

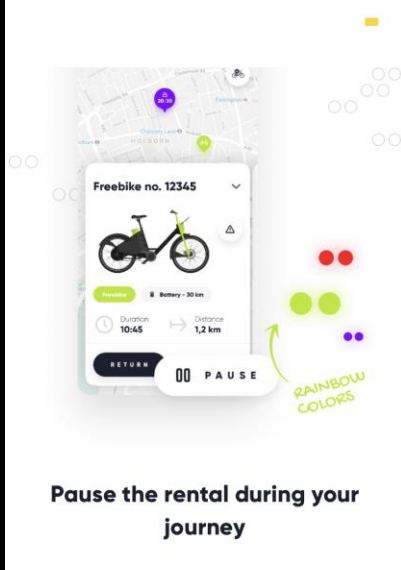


Lahti city bikes Mankeli



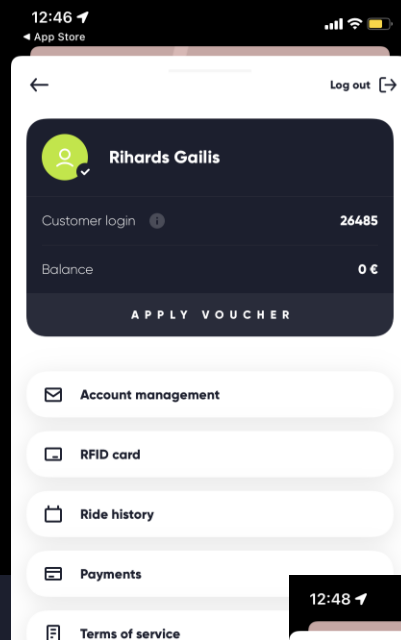
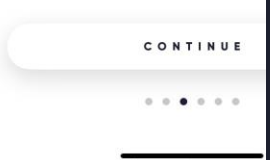
GROUP 10

Rihards Gailis,
Md. Nazmul Haque Khan,
Artturi Siven,
Trieu Huynh Ba Nguyen



Pause the rental during your journey

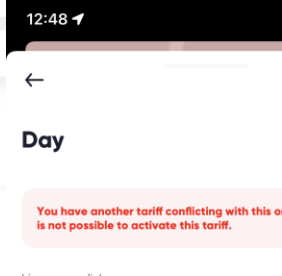
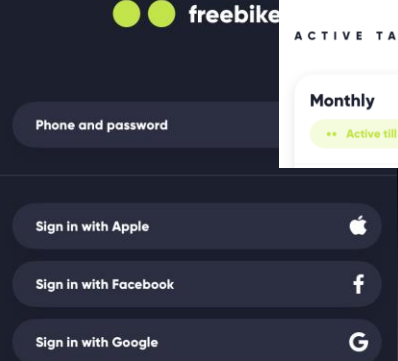
Press the Pause button in the app. The bike will flash through a rainbow sequence when paused. Just press the Resume button to resume your ride.



ACTIVE TARIFFS

Monthly

Active till Oct 1, 2024

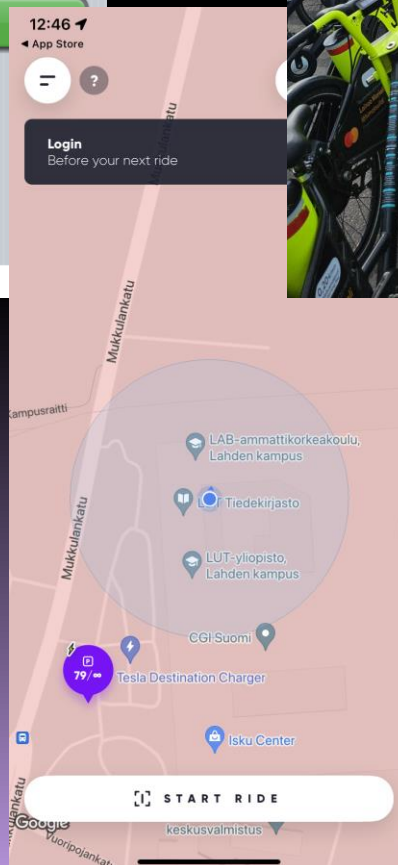
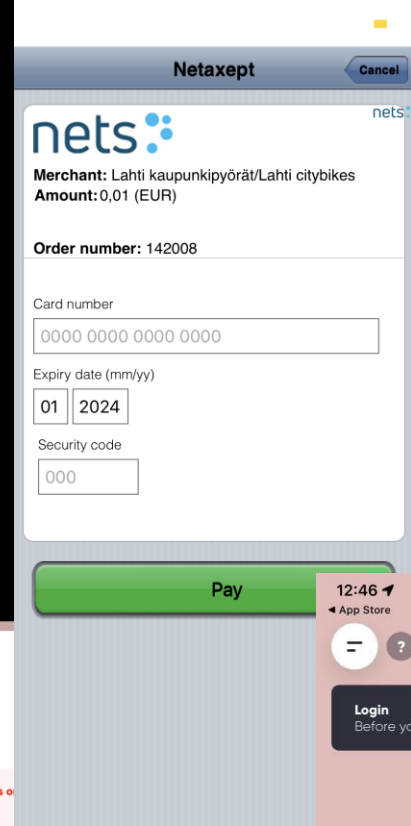


License valid:
24 h from the moment of purchase
Unlimited number of journeys under 30 min.
Break - First 5 min free of charge. After this, a charge of 1 euro for each starting half-hour period.
The combined maximum length of breaks and rental is 3 hours. If the maximum usage time of 3 hours is exceeded, we charge a late fee of 100 euros.
[Additional fees](#)

Price
5 €
Free time per rental
30 min

Supported bikes
Freebike, Kulta-Hannes

Valid (if bought now)
From Sep 12, 2024
To Sep 13, 2024



INFORMATION ABOUT THE SERVICE

- Freebike value proposition: Green and flexible mobility within the urban core of Lahti. The service met our expectation within the context of the service safari scenario. The bikes provide a cheap, convenient, and sustainable mode of transport to all major areas of the city center and some surrounding areas.
- Phone number, Facebook, Google, and Apple could be used to create an account quickly and easily. Payment, however, needs to be done by manually entering the card number and verifying it with the bank.
- Freebike offers the platform, users provide demand and feedback, Lahti supports infrastructure and regulation, banks enable payments, local businesses sponsor and benefit from traffic, and the manufacturer ensures quality bikes.

The goods	The bads
<ul style="list-style-type: none">• Easy registration• Smooth and nice-looking app• Nice introduction and instructions to the service• Clear location of station and number of available bikes• Screen showing the speed and distance to nearest station• Tap-to-go• Easy activation of the bike• Easy to ride thanks to the motor• Mostly convenient location of stations	<ul style="list-style-type: none">• Confusing timing system (30 min? 3 hours?)• Confusing version in App Store (iOS only)• No fast payment option in-app• No explanation between freebike and ebike• Sometimes the app drops out of connection• Sometimes 3 times of continuous braking do not return the bike• The bikes themselves are quite heavy, some are broken