ATCI AZURE INFRASTRUCTURE CoE Onboarding FAQ

Prepared By

Name	Date	Signature
Udaya Kumar Sala	10-Nov-2020	
Neha P Nahar	10-Nov-2020	

Reviewed By

Name	Date	Signature
Shanmugam SA	11-Nov-2020	

Approved By

Name	Date	Signature	
Arjun Bahree	12-Nov-2020		

Document Revision History

Version	Date	Changed By	Sections Changed Since Last Version
1.0	12-Nov-2020	Initial Version	First Version of Document

ATCI Azure Infrastructure CoE

Table of Contents

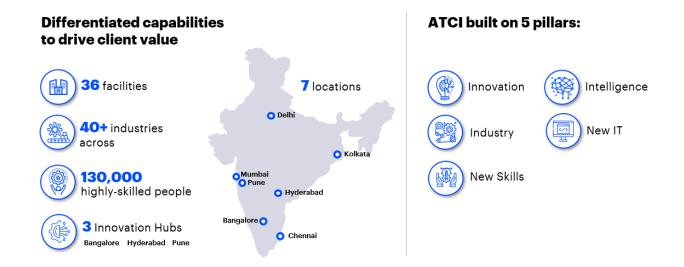
Introduction of ATCI	4
Introduction of ATCI Azure Infrastructure CoE	4
ATCI Azure Infrastructure CoE Organization Chart	5
Microsoft Teams Channel Information	5
Distribution List Information	6
PMO Contact and Information	6
General Queries	7
Technology Enablement	7
Learning & Certifications	8
Time & Expenses	8
New Joiner Orientation	8
Do's	9
Don'ts	9

Introduction of ATCI

Accenture's Advanced Technology Centers in India (ATCI) is spread across Bangalore, Chennai, Mumbai, Kolkata, Pune, Hyderabad and Delhi.

Accenture Delivery Centers develops and scale innovations across the largest and most diversified group of strategy, consulting, digital, technology and operations professionals who apply intelligence, innovation and deep industry experience to help clients transform their businesses and lead in the New.

At the intersection of business & technology, Accenture Delivery Centers offers our clients unmatched operating intelligence, productivity and confidence in a digitally driven business environment.

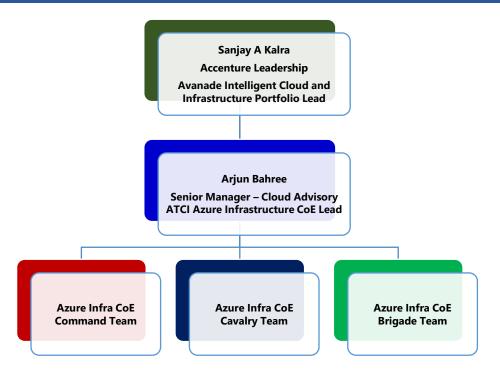


Introduction of ATCI Azure Infrastructure CoE

ATCI Azure Infrastructure CoE (Centre of Excellence) is a Team of Azure Cloud Professionals involving Azure Cloud Architects, Azure Cloud Specialist, Azure Cloud Engineers, and Program & Project Managers who are specialized and provide support to Fortune 500 clients across Globe in Microsoft Azure Infrastructure as a Service space.

Azure Infrastructure CoE Team provides end to end services related to Azure IaaS such as Compute, Storage, Networking and Security.

ATCI Azure Infrastructure CoE Organization Chart



Microsoft Teams Channel Information

SI.	. No	Microsoft Team Channel Name
	1	ATCI Azure Infra CoE Team
	2	ATCI Azure Infra CoE Forum

Distribution List Information

SI. No	Distribution List
1	ATCI.Azure.Infra.CoE.Architects
2	ATCI.Azure.Infra.CoE.AssociateArchitects
3	ATCI.Azure.Infra.CoE.ATT
4	ATCI.Azure.Infra.CoE.Brigade
5	ATCI.Azure.Infra.CoE.Cavalry
6	ATCI.Azure.Infra.CoE.Certifications
7	ATCI.Azure.Infra.CoE.Command
8	ATCI.Azure.Infra.CoE.Competency
9	ATCI.Azure.Infra.CoE.Council
10	ATCI.Azure.Infra.CoE.Deals
11	ATCI.Azure.Infra.CoE.EI
12	ATCI.Azure.Infra.CoE.Legion
13	ATCI.Azure.Infra.CoE.PMO
14	ATCI.Azure.Infra.CoE.TechnicalSpecialist
15	ATCI.Azure.Infra.CoE.Training

PMO Contact and Information

ATCI Azure Infrastructure CoE PMO DL - <u>ATCI.Azure.Infra.CoE.PMO@accenture.com</u>

General Queries

- What is ATCI Azure Infrastructure CoE?
 ATCI Azure Infrastructure Center of Excellence (CoE) is a group of specialized
 professionals in the area of Microsoft Azure IaaS. CoE includes SMEs, Technical
 and Solution Architects, Project Managers and core technical team members who
 are serving various clients across the globe
- What is my DU and Project Name?
 DU Name "AVA-INFRA-AZURE-PROJ"
 Project Name "Infra Azure Loaned"
- 3. How to I update my supervisor? People Lead (Supervisor) updates/changes will now happen on Workday. Assigning new People Lead or changing existing People Lead can be done by Manager and/ or People Lead Enabler. Please reach out to your respective Azure Infrastructure CoE Lead or contact Azure Infrastructure CoE PMO Team for your Supervisor related information.
- 4. What should be my primary skill?
 You should update your primary skill to "Microsoft Azure laaS" at myCompetency

Technology Enablement

- Who is my point of contact for Laptop request / location specific queries? <u>ATCI.Azure.Infra.CoE.PMO</u> is the POC and you can reach out to the DL for any queries
- Do I need to request any additional access?
 No, PMO team will add you to required Team's channels, DLs and SharePoint sites
- 3. Where should I look for technical assistance while working on project? You can post your queries at <u>ATCI Azure Infra CoE Forum</u>

Learning & Certifications

- Do I receive any additional trainings?
 Yes, SMEs from CoE conduct training sessions and you will be informed and nominated accordingly
- Can I contribute to CoE?
 Yes, you can contribute to CoE in various ways by sharing your knowledge through technical sessions, contributing Azure Blogs, Automations etc.
- Will CoE reimburse external technical certification expenses?
 All certification expenses claim approval must be taken from DU Lead arjun.bahree@accenture.com before registering and taking the exam.

Time & Expenses

- Timesheet (MyTE) to be filled every fortnight Link to MyTE à MyTE
- Which WBSE should I use while submitting my Time Report? You need to connect with <u>ATCI.Azure.Infra.CoE.PMO</u> for WBSE

New Joiner Orientation

- Where can I find "New Joiner Orientation" details?
 You need to complete the induction/orientation within 60 days from date of joining. You can register for New Joiner Orientation
- 2. Where can I find all Accenture Policies
 Refer the site https://policies.accenture.com
- 3. AskDiPA, an online chat program to answer your queries at organizational level Link à https://askdipa.accenture.com/

Do's

- 1. Ensure you request for Laptop and raise necessary request for the Laptop. Kindly take assistance from Azure Infrastructure CoE PMO Team at ATCI.Azure.Infra.CoE.PMO@accenture.com for any support needed.
- 2. Ensure you have shared your single slide profile with Azure Infrastructure CoE PMO Team at ATCI.Azure.Infra.CoE.PMO@accenture.com
- 3. Ensure you bring to the attention of Azure Infrastructure CoE PMO Team at <u>ATCI.Azure.Infra.CoE.PMO@accenture.com</u> in case you have been approached for any role from other project, project leads.
- 4. Please ensure you redirect the project or project leads to Azure Infrastructure CoE PMO team in case they approach you for any roles directly.

Don'ts

- 1. Do not share any confidential information of Azure Infrastructure CoE to other unauthorized groups.
- 2. Do not contact any other project, project leads directly for any roles. All your project assignments will be handled by Azure Infrastructure CoE PMO Team
- 3. Kindly do not attend any interviews with other project, project leads without prior intimation and approval from PMO Team.
- 4. Please do not commit to any project, project leads for any role without the prior intimation and approval from PMO Team.