User needs

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| **As a...** | **I want to...** | **So that...** |
| Person who can confuse numbers | View quantities and percentages graphically | I don’t make mistakes when making bookings |
| A gym employee booking customers | I quickly find customers, and suitable classes | I don’t keep other customer waiting at reception |
| A gym employee viewing a customer record | View classes they can attend based on membership type | I can quickly book classes for them |
| A gym employee about to teach a class | View a list of gym members attending the class | I can get to know the customers and be prepared for the class |
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