# **Beta-testing report on Andrii Dereviannyi**

## **Info:**

| **Project** | Skybot Mobile App |
| --- | --- |
| **Version tested** | v3 |
| **Tester** | Andrii Dereviannyi |
| **Tester Environment** | Xiaomi Mi 11 Lite 5g NE  Android 11  8 core, 2.4 GHz CPU  8 GB RAM |
| **Testing Environment** | Xiaomi 11T  Android 13  8 core, 3.0 GHz CPU  8 GB RAM |
| **UAT Document Link** | [Mobile App v3 Acceptance Testing](https://docs.google.com/spreadsheets/d/1Xr2l1gFdNxwrKCgVlPTWSS1S2D5gJUv7Z6NmfGSk5ao/edit?usp=drive_link) |

**Testing Report:**

| **№** | **Scenario** | **Result** |
| --- | --- | --- |
| **1** | **App Installation**   * **Installation** * **Updating** | * **Pass** * **Pass** |
| **2** | **User Registration**   * **Registration via Email** * **Registration via Google Account** * **Registration via Facebook Account** | * **Did not test** * **Did not test** * **Did not test** |
| **3** | **User Log In**   * **Log In via Email** * **Log In via Google Account** * **Log In via Facebook Account** | * **Pass** * **Pass** * **Did not test** |
| **4** | **Navigation**   * **Notification Page** * **Shpping Cart Page** * **Account Page** * **General Info Page** * **Schedule Page** * **Services Page** * **Groups Page** * **Shop Page** * **Member’s Page** * **Pricing Plans Page** * **Video Reviews Page** | * **Pass** * **Pass** * **Pass** * **Pass** * **Pass** * **Pass** * **Pass** * **Pass** * **Pass** * **Pass** * **Pass** |
| **5** | **Appointment and Subscription Tracking**   * **Appointment Reminder** * **View Appointments** * **Subscription Reminder** | * **Fail** * **Fail** * **Fail** |
| **6** | **Sign Up for Test Drive** | * **Fail** |
| **7** | **Sign Up for Scooter Service** | * **Fail** |
| **8** | **Social Interactions**   * **Joining Group** * **Viewing Group** * **Viewing Members** * **Searching for Member** * **Viewing Member’s Profile** * **Sending Message** * **Fallowing a Member** | * **Pass** * **Fail** * **Pass** * **Pass** * **Pass** * **Pass** * **Pass** |
| **9** | **Store Browsing**   * **Simple Browsing** * **Search for Items** * **Browsing with Filters** * **Selecting Products** | * **Pass** * **Pass** * **Pass** * **Pass** |
| **10** | **Product Browsing**   * **Viewing Images** * **Viewing Properties** * **Modidying Properties** * **Buying Outright** * **Adding Item to Shopping Cart** | * **Pass** * **Pass** * **Pass** * **Pass** * **Pass** |
| **11** | **Shopping Cart**   * **Modifying Items** * **Entering Promocode** * **Adding Notes** | * **Pass** * **Pass** * **Pass** |
| **12** | **Checkout**   * **Filling Checkout Information** * **Payment with PayPal** * **Payment with Google Play** * **Payment with Apple Pay** | * **Fail** * **Fail** * **Fail** * **Fail** |
| **13** | **Sign Up for Scooter Driving Lessons** | * **Fail** |
| **14** | **Sign Up fot Scooter Rental** | * **Fail** |
| **15** | **Video Reviews**   * **Watching Video** * **Pausing/Unpausing Video** * **Rewinding Video** * **Turning on Subtitles** * **Changing Video Speed** * **Changing Video Quality** * **Proceeding to YouTube** * **Watching in FullScreen** | * **Pass** * **Pass** * **Pass** * **Pass** * **Pass** * **Pass** * **Pass** * **Pass** |

## **Testing Summary:**

User was able to follow provided user scenarios and highlighted shortcomings, similar to those, uncovered by [User Acceptance Testing](https://docs.google.com/spreadsheets/d/1Xr2l1gFdNxwrKCgVlPTWSS1S2D5gJUv7Z6NmfGSk5ao/edit?usp=drive_link).

Under my supervision, user was provided with my Google Account for Log-In testing, and therefore no Sign-Up testing was conducted. Tester was not able to track appointments and subscriptions as currently it is impossible to sign up for appointments or subscriptions in the first place.

User was not able to proceed to checkout neither from Shopping Cart to purchase an item, nor from Pricing Plans. Service pages didn’t load at all.

Finally, user reported that performance issues and connection errors were common.

# **Beta-testing Verdict:**

As it stands, the Skybot Mobile App is unfinished and therefore unsuitable for release. Based on user report, Mobile App suffers from performance issues, missing functionality, and general bugs. Further development and testing are required to deliver user experience and functionality, required by the client.