Mobile app Requirements:

1. **Registration and authorisation:**
   1. Customer can create an account with email and password
   2. Customer can log in into mobile app with created account’s email and password
2. **Products browsing:**
   1. Customer can browse product catalogue that includes title, image, description, pricing and availability of products
   2. Customer can filter products by categories, brands, pricings, etc
   3. Customer can search for specific products using names of key words
3. **Product details:**
   1. Customer can view detailed information about the product that includes specifications, description, rating, reviews, and images
4. **Adding items to shopping cart:**
   1. Customer can add items to shopping cart
   2. Customer can change item’s amount in shopping cart or delete them
5. **Placing an order:**
   1. Customer can check and change contents of their shopping cart before placing an order
   2. Customer can enter delivery address and contact information
6. **Payment:**
   1. Customer can choose payment option, like credit card, payments system, etc
7. **Order Tracking:**
   1. Custom can receive updates on their orders, including order, payment, shipments and delivery confirmation
8. **Reviews and rating:**
   1. Customer can leave review and reting on items
9. **User interface:**
   1. The mobile app UI should match the web portal UI for better brand awareness.
   2. Navigation of the mobile application have to correlate with the navigation of the website.

Suggestions and Recomendations:

1. **Registration and authorisation:**
   1. Customer should be able to register with Google or Facebook account in addition to email, as it is a feature on the website
   2. Custome should be able to log in with Google or Facebook account in addition to email, as it is a feature on the website
2. **Product details:**
   1. Curently, the website doesn’t have a search feature, soo its implementation in the mobile app may be problematic
   2. Mobile app may require lower quality product images as customer’s internet connection may be slow or unstable
3. **Placing an order:**
   1. At customer’s agreement, their delivery address and contact information may automatically filled-in once they are about to place an order
   2. Customer should be given an option to enter promocodes or additional instructions, as it is a feature on the website
4. **Reviews and rating:**
   1. Only logged-in customers that have purchase the product may add review and rating to it
5. **User Interface:**
   1. Some website’s navigation options may be unnecessary on the mobile app, like Video Reviews or Careers, while others like FAQ and Store Policies may be grouped up into one
6. **Additional recommendations:**
   1. Mobile app may be used not only to track orders, but also appointments and subscriptions
   2. Implementation of What’s New section may allow customer to view Skybot’s newsletter, updates and promotions