

CABINET FOR HEALTH AND FAMILY SERVICES OFFICE OF THE SECRETARY

Andy Beshear Governor

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ORDER

June 8, 2020

On March 6, 2020, Governor Andy Beshear signed Executive Order 2020-215, declaring a state of emergency in the Commonwealth due to the outbreak of COVID-19 virus, a public health emergency. Pursuant to the authority in KRS 194A.025, KRS 214.020, and Executive Orders 2020-215 and 2020-323, the Cabinet for Health and Family Services, Department for Public Health, hereby orders the following directives to reduce and slow the spread of COVID-19:

- 1. The May 22, 2020 Order of the Cabinet for Health and Family Services that amended the March 16, 2020 Order of the Cabinet for Health and Family Services concerning restaurants (the "March 16 Food and Beverage Order") and the March 17, 2020, Order of the Cabinet for Health and Family Services concerning public-facing businesses (the "March 17 Public-Facing Businesses Order") is hereby amended as follows.
- 2. Effective June 8, 2020, the March 17, 2020 Public-Facing Businesses Order (as amended) shall no longer apply to the following businesses or entities: (1) Educational and cultural activities (aquariums, distilleries, libraries, museums, wineries, and limited outdoor attractions); (2) Horse shows; and (3) Some childcare (in-home programs). The businesses or entities identified in this paragraph must, in addition to the minimum requirements for all entities in the Commonwealth of Kentucky attached to and incorporated by reference in the May 11, 2020 Order of the Cabinet, implement and follow the specific Requirements for each respective business or entity, which are attached hereto and fully incorporated by reference herein. The specific Requirements for each business or entity identified in this paragraph and the minimum requirements for all entities are available online at: https://healthyatwork.ky.gov.



- 3. The March 17, 2020 Public-Facing Businesses Order (as amended) otherwise remains in effect except as amended by the May 22, 2020, the June 1, 2020 and the June 3, 2020 Orders and this Order.
- 4. The March 16, 2020 Food and Beverage Order (as amended) otherwise remains in effect except as amended by the May 22, 2020 Order.
- 5. Establishments and public-facing businesses that encourage public congregation or that, by the nature of the service to the public, cannot comply with CDC guidelines concerning social distancing, that were ordered to cease all in-person operations under the March 16, 2020 Food and Beverage Order or the March 17, 2020 Public-Facing Businesses Order remain prohibited from conducting all in-person operations unless otherwise provided in May 22, 2020, the June 1, 2020, or the June 3, 2020 Orders and this Order.
- 6. For the avoidance of doubt, all public facing-businesses permitted to operate must to the extent practicable implement Centers for Disease Control guidance, including:
 - maintaining a distance of 6 feet between persons;
 - ensuring employees practice appropriate hygiene measures, including regular, thorough handwashing;
 - · ensuring that employees who are sick remain home; and
 - regularly cleaning and disinfecting frequently touched objects and surfaces.
- 7. Failure to follow the requirements provided in this Order and any other Executive Order and any Cabinet Order, including but not limited to the Orders of the Cabinet for Health and Family Services, is a violation of the Orders issued under KRS Chapter 39A, and could subject businesses to closure or additional penalties as authorized by law.
- 8. The Department for Public Health hereby delegates to local health departments the authority to take all necessary measures to implement this Order.

The Secretary for the Cabinet for Health and Family Services has been designated by the Governor to deliver these directives during this public health emergency. The Cabinet for Health and Family Services will continue to provide information and updates during the duration of this Public Health Emergency. Prior orders of the Cabinet for Health and Family Services remain in effect unless inconsistent with this Order.

Steven J. Stack, M.D.

Commissioner of Public Health

Department for Public Health

Cabinet for Health and Family Services

Eric Friedlander

Secretary

Governor's Designee



VERSION 1.1 - Effective June 8, 2020

Requirements for Childcare Programs¹

In addition to the Healthy at Work <u>Minimum Requirements</u>, <u>childcare</u> <u>programs</u> must meet the requirements below in order to reopen and remain open:

Timeline For Reopening Childcare Programs

JUNE 8, 2020

 In-home childcare programs (Type 2, Certified, and Registered Providers) may reopen subject to the requirements below; Limited Duration Childcare programs will remain open.

JUNE 15, 2020

 Center-based licensed childcare programs and day camps may reopen to all patrons subject to the requirements below.

Regulatory Requirements for Childcare Programs

- Since childcare programs were only required to pause their services, the Division of Regulated Childcare will operate as if all programs are reopening on the dates listed above. If a program chooses to postpone opening or permanently close, the program will need to immediately contact the Division of Regulated Childcare to update their status.
- When childcare programs reopen, they will not need to redo background checks for all
 previously employed staff members due to the rapback feature on KARES. They will need
 to update the KARES background check database for any employees that have left the
 programs' employment during the closure.
- The childcare programs will also need to contact the ECE-TRIS database and remove employees from the database that have left the programs' employment during the closure.
- If there is a new childcare program director when the program reopens, director change paperwork will need to be filed with the Division of Regulated Childcare immediately.

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¹ Childcare programs includes summer day camps for children.



Social Distancing Requirements for Childcare Programs

- All childcare programs will need to utilize a maximum group size of ten children per group.
 Registered and certified providers will still need to implement their lower maximum group sizes listed in regulations.
- The square footage requirement of space per child is still required, so a center cannot place ten children in a classroom if the Division of Regulated Childcare has approved the room for a smaller number of children.
- Ratios for children under the age of twenty-four months will still be in place, so those classrooms will need to have two adults present if caring for the maximum classroom size of ten children.
- Children will remain in the same group of ten children all day without being combined with another classroom.
- Those approved to be in a childcare program are limited to:
 - Facility staff
 - Persons with legal authority to enter (first responders, Department for Community Based Services, Division of Regulated Childcare, etc.).
 - Necessary utility workers
 - Professionals providing medical/therapeutic services for children with special needs
 - Children enrolled in the facility
 - o Parents or legal guardians of children enrolled in the program
 - o In family childcare homes, the family members who live in the home of the approved childcare provider may also be in the childcare program.
- Childcare programs many not provide access to visitors or students conducting classroom observations.
- The same staff members should work with the same children each day in order to reduce additional exposure, including the staff members that give breaks to primary staff members.
- With families' permissions (if children are in the videos), childcare programs may use video/virtual observations for practicum students and virtual tours for perspective families.
- Childcare programs shall stagger playground time between classroom groups.
- Childcare programs will not hold center-wide family events.
- Childcare programs will not hold field trips.



- Childcare programs will use a centralized drop-off and pick-up location to eliminate unnecessary traffic to classrooms and exposure of children. Childcare programs must, to the greatest extent practicable, conduct pick-up and drop-off each day in a manner that ensures social distancing. Childcare staff members should operate child pick-up and dropoff by class.
- Childcare programs should, if practicable, demarcate spots on the ground spread at six
 (6) foot intervals immediately outside the facility where parents and custodial adults may
 safely wait to pick-up children. Childcare programs should encourage parents and
 custodial adults to wear cloth face coverings or masks during pick-up and drop-off.
- Childcare programs should, to the greatest extent practicable, encourage staff members
 to conduct group activities that can be performed while observing social distancing (e.g.
 coloring/painting) and limiting sharing of toys/items.
- Childcare programs must establish a pick-up and drop-off procedure and schedule to ensure that children are entering and leaving one at a time.
- Childcare programs are encouraged to provide outdoor instructions for children of appropriate age. Childcare programs holding outdoor fitness classes must follow the Healthy at Work Guidelines for <u>Groups of 10 People or Fewer</u> for those classes.
- Childcare programs must eliminate "lost and found" bins.
- Childcare programs should discontinue use of water fountains to the greatest extent practicable. Childcare programs should encourage customers to bring their own water bottles.
- Childcare programs must eliminate use of high-contact sports/team sports areas (e.g. basketball courts, football fields, and soccer fields) until such time as requirements/guidance are issued for those activities.
- Childcare programs contained within any other business that has reopened must follow
 the Minimum Requirements and specific requirements for that business. These are
 available at Healthy at Work.
- Childcare programs should provide services and conduct business via phone or Internet
 to the greatest extent practicable. Any employees who are currently able to perform their
 job duties via telework (e.g., accounting staff) should continue to telework.
- Childcare programs should, to the greatest extent practicable, modify traffic flow to minimize contacts between employees and children.



- Childcare programs should ensure employees use digital files rather than paper formats (e.g., documentation, invoices, inspections, forms, agendas) to the greatest extent practicable.
- Childcare programs should communicate with parents and custodial adults and receive payments through contactless payment options (e.g., phone or Internet), to the greatest extent practicable. For those programs that cannot use contactless payments, the program should demark safe waiting distances of six (6) feet minimums in cashier queuing areas.
- Childcare programs must discourage employees from sharing phones, desks, workstations, handhelds/wearables, or other work tools and equipment to the greatest extent practicable.
- Childcare programs must ensure that controls are established to ensure social distancing in locker rooms, including disabling lockers to enforce six (6) feet of social distancing. Childcare programs should discourage use of locker rooms.
- Childcare programs must ensure limited use of restroom programs at any one time based on the facility size and current social distancing guidelines.

Cleaning and Disinfecting Requirements for Childcare Programs

- Each childcare program will create and post a cleaning and sanitizing plan specific to the
 individual childcare program and describe how additional cleaning and sanitizing will be
 implemented in the childcare program. Toys that cannot be cleaned and sanitized should
 not be used.
- Toys that children have placed in their mouths or that are otherwise contaminated by bodily secretions should be set aside until they are cleaned by hand by a person wearing gloves.
- Machine washable cloth toys should not be used at this time.
- Group of infants or toddlers cannot use shared toys unless they are washed and sanitized before being moved from one group to the other.
- Childcare programs must set aside toys that need to be cleaned by putting them separate container marked for soiled toys until they can be cleaned.
- Children's books, like other paper-based materials, are not considered a high risk for transmission and do not need additional cleaning or disinfection procedures. Plastic infant and toddler books may be cleaned and sanitized as the material allows.
- Use bedding (sheets, pillows, blankets, sleeping bags) that can be washed. Keep each child's bedding separate, and consider storing in individually labeled bins, cubbies, or



bags. Bedding that touches a child's skin should be cleaned weekly or before any use by another child.

- Classrooms will not utilize family style dining. Staff will prepare plates and pass them out to the individual children.
- No transportation will be offered at childcare programs while the public school system is closed. When the public school system resumes classes, childcare programs will model the transportation policies of the Kentucky Department of Education.
- Childcare programs must ensure that their programs, including locker rooms, common areas, breakrooms and restrooms are properly cleaned and ventilated.
- Childcare programs must ensure that staff members/employees and children practice hand hygiene frequently. For example, staff members and children should wash or sanitize their hands in the following circumstances: upon arrival for the day, after breaks, upon returning from outside, after toileting or assisting a child with toileting, after each diaper change or pull-up change, after contact with bodily fluids or cleaning up spills or objects contaminated with bodily fluids, after cleaning or sanitizing or using any chemical products, after handling pets, pet cages or other pet objects that have come in contact with the pet, before eating, serving or preparing food or bottles or feeding a child, before and after completing a medical procedure or administering medication, when visibly soiled (must use soap and water), and prior to departure. This may require facility staff to assist children with hand hygiene.
- Childcare programs must encourage staff members/employees and children to limit touching their mouth, nose, and face.
- Childcare programs must provide hand sanitizer (as appropriate), handwashing programs, tissues and waste baskets in convenient locations to the greatest extent practicable.
- Childcare programs making restrooms or locker rooms available must ensure frequently touched surfaces are regularly disinfected (e.g., door knobs and handles).
- Childcare programs must ensure cleaning and sanitation of frequently touched surfaces with appropriate disinfectants, in accordance with appropriate Kentucky childcare standards.
- Childcare programs must establish a cleaning and disinfecting process that follows CDC guidelines to address when any individual is identified, suspected, or confirmed as a COVID-19 case.
- Childcare programs must ensure employees do not use cleaning procedures that could re-aerosolize infectious particles. This includes, but is not limited to, avoiding practices such as dry sweeping or use of high-pressure streams of air, water, or cleaning chemicals.



Screening and Illness Requirements

- Children and adults will be screened for fever and contagious symptoms upon entry into the childcare program consistent with the Minimum Requirements.
- Childcare program staff members who demonstrate symptoms of COVID-19 must be tested for the illness.
- Children or adults that test positive for COVID-19 must follow the recommendations of their local health department on when to return to the childcare program.
- When a child shows a fever or other contagious symptoms, the child must be removed from the classroom immediately and placed in a safe, secluded area. The parent or guardian must remove the child from the childcare program within one hour.
- Childcare programs must notify enrolled families and staff of a diagnosed case of COVID19 in the program, while still protecting the privacy of the diagnosed individual.

Personal Protective Equipment (PPE) Requirements

- Adults must wear a face mask while inside a childcare program (in-home or center-based)
 unless doing so would represent a serious risk to their health or safety or they are more
 than 6 feet away from any other individual.
- Children who are five (5) years of age or under should not wear masks due to increased
 risks of suffocation and strangulation. Childcare programs may recommend to the
 parents of children over five (5) that their child wear a mask and provide information
 about the benefits of masking.
- Childcare providers should wear gloves while serving food and preparing bottles. Gloves should be changed between bottle feedings.
- Childcare programs should make masks available for parents and custodial adults where
 in-facility interaction is necessary. Parents and custodial adults may bring and use their
 own face mask. If parents or custodial adults, suppliers, or vendors refuse to wear masks,
 the facility may refuse those individuals entrance to the facility.
- Childcare programs should establish a policy as to whether to allow parents or custodial adults enter the facility if the parent or custodial adult refuses to adhere to the facility's policy to adhere to CDC guidelines.
- Childcare programs must ensure employees use gloves, along with any PPE normally used for routine job tasks, when cleaning equipment, toys, playspaces, workspaces, and hightouch areas of the facility.



- Childcare programs must ensure gloves are available to employees engaging in high-touch
 activity to the greatest extent practicable provided that they do not create additional
 hazards while being worn.
- Childcare programs must ensure employees wear gloves while handling products during drop-off and pick-up as well as during any shipping and receiving.

Training and Safety Requirements

- Childcare programs must have required cleaning supplies and PPE (masks, latex/non-latex gloves) on site before they can reopen their facility. Childcare Aware staff will screen programs to make sure that supplies are on site prior to opening.
- All staff members will need to take a refresher training on cleaning and sanitizing
 procedures, as well as mandatory reporting of child abuse before the date that their
 program reopens. Limited Duration Childcare staff members will need to complete their
 training before their program transitions back to a licensed or certified program.
- Centers will not be penalized if staff members did not complete required training hours during the childcare closure. Childcare programs will begin annual training hours again on July 1, 2020, and they will have until June 30, 2021 for providers to complete their annual required training hours.
- Additional monitoring will be conducted to verify compliance with the additional preventative measures required due to the pandemic. The Division of Regulated Childcare will conduct monitoring for enhanced health and safety requirements along with required annual inspections. Childcare Aware coaches will assist with preventative monitoring by assisting centers prior to their reopening date to make sure they are prepared to open for children. Childcare Aware coaches and Childcare Health Consultants will assist centers with implementing new preventative requirements once the centers are open.
- Annual visits from the Division of Regulated Childcare will begin soon after childcare programs reopen.
- All childcare providers with a completed and approved KARES background check are ready to return to the classroom and safely be left alone with children.
- Since the statewide fingerprint background check system has not yet reopened, new childcare providers will have to file name-based background checks prior to starting in the center. They will not be left alone with children until the named-based background checks are sent back to the childcare facility with an approved status. Once the fingerprint background system reopens, the employees will go and complete the fingerprint system once time and staffing at the DCBS regional offices will allow for them to receive an appointment.



- Childcare programs must train staff/employees to use PPE. This training includes: when to use PPE; what PPE is necessary; and how to properly put on, use, and remove PPE.
- Childcare programs must establish log-in procedures and maintain that information for potential contact notification
- Childcare programs should ensure employees are informed that they may identify and communicate potential improvements and/or concerns in order to reduce potential risk of exposure at the workplace. All education and training must be communicated in the language best understood by the individual receiving the education and training.



VERSION 1.0 - Effective June 8, 2020

Requirements for Horse Shows

In addition to the Healthy at <u>Work Minimum Requirements</u>, <u>horse shows</u> must meet the requirements below in order to reopen and remain open:

Social Distancing Requirements for Horse Shows

- Horse shows must ensure that the number of people on horse show grounds or in a ring does not exceed the number that can safely socially distance at six (6) feet or more away from one another this may result in a smaller amount of competitors that would normally be allowed.
- Horse shows must ensure that stalls, if used, are large enough to permit six (6) feet of social distancing between exhibitors; if not, every other stall must be used.
- Horse shows must ensure that horse trailers are parked a minimum of six (6) feet apart to the greatest extent practicable.
- Horse shows must arrange judges' and other officials' spaces to ensure that they can maintain six (6) feet of social distance from others.
- Horse shows must limit attendance to: essential staff, volunteers, and service providers; judges; trainers; participants/riders; groomers, and; owners. If a participant is a minor, their parents or primary caregivers may attend with them.
- Horse shows must not permit the public, spectators, fans, family members (other than parents/caregivers of a minor), or outside media on competition grounds.
- Horse shows must use online registration, check-in, and payment to the greatest extent practicable.
- Horse shows must configure any competition offices or check-in spaces to ensure that both staff and competitors can remain six (6) feet apart to the greatest extent practicable.
 Horse shows should consider markings showing six (6) feet of distance as well as plexiglass or other physical, non-porous barriers in these spaces.
- Horse shows must stagger horse arrival, check-in, entry, exit, and horse departure times to avoid participants, staff, and volunteers congregating.



Temperature and Health Screening Requirements for Horse Shows

 Horse shows must require temperature and health screenings for all volunteers, officials, competition staff, service providers, and participants consistent with the Temperature and Health Screening Guidance in the Healthy At Work Minimum Requirements. These screenings may either be self-administered at home or administered on-site prior to entry.

Cleaning and Disinfecting Requirements for Horse Shows

- Horse shows must ensure that their facilities, including stalls, locker rooms, common areas, breakrooms and restrooms are properly cleaned and ventilated. Horse shows are encouraged to open exterior doors and windows to increase ventilation.
- Horse shows should provide hand sanitizer, handwashing facilities, tissues and waste baskets in convenient locations to the greatest extent practicable.
- Horse shows must limit the use of shared equipment (e.g., tack, grooming supplies, lead shanks) to the greatest extent practicable. If equipment must be shared, horse shows must sanitize that equipment between each use.
- Horse shows making restrooms or locker rooms available must ensure frequently touched surfaces are frequently cleaned and disinfected (e.g., door knobs and handles).

Personal Protective Equipment (PPE) Requirements

- Horse shows must require a facemask or face covering for all staff, officials, volunteers, service providers and participants when not mounted on a horse. Horse shows do not have to require participants on horseback to wear a mask, but the horse shows should permit them to do so if they wish. Horse shows must not disqualify or penalize a participant for wearing a facemask or face covering while competing.
- Horse shows should ensure that gloves are worn by any essential staff or volunteers when handling shared show equipment and that those gloves are replaced after each use.

Training and Safety Requirements for Horse Shows

- Horse shows must train essential staff to use PPE. This training includes: when to use PPE; what PPE is necessary; how to properly put on, use, and remove PPE; how to properly dispose of or disinfect PPE; how to inspect PPE for damage; how to maintain PPE, and; the limitations of PPE.
- Horse shows must establish log-in procedures for essential staff and participants and maintain that information for potential contact notification.



VERSION 1.0 - Effective June 8, 2020

Requirements for Educational & Cultural Opportunities and Attractions

In addition to the Healthy at <u>Work Minimum Requirements</u>, <u>educational and</u> <u>cultural opportunities and attractions facilities and businesses</u> must meet the requirements below in order to reopen and remain open:

- Educational and cultural opportunities and attractions facilities and businesses include, but are not limited to, the following:
 - Aquariums, distilleries (including tours), libraries, limited outdoor attractions (e.g., cave tours, zoos other than petting zoos, and the Salato Wildlife Education Center), public and private museums and historic sites (e.g., the Kentucky Derby Museum, Speed Museum and the Kentucky History Center), and wineries.¹

Social Distancing Requirements

- All facilities and businesses that operate restaurants or snack bars as a component of their facility or business must follow the Healthy at Work Requirements for Restaurants.
- All facilities and businesses that operate retail stores as a component of their facility or businesses must follow the <u>Healthy at Work Requirements for Retail Businesses</u>.
- All facilities and businesses must minimize the use of any waiting areas. Facilties and businesses must make reservations and sell tickets over the phone or online to the greatest extent practicable. For those facilities that cannot use online reservations/ticketing/sales, the facility should install floor or wall decals for cashier queuing areas to demark safe waiting distances of a six (6) feet minimums. Ticketing employees should be shielded by glass or plexiglass and use appropriate personal protective equipment.
- Outdoor facilities and businesses must limit the persons, not including employees, present in any given tourism facility or business to an amount small enough to permit at least six (6) feet of social distancing between all individuals or households. Additionally, tourism facilities and businesses must follow the Healthy at Work Guidance for Gatherings of Up To Ten (10) People.

¹Amusement parks (e.g., Kentucky Kingdom), music venues, waterparks, fairs, festivals, sports complexes and other convention or entertainment venues that attract large crowds are not included in this guidance and shall remain closed until additional guidance and dates are announced.



- Outdoor facilities and businesses must promote safe and healthy experiences by following the Healthy At Work minimum requirements, to the greatest extent practicable.
- Outdoor facilities must develop and implement a plan and protocols to create transmission barriers, where possible, and promote and enforce social distancing; implement touchless solutions, where practical; and enhance and promote sanitation and hygiene practices.
- Indoor facilities and businesses must limit the persons, not including employees, present
 in any given tourism oriented facility or business to 33% of the capacity of the facility. Additionally, tourism oriented facilities and businesses must follow the Healthy at Work Guidance for Gatherings of Up To Ten (10) People.
- Additional guidance:
 - <u>Facilities</u> with exterior exhibits: promote and enforce social distancing and masking when patrons and staff are in close proximity or passing by one another; ensure patrons do not touch exhibits; and develop one-way traffic touring routes/patterns, to the extent practicable.
 - Facilities with interior passive, self-guided tours: promote and enforce social distancing and masking when patrons and staff are in close proximity or passing by one another; ensure patrons do not touch exhibits; develop one-way traffic touring routes/patterns, to the extent practicable; and demarcate social distancing signage to avoid congregation between groups of patrons.
 - Facilities with interior guided tours: promote and enforce social distancing and masking when patrons and staff are in close proximity or passing by one another; ensure patrons do not touch exhibits; develop one-way traffic touring routes/patterns, to the extent practicable; demarcate social distancing signage to avoid congregation between groups of patrons; and ensure staff guides strictly follow social distancing protocols and wear face masks at all times, unless they are more than six (6) feet away from anyone else or doing so would put their health or safety at risk.

Cleaning and Disinfecting Requirements

- Facilities and businesses should develop and implement a plan and procedures to ensure the facility, including offices and workstations, are properly cleaned and ventilated routinely.
- Facilities and businesses should encourage employees and patrons or customers to frequently wash their hands or use hand sanitizer, which should be provided by the employer.



- Facilities and businesses must ensure cleaning and sanitation of frequently touched surfaces (e.g., door knobs or handles and counter tops) with appropriate disinfectants. Appropriate disinfectants include EPA registered household disinfectants, diluted household bleach solution, and alcohol solutions containing at least 60% alcohol. Facilities and businesses must establish a cleaning and disinfecting process that follows CDC guidelines when any individual is identified, suspected, or confirmed COVID-19 case.
- Facilities and businesses should ensure employees wipe their workstations/cash registers
 down with disinfectant at the end of their shift or at any time they discontinue use of
 their workstations/cash register for a significant period of time.
- Facilities and businesses should ensure disinfecting wipes or other disinfectant are available at shared equipment.
- Facilities and businesses should ensure employees do not use cleaning procedures that could re-aerosolize infectious particles. This includes, but is not limited to, avoiding practices such as dry sweeping or use of high-pressure streams of air, water, or cleaning chemicals.

Personal Protective Equipment (PPE) Requirements

- Facilities and businesses must ensure appropriate face coverings and other personal protective equipment (PPE) is used by employees whenever the employees are within six (6) feet of anyone else, so long as such use does not jeopardize the employees' health or safety. Facilities and businesses must train employees to use PPE. This training includes: when to use PPE; what PPE is necessary; and how to properly put on, use, and remove PPE.
- Facilities and businesses must require contractors and vendors to wear face coverings or masks while at the facility.
- Facilities and businesses may, if they wish, require patrons and customers to wear masks
 while inside or within six (6) feet of anyone outside of their household. Facilities and
 businesses who do so should establish a policy as to whether to serve customers who do
 not adhere to the business's policy on requiring masks. Facilities and businesses may
 choose not to serve those customers who refuse to wear a mask in order to protect their
 employees and other customers.
- Facilities and business must train employees to properly dispose of or disinfect PPE, inspect PPE for damage, maintain PPE, and the limitations of PPE.
- Facilities and businesses must ensure employees use gloves, along with any PPE normally
 used for routine job tasks, when cleaning equipment, workspaces, and high-touch areas
 of the business.



- Facilities and businesses must ensure gloves are available to employees engaging in hightouch activity to the greatest extent practicable provided that they do not create additional hazards while being worn.
- Facilities and businesses must ensure employees wear gloves while handling products during shipping and receiving.

Training and Safety Requirements

- Facilities and businesses must place conspicuous signage at entrances and throughout the
 facility alerting staff and patrons or customers to the required occupancy limits, six feet
 of physical distance, and policy on face coverings. Signage should inform employees and
 patrons or customers about good hygiene and new practices.
- Facilities and businesses should, to the greatest extent practicable, implement hours
 where service can be safely provided to constituents at higher risk for severe illness per
 CDC guidelines. These guidelines are available at:
 https://www.cdc.gov/coronavirus/2019-ncov/faq.html#Higher-Risk
- Facilities and businesses should ensure employees are informed that they may identify
 and communicate potential improvements and/or concerns in order to reduce potential
 risk of exposure at the workplace. All education and training must be communicated in
 the language best understood by the individual receiving the education and training.