## Project 3-How long do our clients pay?

Andy Shih

2023-06-11

### Data Cleaning, wrangling, and analysis

What I want to solve is to find out what customers finish the payment longer than three working days and five working days after getting the invoices (my company wants to receive the payment within three working days)

- I first read the excel file and anonymize some columns, and I use dplyr package to produce a new dataframe, aggregating from the original big sheet. I group the data by the traders and customers, and I summarize the average days to pay, the average value of invoice, and the number of observations.
- This task could be done with Excel or SQL, but the problem with Excel is that it takes more time and is less organized for data cleaning, and when the number of observations is bigger, the speed of processing is slower. However, R is fine with this scale, and it is more convenient to produce tables and export to PDF or HTML to write a report. As for SQL, as my previous company does not store data in a database management system to make a relational database, using statistical software like R can easily does the job.

```
# Load required packages
library(dplyr)
library(tidyr)
library(readxl)

# Load the Excel sheet
project3 <- read_excel("/Users/andy/B futurist/project/data/Trade Support - Logistics Tracking.xlsx", st

# Mask the names of the sellers
project3$Seller <- substr(project3$Seller, 2, nchar(project3$Seller)-1)

# Mask the names of the customers
project3$Customer <- paste("abc", substr(project3$Customer, 5, nchar(project3$Customer)-3), "xyz")

# I put two parameters in group_by() to identify what traders correspond to a customer (the best classing mean_workdays1 <- as.data.frame(project3 %>% group_by(Customer, Seller) %>% drop_na() %>% summarize(mean_workdays1 <- as.data.frame(project3 %>% group_by(Customer, Seller) %>% drop_na() %>% summarize(mean_workdays1 <- as.data.frame(project3 %>% mutate(five_days = ifelse(mean_wordays_to_pay >= 5, 1, 0))
```

## I extract two subsets from the big dataframe

# View(mean\_workdays1)

```
# subsets the master dataframe created above to better summarize
df_3days <- subset(mean_workdays1, three_days == 1&five_days==0)
df_5days <- subset(mean_workdays1, five_days == 1)</pre>
```

#### Customers pay longer than three days

```
##
                                                            Customer
                                                                      Seller
## 3
                                                   abc FASHION xyz
## 5
                                      abc Fragrances of Paris xyz
                                                                          mr
                                       abc KONG STAR LINK LIMI xyz
## 13
                             abc PROFUMI S.A.S. DI SOLLA GIOVA xyz
## 17
## 28
                               abc A INTERNATIONAL TRADING LIMI xyz
## 36
                                         abc AYKONG TECHNOLOGY xyz
                                                                        avid
## 39
                             abc BLUE (HONGKONG) TRADING CO., L xyz
## 55
                abc ICIOS DE MEDIACION COMERCIAL SEMECO, S.L xyz
## 57
                                      abc IUM PERFUMES TRADING xyz ebastia
## 61
                                        abc LOBAL DISTRIBUTORS xyz
                                                                       avvin
                                               abc LY PATH LIMI xyz
      abc MATI TRADING MATEUSZ LIGECKI PC&HB INTERNATIONAL GR xyz
## 63
                                                                        icha
                                        abc MAX INDUSTRIAL LIMI xyz
                                                                        ophi
                          abc Min Hui (Hongkong) Trading Co., L xyz
## 69
                                                                        ophi
## 74
                                           abc NDS SP. Z O.O. S xyz
                                                                         aku
## 79
                                                        abc O G xyz
                                                                       .Hauc
## 81
                                                        abc OP xyz
                                                                          mr
## 84
                                        abc PACT SP. Z.O.O. SP. xyz
## 88
                                                 abc RAGRANCES xyz ebastia
## 89
                                                        abc SA xyz
                                  abc TO FRANCO PERFUMERIAS S.L xyz
## 95
## 105
            abc acia Internazionale di Ciro Cozzolino & C. S.n xyz
## 106
                                             abc acie Centrali xyz
## 119
                                                   abc iskills xyz
## 120
                                   abc l Attractive Perfumes L. xyz ebastia
## 123
                                                          abc ng xyz
## 124
                                                  abc nternatio xyz
                                                                        avid
## 141
                                      abc umeria Internacional xyz
                                                                         ssa
##
       mean_invoice_amount number_of_invoices
## 3
                  31098.00
## 5
                                             8
                  92050.38
## 13
                  55255.79
                                             1
## 17
                  12769.20
                                             1
## 28
                  26200.00
                                             1
## 36
                  17540.19
                                            11
## 39
                  36193.10
                                             2
## 55
                  43767.37
                                             9
## 57
                  19900.38
                                             1
## 61
                                             1
                   7278.56
## 62
                  45696.16
                                             2
## 63
                  10750.00
## 66
                  20098.92
                                             1
## 69
                  20060.00
## 74
                  15252.39
                                             1
## 79
                  20830.29
## 81
                   3007.50
                                             1
## 84
                   2804.50
## 88
                  48442.56
                                             3
## 89
                                             2
                  11273.92
## 95
                 149784.00
                                             1
                  10650.00
## 105
```

| ## | 106 | 33937.00 | 3 |
|----|-----|----------|---|
| ## | 119 | 12387.12 | 1 |
| ## | 120 | 20241.74 | 1 |
| ## | 123 | 28795.42 | 2 |
| ## | 124 | 39726.95 | 1 |
| ## | 141 | 12506.40 | 1 |

# Customers pay longer than five days

| ## |     | Custom   | ner | Seller  |
|----|-----|--|-----|---------|
| ## | 2   | abc ELE LIMI x                                       | xyz | ia      |
| ## | 6   | abc G x  | xyz | avid    |
| ## | 7   | abc Global Limi x                                    | xyz | avid    |
| ## | 8   | abc Global Limi x                                    | xyz | yej     |
| ## | 11  | abc KONG LENJOY FASHION (add shipment co x           | xyz | ophi    |
| ## | 14  | abc Line x   | xyz | arsel   |
| ## | 18  | abc SUNLIGHT(CHINA) LIMI x                           | xyz | avid    |
| ## | 20  | abc TRADING INTERNATIONAL S x                        | xyz | mr      |
| ## | 22  | abc WORLDWIDE LIMI x                                 | xyz | avid    |
| ## | 29  | abc A(HK)TRADING LIMI x                              |     | arsel   |
| ## | 33  | abc AM EXP x   | xyz | mr      |
| ## | 38  | abc AYKONG TECHNOLOGY x                              | xyz | ophi    |
| ## | 42  |  | xyz | mr      |
|    | 44  | abc ERSAL PERFU x                                    |     | avvin   |
| ## |     | abc ES, FRAGANCIAS Y COSMÉTICOS S x                  | xyz | ssa     |
| ## |     |  | xyz | mr      |
| ## |     | abc HA SUPPLY CHAIN LIMI x                           | xyz | avid    |
|    | 53  | abc HANT TRADING LIMI x                              | xyz | avid    |
| ## | 64  | abc MAVANCE GROUPEM x                                | xyz | avid    |
|    | 65  | abc MAX INDUSTRIAL LIMI x                            | xyz | avid    |
| ## |     | abc MI EUR x   | •   | yej     |
| ## |     | abc MIK GENRAL TRADING L. x                          | -   | avid    |
| ## |     | abc NA 7 E x   | -   | avid    |
| ## |     | abc NDS SP. Z O.O. S x                               | -   | mr      |
| ## |     | abc NO S.R x   | •   | omm     |
|    | 77  | abc NSHU x   |     | avid    |
| ## |     | abc OND PHARMACEUTICALS L x                          | xyz | ebastia |
|    | 83  | abc ORY INTERNATIONAL (USA), x                       | xyz | ebastia |
|    | 90  |  | xyz | er      |
|    | 92  |  | -   | ebastia |
|    | 93  | abc TIGE GROUP INTERNATIO x                          | •   | mr      |
|    | 94  |  | xyz | avvin   |
|    | 97  | abc UM B x   |     | ebastia |
|    | 98  | abc UME CENTER OF AMER x                             | •   | mr      |
|    | 99  |  | xyz | avvin   |
|    |     | abc acia Internazionale di Ciro Cozzolino & C. S.n x | -   | ebastia |
|    | 107 | abc akeup S x  | -   | omm     |
|    | 111 | abc co x   | -   |         |
|    | 115 | abc i Trading Z x                                    | •   | mr      |
|    | 118 | abc inumnow B x                                      | -   |         |
|    | 129 | abc ress International s.r x                         | -   |         |
|    | 132 | abc saction System Servis, s.r x                     | -   | aku     |
| ## | 136 | abc ty Care Global Sp. x                             | xyz | mr      |

```
## 137
                                     abc uch of scent PTY xyz ebastia
## 138
                             abc um Company Sp. z o.o. S.K xyz
## 143
                                          abc ums Canada I xyz
##
       mean_invoice_amount number_of_invoices
## 2
                  85399.93
## 6
                  60078.00
                                              2
## 7
                  15840.00
                                              1
                                              2
## 8
                   6393.61
## 11
                  16856.94
                                              1
## 14
                                              1
                  14132.63
## 18
                 126000.00
                                              2
## 20
                                              2
                  38191.57
## 22
                                             1
                  20830.00
## 29
                                             3
                  29502.53
## 33
                  66982.10
                                             14
## 38
                  18600.00
                                              1
## 42
                  39615.78
                                              3
## 44
                  38263.26
                                              1
## 45
                  32590.00
                                             2
## 50
                  13923.41
                                              1
## 52
                  39460.16
                                              1
## 53
                  12666.00
## 64
                                              5
                  21568.28
## 65
                  20160.00
                                              1
## 67
                  12027.95
                                             1
## 68
                  13254.26
                                             2
## 73
                  14052.03
                                             1
## 75
                  36172.96
                                             16
## 76
                                             9
                  23431.06
## 77
                  23435.02
                                              2
## 80
                  37800.00
                                              1
## 83
                  99803.85
                                              6
## 90
                                              2
                   7092.14
                                              2
## 92
                  12475.91
## 93
                  50622.54
                                              1
## 94
                                             2
                  24512.50
## 97
                  28162.75
                                             2
## 98
                  74778.00
                                             3
                                             2
## 99
                  48306.14
## 104
                                             19
                  58667.70
## 107
                   8553.64
                                             1
## 111
                  31910.88
                                              1
## 115
                  49717.69
                                              5
## 118
                                             2
                  92987.01
## 129
                  53928.00
                                              1
## 132
                   7927.86
                                              1
## 136
                                              1
                   7863.10
## 137
                  27346.56
                                              1
## 138
                  27600.00
                                              1
## 143
                  35056.13
                                              1
```