# **App Installation**

As a new customer, I want to install and update the app to gain access to its features.

Acceptance Criteria:

* Scenario 1: Installation

I should be able to install the mobile app on my device once I find it on the App Store

Once installing the mobile app, I should be able to open it to use its features

* Scenario 2: Updating

I should be able to update the mobile app through the App Store

Once updating the mobile app, I should be able to open it to use its features

# **User Registration**

As a new customer, I want to register in the app using my email or social media accounts to gain access to its features.

Acceptance Criteria:

* Scenario 1: User registration via email

I should be able to proceed to the Sign Up page once I tap the Sign Up button

On the Sign-Up page, I should be able to select to register with my email

To register with an email, I should fill in my email and password text fields and complete the CAPTCHA

After submitting my sign-up information, I should receive a verification email to confirm my sign-up

After confirming my sign-up through email, I should be registered and able to use the app’s user features

* Scenario 2: User registration via Google Account

I should be able to proceed to the Sign Up page once I tap the Sign Up button

On the Sign-Up page, I should be able to select to register with my Google Account

To register with a Google Account, I should select relevant Google Account from the list

After selecting relevant Google Account, I should be registered and able to use the app’s user features

* Scenario 3: User registration via Facebook Account

I should be able to proceed to the Sign Up page once I tap the Sign Up button

On the Sign-Up page, I should be able to select to register with Facebook Account

To register with a Facebook Account, I should select relevant Facebook Account from the list

After selecting relevant Facebook Account, I should be registered and able to use the app’s user features

# **User Log in**

As a returning customer, I want to log in quickly using my email or social media accounts to gain access to the app’s features.

Acceptance Criteria:

* Scenario 1: User log in via email

I should be able to proceed to the Log In page once I tap the Log In button

On Log In page, I should be able to select to log in with email

To log in with email, I should fill in my email and password text fields

After submitting my log-in information, I should be logged in and able to use the app’s user features

* Scenario 2: User log in via Google Account

I should be able to proceed to the Log In page once I tap the Log In button

On the Log In page, I should be able to select to log in with Google Account

To log in with a Google Account, I should select relevant Google Account from the list

After selecting relevant Google Account, I should be logged in and able to use the app’s user features

* Scenario 3: User log in via Facebook Account

I should be able to proceed to the Log In page once I tap the Log In button

On the Log In page, I should be able to select to log in with a Facebook Account

To log in with a Facebook Account, I should select relevant Facebook Account from the list

After selecting relevant Facebook Account, I should be logged in and able to use the app’s user features

# **Navigation**

As an app user, I want to navigate between different mobile app pages.

Acceptance Criteria:

* Scenario 1: Notification page

From the app’s navigation bar, I should be able to navigate to the Notifications page

* Scenario 2: Shopping Cart page

From the app’s navigation bar, I should be able to navigate to the Shopping Cart page

* Scenario 3: Account page

From the app’s navigation bar, I should be able to navigate to the General Info page

* Scenario 4: General Info page

From the app’s navigation bar, I should be able to navigate to the Home page

* Scenario 5: Schedule page

From the app’s navigation bar, I should be able to navigate to the Schedule page

* Scenario 6: Services page

From the app’s navigation bar, I should be able to navigate to the Services page

* Scenario 7: Groups page

From the app’s navigation bar, I should be able to navigate to the Groups page

* Scenario 8: Shop page

From the app’s navigation bar, I should be able to navigate to the Shop page

* Scenario 9: Member’s page

From the app’s navigation bar, I should be able to navigate to the Members' page

* Scenario 10: Pricing Plans page

From the app’s navigation bar, I should be able to navigate to the Pricing Plans page

* Scenario 11: Video Review page

From the app’s navigation bar, I should be able to navigate to the Video Reviews page

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# **Appointment and subscription tracking**

As a registered and logged-in customer I want to receive a reminder when my appointments or subscription is approaching.

Acceptance Criteria:

* Scenario 1: Receive appointment reminder

I should receive a reminder about an upcoming booking on the Notifications page

* Scenario 2: View my appointments

I should be able to check all my appointments on the Schedule page

* Scenario 3: Receive subscription reminder

I should receive a reminder about an upcoming subscription date on the Notifications page

# **Sign up for a test drive**

As a potential customer, I want to sign up for a test drive to try out scooter’s performance, features, and suitability for my needs

Acceptance Criteria:

* Scenario 1: Signing up for scooter test drive

When applying for a test drive, I should be able to get acquainted with the terms and conditions and any other necessary information

After accepting the terms of service, I should be able to enter contact information

I should be able to schedule a test drive: date, time, location

After scheduling a test drive, the appointment should appear on the Schedule page

# **Sign up for electric scooter service**

As a potential customer, I want to sign up for a service to have my scooter maintained

Acceptance Criteria:

* Scenario 1: Signing up for scooter service

When applying for a service, I should be able to select type of service I require

After selecting required service, I should be able to enter contact information

I should be able to schedule service appointment: date, time, location

After scheduling a service, the appointment should appear on the Schedule page

# **Social Interactions**

As an app user, I want to interact with groups and other members

Acceptance Criteria:

* Scenario 1: Joining group

On the Groups page, I should be able to send an application to join a group

* Scenario 2: Viewing group

I should be able to view any groups I am a member of

* Scenario 3: Viewing members

On the Members page, I should be able to view all users of mobile app

* Scenario 4: Searching for a specific member

On the Members page, I should be able to search for a specific member

* Scenario 5: Viewing member’s profile page

From the Members page, I should be able to view member’s profile page

* Scenario 6: Sending another member a message

From the Member page, I should be able to send that member a message

* Scenario 7: Following another member

From the Member page, I should be able to follow desired member

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# **Store Browsing**

As a potential buyer, I want to browse the store for available products.

Acceptance Criteria:

* Scenario 1: Simple store browsing

On the Shop page, I should be able to overview presented items: image, label, title, and price should be displayed for each item

I should also be able to load additional items onto the page by scrolling down

* Scenario 1: Search for item

On the Shop page, I should be able to search for specific items in store

* Scenario 3: Store browsing with filters

On the Shop page, I should be able to select the desired category of products, and displayed items should update accordingly

On the Shop page, I should be able to sort products by desired criteria and displayed items should update accordingly

* Scenario 4: Selecting products to check out

On the Shop page, I should be able to proceed to the desired item’s page once I tap on it

# **Product Browsing**

As a potential buyer, I want to check out product specifications and have an option to buy it.

Acceptance Criteria:

* Scenario 1: Viewing product images

On the Item page, I should be able to view the item’s imagery: switch between images, zoom in, zoom out

* Scenario 2: Viewing product properties

On the Item page, I should be able to view the item’s properties: description, characteristics, and additional notes

* Scenario 3: Modifying item properties

On the Item page, I should be able to change the item’s properties if such option is available: color, characteristics, amount, etc

* Scenario 4: Buying outright

On the Item page, I should be able to proceed to the Checkout page outright once I tap the Buy Now button

* Scenario 5: Adding the item to the cart and continuing shopping

On the Item page, I should be able to add an item to the cart once I tap the Add to Cart button

With the item in the shopping cart, I should be able to continue store browsing

# **Shopping cart**

As a potential buyer, I want to interact with items in my shopping cart before purchasing them

Acceptance Criteria:

* Scenario 1: Modifying items in the shopping cart

On the Shopping Cart page, I should be able to change the item’s amount and delete the ones I decided not to buy

* Scenario 2: Entering promocode

On the Shopping Cart page, I should be able to enter the promo code

After submitting the promo code, its benefits should apply to my order

* Scenario 3: Adding additional notes

On the Shopping Cart page, I should be able to enter additional notes to my order

# **Checkout**

As a potential buyer, I want to buy, order, and pay for an item.

Acceptance Criteria:

* Scenario 1: Filling in checkout information

On the Checkout page, I should be able to enter the buyer’s information: email, phone number, address

* Scenario 2: Payment via PayPal

On the Checkout page, I should be able to select payment with PayPal

To complete my purchase with PayPal, I should be able to select desired card and tap the Buy button

* Scenario 3: Payment via Google Pay

On the Checkout page, I should be able to select payment with Google Pay

To complete my purchase with Google Pay, I should be able to select desired card and tap the Buy button

* Scenario 4: Payment via Apple Pay

On the Checkout page, I should be able to select payment with Apple Pay

To complete my purchase with Apple Pay, I should be able to select desired card and tap the Buy button

# **Sign up for electric scooter driving lesson**

As a potential customer, I want to apply for a scooter driving lesson

Acceptance Criteria:

* Scenario 1: Signing up for scooter driving lesson

When applying for a scooter driving lesson, I should be able to get acquainted with the terms and conditions and any other necessary information

After accepting the terms of service, I should be able to enter contact information

I should be able to schedule scooter pick-up: date, time, location

After scheduling a driving lesson, I should be able to select payment options and plan

# **Sign up for electric scooter rental**

As a potential customer, I want to rent a scooter for personal use

Acceptance Criteria:

* Scenario 1: Signing up for scooter rental

When applying for a scooter rental, I should be able to get acquainted with the terms and conditions and any other necessary information

After accepting the terms of service, I should be able to enter contact information

I should be able to schedule scooter pick-up: date, time, location

After scheduling a scooter rental, I should be able to select payment options and plan

# **Video Reviews**

As an app user, I want to watch video reviews about store’s products.

Acceptance Criteria:

* Scenario 1: Watching video

On the Video Reviews page, I should be able to watch a video

* Scenario 2: Pausing and unpausing video

On the Video Reviews page, I should be able to navigate to pause and unpause a video

* Scenario 3: Rewinding a video

On the Video Reviews page, I should be able to rewind a video

* Scenario 4: Turning on subtitles

On the Video Reviews page, I should be able to turn on the subtitles

* Scenario 5: Changing video speed

On the Video Reviews page, I should be able to change video’s speed

* Scenario 6: Changing video quality

On the Video Reviews page, I should be able to change video’s quality

* Scenario 7: Proceeding to YouTube

On the Video Reviews page, I should be able to proceed to YouTube to watch video there

* Scenario 8: Watching in fullscreen

On the Video Reviews page, I should be able to watch the video in fullscreen

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