Request for Authorization Form

RFA date:	4/19/2023	
Received date:	4/21/2023	
MPN:	Medex HCO	^ ~
Accepted Body Part:	Left Shoulder & Chemical Burns to Trunk	^ ~
Treatment request (include time and frequency):	Op tx proximal humeral fx, w/internal fixation surgery: Greater tuberosity ORIF: Post-op PT	^ V
Other instructions (indicate if you want UR review, authorization or deferral):	Please send to UR	^
		~
App attorney:	N/A	^ ~
Defense attorney:	N/A	^ V

4/21/2023 12:08:29 PM (GMT-04:00)

A fax has arrived from

Concentra

Improving the health of America's workforce, one patient at a time

La Mesa 37184

7862 El Cajon Blvd La Mesa, CA 91942 619-697-3093

CONCENTRA FAX - 619-697-3135

To:	NANCY TURIOS	From:	Eihdel H.
Fax:	877-622-6911	Pages:	24
Phone:	714-244-1270	Date:	04/21/2023
Re:	EUGENIA PEREZ	Claim#	PZC006676

Comments:

Dr. Brerereton is requesting STAT surgery for Ms. Eugenia Perez. Please review documents.

If you have any questions, please contact me.

Thank you,

Notice of Confidentiality

The information contained in this fax transmission is intended only for the individual(s) named above. Such information is confidential and may be legally privileged. If you have received this fax transmission in error, please notify me immediately by using the telephone number provided above so that I may arrange for this fax transmission to be returned to me or destroyed. If the recipient of this fax transmission is not the individual(s) named above, such recipient is hereby notified that this fax transmission may not be copied, disseminated, distributed or otherwise disclosed to others.

If unable to contact the sender of this fax, please contact the Concentra Privacy Hotline, at 800-819-5571.

State of California, Division of Workers' Compensation REQUEST FOR AUTHORIZATION DWC Form RFA

		mployee faces an imminent and sérious to onfirmation of a prior oral request.			ge in Material Facts	·
Employee Information	l.					
Name (Last, First, Middl		igenia.				
Date of Injury (MM/DD/)	YYYY): 04/10/	2023	Date o	Birth (MM/DD/YY	YY): 07/26/1978	
Claim Number: PZC00			Emplo	yer: Job Options	Inc	
Requesting Physician						
Name: Daniel Brereto						
Practice Name: CMC-L			Contac	t Name:		
Address: 7862 El Caj				a Mesa		State: CA
Zip Code: 91942		Phone: 619-697-3093	_		eam Fax#: (866)-513-	1291
Specialty: Hand Surge	eón			mber: 14870939		
E-mail Address:						
Claims Administrator	Information					
		/o Conduent Program	Contac	t Name: Claims	Adluster	
Address: PO Box 148				exington	inguistra.	State: KY
Zip Code: 40512		Phone: 7142441023		mber: 00000000	00	
E-mail Address:						
Requested Treatment	(See instruction	one for guidance; ettech additional pay	jes if ne	ecessary)		
		ervices, goods, or items in the below spa			page number(s) of the at	tached medical
	uested treatme	nt can be found. Up to five (5) procedures				
Diagnosis (Required)	ICD Code (Required)	Service/Good Requested (Required)		CPT/HCPCS Code (If known)	Other Information (Frequency, Duration Quantity, etc.)	
Closed 4-part fracture of surgical neck of left humerus, initial	842.242A	Op Tx proximal humeral Fx, w internal fixation - 23615 STAT		Body Part 1: Shoulder(s), Leterality 1: Left Surgery Center SCSD 4910 Directors Place SD		
Closed 4-part fracture of surgical neck of left humerus, initial	942.242A	Greater Tuberosity ORIF-23615 STAT	Body F	Part 1: Shoulder(s), Later	ality 1: Left	
Closed 4-part fracture of surgical neck of left humerus, initial		Post-Op Therapy Referral	Post-Op Therapy Referral Frequency: 2 x week, Duration: 6 weeks, Boo Shoulder(s), Leterelity 1: Left			6 weeks, Body Part 1:
Closed 4-part fracture of surgical neck of left humerus, initial		Norco 5/325 #30		·		
Closed 4-part fracture of surgical neck of left humerus, initial		Simple Arm Sling				
			Superv	ising Provider Na	me:	
	_	_				
Properties Physician S	Day	niel S. Brereton, D.O.			D	ate: 04/19/2023
Claims Administratori	ignature.	lew Organization (URO) Response				10. V4/ 18/2V23
Approved	Denied or Mo	odified (See separate decision letter)			notification of delay)	
Requested treatmen		viously denied Liability for treatm		sputed (See separ	ate letter)	
Authorization Number (II			Date:			
	Authorized Agent Name: Signature:					
Phone:		Fax Number:	E-mail /	Address:		
Comments:						
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DWC Form RFA (Effecti	ve 2/2014)					Page 1

State of California, Division of Workers' Compensation REQUEST FOR AUTHORIZATION DWC Form RFA

		nployee faces an imminent and serious tenformation of a prior oral request.			ge in Material Facts
Employee Information					
Name (Last, First, Middl		igenia			
Date of Injury (MM/DD/)	(YYY): 04/10/	2023	Date o	f Birth (MM/DD/YY	YY): 07/26/1978
Claim Number: PZC00				yer: Job Options	
			Empio	you our options	
Requesting Physician					
Name: Daniel Brereto			Cantan	t Name:	,
Practice Name: CMC-L				a Mesa	State: CA
Address: 7862 El Cajo	on Biva	Phone: 619-697-3093	 		1
Zip Code: 91942		Filoria: 619-097-3093		mber: 14870939:	eam Fax#: (866)-513-1291
Specialty: Hand Surge	8011		MELINU	mider: (4070000	VI
E-mail Address:	ld				
Claime Administrator		o Conduent Program	Contac	t Name: Claims	Adhietor
Address: PO Box 148		o Conduent Program		t Name: Claims / .exington	State: KY
Zip Code: 40512	<u> </u>	Phone: 7142441023		mber: 00000000	
E-mail Address:		7 No. 1 1424-1023	I dix I 10	ATTICET: OCCOODED	
	See instructio	ens for guidance; attach additional pa	see If no	scessovi	
		ervices, goods, or items in the below spa		 	page number(s) of the attached medical
					lonal requests on a separate sheet if the
space below is insufficie					<u> </u>
Diagnosis (Required)	(CD Code (Required)	Service/Good Requested (Required)		CPT/HCPCS Code (If known)	Other Information (Frequency, Duration Quantity, etc.)
Closed 4-part fracture of surgical neck of left humerus, initial		CBC (INCLUDES DIFF/PLT) - 6399		85025	
Closed 4-part fracture of surgical neck of left humerus, initial		COMPREHENSIVE METABOLIC PANEL - 10231		80053	
Closed 4-part fracture of surgical neck of left humerus, initial	842.242A	PARTIAL THROMBOPLASTIN TIME, ACTIVATED - 763		85730	
Closed 4-part fracture of surgical neck of left humerus, initial		PROTHROMBIN TIME-INR - 8847		85610	
		il C Kamarta D. A	Superv	vising Provider Na	mė:
Requesting Physician Si	ignature: (/Al/	uich S. Breneton, D.O.			Date: 04/19/2023
Claims Administrator/L		lew Organization (URG) Response			
Approved Requested treatmen	***	dified (See separate decision letter) viously denied Liability for treatme			notification of delay) ate letter)
Authorization Number (if	assigned):	<u> </u>	Date:		
Authorized Agent Name:			Signatu	rre:	
Phone:		Fax Number:	E-mail /	Address:	
Comments:		·			

State of California, Division of Workers' Compensation REQUEST FOR AUTHORIZATION DWC Form RFA

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New Request Expedited Review:	Check box if er	mployee faces an imminent and serious			ge in Material Facts	ì
		onfirmation of a prior oral request.				
Employee Information	l .					
Name (Last, First, Midd	le): Perez, Eu	igenia				
Date of Injury (MM/DD/)	(YYY): 04/10/	2023	Date o	of Birth (MM/DÖ/YY	YY): 07/26/1978	
Claim Number: PZC00			Emplo	yer: Job Options	ı İnc	
Requesting Physician	Information		-l	•		
Name: Daniel Brereto	and the state of t					
Practice Name: CMC-L			Contac	t Name:		
Address: 7862 El Cal	on Blvd		City: L	a Mesa		State: CA
Zip Code: 91942	и,	Phone: 619-697-3093	Fax Nu	ımber: 619-697-3	135	
Specialty: Hand Surg	eon		NPI N	ımber: 14870939	51	
E-mail Address:						
Claims Administrator	Information					
Company Name: Crun	& Forster c	o Conduent Program	Contac	ct Name: Claims /	Adjuster	
Address: PO Box 148	01		City: L	_exington		State: KY
Zip Code: 40512		Phone: 7142441023	Fax N	umber: 00000000	00	
E-mail Address:						
		one for guidance; attach additional pe				
		arvices, goods, or items in the below sp				
		nt can be found. Up to five (5) procedure	e may b	e entered; list addit	tional requests on a	separate sheet if the
space below is insufficite Diagnosis	ICD Code	Service/Good Requested		CPT/HCPCS	Other I	nformation: 4
(Required)	(Required)	(Required)		Code (If known):	(Frequency, Dur	ation Quantity, etc.)
Closed 4-part fracture of surgical neck; of left		In-house EKG complets		93000		
humerus, initial		Referral Team Fax # 866-513-1291			•	
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	D_{α}	nicl S. Breneton, D.O.—				
Requesting Physician S						Date: 04/19/2023
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DWC Form RFA (Effecti	ve 2/2014)					Page 1
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State of California, Division of Workers' Compensation REQUEST FOR AUTHORIZATION DWC Form RFA

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		mployee faces an imminent and serious			ge in Material Facts	
Employee Information		or a prior of a prior of all respectively				
Name (Last, First, Midd		ugenia				
Date of Injury (MM/DD/)	(YYY): 04/10/	2023	Date	of Birth (MM/DD/YY	YY): 07/26/1978	
Claim Number: PZC00				yer: Job Option:		
Requesting Physician				,,		•
Name: Daniel Brereto	n D O					
Practice Name: CMC-L			Conte	ct Name:		1 11
Address: 7862 El Caj				a Mesa		State: CA
Elp Sode. 81842	OII DIVE	Place 015-057-5686			.W. (371)-448-2888	
Specialty: Hand Surge	eon	10000000		mber: 14870939	, , , , , , , , , , , , , , , , , , , ,	
E-mail Address:			1		- · · · · · · · · · · · · · · · · · · ·	
Claime Administrator	Information					
management of the contract of		/o Conduent Program	Conta	ct Name: Claims /	Adlustor	· ·
Address: PO Box 148		70 Conductit Program	_	-exington	-0,0000	State: KY
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	(dan landaria)	ons for guidance; attach additional p		*****		
	ested treatme	ervices, goods, or items in the below sp nt can be found. Up to five (3) procedure				
Diagnosis (Required)	ICD Code (Required)			CPT/HCPCS Code (If known)	Other Information (Frequency, Duration Quantity, etc.)	
Closed 4-part fracture of surgical neck of left humerus, initial		X-Ray, chest; single view, frontal		71045		
				·	,	
					• .	
						•
"		l	Super	l vising Provider Na	me:	
			•	•		
Requesting Physician St	gnature: Van	iel S. Breneton, D.O.				Date: 04/19/2023
		lew Organization (URO) Response			· · · · · · · · · · · · · · · · · · ·	
Approved Requested treatmen	Denied or Mo	odified (See separate decision letter)			notification of delay) ate letter)	
Authorization Number (if	· · · · · · · · · · · · · · · · · · ·	,,,,,	Date:	, <u>, par</u>	,	
Authorized Agent Name:			Signatu	ıre:		•
Phone:	1	Fax Number:	- -	Address:		
Comments:		I av Mountair	LE-mail	Audi 033.	<u> </u>	
Continuents.						
DWC Form RFA (Effecti	ve 2/2014)					Page 1



SimonMed Southern CA Encinitas

499 N El Camino Real C100 Encinitas, CA 92024

Phone: (760)334-4065

DIAGNOSTIC IMAGING REPORT

Patient:

Perez, Eugenia Sex F DOB: 07/26/1978 Age: 44

Diag. Imaging#; 8637792

Status:

Referring Physician: LEONARD COSTANTINI D.O.

CC Physician:

EXAM #35988353 - 04/12/2023 9:30 AM -CT SHOULDER WITHOUT CONTRAST (LEFT)

INDICATION: Fall at work 4/10/2023, fracture, pain

COMPARISON: None.

TECHNIQUE: Axial images of the left shoulder were obtained with multiplanar reformations. 3-D volume rendered images were acquired on an independent work station under concurrent physician supervision. CT scan done according to ALARA (As Low As Reasonably Achievable) for bone detail.

Count of known previous CT and cardiac nuclear medicine studies performed in the last 12 months: 0

FINDINGS: Transverse surgical neck fracture proximal humerus with apex anterior convex angulation and impaction, 14 mm medial cortical override with 7 mm fracture margin separation, 16 mm posterior cortical override with 6 mm fracture margin separation. Humeral head is posterior medially rotated relative to the diaphysis. Comminuted fractures of the greater tuberosity with coronal and sagittal plane components, less than 1 cm fracture margin separation or displacement. Vertically oriented sagittal plane fracture extends to the greater tuberosity to the lateral aspect of the lesser tuberosity. Nondisplaced fracture medial aspect lesser tuberosity.

Joint effusion/hemarthrosis.

Slight inferomedial rotation of the humeral head relative to the central glenoid.

Coracohumeral and acromiohumeral distances are maintained. Type II nonhooked acromion process.

Mild acromioclavicular joint arthrosis with subchondral microcysts.

Left clavicle, scapula, glenold and coracoid process are intact.

Glenoid vault depth is 2.3 cm. 0 degrees glenoid retroversion.

IMPRESSION: Findings are of Indeterminate age unless specified below.

1. Acute fracture proximal humerus, impacted surgical neck fracture with apex anterior convex angulation at the fracture site, posterior inferomedial rotation humeral head, and greater and lesser tuberosity fractures.

dd:04/12/2023 3:53 PM

Reported by: Silberman, Randy M.D.

Electronically signed by: SILBERMAN, RANDY



SimonMed Southern CA Encinitas

499 N El Camino Real C100 Encinitas, CA 92024 Phone: (760)334-4065

DIAGNOSTIC IMAGING REPORT

Patient:

Perez, Eugenia Sex :F DOB: 07/26/1978 Age: 44

Diag. Imaging#: 8637792

Status:

Referring Physician: LEONARD COSTANTINI D.O.

CC Physician:

EXAM #35988353 - 04/12/2023 9:30 AM -CT SHOULDER WITHOUT CONTRAST (LEFT)

Thank you for your kind referral. If you require further assistance, please contact our Radiologist Hotline at 855-RAD-TALK(855-723-8255).

7184 La Mesa

7862 El Cajon Blvd La Mesa,CA 91942 (619) 697-3093

Patient: Perez, Eugenia

922 S. Sunshine Ave EL CAJON, CA 92020 Age/Sex/DOB: 44 yrs F 26-Jul-1978

EMRN: 118448110 OMRN: 118448110 Home: (619) 647-3405

Work:

Results

Lab Accession #

RSTW2246513120 Ordering Provider: Costantini, Leonard R

Performing Location: RAMSOFT

Collected: 4/11/2023 2:23:00PM Resulted: 4/11/2023 3:23:00PM Verified By: Costantini, Leonard R

Auto Verify: N

X-Ray, Left shoulder; complete, minimum of 2 views

Ordering Provider Comments: Fx of humeral head and proximal shaft

Final Stage:

<u>Test</u> X-ray Result Result

<u>Units</u>

Flag Reference Range

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PATIENT NAME PEREZ, EUGENIA DATE OF BIRTH 07/26/1978 DATE OF EXAM 04/11/2023 14:59 MRN 118448110 REFERRING PHYSICIAN COSTANTINI, LEONARD R

INDICATION:

EXAM:

LEFT SHOULDER X-RAY SERIES

HISTORY: Shoulder pain. Fall injury. Decreased range of motion.

TECHNIQUE: 3 views

COMPARISON: None available.

FINDINGS:

There are acute comminuted fractures through the proximal humeral metaphysis, humeral head, humeral neck regions, with involvement of the greater tuberosity and the superior articular surface communication (without discernible articular cortical bone step-off).

There is no joint subluxation or dislocation seen. No evidence for inflammatory or degenerative arthritis is seen. The glenohumeral joint and acromioclavicular joint are intact. No focal bone erosion or sclerosis is seen. No soft tissue emphysema, radiodense soft tissue abnormality or foreign body is seen. No incidental apical lung infiltrate, contusion, or pneumothorax is seen.

Patient: Perez, Eugenia EMRN: 118448110

Test Result Units Flag Reference Range

IMPRESSION:

- 1. Acute comminuted fractures through the proximal humeral metaphysis, humeral head, humeral neck regions, with involvement of the greater tuberosity and the superior articular surface communication (without discernible articular cortical bone step-off).
- 2. No joint subluxation or dislocation seen.
- 3. No radiodense soft tissue abnormality or foreign body seen.
- 4. Consider follow-up evaluation with CT as clinically warranted or if symptoms persist or worsen.

Electronically Signed by:
MCALLISTER, ASHFORD MD
Date/Time Read:
4/11/2023 7:23:15 PM
American Board Certified Radiologist
of Premier Radiology Services



7184 La Mesa 7862 El Cajon Blvd, La Mesa, CA, 91942 (619) 697-3093

Patient: Eugenia Perez

DOB: 07/26/1978

MRN: 118448110

Encounter Date: 04/19/2023

INITIAL ORTHOPAEDIC UPPER EXTREMITY SURGEON

EVALUATION

ATTENDING/REFERRING/REQUESTING: Leonard R Costantini

DATE OF INJURY: 04/10/2023

Dear Claims Adjuster/Examiner,

Per your agreement and authorization, Eugenia Perez was referred to the undersigned by Leonard R Costantini for initial orthopedic upper extremity subspecialty surgeon/physician examination, evaluation and management.

The following is a report of my examination, findings, diagnosis/impression, prognosis, work status and treatment recommendations with respect to this injury. This report also includes any requests for authorizations with respect to this injury.

Insurance Provider: Crum and Forster.

She has a left proximal humerus fracture.

Translator: Not required.

JOB HISTORY:

She works as an EMS lead, stating that she is involved in waxing and stripping floors.

HISTORY OF PRESENT INJURY:

Ms. Perez is a 44-year-old female, who sustained an injury on April 10, 2023. She states she was working on a floor when she slipped, falling on her left shoulder and having immediate pain on her left shoulder. At that time, she was lying on the floor that they are treating with a chemical used to strip the floor and due to her inability to take get up from the fall for a short period of time, she sustained chemical burns along her body, which she states are being treated at UCSD. At this point, she states no surgery is planned, but there is a possibility for skin grafting in the future.

The only orthopedic injury she sustained was a left proximal humerus fracture. She denies any numbness or weakness within the extremity, but does have pain and bruising within her shoulder.

CURRENT COMPLAINTS:

Pain is 6/10, sharp and throbbing in nature.

Encounter Date: 04/19/2023 2:04PM MRN: 118448110

PAST MEDICAL HISTORY:

High blood pressure, diabetes.

PAST SURGICAL HISTORY:

C-section.

MEDICATIONS:

Acetaminophen, ibuprofen and had been taking an antibiotic.

SOCIAL HISTORY:

Hobbies, enjoys reading. She is single. She smokes.

FAMILY HISTORY:

Diabetes and high blood pressure.

REVIEW OF SYSTEMS:

Constitutional: The patient denies fever, weakness, fatigue or appetite loss. There has been no significant weight loss or gain.

Skin: The patient has no skin problems. There are no pigmentation changes or discoloration. There are no tumors, lumps or cysts.

Head: The patient denies frequent or severe headaches.

Eyes/Vision: The patient denies eye injury, infection or pain. The patient denies blurred, double or decreased vision, eye itching, burning or tearing and light sensitivity.

Ears, Nose, Throat, Mouth: The patient denies ear pain, infection, discharge or decreased or loss of hearing. The patient denies sinus problems, recurrent throat problems, or voice change.

Cardiovascular: The patient denies chest pain, heart palpitations, shortness of breath, swelling of the feet or ankles or varicose veins.

Respiratory: The patient denies chronic cough, shortness of breath, wheezing or coughing of blood.

Gastrointestinal: The patient denies frequent indigestion or reflux, nausea or vomiting, vomiting of blood, or abdominal pain. The patient denies change in bowel habits, frequent constipation or diarrhea, blood in stools or hemorrhoids.

Genitourinary: The patient denies painful or difficulty urination, blood in the urine, or kidney infection/stones.

Musculoskeletal: The patient denies musculoskeletal problems with the exception of those associated with this injury.

Neurologic: Denies seizures, numbness, weakness and problems with balance. The patient denies neurologic problems with the exception of those associated with this injury.

Psychiatric: The patient denies depression, nervousness, mood swings or sleep disturbances. The patient denies alcoholism or drug abuse treatment.

Endocrine: The patient denies increased thirst and appetite or excessive urination. The patient denies excessive fatigue.

Printed By: Eihdelberg Holm 2 of 6 4/21/23 10:39:56 AM

Encounter Date: 04/19/2023 2:04PM MRN: 118448110

Hematologic: The patient denies bleeding gums, easy bruising or spontaneous nose bleeding. The patient denies easy bleeding or bleeding that is hard to stop.

ACTIVITIES OF DAILY LIVING:

Per the information provided by the patient, I spent an additional 8 to 10 minutes reviewing and evaluating the activities of daily living and the patient's responses to each activity, in order to establish a baseline of their activity abilities. In addition, I personally discussed the results with the patient and provided instruction, education and advice, including activity modifications and any environmental modifications to assist with those where the patient was experiencing any difficulty. The results of the evaluation are as follows:

The patient is able to:

Dress yourself including shoes: No

Wash and dry yourself: No

Take a bath: No

Get on and off the toilet: No

Cut your food: No

Lift a full cup to your mouth: No

Make a meal: No Write a note: Yes

Type a message on your computer: Yes

Use a telephone: Yes

Work outdoors on flat ground: No

Climb up 1 flight of stairs (10 steps): Yes

Stand: Yes Sit: Yes Recline: Yes

Rise from a chair: Yes
Run errands: No
Light housework: No
Feel what you touch: Yes
Open car doors: Yes
Turn faucets on and off: Yes
Get in and out of a car: Yes

Sleep: Yes

Engage in sexual activity: No

PHYSICAL EXAMINATION:

General Appearance: In general, the patient is a well-developed, well-nourished female, of overweight build and has no gross deformities and is well kempt and pleasant and cooperative with today's physical examination.

The patient is alert and oriented and in no acute distress.

The patient exhibits normal respiratory effort with no apparent respiratory difficulty.

Vital Signs: Blood pressure is 122/88, pulse 77, respirations 16, temperature 98.1.

Cardiovascular: Cardiovascular wise, there are 2+ distal radial pulses with warm well perfused digits and brisk capillary refill throughout all tested distal extremities.

Lymphatics: Lymphatic wise, there are no noted areas of epitrochiear or axillary lymphadenopathy.

Neurologic and psychologic: Neurologic and psychologic testing show intact gross coordination with sensation intact to light touch throughout all tested distal extremities (with any exceptions detailed below). The patient is

Printed By: Eihdelberg Holm 3 of 6 4/21/23 10:39:57 AM

Encounter Date: 04/19/2023 2:04PM MRN: 118448110

awake, alert and oriented x4 with mood and affect appropriate for the given situation.

Musculoskeletal: Musculoskeletal wise, the patient has an intact painless gait. Inspection, palpation, stability, range of motion and strength testing of the head and neck, spine, ribs, pelvis and of bilateral upper extremities and of bilateral lower extremities is otherwise normal to exam and per the patient's report.

Focused Examination of the Left Shoulder: Demonstrates skin is intact. There is some ecchymosis. Motor strength is normal. Sensory examination is normal. Vascular examination is normal. No special tests.

Skin: Skin exam via inspection and palpation shows no scars, rashes or lesions.

DIAGNOSTIC STUDIES:

We have x-rays from 04/11/2023, 3 views of the left shoulder, which demonstrate acute comminuted fracture to the proximal humerus metaphysis, humeral head and neck regions with involvement of the greater tuberosity. There is a CT scan from SimonMed of the left shoulder, which demonstrates acute fracture of the proximal humerus, impacted surgical neck fracture with apex anterior convex angulation at the fracture site, posterior, inferior, medial rotational humeral head and greater and lesser tuberosity fractures. No evidence of fracture within the humeral head.

IMPRESSION/DIAGNOSIS:

A discussion was held with the patient in which the diagnosis were explained in detailed layman's terms. It is my opinion that the patient suffers from left comminuted proximal humerus fracture.

RECOMMENDATIONS:

- I. At this point upon evaluating the fracture of the patient's humeral head, this is displaced and angulated most at the surgical neck, but also a fracture within the greater and lesser tuberosity. I have discussed with her treatment options for this. This is something that I would recommend surgery for. The risks, benefits and alternatives have been discussed. She states she understands, wishes to proceed and has consented to proceed. I have also discussed with her at length nonsurgical options for this, the risks and benefits of that and she states that she would like to proceed with surgery.
- 2. Request authorization for left proximal humerus fracture, open reduction and internal fixation.
- 3. Request authorization for postoperative sling.
- 4. Request authorization for postoperative physical therapy 2 times a week for 6 weeks to begin approximately 2 to 3 weeks after surgery.
- 5. Request authorization for postoperative pain medication Norco and ibuprofen.
- 6. The patient will follow up with me after surgery.

She will remain off work.

The risks, benefits and alternatives to the above treatment plan were explained in detail to the patient who vocalized understanding. All questions were answered to the patient's satisfaction. No guarantees were made with any of my treatment nor are they ever and the patient understood this as well.

CAUSATION:

In reviewing the patient's history and medical records and examination today, it appears that the patient did sustain an injury to the left shoulder arising out of and caused by the industrial exposure of 04/10/2023.

APPORTIONMENT:

This is 100% work place caused injury.

MAXIMAL MEDICAL IMPROVEMENT: Anticipated date of MMI is _____.

Thank you very much for allowing me the pleasure of seeing this injured worker/patient today in orthopedic hand

Printed By: Eihdelberg Holm 4 of 6 4/21/23 10:39:57 AM

Encounter Date: 04/19/2023 2:04PM MRN: 118448110

and upper extremity subspecialty examination, evaluation and management. I appreciate all of your referrals and your confidence in my expertise. Please feel free to give me a call (858) 492-5410 or email me with any questions about the overall musculoskeletal care of any of your patients at any time, especially for those patients with problems of the shoulder and elbow, which is my area of fellowship training/subspecialty expertise within my specialty of Orthopedic Surgery.

In general, for Concentra patients, I am available for peer-to-peer review, general case review and direct conversations regarding patient care on Mondays from 0730 to 1800. I invite other physicians, claims examiners/adjusters, case managers and any other personnel involved in the management of this claim to contact me. Otherwise, messages can be left with staff at the Concentra Kearny Mesa or Santee locations, and I will return calls and emails regarding injured worker/patient care at my earliest convenience, with the expectation that time spent on these tasks will be appropriately reimbursed.

Sincerely,

DISCLOSURE:

The conclusions and opinions expressed in this report, based on my personal evaluation of the patient and any records available to me, at the date and location on the claim, pursuant to Section 5307.6 of the CA Labor code.

In compliance with Labor Code Section 4628(b), Section 4628(j), Section 5703(a)(2) and Regulations 9795, I declare under penalty of perjury that the information in this report and its attachments, if any, is true and correct to the best of my knowledge and belief, except as to information that I have indicated I have received from others. As to that information, I declare under penalty of perjury that the information accurately describes the information provided to me and, except as noted.

I further declare under penalty of perjury that I have not violated the provisions of California Labor Code Section 139.3 with regard to the evaluation of this patient or the preparation of this report.

Daniel S. Brereton, DO Orthopaedic Upper Extremity Surgeon

DSB/AQuity

DD: 04/19/2023 16:12:23 DT: 04/19/2023 18:30:51 Job #: 990767007/990767007

cc: Leonard R Costantini

Bill Review/Payer Notice:

This encounter is a New Specialty E & M Service. The patient was previously treated by a Primary Care Physician. As a different specialty, we are entitled to payment for a New Patient evaluation as defined by the Taxonomy code distinction by the National Uniform Claim Committee, related to specialty code 70: A multi-specialty group (193200000X) is a business group of one or more individual practitioners who practice within different areas of specialization.

When a patient sees a new specialty within the same group practice for the first time, they are considered a New Patient to that Specialty.

Please process this claim in accordance with the applicable guidelines as stated above.

Printed By: Eihdelberg Holm 5 of 6 4/21/23 10:39:57 AM

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Concentra

This encounter was coded with the E & M Guidelines adopted by the current year state fee schedule.

The work value of this encounter meets the Medical Decision Making (MDM) criteria for complexity of the E/M code. The injury necessitates a thorough assessment and determination of the threat to ongoing harm to bodily function or exacerbation of the injury, and/or due to the consideration of multiple treatment options. The work value was credited with AMA's definition that the final diagnosis for a condition does not determine the complexity or risk, as an extensive evaluation maybe required to reach the conclusion that the signs or symptoms do not represent a highly morbid condition. Symptoms that could potentially represent a high morbidity condition may drive overall MDM, even when the ultimate diagnosis is not highly morbid. Multiple problems of a lowest severity may, in the aggregate, create a higher clinical risk or impact return to work due to their cumulative effects.

We also request consideration for the Workers Compensation unique work values, as supported by the ACOEM recommendations, including assessment of causation, apportionment, work status, disability status, functional capacity, applicability of relevant treatment and or disability duration guidelines as well as coordination of care for the treatment of the work-related condition.

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7184 La Mesa 7862 El Cajon Blvd, La Mesa, CA, 91942 (619) 697-3093

Patient: Eugenia Perez MRN: 118448110

DOB: 07/26/1978

Encounter Date: 04/11/2023

Discussion/Summary

Eugenia Perez is a 44 year female here for an Initial evaluation of a left shoulder injury sustained on 10 Apr 2023 5:42PM. The patient is employed as an EMS Lead. MOI: The patient was at work when she accidently slipped and fell on left shoulder, seen at VA ER and diagnosed with a fracture, also was burned by pain paint 3 stripper from sitting in wet clothes after injury while awaiting to be seen at ER. Pain is located in left shoulder and trunk/abdomen/groin. Associated occasional numbness/tingling of left arm depending on position of left shoulder. numbness/tingling not progressive. Denies symptoms of infection with chemical burns. PE notable for LUE NVI. ROM/strength deferred due to comminuted fracture, left hand sensation intact, pulses 2+, motor intact, Chemical burns noted, no signs of infection 3 at ER1 ER

- 1.3 this time. Findings consistent with left humerus fracture comminuted and articular involvement; as well as chemical burns. Anticipate slower recovery due to extent of injuries. Close follow up needed to ensure proper disposition.
- 3 PLAN
- -Tylenol and Ibuprofen for pain/inflammation
- -Ice therapy 10min 4-5 times a day for pain/inflammation
- Continue 2 constant 3 sling use
 STAT CT scan due to findings on x-ray, phone consulted Ortho, Dr. Brereton who recommended obtaining STAT CT imaging for further disposition recommendations. STAT scheduling company contacted and patlent is scheduled for 0930 tomorrow
- -ASAP Ortho referral placed for further evaluation and treatment. Patient has comminuted fracture of humeral head/neck with articular involvement, will likely need surgery 1 ASAP
- 1.8 ASAP, Will schedule with Dr. Brereton next Wednesday if appropriate to wait pending CT scan results ³ -ASAP Wound care referral placed, as patient was burned by pain thinner, currently being see by VA burn ² center. ancouraged to continued care ³ until TOC to WC wound care authorized ² provider. to avoid increased risk of infection and/or negative outcomes from lapse in wound care. Patient is high risk with comorbidities of DM type I
- -I educated the patient about the signs and symptoms of infection and ask the patient if there are any of these signs, the patient must return to the clinic or go to the emergency room immediately. I advised the patient to keep the wound clean and dry. The patient is to call the clinic if there are any of the following symptoms: fever to 101F or greater, increasing redness, increasing pain, discharge. These could be signs of infections and the patient may need to be evaluated sooner than their scheduled appointment. 3
- 2 -Follow up tomorrow for close follow up and to review CT scan results if completed
- Discussed work restrictions, off work until follow up tomorrow
- -ER/Return precautions given, all questions answered¹

Chaperone was declined

A direct, interactive exchange with the patient occurred, regarding:1 case complexity, testing and treatment options1 potential barriers to recovery1

Encounter Date: 04/11/2023 1:53PM MRN: 118448110

The risk/possibility of re-injury was discussed and the patient was instructed on ways to avoid re-injury including restrictions and job modifications.¹

Expectations and timeline for recovery, reaching functional improvement, return to work and anticipated MMI date.¹

Call to the employer to discuss work status, prognosis, and diagnosis.3

70 total minutes was spent in evaluation and treatment time for the patient as outlined in the medical record. This encounter is being coded based on both face to face and non-face to face total treatment time.1

History and mechanism of injury were obtained directly from the patient, unless otherwise noted, and appear to be consistent with presenting symptoms and physical exam.

I declare under penalty of perjury that this report is true and correct to the best of my knowledge and that I have not violated Labor Code No. 139.3.

A comprehensive discussion was held with the patient to review the diagnosis and overall treatment plan and objectives. The patient verbally acknowledged their understanding of all items discussed, and was afforded an opportunity to get clarification and/or ask additional questions regarding the proposed treatment(s). Patient was instructed to keep their scheduled appointments for follow-up and/or return to Concentra.

- ¹ Amended By: Costantini, Leonard R.; Apr 11 2023 4:57 PM PST ² Amended By: Costantini, Leonard R.; Apr 11 2023 5:01 PM PST
- ³ Amended By: Costantini, Leonard R.; Apr 11 2023 5:25 PM PST

Assessment

- 1. Humerus head fracture, left, closed, initial encounter (S42.292A)
- 2. Chemical burn of trunk, initial encounter (T21.40XA)

Plan

 Start: Acetaminophen 500 MG Oral Tablet; TAKE 1 TABLET EVERY 4 TO 6 HOURS AS NEEDED

Rx By: Costantini, Leonard R; Dispense: 7 Days; #:40 Tablet; Refill: 0;

For: Chemical burn of trunk, initial encounter, Humerus head fracture, left, closed, initial encounter; DAW = N; Verified Transmission to CONCENTRA - LA MESA; Last Updated By: System, SureScripts; 4/11/2023 4:12:02 PM

Start: IBU 800 MG Oral Tablet; TAKE 1 TABLET 3 TIMES DAILY AFTER MEALS
Rx By: Costantini, Leonard R; Dispense: 7 Days; #:21 Tablet; Refill: 1;
For: Chemical burn of trunk, initial encounter, Humerus head fracture, left, closed, initial encounter; DAW = N; Verified Transmission to CONCENTRA - LA MESA; Last Updated By: System, SureScripts; 4/11/2023 4:12:02 PM

Printed By: Eihdelberg Holm

Encounter Date: 04/11/2023 1:53PM MRN: 118448110

3. Start: Lidocaine 5 % External Patch (Lidoderm); APPLY 1 PATCH TO THE AFFECTED AREA AND LEAVE IN PLACE FOR 12 HOURS, THEN REMOVE AND LEAVE OFF FOR 12 HOURS

Rx By: Costantini, Leonard R; Dispense: 10 Days; #:10 Patch; Refill: 0; For: Humerus head fracture, left, closed, initial encounter; DAW = N; Print Rx

4. CT Scan, Left Shoulder; without contrast material; Requested for:11Apr2023; Perform:Outside Radiology; Due:12Apr2023;Ordered; Stat;

For:Humerus head fracture, left, closed, initial encounter; Ordered By:Costantini, Leonard R:

5. Orthopedic Specialist Referral Physician Referral See Referral Commenti Done: 11Apr2023

Ordered ASAP;

For: Humerus head fracture, left, closed, initial encounter; Ordered By: Costantini,

Leonard R Performed: Due: 18Apr2023

Laterality 1: Left

Body Part 1 : Shoulder(s)

Reason for referral: Evaluate and Treat

6. Wound Care Referral Physician Referral See Referral Commenti Done: 11Apr2023

Ordered ASAP:

For: Chemical burn of trunk, initial encounter; Ordered By: Costantini, Leonard R

Performed: Due: 18Apr2023

Laterality 1 : Bilateral

Body Part 1: Abdomen Including Groin Reason for referral: Evaluate and Treat

X-Ray, Left shoulder; complete, minimum of 2 views; Requested for:11Apr2023;

Perform:RAMSOFT; Due:18Apr2023;Ordered;

For:Shoulder injury, left, initial encounter; Ordered By:Costantini, Leonard R;

Are you pregnant?: Unk

ALL THE PATIENT'S MEDICATIONS FOR THIS ENCOUNTER WERE DISPENSED IN THE CENTER.

Activity Status and Restrictions

Treatment Status:

Returning for follow-up: 1 day afternoon Anticipated date of MMI: 06/01/2023 **Activity Status**

No work.

Reason For Visit

Chief Complaint: The patient presents today with LT shoulder PL 6/10, DOI: 04/10/2023 @ 5:42 PM, pt states she was mopping the floor and slipped on water. Self reported. Workers Compensation - Patients Occupation: EMS Lead.

Chaperone was offered: Patient declined the presence of a chaperone

4/21/23 10:39:53 AM Printed By: Eihdelberg Holm 3 of 5

Encounter Date: 04/11/2023 1:53PM MRN: 118448110

Occupational History

Occupational History

Type of job / Job title: EMS Lead

Major job functions: constant walking, constant use of arms/hands, mops/strips and waxes floors

Length of time at this job: 4.5 year(s). Average weekly work hours: 40.

Recent overtime: No

History of Present Illness

Eugenla Perez is a 44 year female here for an initial evaluation of a left shoulder injury sustained on 10 Apr 2023 5:42PM. The patient is employed as an EMS Lead, which requires constant walking, constant use of arms/hands, mops/strips and waxes floors. The patient was at work when she accidently slipped and fell on left shoulder, seen at VA ER and diagnosed with a fracture, also was burned by pain-paint ² stripper from sitting in wet clothes after injury while awaiting to be seen at ER.

Currently the patient has pain located left shoulder

Doccription:

Intensity:

shoulder, abdomen/groin

Description: sharp, burning, throbbing

Intensity: 6/10

1 Worse with:

with: pressure, movement of left arm

Better with:

with: rest, sling use

¹ Associated Symptom: occasional numbness/tingling-numbness/tingling, chemical burn abdomen/groin, swelling; Denies fever/chills, redness, discharge, weakness, ¹

Prior injury of left shoulder: denies

- ¹ Amended By: Costantini, Leonard R.; Apr 11 2023 4:55 PM PST ² Amended By: Costantini, Leonard R.; Apr 11 2023 5:24 PM PST
- **Past Medical History**
 - History of Diabetes type I (E10.9)

Surgical History

. History of Cesarean Section

Family History

· Family history of Diabetes mellitus

Social History

- Current every day smoker (F17.200)
- Currently working
- · No alcohol use
- No drug use

Allergies

No Known Drug Allergies

(FAX)

Patient: Eugenia Perez

Encounter Date: 04/11/2023 1:53PM MRN: 118448110

Review of Systems

Constitutional: Reviewed and found to be negative.

Eyes: Reviewed and found to be negative.

Cardiovascular: Reviewed and found to be negative. Respiratory: Reviewed and found to be negative. Gastrointestinal: Reviewed and found to be negative.

Genitourinary: Reviewed and found to be negative and pregnancy not suspected.

Musculoskeletal: joint pain.

Integumentary: Reviewed and found to be negative.

Neurological: Reviewed and found to be negative.

Paychlatric: Reviewed and found to be negative.

Hematologic and Lymphatic: Reviewed and found to be negative.

Vitals

	Recorded: 11Apr2023 02:18PM
Temperature	98,8 F
Systolic	137
Diastolic	77
BP Cuff Size	Requiar - Adult
Heart Rate	89
Respiration	18
Height	5 ft 3 in
VVeight	270 lb
BMI Calculated	47.83 kg/m2
BSA Calculated	2.2

Vitals Review

Vital signs were reviewed and found to be unremarkable.

Physical Exam

Constitutional: Well appearing and well nourished. In no acute distress.

Abdomen:¹ . (Large trunk burn wounds without surround erythema/induration, no discharge)¹.

Left¹ Shoulder:¹ Appears with ¹ swelling¹. Tenderness¹ in the anterior shoulder¹, in the lateral shoulder¹, in the superior shoulder¹ and in the posterior shoulder¹. Range of motion deferred¹¹. Deferred¹¹.

Neurologic: Bilateral deep tendon reflexes are 2/4. Sensation is intact to light touch in all dermatomes. The muscles display no weakness. Vascular: The pulses are 2+/2+ bilaterally and capillary refill time is normal bilaterally.¹. Distal NVI¹. Special tests deferred.¹¹.

¹ Amended By: Costantini, Leonard R.; Apr 11 2023 4:55 PM PST

Signatures

Electronically signed by : Leonard Costantini, D.O.; Apr 11 2023 4:14PM PST - Author Electronically signed by : Leonard Costantini, D.O.; Apr 11 2023 5:03PM PST - Author Electronically signed by : Leonard Costantini, D.O.; Apr 11 2023 5:33PM PST - Author

STATE OF CALIFORNIA

DOCTOR'S FIRST REPORT OF OCCUPATIONAL INJURY OR ILLNESS

Within 5 days of your initial examination, for every occupational injury or illness, send two copies of this report to the employer's workers' compensation insurance carrier or the insured employer. Failure to file a timely doctor's report may result in assessment of a civil penalty. In the case of diagnosed or suspected pesticide poisoning, send a copy of the report to Department of Industrial Relations, P.O. Box 420603, San Francisco, CA 94142-0603, and notify your local health officer by telephone within 24 hours.

1. Insurer Name and Address	100130			
Crum & Forster c/o Conduent F	Program, PO Bo	x 14801, Lexington, KY, 40	5124801	
2. Employer Name				
Job Options-San Diego				
3. Address No. and Stre	eet		City	Zip Code
3465 Camino Del Rio S Ste 30	0 San Diego, C	A 92108-3908	San Diego	92108-3908
4. Nature of business (e.g. food	d manufacturing	, building construction, ret	ailer of women's clothes.)	
Job Options Inc				4. 4)
5. Patient Name (first Name	, middle initia	, last name)	6. Sex	7. Date of Birth
Eugenia		Perez	Female	07/26/1978
8. Address No. and Stree	et	City	Zip Code	9.Phone Number
922 S. Sunshine Ave		EL CAJON	92020	(619) 647-3405 (H)
10. Occupation (Specific job ti	itle) 11. Soc	ial Security Number	12. Address No.& Stre	et Where Inj. Occurred
EMS Lead	xxx-xx-5	418	3465 Camino Del Rio S	3 Ste
City Where Injury Occ. Cou	unty	13. Date and hour of inj	ury or onset of illness	
San diego San	n diego	04/10/2023 05:42 PM		
14. Date last worked 15.	Date and hour of	1st exam or treatment 1	б. Have you or your office prev	viously rendered treatment
04/10/2023 04/1	11/2023 03:53 P	M N	Q	
				nmediately, inability or failure of a
patient to complete this porti			<u>"</u>	the California Labor Code: e reverse side if more space is required.)
LT shoulder PL 6/10, DOI: 04/1				
The second of th	10/2020 @ 0.42	i isi, pi atataa aha waa map	pring the recording support of	, water,
18. SUBJECTIVE COMPLA	INTS			
Occupational History				
Occupational History Type of job / Job title: EMS Lea Major job functions: constant wa Length of time at this job: 4.5 ya Recent overtime: No	alking, constant		trips and waxes floors	
History of Present Illness				
employed as an EMS Lead, wh work when she accidently slippe from sitting in wet clothes after i	nich requires con ed and fell on let Injury while awa	stant walking, constant use it shoulder, seen at VA ER Iting to be seen at ER.	of arms/hands, mops/strips	O Apr 2023 5:42PM. The patient is and waxes floors. The patient was at re, also was burned by paint stripper
Currently the patient has pain to	ocated left should	der, abdomen/groin		· · · · · · · · · · · · · · · · · · ·

19. Objective Findings

A. Physical Examination

Vitals Review						
Vital signs were reviewed and found to be unremarkable.						
Physical Exam						
Constitutional: well appearing and well nourished, in no acute distress.						
Abdomen: . (Large trunk burn wounds without surround erythema/induration, no discharge). Left Shoulder: Appears with swelling. Tenderness in the anterior shoulder, in the lateral shoulder, in the superior shoulder and in the posterior shoulder. Range of motion deferred. Deferred. Neurologic: Bilateral deep tendon reflexes are 2/4. Sensation is intact to light touch in all dermatomes. The muscles display no weakness. Vascular: The pulses are 2+/2+ bilaterally and capillary refill time is normal bilaterally. Distal NVI. Special tests deferred.						
Signatures Electronically signed by : Leonard Costantini, D.O.; Apr 11 2023 4:14PM PST - A Electronically signed by : Leonard Costantini, D.O.; Apr 11 2023 5:03PM PST - A	uthor uthor					
and the first and CO and the Mark Mark to the walkers with the	 Section 1 and the section of the secti					
The second of th	and the second of the second o					
e de la companya de l	. The second					
B. X-ray and laboratory results (State if none or pending.)						
Pendina						

STATE OF CALIFORNIA DOCTOR'S FIRST REPORT OF OCCUPATIONAL INJURY OR ILLNESS

1. Humerus head fracture, left, closed, initial encounter	ICD-10 \$42.292A
2. Chemical burn of trunk, initial encounter	ICD-10 T21.40XA
3.	ICD-10
4.	ICD 10
5	ICD-10 .
6.	ICD-10
7	ICD-10
0	ICD-10
9	ICD-10
10	70D 40
11	ICD-10
12	ICD-10
21. Are your findings and diagnosis consistent with patient's account of	of injury or onset of illness? Yes If "no," please explain below:
22. Is there any other current condition that will impede or delay patie	nt's recovery? No If "yes," please explain below:
23, TREATMENT RENDERED (Use reverse side if a	
X-Ray, Left shoulder; complete, minimum of 2 views, CT Care Referral, Acetaminophen 500 MG Oral Tablet, IBU	FScan, Left Shoulder; without contrast material, Orthopedic Specialist Referral, Wound 1800 MG Oral Tablet, Lidocaine 5 % External Patch
24. If further treatment required, specify treatment plan	/estimated duration
24. II farmer deadless required, specify beautiest plans	estillated datastoll
25. If hospitalized as inpatient, give hospital name and l	location
	Date admitted Estimated length of stay
	10 T V
26. WORK STATUS - Is patient able to perform usual v	
If "no", date when patient can return to	Regular work Modified work
Specify restrictions	
openity resurements	
form 5021 (Rev. 5) 10/2015	
OIII 202 (INSV. 3) 10/4012	Short 3 of 4

Sheet 3 of 4

STATE OF CALIFORNIA DOCTOR'S FIRST REPORT OF OCCUPATIONAL INJURY OR ILLNESS

Physician Signature: (original signature, do not stamp)

I declare under penalty of perjury that this report is true and correct to	the best of my knowled	ige and that I have	not violated
Labor Code section 139,3.			
Physician signature Level R. Cat., D.O.	Cal. License Number:	20A17054 .	
Executed at: CMC - La Mesa	Date (mm/dd/yyyy): 04.		
Physician Name Leonard Costantini, D.O.	Specialty:	•	
Physician address: 7862 El Cajon Blvd La Mesa, CA 91942	Phone Number 619-6	97-3093	

Any person who makes or causes to be made any knowingly fraudulent material statement or material representation for the purpose of obtaining or denying workers' compensation benefits or payments is guilty of a felony.

PRIVACY NOTICE: The Administrative Director is authorized to maintain the records of the Division of Workers' Compensation (DWC). (Cal. Lab. Code § 126.) The Information Practices Act of 1977 and the Federal Privacy Act require the Administrative Director to provide this notice to individuals who submit information to the DWC pertaining to a workers' compensation claim. (Cal. Civ. Code § 1798.17; Public Law 93-579.)

The principal purpose for requesting information from injured workers, dependents, lien claimants, physician, employers or their representatives is to administer the California workers' compensation system. Each form shows which fields are required to be completed for DWC to process the form. If a required field in a form is incomplete or unreadable, the DWC may return the form to the individual for correction or may reject the form. Providing a social security number is required on this form pursuant to Labor Code § 6409. If you do not provide your security number, the DWC may return the form to you for correction or reject the form. If you do not have a social security number, indicate this in the space provided for the injured worker's social security number. As permitted by law, social security numbers are used to help properly identify injured workers and to conduct statistical research as allowed under the Labor Code.

As authorized by law, information furnished on this form may be given to: you, upon request; the public, pursuant to the Public Records Act; a governmental entity, when required by state or federal law; to any person, pursuant to a subpoena or court order pursuant to any other exception in Civil Code § 1798.24.

An individual has a right of access to records containing his/her personal information that are maintained by the Administrative Director. An individual may also amend, correct, or dispute information in such personal records. (Cal. Civ. Code §§ 1798.34-1798.3.) You may request a copy of the DWC's policies and procedures for inspection of records at the address below. Copies of the procedures and all records are ten cents (\$0.10) per page, payable in advance. (Cal. Civ. Code § 1798.33.) Requests should be sent to: Division of Workers' Compensation- Medical Unit, P.O. Box 71010, Oakland, CA 94612. Tel: (510) 286-3700 or (800) 794.6900. Fax: (510) 622-3467.