## **Andrian Jmurco**

16605 Brogan Ln Pflugerville Texas, 78660 (+1)956-970-0539 ajmurco@gmail.com

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## **Dear Yvonne Moebius**,

I am writing to express my interest in the Technical Support Engineer position at Versasec AB. I offer over 10 years of IT/Telecom experience and excellent technical, troubleshooting, communication, and teamwork skills, which should make me a strong candidate for this opening.

As a multilingual Technical Support Engineer with a 95% first-call resolution rate and expertise in AWS, GCP, and Azure, I'm confident I can significantly improve Versasec's customer experience in the North America region. My passion for security solutions perfectly aligns with Versasec's mission, and my commitment to continuous learning and exceeding expectations mirrors your company values.

I am eager to bring my technical expertise and problem-solving skills to a leading global cybersecurity provider that offers solutions with far-reaching impact, aligning perfectly with my desire to contribute meaningfully. Thank you for considering my application.

I would appreciate the chance to discuss how my skills could contribute to your team or other positions within your organization.

Sincerely, Andrian