Epic	User Story Title	Story	Acceptance Criteria
Plant Care Support & Success	Easy-Care Plant Finder	As a potential customer, I want to see which plants are easiest to care for so that I can choose one that fits my lifestyle and experience level.	1) Customers can filter the product catalog by "Easy Care" plants 2) Each plant profile includes a care difficulty rating (e.g., Easy, Moderate, Advanced).
Plant Care Support & Success	Accessible Care Instructions	As a new plant owner, I want to access clear care instructions online so that I can keep my plant healthy and thriving.	1) Each plant product page includes a downloadable care guide. 2) Customers receive a link to plant care instructions in their purchase confirmation email.
Plant Care Support & Success	Plant Care Tool Bundles	As a beginner gardener, I want to purchase the right care tools along with my plant so that I can take proper care of it from the start.	1) Customers can view recommended care tool bundles on each plant's product page. 2) Customers can add care tools to their cart in a single click when purchasing a plant.
Plant Care Support & Success	Watering Reminders	As a busy professional, I want reminders for when to water my plant so that I don't forget and risk it wilting.	1) Customers can sign up for automated watering reminders via email or mobile notifications. 2) Reminder schedules adjust based on the specific plant type purchased.
Plant Care Support & Success	Expert Help Access	As a new plant owner, I want quick access to expert advice so that I can solve problems before my plant dies.	1) Customers can start a live chat with plant care experts from the website. 2) Customers can access a library of FAQs and troubleshooting guides for common plant issues.
Plant Care Support & Success	Hassle-Free Returns	As a cautious buyer, I want an easy way to return my plant if it arrives unhealthy so that I feel confident in my purchase.	1) Customers can submit a return request directly through their online account. 2) Customers receive prepaid return shipping labels automatically after return approval.
Bonsai Trees	Bonsai Selection	As a potential customer, I want to be able to select from a variety of different Bonsai trees so that I can pick the exact type I want.	1) Ability to select from multiple tree species 2) Options to sort by species, size, and care requirements
Bonsai Trees	Bonsai Shipping	As a customer, I want to know that my tree will be shipped securely so that it arrives in good condition.	1) Can review graphic explaining packing and shipping process during checkout 2) Signature required when a Bonsai shipment is received
Bonsai Trees	Bonsai Styles	As a new Bonsai tree owner, I want to learn about different Bonsai styles so I can decide which is right for my tree.	1) Customers can visit a guide to different styles (formal & informal upright, broom, cascade, etc.) on website 2) Customers can take a quiz to match their trees to suitable styles
Bonsai Trees	Bonsai Tools	As a Bonsai tree owner, I want to have the right tools to care for my tree so I can shape and style it properly.	1) Option to purchase Bonsai starter kits (shears, wire, mesh, fertilizer, etc.) available for purchase 2) Customers can choose from a selection of premium tools (grafting knives, carving tools, root hooks, etc.)
Bonsai Trees	Bonsai Techniques	As a Bonsai tree owner, I want to learn how to shape and style my tree so that I can control its growth.	1) Can sign up for "Bonsai Basics" online course 2) Can sign up for intermediate styling course 3) Can sign up for advanced techniques online course
Bonsai Trees	Bonsai History	As a Bonsai tree owner, I want to learn about the Bonsai history and traditions so that I can better appreciate my tree.	1) Can purchase booklet on the history of Bonsai in Japan 2) Can purchase booklet Bonsai and Japanese design