# **Alpha-testing report on Hanna Rybochenko**

## **Info:**

| **Project** | Skybot Mobile App |
| --- | --- |
| **Version tested** | v3 |
| **Tester** | Hanna Rybochenko |
| **Tester’s Environment** | Samsung Galaxy S21+  Android 13 Operating System  8 Core, 2.8 GHz CPU  8GB RAM |
| **Testing Environment** | Xiaomi Mi 11 Lite 5g NE  Android 11  8 core, 2.4 GHz CPU  8 GB RAM |
| **Document Link** | [UAT\_Skybot\_mob\_app - Google Таблиці](https://docs.google.com/spreadsheets/d/1TzgQm8DCuYwAxT8WSf2jUndsgk5z_qKDKLJWtJG9NC4/edit#gid=335765812) |

## **Testing Comparison:**

| **№** | **Name** | **Original Result** | **Retesting Result** |
| --- | --- | --- | --- |
| **1** | Installation | passed | Pass |
| **2** | Sign Up with Email | passed | Pass |
| **3** | Sign Up with Google/Facebook | passed | Pass |
| **4** | Login with Email | passed | Pass |
| **5** | Log in with Google/Facebook | passed | Pass |
| **6** | Log out | passed | Pass |
| **7** | Forgot the password | passed | Pass |
| **8** | Navigation | passed | Pass |
| **9** | Edit Profile | passed | Pass |
| **10** | Add an item to the cart | passed | Pass |
| **№** | **Name** | **Original Result** | **Retesting Result** |
| **11** | Quick purchase from main page 'Buy Now' | failed | Fail |
| **12** | Filter items by price | failed | Fail |
| **13** | Watch review on the product | passed | Pass |
| **14** | Leave review on the product | passed | Fail |
| **15** | Enter a promo-code and a note during checkout | Passed | Pass |
| **16** | Adding the address for delivery | failed | Fail |
| **17** | Change the quantity of items in the cart | passed | Pass |
| **18** | Price changes in the cart | passed | Pass |
| **19** | Checkout | failed | Fail |
| **20** | Choose payment method | failed | Fail |
| **21** | Watch video review | passed | Pass |
| **22** | Book electric scooter first ride | failed | Fail |
| **23** | Book Electric scooter service | failed | Fail |
| **24** | Book scooter for rent | failed | Fail |
| **25** | Schedule button | failed | Fail |
| **26** | Notifications | failed | Fail |
| **27** | Join the group | failed | Fail |
| **28** | Join the SkyBot private group | failed | Fail |
| **29** | Pricing Plan | failed | Fail |
| **30** | Chat button | failed | Fail |
| **31** | Delete an account | passed | Pass |
| **32** | Uninstall an application | passed | Pass |

## **Testing Summary:**

For UAT alpha testing of Skybot Mobile App v3, Hanna developed and tested 32 user scenarios.

These scenarios accurately present both ordinary customer interactions with mobile app, as well as more in-depth ones.

Ordinary scenarios include sign-up and log-in/log-out functionality with a possibility of password recovery, item purchase, test drive and service sign ups, among others.

Advanced scenarios test website’s handling of its social features like groups and account management.

Overall, a number of defects were found, totaling 14 out of 32 scenarios tested.

## **Testing Remarks:**

During the retesting process, I was unable to replicate scenario №14 “Leave review on the product”, as I was not able to find a button to add a review. Additional communication over this scenario may be needed, as well as an expansion of Steps to Reproduce instructions.

# **Alpha-testing report on Данило Кучук**

## **Info:**

| **Project** | Skybot Mobile App |
| --- | --- |
| **Version tested** | v3 |
| **Tester** | Данило Кучук |
| **Tester Environment** | Android 8.1. 0 |
| **Testing Environment** | Xiaomi Mi 11 Lite 5g NE  Android 11  8 core, 2.4 GHz CPU  8 GB RAM |
| **Document Link** | [Mobile Application Acceptance Testing - Google Таблиці](https://docs.google.com/spreadsheets/d/1ywelcs6YHcbtFB-t9P-8Vv5oDJcG1OjcA1g2tPieNAo/edit#gid=0) |

## **Testing Summary:**

For alpha testing of Skybot Mobile v3, Данило developed 14 user scenarios.

These scenarios accurately present ordinary customer interactions with mobile app and cover sign-up functionality, item purchase, video playback, and chat.

Additionally, Данило created test scenarios for unregistered users.

## **Testing Remarks:**

A more detailed description of the testing environment(s) is desired.

I have found some user scenarios quite broad and would recommend considering splitting them into several.

Sadly, I was unable to compare retesting results, as Данило provided only user scenarios, without test results.

Additionally, I have found Данило’s template difficult to read and comprehend.

# **Alpha-testing Verdict:**

As it stands, the Skybot Mobile App is unfinished and therefore unsuitable for release. Based on my own experience, as well as my colleagues, Mobile App suffers from performance issues, missing functionality, and general bugs. Further development and testing are required to deliver user experience and functionality, required by the client.