



DOs and DON'Ts of managing numerous very large databases

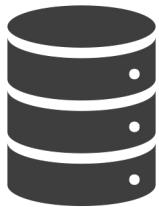
A summary of challenges and problems encountered at CERN

Andrzej Nowicki

UKOUG 2023



Andrzej Nowicki



12 years of Oracle DB experience
Database Engineer @ CERN since 2020



andrzejnowicki



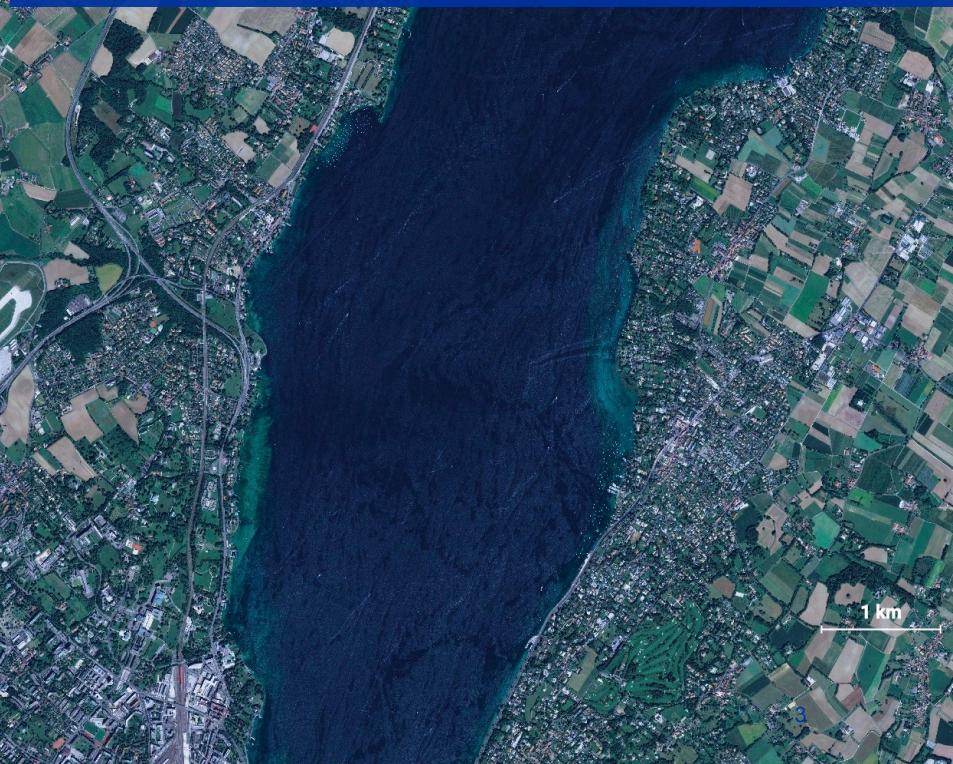
andrzej.nowicki@cern.ch

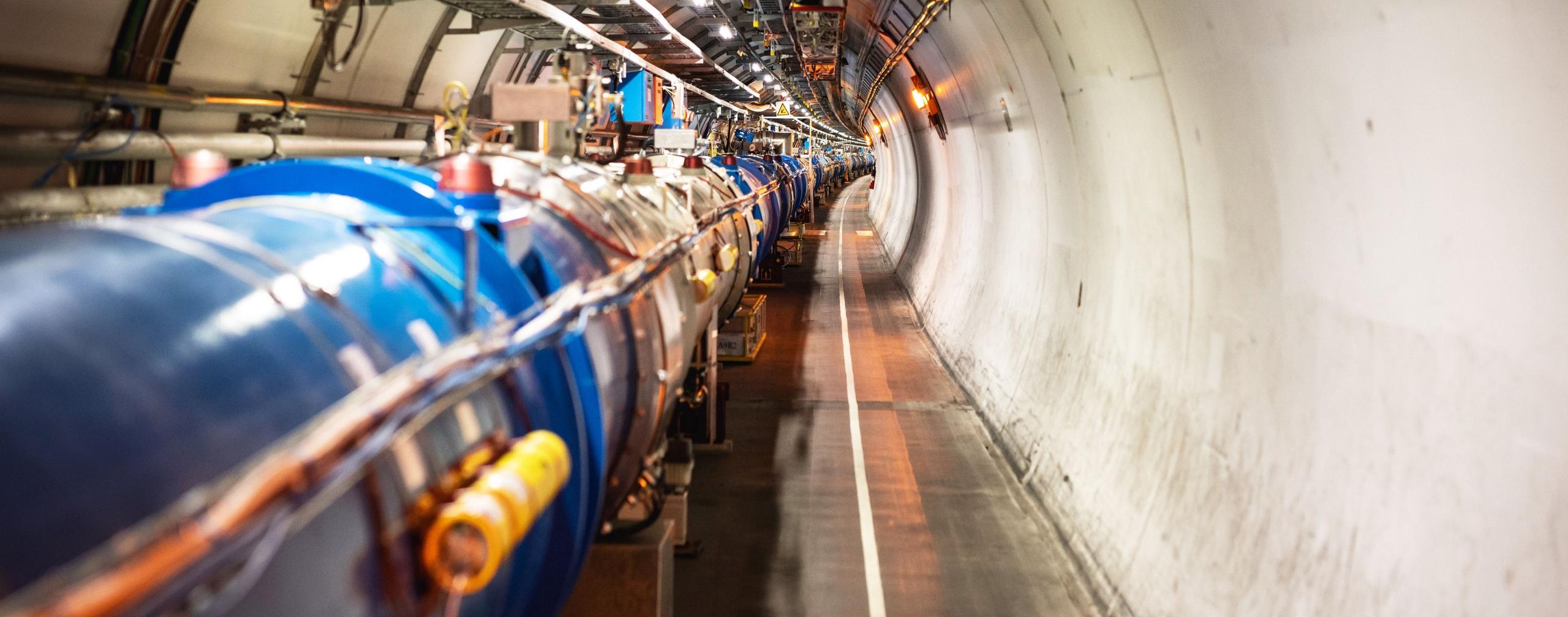


www.andrzejnowicki.pl

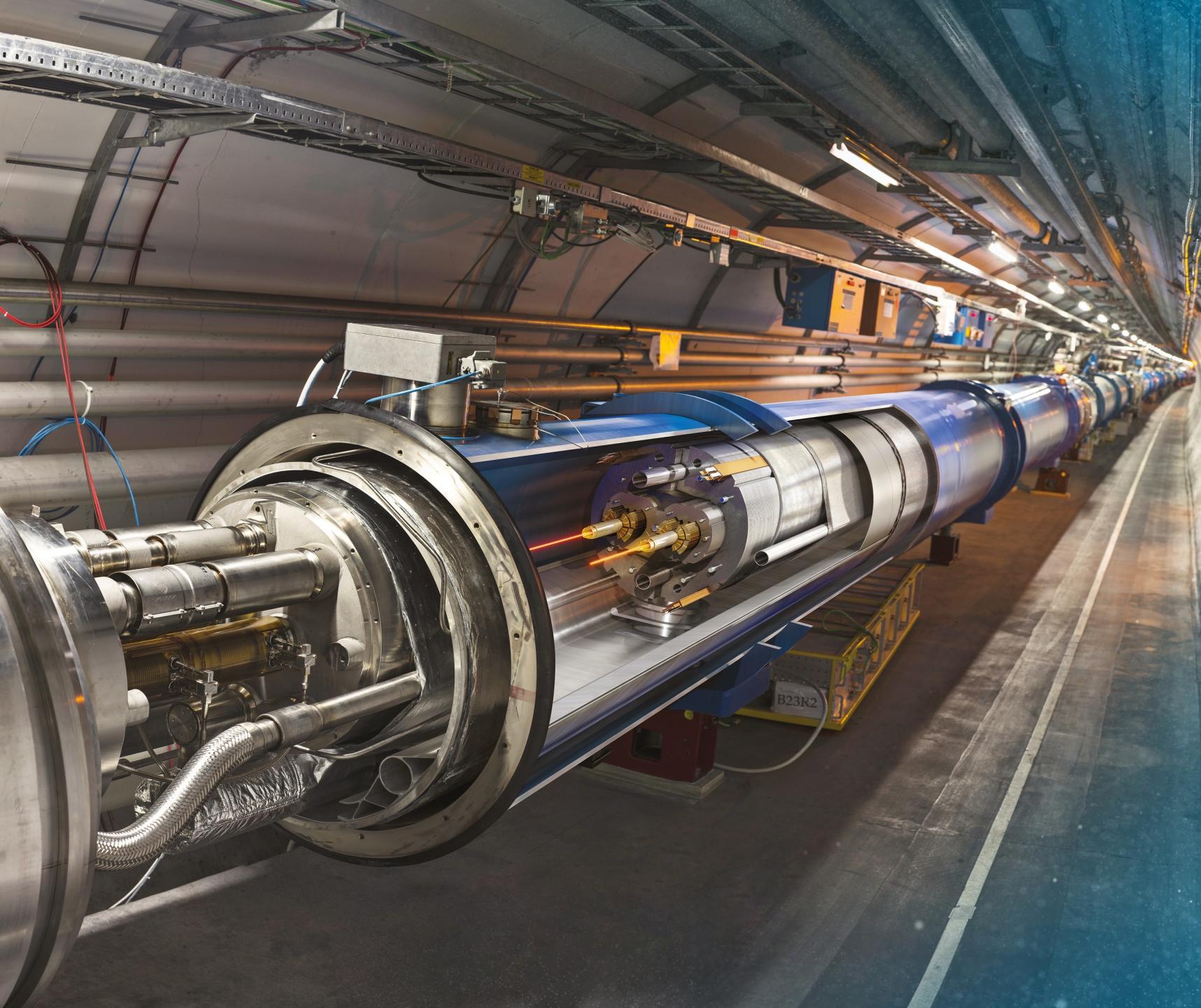


CERN is the world's biggest laboratory for particle physics.
Our goal is to understand the most fundamental particles and laws of the universe.



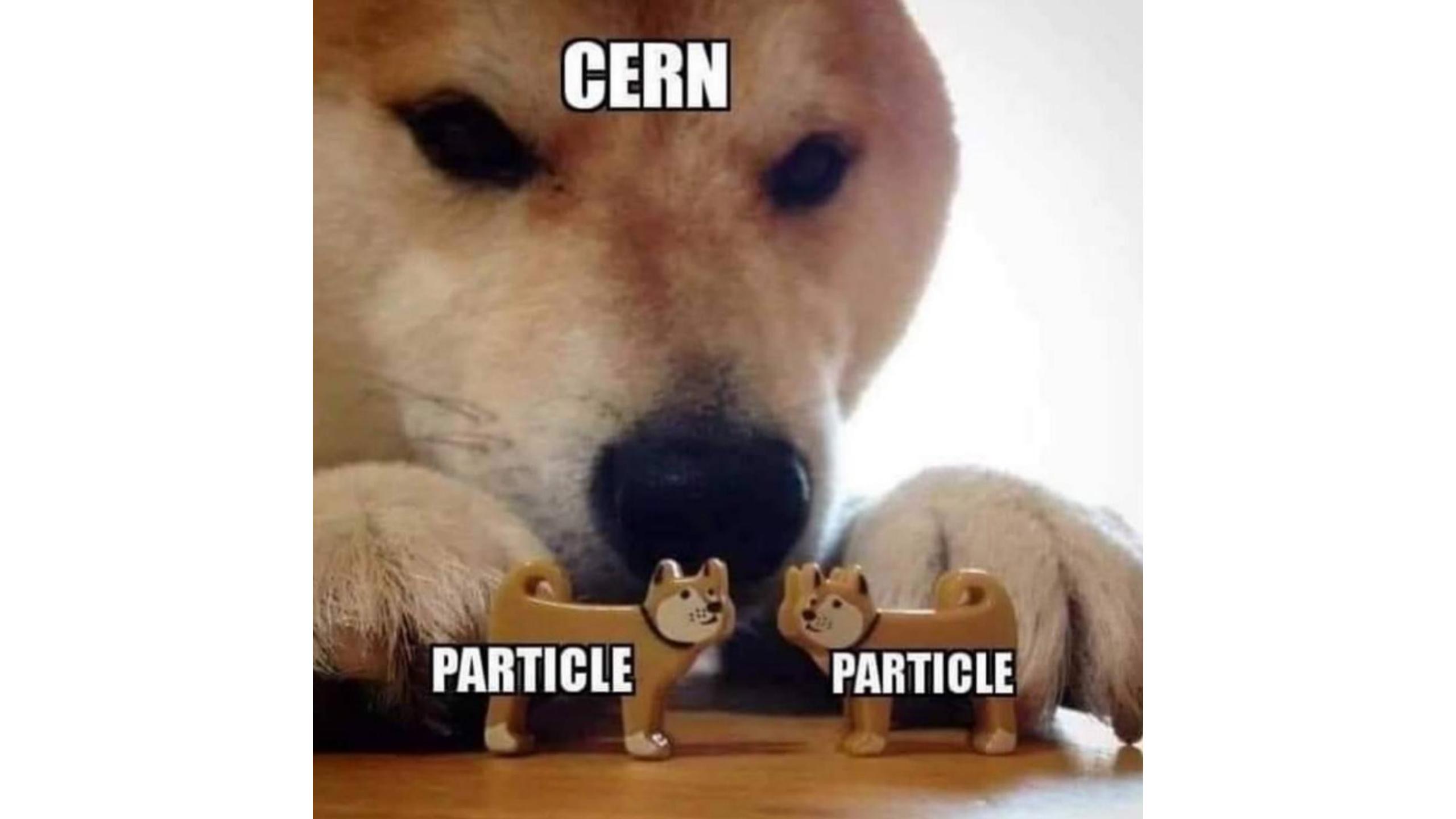


Large Hadron Collider (LHC)



Large Hadron Collider (LHC)

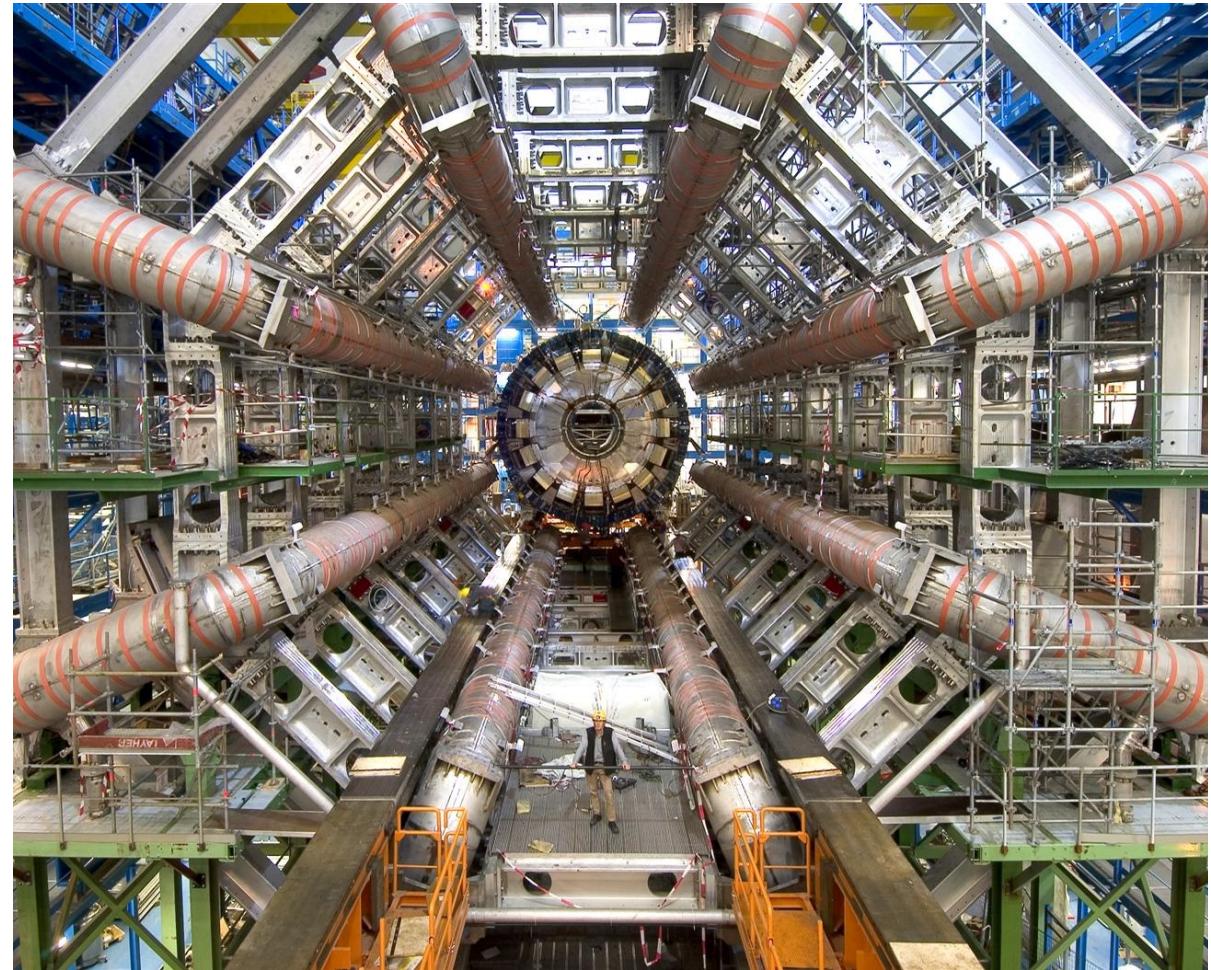
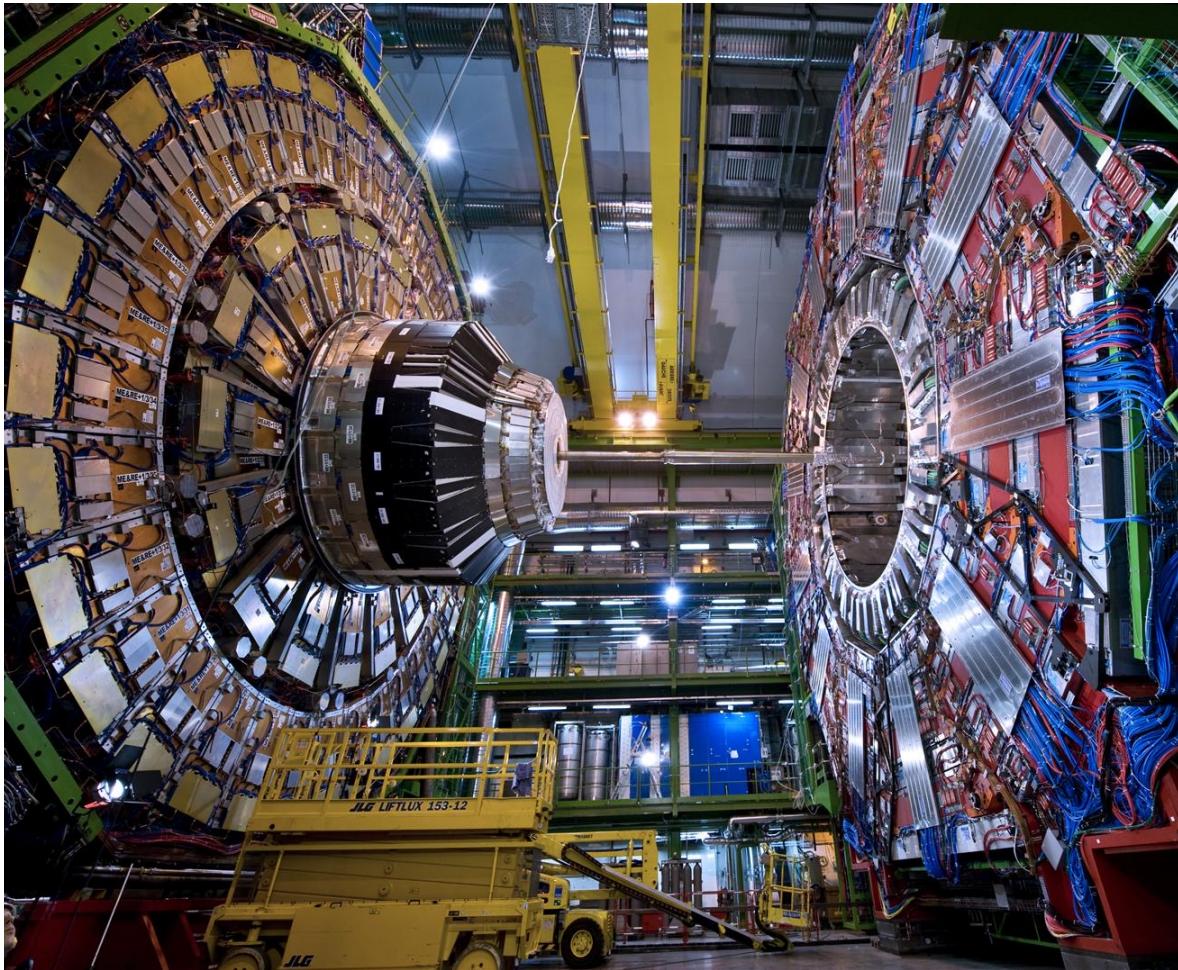
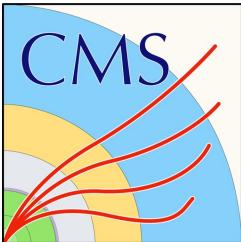
- 27 km (17 mi) in circumference
- About 100 m (300 ft) underground
- Superconducting magnets steer the particles around the ring
- Particles are accelerated to close to the speed of light



CERN

PARTICLE

PARTICLE





IT @ CERN



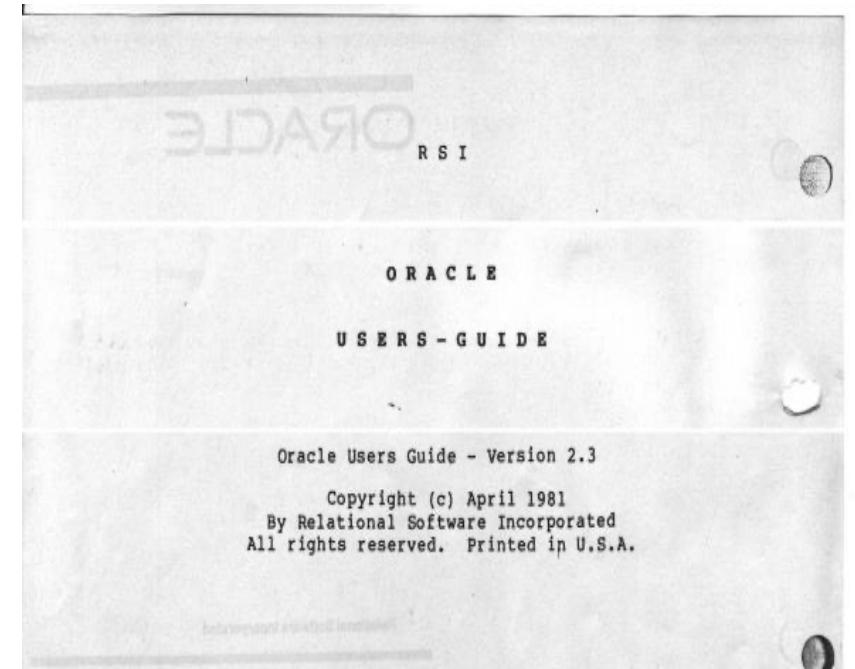
Databases at CERN

Oracle since 1982

- 105 Oracle databases, more than 11.800 Oracle accounts
- RAC, Active Data Guard, GoldenGate, OEM, RMAN, APEX, Cloud...
- Complex environment

Database on Demand (DBoD) since 2011

- \approx 600 MySQL, \approx 400 PostgreSQL, \approx 200 InfluxDB
- Automated backup and recovery services, monitoring, clones, replicas
- HA MySQL clusters (Proxy + primary replica)



Size of the database environment

	Total size
Oracle	$\approx 5 \text{ PB}$
DBoD (MySQL, PostgreSQL, InfluxDB)	$\approx 150 \text{ TB}$
Backups	$\approx 3 \text{ PB}$

User management

DOs:

- **locked schema account**
- **each application get an account with specific access rights (r/o or r/w)**
- **provision automatically**

DON'Ts:

- **OPEN schema account**
- **password is reused in many applications**
- **makes an absolute nightmare to manage**

```
SQL> select count(1) from (
      select distinct machine, module
      from gv$session
      where username='XXXXXX');
```

COUNT(1)

45

Resource management

Each resource should have an owner, whom you can contact in case of problems.

We give two options:

- individual owner
- service owner (which might belong to a team, group, etc.)

What do you do when people leave the organisation?

Oracle

CERN Resources Portal
Manage your CERN Resources, lifecycle, settings, etc.

Home | List Services | Pending Actions | Select Account | Help | Support

Service Information

Resources

New Account

Oracle Groups

Oracle
Oracle database accounts.

Create a new Oracle account

Naming convention for the login field:

- If you are creating an account for a **project**, please create a login name like '<project>_admin' or 'MyProject_user'.
- For **personal accounts** (e.g. an account you would use to test or try small things) (underscore) in the login name. For example, for a personal account, you could use 'anowicki_on'

[Click here to show the full list of limitations for the login field.](#)

Login:

Database: - Select a database -

Account type: - Select an account type -

Description: *A short description for your account (max 40 characters).*

[Create Resource](#)

Oracle

Oracle database accounts.

My Accounts

Search by login or database [Search](#)

Account
anowicki on [REDACTED]

anowicki on [REDACTED]

Login: **anowicki**
Database: [REDACTED]
Description: [REDACTED]

Owner actions...
Unlock account, increase quota.

DADs...

Change Password

Change Description

Change Owner
Requires new owner's approval.

Oracle

(Logout from database only) (Logout from Session Manager)

SESSION MANAGER

CERN

Database connection Blocking locks Job Failures My Sessions All Sessions Database Sessions Session details SQLs

My Sessions | ANOWICKI@...

Search Display rows per page 15 Go Reset Show active sessions only

My Sessions

SID	Username	OS User	Status	State	DB Time [S]	CPU Time [S]	Cursors	L Reads [MB]	P Reads [MB]	Last Activity [S]	Machine	OS PID	Program	Action	Module	Logon Time	Inst ID	Service
2855	<input checked="" type="checkbox"/> ANOWICKI	oracle	INACTIVE	IDLE	1	1	3	274	0	0	.cern.ch	28711	sqlplus@... (TNS V1-v3)	-	SQL*Plus	2023-11-10 10:43:09	1	SYS\$USERS

row(s) 1 - 1 of 1

Kill marked sessions Refresh

Automate as much as possible

Automate things that you do often:

- Patching of databases & clusterware
- Hardware migrations between servers
- New installations
- Accounts provisioning (and deletion)

 Grid Infrastructure

upgrade-grid-infrastructure-on-cluster



This job takes as input a CLUSTER NAME as then calls the job upgrade-grid-infrastructure-on-hosts with the correct hosts of the cluster.

Options:

CLUSTER_NAME:


VERSION:
crs1920

TRANSPARENT:
YES

Succeeded  0.26:03 at 8/10 3pm >

 username
 794f0e81 

#105664



[Run Again](#) 

[Log Output »](#)

Node

Start time

Duration

>  .cern.ch

18 Steps not run

 Check that we running on the good

0.26:02

> #! Install CRS golden image	OK	3:25:12 pm	0.04:27
└ Grid Infrastructure/helpers/upgrade-grid-infrastructure-on-hosts > #! root.sh - after golden image install	OK	3:33:50 pm	0.00:03
15:33:52 Running /CRS/dbs01/crs1920/root.sh on host			
15:33:52 /CRS/dbs01/crs1920/root.sh			
15:33:52 Check /CRS/dbs01/crs1920/install/root_ [REDACTED] cern.ch_2023-08-10_15-33-52-623679026.log for the output of root script			
> #! Pre-patching info	OK	3:33:55 pm	0.00:03

<https://github.com/rundeck/rundeck>

Database on Demand

Create a new DB on Demand resource

* DB Name  DB Name

* Category: PROD TEST

* Admin group:  None

* Project: Project

* Database type: Please select

* Description  Please provide a description for your account. DB On Demand administrators will use this information to evaluate your request (max 200 characters).

* Manifesto: By requesting a database, we consider you have fully read and accepted our manifesto.

Note: The database will be available after verification and approval from the DBOD team.

Save

Cancel



Instances Overview

Filter

Name	State	Type	Version	Host	Port	Category	Owner	Egroup	Project	More
[REDACTED]	Running	PG	12.13	[REDACTED]	[REDACTED]	PROD	[REDACTED]	[REDACTED]	[REDACTED]	
[REDACTED]	Stopped	InfluxDB	1.8.3	[REDACTED]	[REDACTED]	TEST	[REDACTED]	[REDACTED]	[REDACTED]	
[REDACTED]	Running	MySQL	8.0.28	[REDACTED]	[REDACTED]	TEST	[REDACTED]	[REDACTED]	[REDACTED]	
[REDACTED]	Stopped	MySQL	8.0.28	[REDACTED]	[REDACTED]	TEST	[REDACTED]	[REDACTED]	[REDACTED]	
[REDACTED]	Busy	MySQL	5.7.37	[REDACTED]	[REDACTED]	REF	[REDACTED]	[REDACTED]	[REDACTED]	
[REDACTED]	Running	MySQL	5.7.37	[REDACTED]	[REDACTED]	TEST	[REDACTED]	[REDACTED]	[REDACTED]	
[REDACTED]	Running	PG	12.13	[REDACTED]	[REDACTED]	REF	[REDACTED]	[REDACTED]	[REDACTED]	
[REDACTED]	Running	MySQL	8.0.28	[REDACTED]	[REDACTED]	PROD	[REDACTED]	[REDACTED]	[REDACTED]	

DBOD DATABASE ON DEMAND

Dark theme + REQUEST NEW INSTANCE Signed in as Andrzej Nowicki from CERN

IT-DA Andrzej Nowicki Monitoring alerts Change owner, admin group or delete instance

Description of the instance
CERN School of Computing tools

Owner	E-group	Project	Type	Version
[REDACTED]	[REDACTED]	CERN School of Computi	MySQL	8.0.28

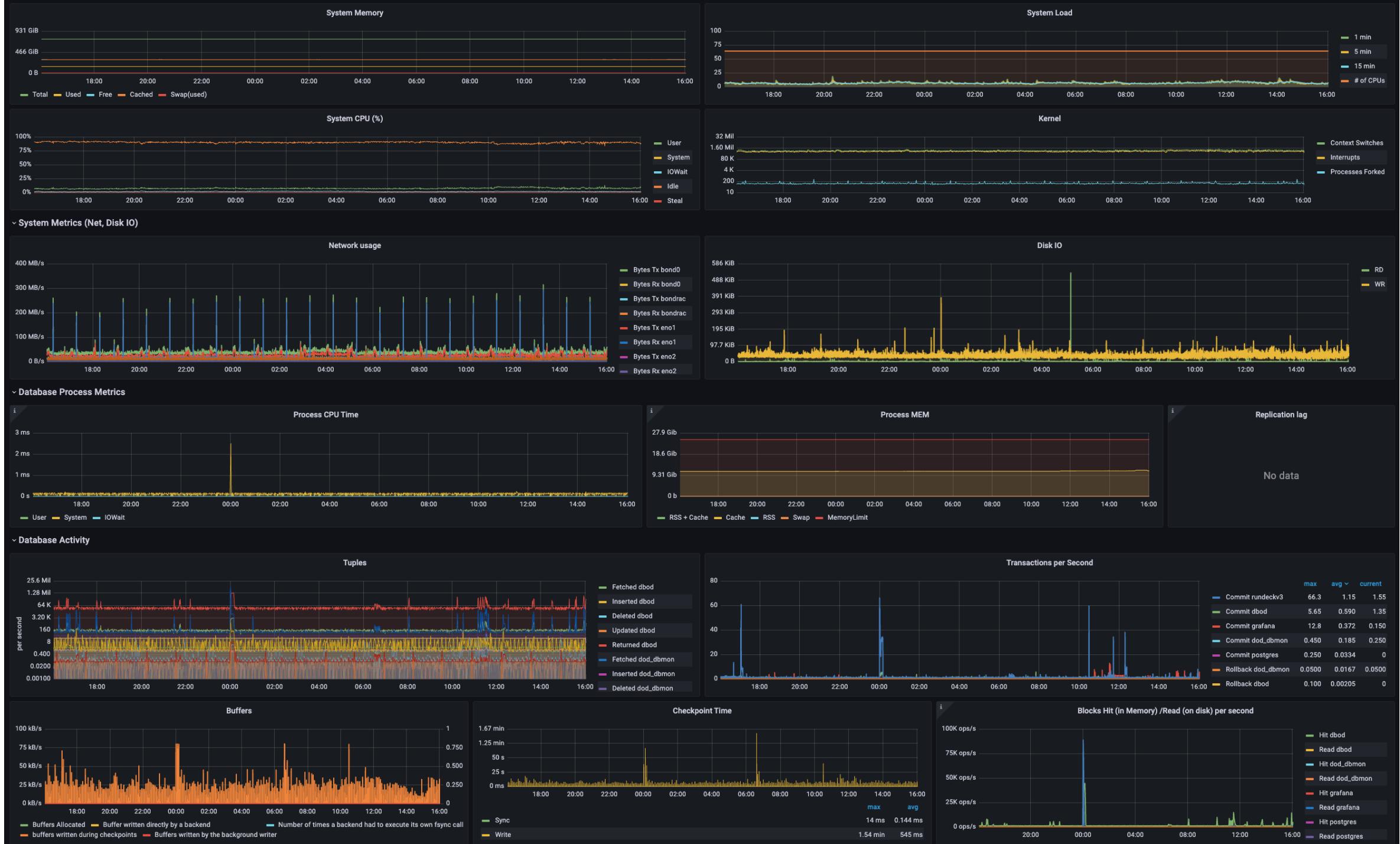
Category	Charge Group	Port	Host	Creation date
PROD	IT	[REDACTED]	dbod-[REDACTED]	05/04/2017

Expiry date

Jobs Logs File Editor Backup and Restore Clones

Items per page: 20 1 - 8 of 8 Filters Refresh jobs

Status	Starting Date	Ending Date	Description
Succeeded	14.09.23 11:24:25	14.09.23 11:28:49	Mysql-change-instance-character-set requested by [REDACTED]



A screenshot of a web-based application interface for managing database instances. At the top, there's a header with a power icon, a user name 'mau' with a blue notification badge containing the number '1', and a dropdown menu for 'IT-DAI'. To the right of the user info are icons for a book, a bar chart, a checkmark labeled 'Monitoring alerts', and a lock. Below the header, there's a section titled 'upgrade to version 14.6' which contains a task named 'upgrade checker reports connection scalability with pg14'. This section also includes three small rectangular boxes labeled 'Owner', 'E-group', and 'Project' with placeholder text. The overall background is white with a light gray header bar.

Upgrade database

Are you sure you want to upgrade the instance from version **13.9** to version 14.6 ?

Cancel

Confirm

Services relying on DBoD

- Indico (meeting planning, room booking system)
- Authorization Service (SSO, 2FA)
- Configuration Management (puppet, foreman), Secrets Vault
- Jira, Gitlab, Openstack
- Websites (<https://home.cern/>)
- CERN Document Server (<https://cds.cern.ch>)
- File Transfer System
- ATLAS Panda (Production and Distributed Analysis System)

Upgrade warning! PostgreSQL is sensitive to glibc locale changes

RHEL/CentOS 9 locale changes sorting order (which is used to create indexes)

[https://wiki.postgresql.org/wiki/Locale data changes](https://wiki.postgresql.org/wiki/Locale_data_changes)

<https://postgresql.verite.pro/blog/2018/08/27/glibc-upgrade.html>

Story time!

second to last working day in 2022

20 December 2022 15:00



CERN Accelerating science

Sign in Directory

Drush Site-Install

HOME

CERN web infrastructure issue

CERN is currently experiencing a site-wide infrastructure issue. CERN websites are being redirected here and will come back online as soon as it is possible.

We thank you for your patience.

CERN Community: for updates, please see [OTG](#) (login required)



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CLOSE ▾

Investigation

- The webservers are in a weird state, serving empty pages
- Some databases are not there anymore

What happened?

- Orchestration deployed QA settings on PROD
- This lead to removal of some dependencies
- Which lead to cleanup of “*unused*” resources using an API we provide

Oops!



Automate as much as possible – caveats

- **Protect critical infrastructure from automatic deletion**
- **Implement some combination of:**
 - rate limiting
 - having an approval process for the removal of production resources
 - disabling the auto removal of mission critical resources
- **Expect e.g:**
 - resource management returning empty data 😅
 - orchestration removing configuration and linked resources, such as... **databases**

Automate as much as possible – caveats

Consider corner cases. What will happen if you try to upgrade:

- resource management database?
- automation tool (e.g. rundeck) internal database?
- configuration management tool internal database (e.g. puppet)?
- database of the authorization service?

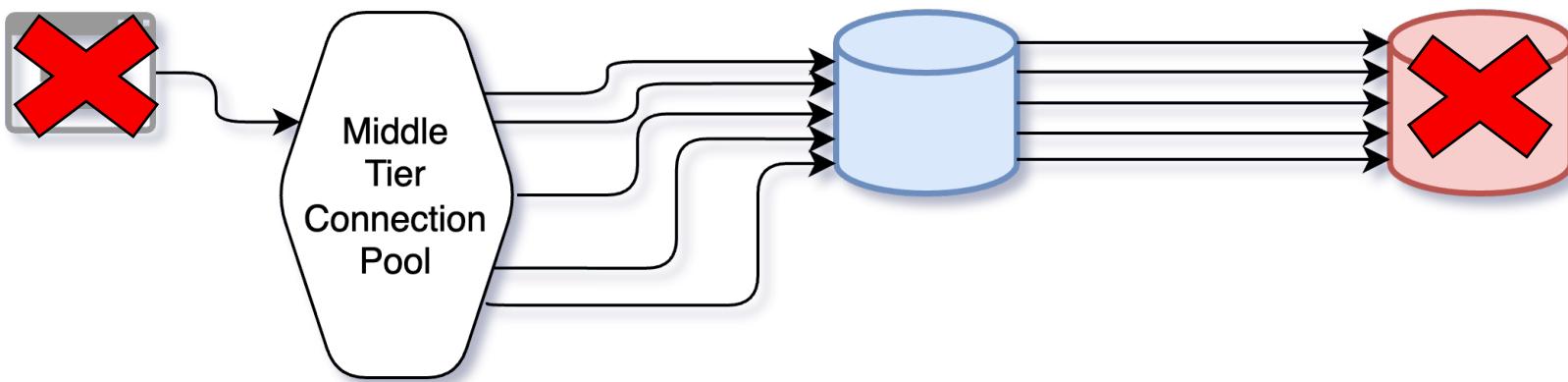
Will your automation still work?

Do you use DNS names to configure database replication?

- What if your DNS service is relying on your databases?
Do you have /etc/hosts entries?

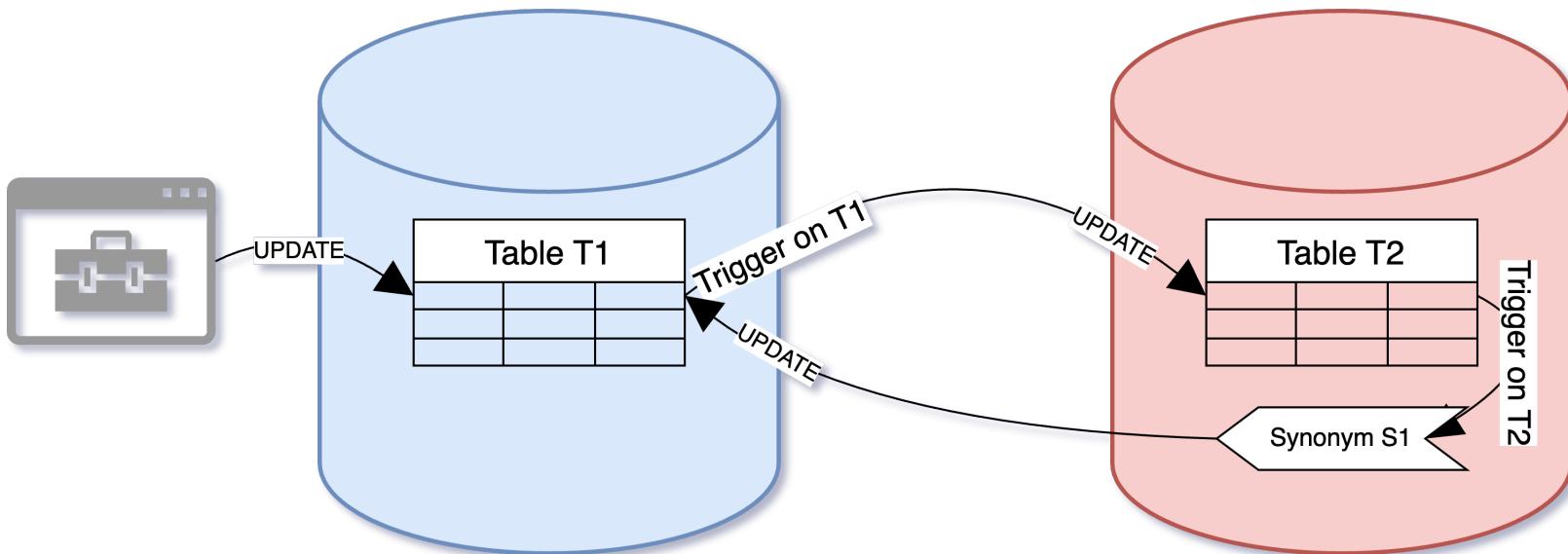
Database Links

What if you shutdown one of the db's involved?



Database Links

Triggers on remote tables having triggers on remote tables?



Database Links



Database Links

DB Link Viewer

Dear Oracle User,

Welcome: ANOWICKI Logout

Admin View Monitored Databases

Link Database
Link Owner
FIM Link Owner
Link Status

Go Reset

We have detected that you own some oracle accounts containing database links that are invalid or have connectivity issues. Those links are listed below, grouped by database and issue type. Please take action and resolve the problems to suppress further alerts. At the same time please verify if the listed links are still being used and remove them if no longer needed. More details about your links can be found in the "DB Link Viewer" tool (see: <https://cern.ch/dblink-viewer> - My Links Tab). More information about the tool can be found here: https://cern.service-now.com/service-portal?id=kb_article&n=KB0002806.

Link that has an invalid TNS or the target account missing.

Action to take: database link should be deleted.

Link Name	Database	Oracle Account	Issue
[REDACTED]	[REDACTED]	[REDACTED]	Invalid TNS
[REDACTED]	[REDACTED]	[REDACTED]	Invalid TNS
[REDACTED]	[REDACTED]	[REDACTED]	Account Missing
[REDACTED]	[REDACTED]	[REDACTED]	Invalid TNS
[REDACTED]	[REDACTED]	[REDACTED]	Invalid TNS
[REDACTED]	[REDACTED]	[REDACTED]	Invalid TNS

Target account is locked or has expired password.

Action to take: target account owner should be contacted to unlock the account or change the password; in case of a password change all related links should be recreated with the new password.

Link Name	Database	Oracle Account	Issue
[REDACTED]	[REDACTED]	[REDACTED]	Account Password Expired
[REDACTED]	[REDACTED]	[REDACTED]	Account Password Expired
[REDACTED]	[REDACTED]	[REDACTED]	Account Locked
[REDACTED]	[REDACTED]	[REDACTED]	Account Locked

Target database or host is not accessible.

Action to take: verify if the link is using correct TNS; if necessary recreate it with a correct TNS; DBA should be contacted to check the target database if you believe that the current TNS is valid.

id or account is missing on target database
account is locked or has expired password
e checked: target database not accessible
ot been updated for three or more days
d

t be using an outdated password
criptor is not a TNS alias
s to the same database

Comments
password.✗
using on database
se.
1 database

Materialized views

```
SQL> create table tab1 (a number);
```

Table created.

```
SQL> create view v1 as select * from tab1;
```

View created.

```
SQL> create materialized view mv1 as select * from v1;
```

Materialized view created.

```
SQL> create or replace view v1 as select * from tab1 union all select * from mv1;
```

View created.



Materialized views – circular dependencies?

```
SQL> alter table tab1 modify (a number(10,1));
```

This invalidates the view

```
Table altered.
```

```
SQL> EXEC UTL_RECOMP.recomp_serial(); @?/rdbms/admin/utlrp.sql
```

```
*
```

```
ERROR at line 1:
```

```
ORA-32044: cycle detected while executing recursive WITH query
```

```
ORA-06512: at "SYS.UTL_RECOMP", line 927
```

```
ORA-06512: at "SYS.UTL_RECOMP", line 537
```

```
ORA-06512: at "SYS.UTL_RECOMP", line 896
```

```
ORA-06512: at "SYS.UTL_RECOMP", line 940
```

```
ORA-06512: at line 1
```

Materialized views – circular dependencies?



Materialized views – circular dependencies?

ORA-32044 error during the execution of ULTR.SQL (Doc ID 2592821.1)

SQL> -- query from 2592821.1

OWNER	OBJECT_NAME	OBJECT_ID	OBJECT_TYPE.	STATUS
ANOWICKI	MV1	330520	MATERIALIZED VIEW	INVALID

Patching

DOs:

- **Use Golden Images**
- **Recompile invalid objects after datapatch (utlrp.sql)**
 - It's done automatically only if you have <300 invalid objects
- **Look for documents of recommended patches:**
 - Oracle Database 19c Important Recommended One-off Patches (Doc ID 555.1)
 - Data Pump Recommended Proactive Patches For 19.10 and Above (Doc ID 2819284.1)
 - Latest GoldenGate/Database (OGG/RDBMS) Patch recommendations (Doc ID 2193391.1)
 - Oracle Text Mandatory and Recommended Patches (Doc ID 2644957.1)
- **Follow <https://mikedietrichde.com/>**

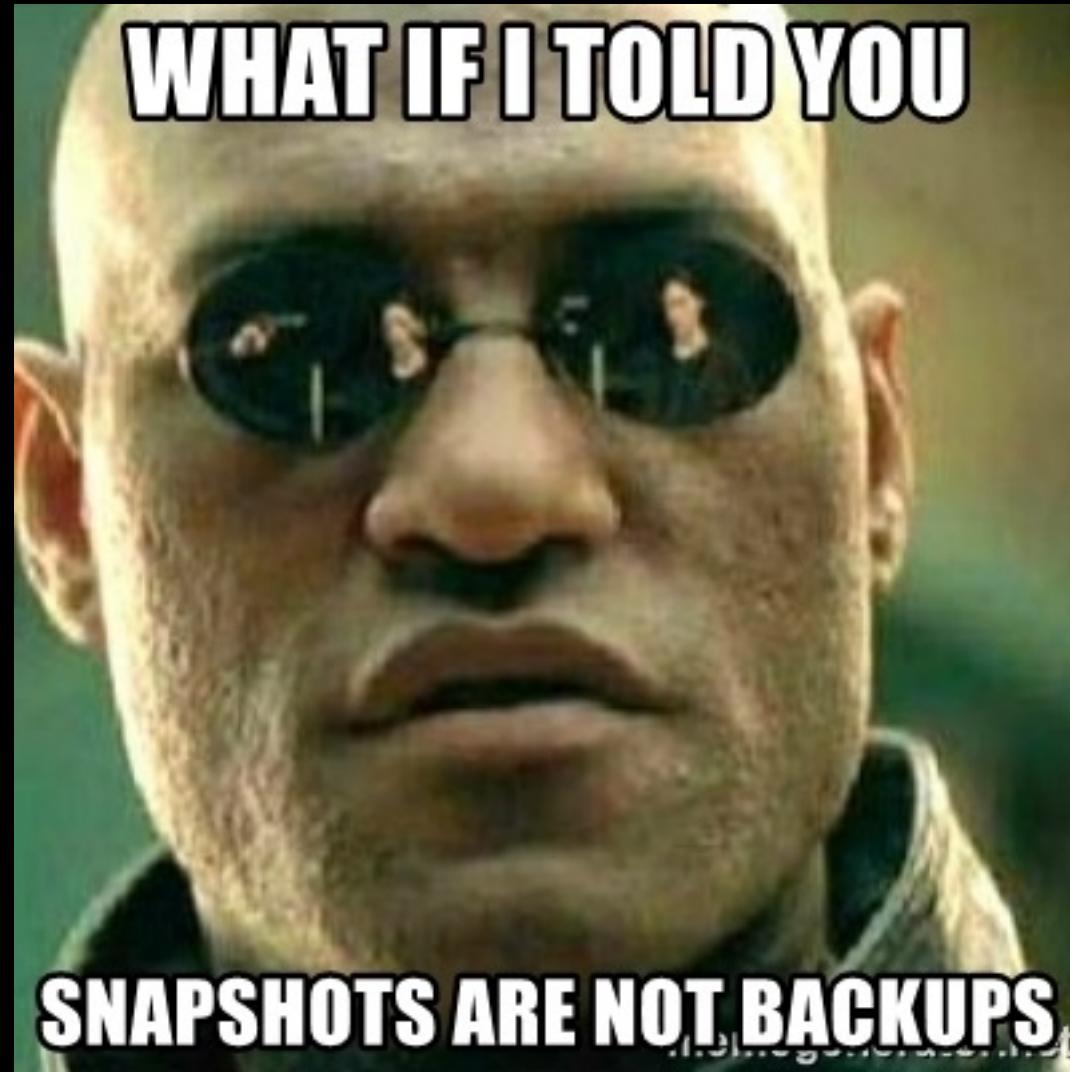
Backup

DOs:

- Use RMAN catalog
- Snapshot & backup combination
- Automatic recoveries or recovery environment
- Consider immutable backups

DON'Ts:

- Snapshots ARE NOT backup



VLDBs

DOS:

- Use BIGFILE tablespaces
- Use partitioning: range, list, manual, interval

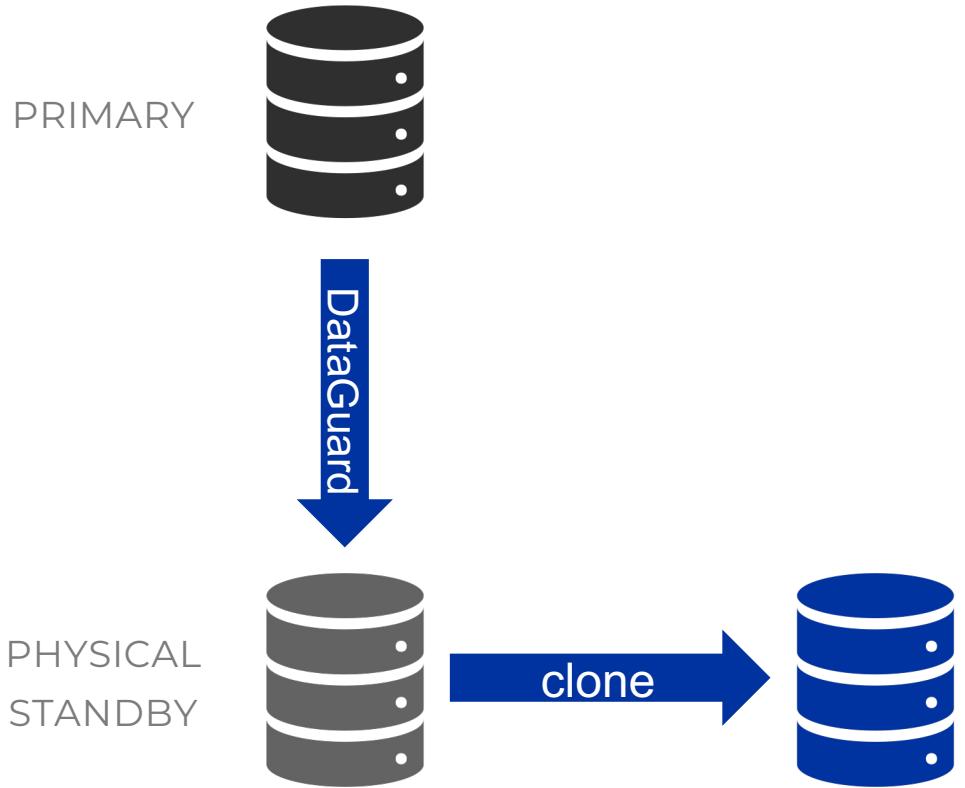
[VLDB and Partitioning Guide](#)

Data Pump automation

```
SQL> exec cerndb_dpuser.cp_schema('DST_DB_NAME');  
SQL> exec cerndb_dpuser.cp_schema('DST_DB_NAME',  
           include=>'TABLE: like ''TEST%'''',  
           exclude=>'TABLE/CONSTRAINT;STATISTICS');
```

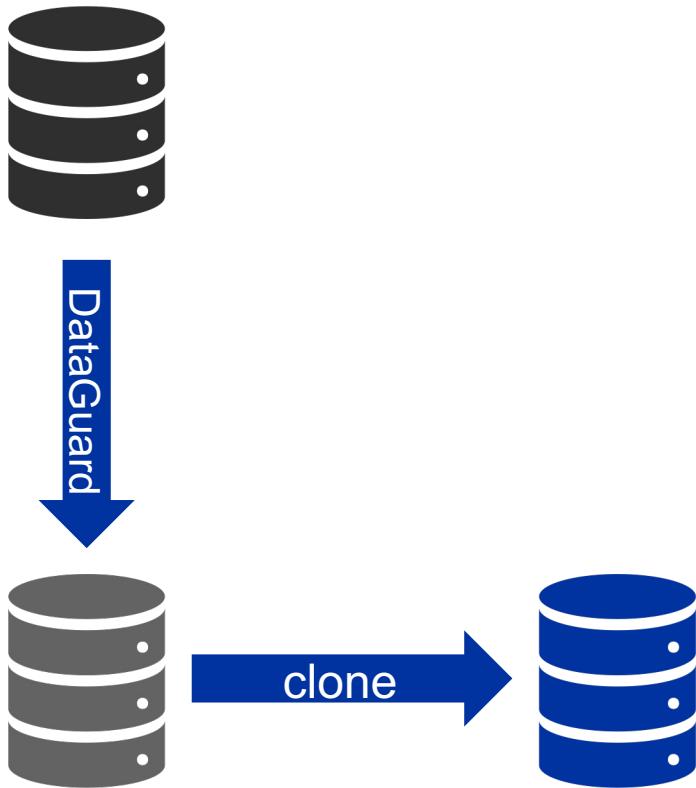
Database Clones

Using Standby DBs as a source of consistent datafiles for Clones



Database Clones

Key points



- 4 minutes to create a clone of a 10TB database
 - Thin Clones (Copy On Write)
using the dNFS snapshots
1. *When you stop apply, you get consistent datafiles*
 2. *Create a filesystem snapshot*
 3. *Use `clonedb.pl` & `dbms_dnfs.clonedb_renamefile`*

Database Clones

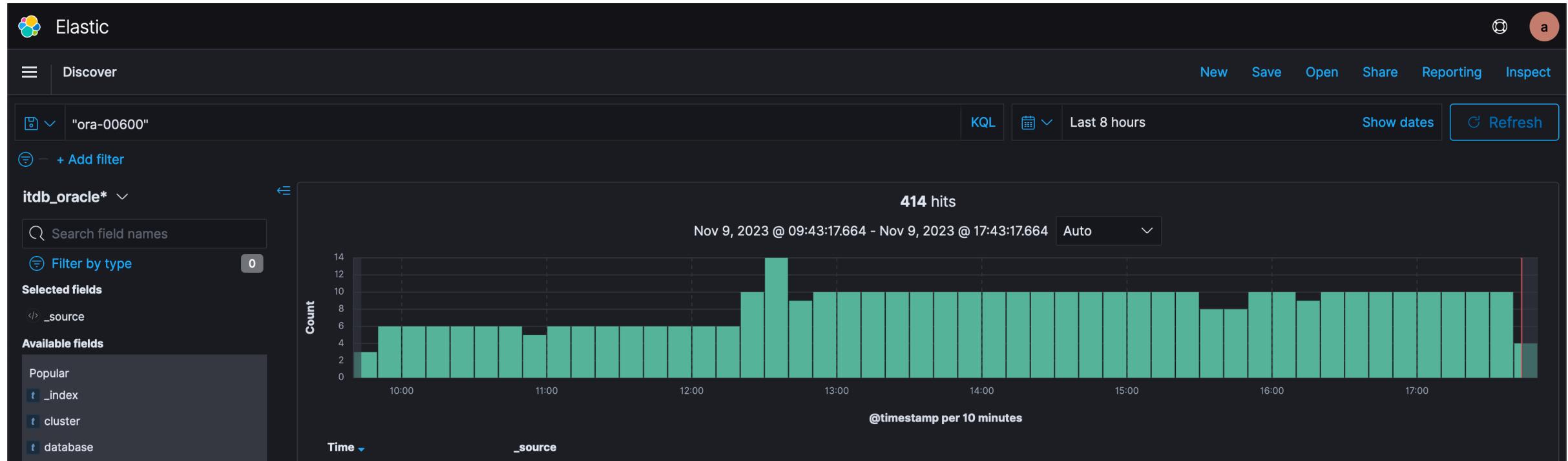
**Oracle Multitenant Pluggable Database Snapshot Cloning:
Use Cases and Supported Platforms
[\(Doc ID 1597027.1\)](#)**

There's also possibility of:

**Example for Cloning PDB from NON-CDB via dblink
[\(Doc ID 1928653.1\)](#)**

Centralised logging

Collect backup logs, audit logs & alert logs (use the xml version to filter by message level)



DON'T do alerting via e-mail

EM Events	
Today	
OD	oracle-support (Ora... EM Event: Critical:... 17:14 Host= cern.ch Ta...
OD	oracle-support (Ora... EM Event: Fatal:M... 16:38 Host= cern.ch T...
OD	oracle-support (Ora... EM Event: Critical:... 15:00 Host= cern.ch T...
OD	oracle-support (Ora... EM Event: Fatal:HS... 14:17 Target type=Database Sys...
OD	oracle-support (Ora... EM Event: Fatal:HS... 14:17 Host= cern.ch T...
OD	oracle-support (Ora... EM Event: Fatal:HS... 14:17 Failed to connect to datab...
OD	oracle-support (Ora... EM Event: Fatal:HS... 14:17 Host= cern.ch T...
OD	oracle-support (Ora... EM Event: Fatal:HS... 14:17 Failed to connect to datab...
OD	oracle-support (Ora... EM Event: Fatal:HS... 14:17 Host= cern.ch Ta...
OD	oracle-support (Ora... EM Event: Fatal:HS... 14:16 Host= cern.ch T...



Things to consider in the future

AHF Insights – report on settings, configuration, best practices

See the Cloud World [AHF presentation](#) by Sandesh Rao

Database Resident Connection Pooling

Due to a raising problem with kubernetes deployments creating several connections pools for the same app



Come visit CERN!

<https://visit.cern>

Thank you !



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www.andrzejnowicki.pl





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