ANDREW BOARDMAN

Description		Amount	VAT	Subtotal
Subscription Charges				
Calling Line ID Presentation	May	8.69	1.30	9.99
VAS - Caller Identity Subscription (Free)	May	-8.69	-1.30	-9.99
Promotional My Gig 5 -24 Months	May	0.00	0.00	0.00
RED Flexi 300 Plan	May	260.87	39.13	300.00
Total Subscription Charges		260.87	39.13	300.00
This Invoice Amount		260.87	39.13	300.00

Terms of Payment

Always remember that your account is due by the last day of each month. If your account is not paid by this date, your line may be locked. Need to make payment arrangements? Then call us on 135 free from a Vodacom cellphone or on 082 135 from any other phone. Should your payment be returned, a charge may be levied.

Customer Service



Customer self-service channels

Visit us online

Log on to www.vodacom.co.za for more information on our products and services.

You can even register yourself on My Vodacom to check your balances and even buy bundles right there in front of your PC.



Self-service channels

Feel empowered and avoid the queues. With our self-service channels you can get your account information and buy any bundles conveniently at your fingertips. It couldn't be easier.

Dial *135# free from your Vodacom cellphone.

Manage your account, cellphone settings and buy any bundles and other value added services.



Interactive kiosk

Use the interactive kiosks available at selected Vodacom Shops.



Keyword SMS

Simply SMS the selected keywords to 31050. The free SMS service offers you easy access to information around the clock. For a full list of keywords, send KW to 31050.



Important Vodacom Business Contact Details

Monday to Friday 8am - 5pm

Vodacom Business Sales: 082 1960

Vodacom Business Support: 082 1940 (Mobile & Fixed)

Individual contract support: 082 135

Fixed Managed services: 082 1940

Merchant helpdesk: 0800000654

Subscriber Collections / Payment support: 082 1946

Vodacom repair call centre: 082 1944

APN Cancellations: apnmanagement@vodacom.co.za

Corporates Device Insurance: corporates.deviceinsurance@vodacom.co.za

Fixed Cancellation: vbcancellations@vodacom.co.za

FTTH Cancellations: 0821904@vodacom.co.za

MOBILE Cancellations: VCSBSRet&Cancell@vodacom.co.za

One Net Cancellations: 0821951@vodacom.co.za

Reverse Bill Cancellations: rbdsupport@vodacom.co.za

Note: When sending an email, avoid any CC and BCC field. This will ensure that the system creates and generates a service request.

The VodaPay App

VodaPay lets you easily check your account balances, buy airtime, data, voice, and other bundles - all available 24/7. You can also pay bills and monitor transactions directly from your cellphone.

VodaPay is built to simplify your life. Shop, pay for utilities, buy electricity, send money, and unlock great deals - safely and securely.

Download the VodaPay app from your favourite app store or scan this QR code to get started



VAT Calculation

VAT is charged at 15% as prescribed by the Value-Added Tax Act.

Bill Currency

All values displayed on this document are in South African Rand (ZAR) currency, unless indicated differently.

Our Code of Conduct

As our valued customer, we are committed to provide you with exceptional customer experience.

Please visit our website on <https://www.vodacom.co.za/vodacom/terms/code-of-conduct> for our Code of Conduct.