

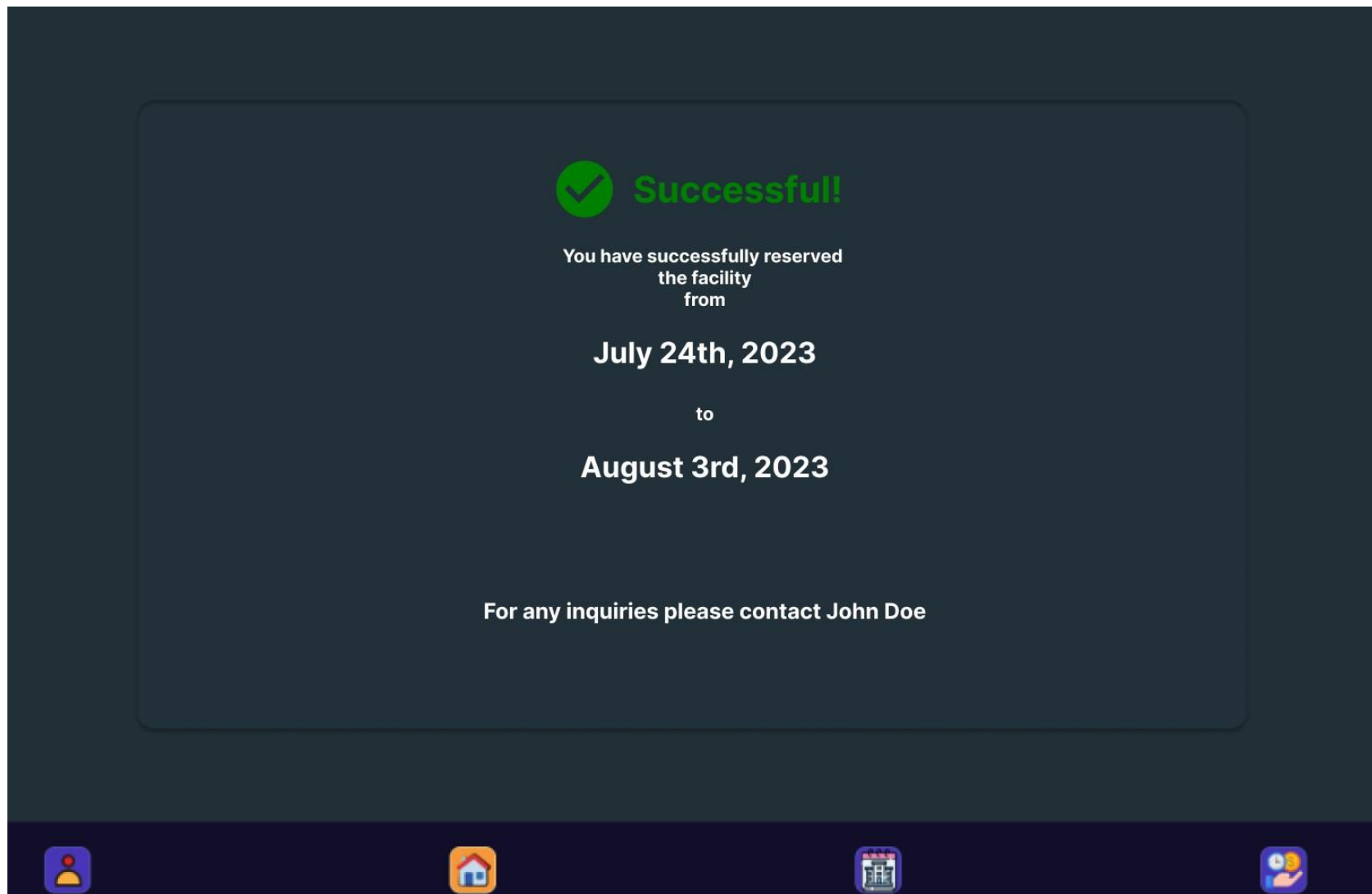
## 8: Notification Page

**US:** As a user I would like to be able to reserve an activity and the system can validate that the reservation was completed, and any employee would have proof of my reservation.

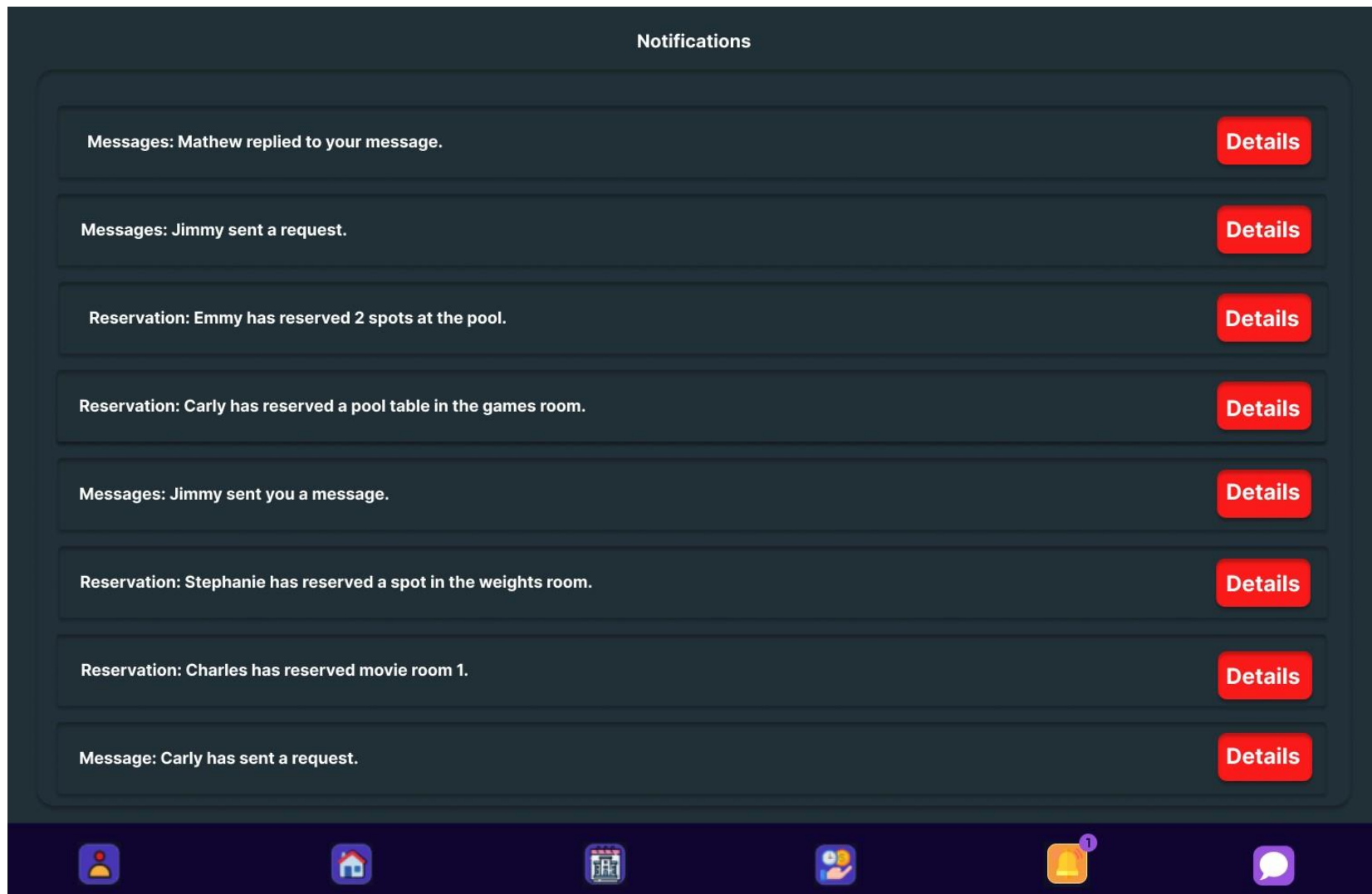
In the previous User Story (7. Request Management System) requests from users would be directed to specific employees. Since requests are already sent to specific employees to follow up with the clients, then when a client reserves an activity, there should be a specific employee to contact for any questions, concerns, or problems with that reservation.

### Steps:

1. The reservation is successfully completed, or the request is successfully submitted, or the message is successfully sent. (last step of US 5)
2. The system assigns an employee for the reservation/request.
3. If it is a reservation, the reservation is added into the client reservations section from the employee side.
4. If it is a request, it will proceed as User Story 7 (Request Management System) defines it, it will be a message sent to the employee.
5. A notification is sent to the employee that the client's reservation/requests has been added to their tasks and client reservation/messages section.



Updated Confirmation Page (Taken from User Story 5: Reservation System)



Notification Page (Employee)

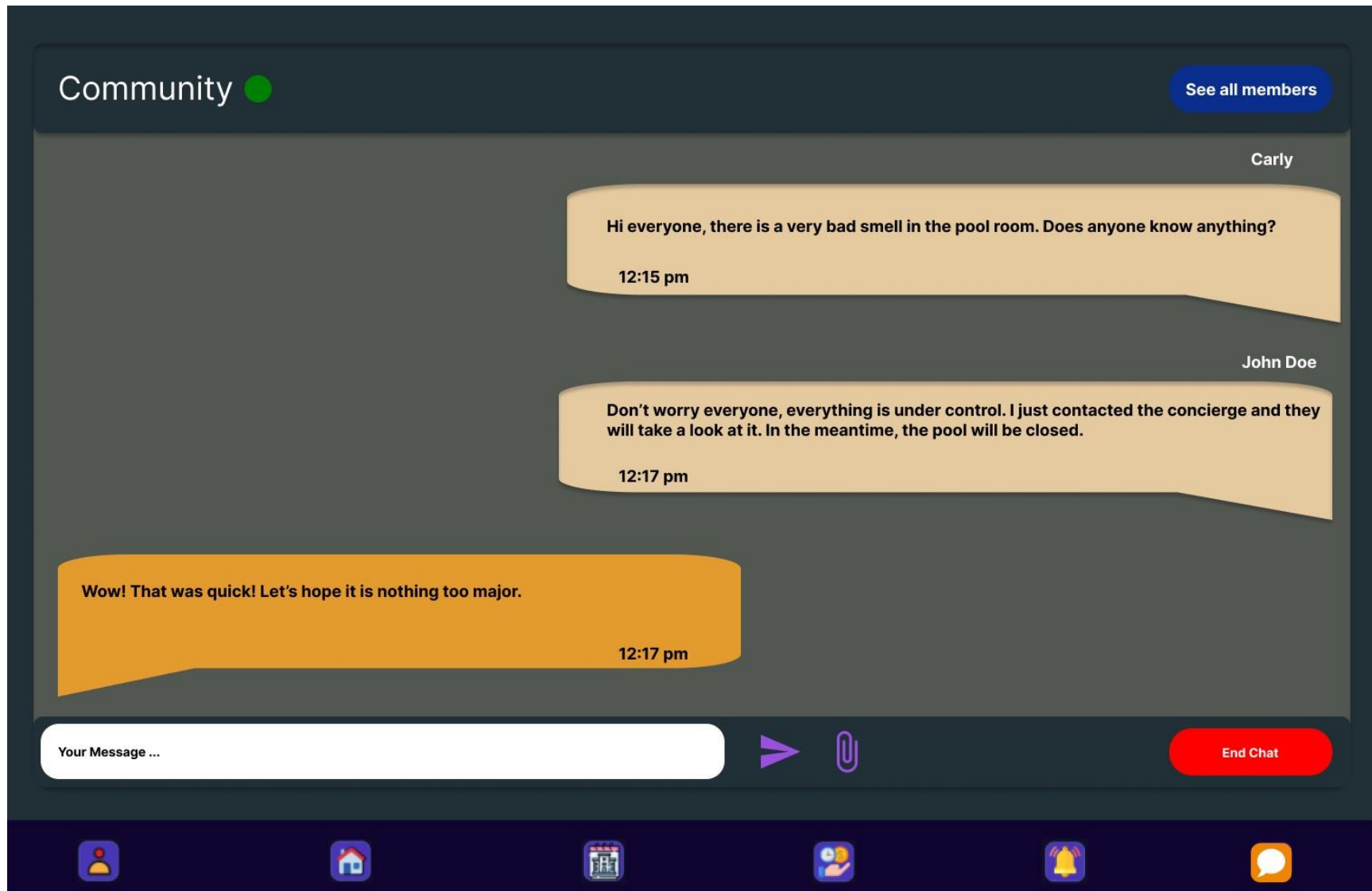
## 9: Additional feature

### 9.1: User Forum Functionality

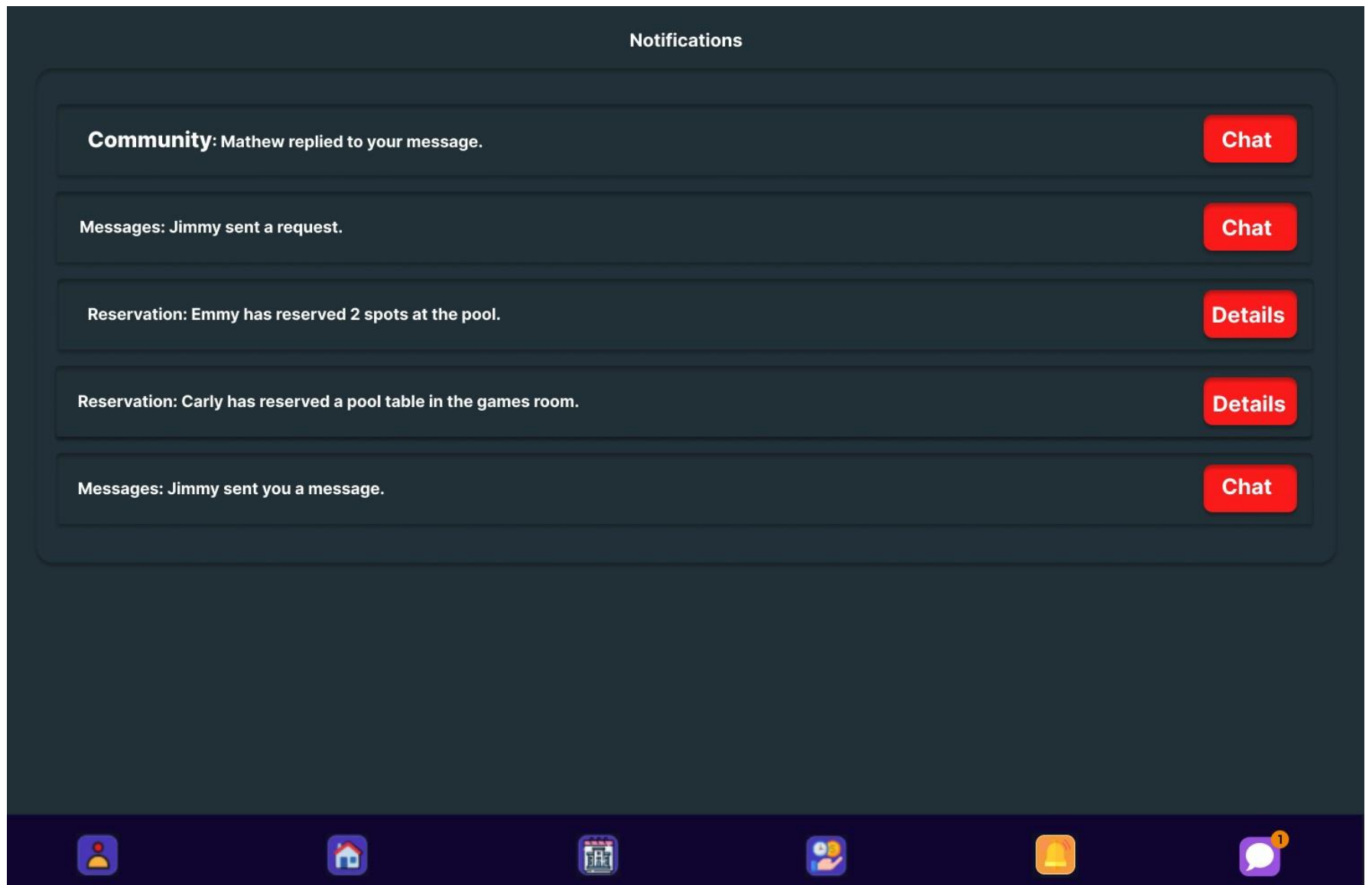
**US:** As a user, I would like to communicate with other users and feel part of a small community. I would like to hear the news concerning something in the condos or activities in the quickest way possible and to know what the other users' opinions are.

#### Steps:

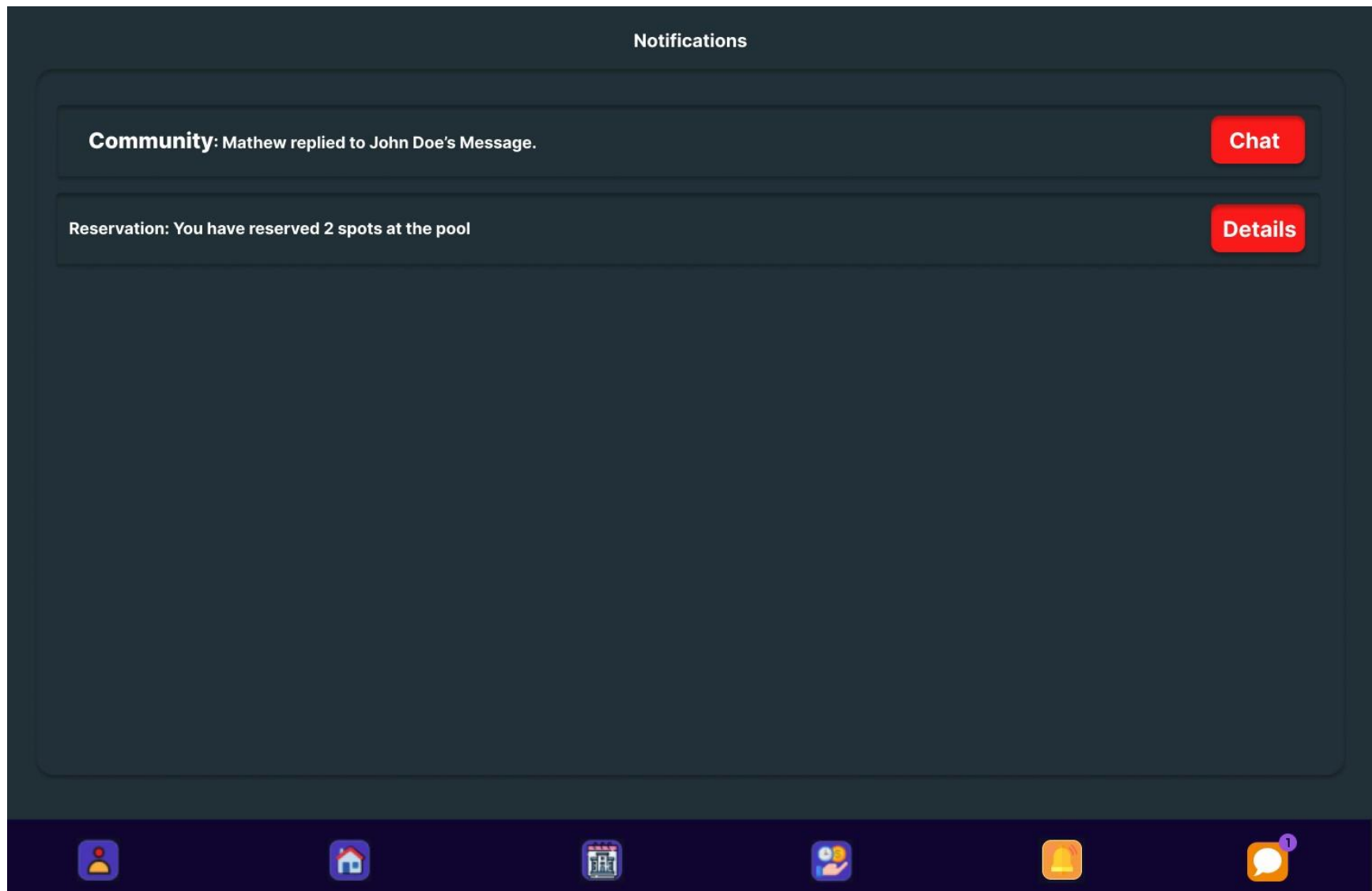
1. In the messaging section of the users, a group is created with all the existing users and some of the employees.
2. When a user sends a message, all the others in the group receive a notification that they received a message in the community group chat.
3. The employees in the group chat can send important news or get the users' feedback through polls and other tools.



Community Group (From the perspective of Matthew a User)



Notification Page (From the perspective of John Doe an Employee)



Notification Page (From the perspective of other users (other than Matthew))

## 9.2: Event Page

**US:** As a user, part of feeling in a true small community, I would like to have special occasions to celebrate with my neighbours and have some social time every here and there.

Steps:

1. The employee creates an event and makes it visible to the users on their event page.
2. If the user wants to attend the event, they should be able to book a spot.
3. When a user books a spot to an event, a confirmation should be sent to them.
4. Upon a booking confirmation, the booking information of the user should be sent to a list of attendees specific to the event and only the employee in charge of the event has access to that information.



Cancel

Skating on ice

Create Event

Details

Date

Thursday March 20th

Time

6:00pm

Gathering place

Entrance of Le Mille Atrium

How Many Spots do you want to reserve

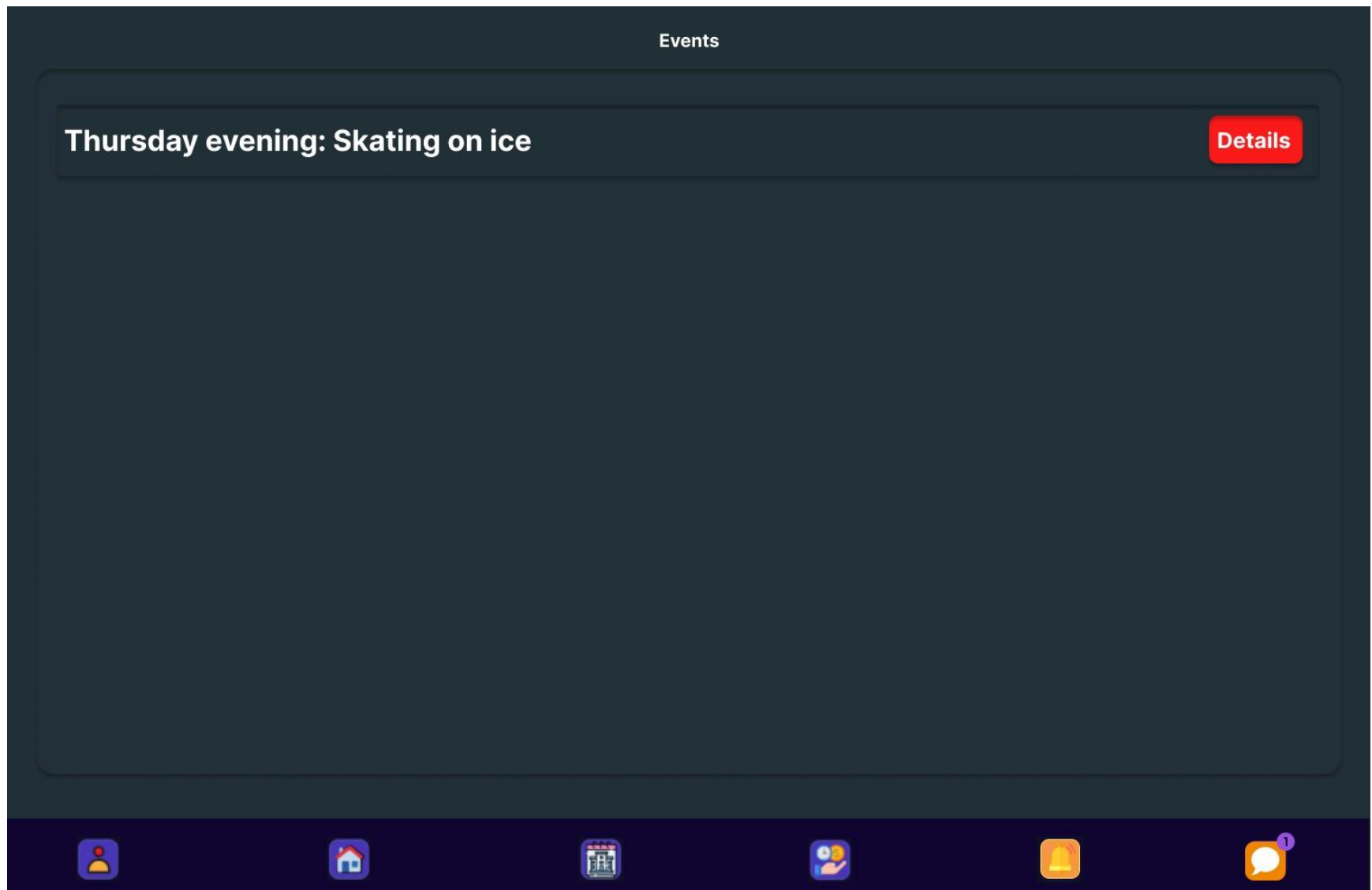
Type

Cancel

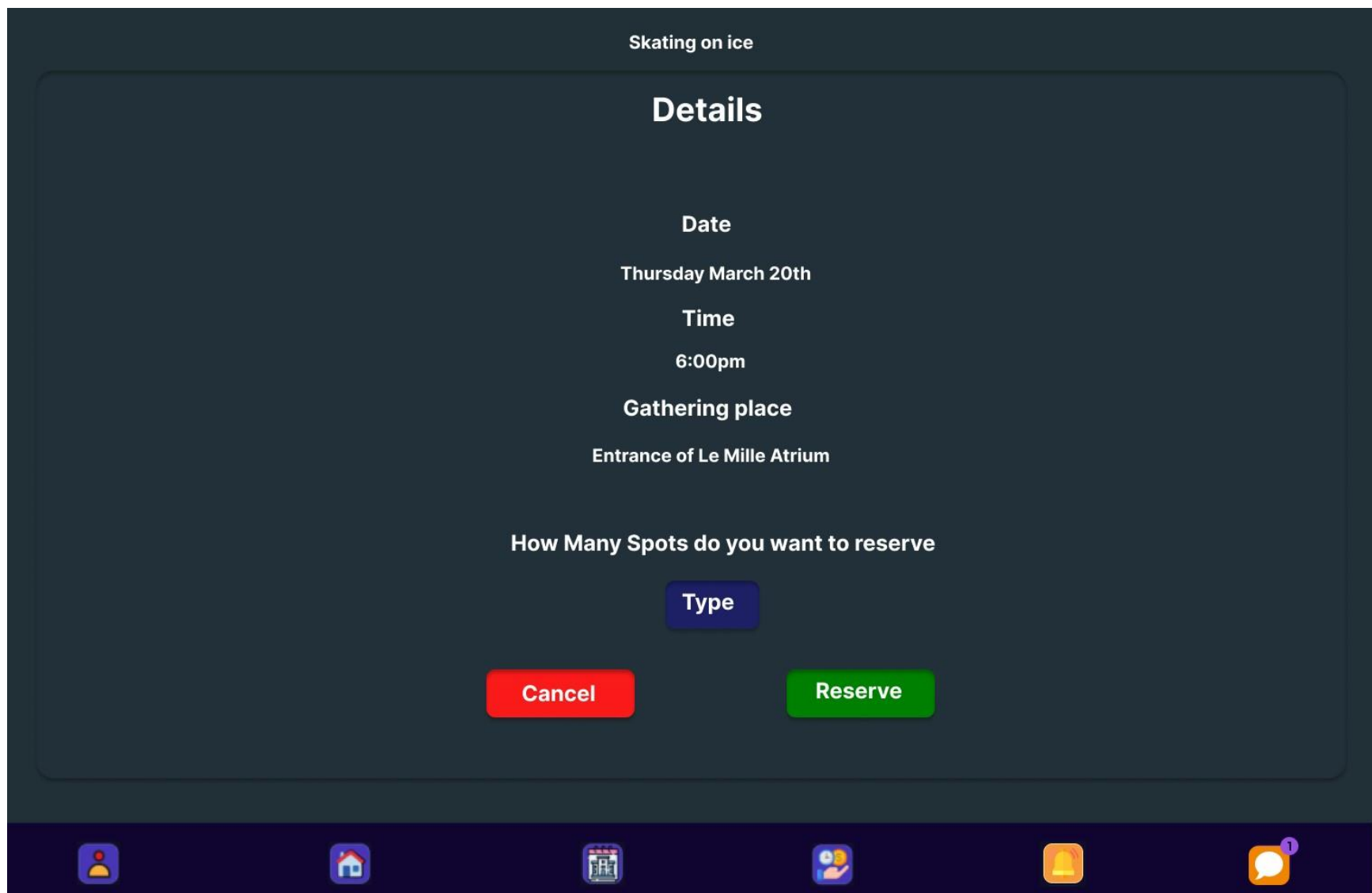
Reserve



Employee Creating Event Page



Events Page (User Perspective)



Event Details Page (User Perspective)

Skating on ice List						
Name	ID	Phone	Email	Address	Tickets	Actions
John Doe	4519	514-991-5478	johndoe@gmail.com	5078 Grier, Pierrefond	2	<a href="#">Modify</a>
John Doe	4520	514-991-5478	johndoe@gmail.com	5078 Grier, Pierrefond	1	<a href="#">Modify</a>
John Doe	4521	514-991-5478	johndoe@gmail.com	5078 Grier, Pierrefond	1	<a href="#">Modify</a>
John Doe	4522	514-991-5478	johndoe@gmail.com	5078 Grier, Pierrefond	2	<a href="#">Modify</a>
John Doe	4523	514-991-5478	johndoe@gmail.com	5078 Grier, Pierrefond	3	<a href="#">Modify</a>
John Doe	4524	514-991-5478	johndoe@gmail.com	5078 Grier, Pierrefond	3	<a href="#">Modify</a>
John Doe	4525	514-991-5478	johndoe@gmail.com	5078 Grier, Pierrefond	2	<a href="#">Modify</a>
John Doe	4526	514-991-5478	johndoe@gmail.com	5078 Grier, Pierrefond	1	<a href="#">Modify</a>



Event Attendees List Page (Employee Perspective)

### 9.3: Discounts and offer lists

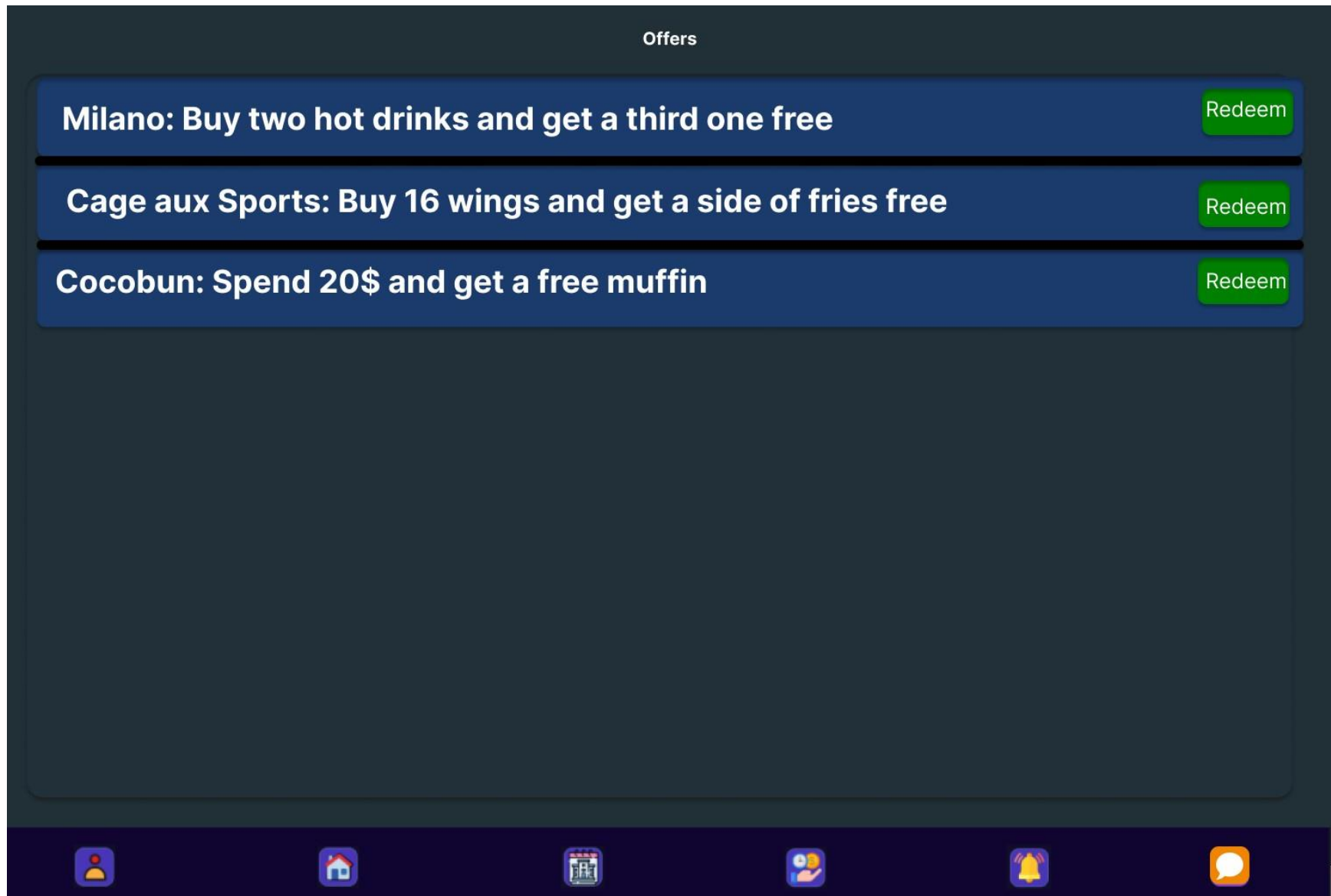
**US:** As an exclusive member user, I would like to receive exclusive offers for attraction places in the neighbourhood, like an offer at a nearby café, restaurant, etc.

Steps:

1. The finance employees will make visible discount codes and offers on the system so that the users can redeem them.
2. The residing users should have a page with all the available offers they can redeem. When they press on redeem, they have a limited time to redeem that code.



Offers Page (Employee Perspective)



Offers Page (User Perspective)