User needs – Steven Adams

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| **As a...** | **I want to...** | **So that...** |
| Person who wants to mainly book challenging gym classes | Be able to quickly find available advanced classes categorised by intensity level | I can push my fitness limits and feel I am progressing |
| Person who has plenty of disposable income | Pay a supplement to get priority booking | I can be guaranteed of a place in the class |
| Person with a premium membership | View ALL available classes | Can book at any time |
| Person who likes to monitor my fitness activies | Export information about the classes I have attended | I can import them into my fitness tracker applications and/or share them via social media |
| Person who mainly uses the gym during the same time slots | Set a preference to show only classes during these times | I can quickly view and book classes at time suitable to me |
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