

ANDREW PARISEE

Systems Specialist

CONTACT

- Andrew.Parisee@gmail.com
- www.linkedin.com/in/andrew-p-a27a5a160

SKILLS

Hard Skills:

- Network Management
- Hardware & Software Management
- System Administration
- Troubleshooting

Techniques:

- Problem-Solving
- Time Management
- Adaptability
- Analytical Thinking

Tools and Software:

- Windows & Linux
- VMware Experience
- Programming in Java, Python, VBA, and C

EDUCATION

Nova Scotia Community College

Sept. 2025 – Present

Enrolled in the IT Systems Management & Security program.

Sept. 2017 – June 2019

Computer Electronics Technician Diploma in IT.

Insightful Systems Specialist with multiple years of support-based experience in different business settings. Currently seeking to apply strategic thinking and analytical skills. My previous experience, education, community involvement, and personal history have enabled me to gain a deeper understanding of technology, including software, hardware & network infrastructures. This has improved my critical thinking when troubleshooting and resolving most technical issues. I am an effective communicator who enjoys working in a diverse team environment.

WORK EXPERIENCE

Canadian Pioneer Estates Limited

Technical Support

December 2022 – Present
Part-time role

- Providing both on-site/remote support for employees.
- Maintaining and upgrading computer systems/networks.
- Advising on the best approach for integrating new technologies within the business environment.
- Installed and continue to provide ongoing maintenance on surveillance system equipment.

NTT Data Inc

May 2019 – June 2025

Full-time role

Software Development Senior Analyst

- Developed VBA-coded Excel programs to work in accordance with client-specified plan rules.
- Developed C# code for our in-house application, utilized by team members to accelerate development and testing.
- Attended daily team/project meetings to maintain healthy team collaboration and communication.
- Completed multiple Corporate Action projects throughout each year promptly.
- Provided support to team members working on bugs/projects.
- Tested and documented code changes to ensure high-quality results.

Atlantic Superstore

November 2015 – June 2019
Part-time role

Customer Service Representative

- Ensured the store was a positive, respectful environment for customers/coworkers.
- Promptly responded to customer concerns/problems while effectively and efficiently resolving them.
- Maintained open communication with store managers and stayed up to date with store promotions.

VOLUNTEERING

Friends United

January 2023

- Designed plans and installed a cellular booster system within the Friends United office building to improve poor indoor reception.