



P.O. Box 15284
Wilmington, DE 19850

BANK OF AMERICA

Preferred Rewards

Customer service information

📞 1.888.888.RWDS (1.888.888.7937)

En Español: 1.800.688.6086

🌐 bankofamerica.com

✉ Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

SHAO YING YE
ANDREW H TING
POD SAI LUEN TING
14197 TEN ACRES CT
SARATOGA, CA 95070-5637

Your Adv Tiered Interest Chkg Preferred Rewards Platinum Honors

for March 29, 2023 to April 25, 2023

Account number: 0004 7444 1021

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Account summary

Beginning balance on March 29, 2023	\$4,939.66
Deposits and other additions	2,061.45
ATM and debit card subtractions	-277.86
Other subtractions	-649.99
Checks	-0.00
Service fees	-0.00
Ending balance on April 25, 2023	\$6,073.26

Annual Percentage Yield Earned this statement period: 0.01%.
Interest Paid Year To Date: \$0.14.



Important information about a trending payment scam

- **We will never** call and ask you to send money using Zelle® to yourself or anyone else.
- **We will never** contact you via phone or text to ask for a security code.
- If anyone reaches out to you and asks you to send money or provide a code, it is likely a scam. Bank of America will not do this.

Learn more about trending scams at bofa.com/helpprotectyourself

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IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Deposits and other additions

Date	Description	Amount
04/03/23	VENMO DES:CASHOUT ID:1026195006566 INDN:ANDREW TING CO ID:5264681992 PPD	1,535.00
04/14/23	VENMO DES:CASHOUT ID:1026399822064 INDN:ANDREW TING CO ID:5264681992 PPD	526.40
04/25/23	Interest Earned	0.05

Total deposits and other additions **\$2,061.45**

Withdrawals and other subtractions

ATM and debit card subtractions

Date	Description	Amount
04/11/23	CHECKCARD 0411 XFINITY MOBILE 888-936-4968 PA 24692163101100961165045 RECURRING	-127.86
04/24/23	PMNT SENT 0422 APPLE CASH 1INFINITELOOPCA	-150.00

Total ATM and debit card subtractions **-\$277.86**

Other subtractions

Date	Description	Amount
03/29/23	PAYPAL DES:INST XFER ID:JOSESLANDSCAPIN INDN:ANDREW TING CO ID:PYPALSI77 WEB	-360.00
04/03/23	VENMO DES:PAYMENT ID:1026154899135 INDN:ANDREW TING CO ID:3264681992 WEB	-15.00
04/12/23	PAYPAL DES:INST XFER ID:JOSESLANDSCAPIN INDN:ANDREW TING CO ID:PYPALSI77 WEB	-10.00
04/17/23	DeltaCare DES:PREMIUM ID:539364632320 INDN:Andrew Ting CO ID:2942761537 WEB	-54.99

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Account security you can see

Check your security meter level and watch it rise as you take action to help protect against fraud. See it in the Mobile Banking app and Online Banking.

To learn more, visit bofa.com/SecurityCenter or scan this code.

When you use the QRC feature, certain information is collected from your mobile device for business purposes. Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.

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Withdrawals and other subtractions - continued

Other subtractions - continued

Date	Description					Amount
04/24/23	VENMO	DES:PAYMENT	ID:1026557403577	INDN:ANDREW TING	CO	-160.00
	ID:3264681992	WEB				
04/24/23	VENMO	DES:PAYMENT	ID:1026594199931	INDN:ANDREW TING	CO	-50.00
	ID:3264681992	WEB				
Total other subtractions						-\$649.99

Service fees

Date	Transaction description	Amount
04/24/23	Preferred Rewards-ATM Bal Inq Fee Waiver of \$2.50	-0.00
Total service fees		-\$0.00

Note your Ending Balance already reflects the subtraction of Service Fees.

Braille and Large Print Request - You can request a copy of this statement in Braille or Large Print by calling 800.432.1000 or going to bankofamerica.com and enter Visually Impaired Access from the home page.