

# Andy Diep

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## CAREER SUMMARY

A **highly motivated** and **enthusiastic** software developer with a **passion for technology** and a strong desire to learn. Possess solid experience in coding and problem-solving, as well as knowledge in various programming languages and software development methodologies. Proficient in Python and JavaScript, with experience in developing web applications. Seeking a Junior Software Developer role where I can continue to grow my skills and utilize my skills and contribute to the success of a dynamic organization.

A cooperative, accommodating, collaborative individual with **dependability for creating commitment and delegation to company growth** to expand efficacy. Enthusiastic about researching up-to-date technology that can help influence self-knowledge and obtain new expertise that will benefit all contributors and collaborators.

Graduate of a meticulous Software Development Program, gaining hands-on experience in all aspects of programming and creating various operational applications.

## EDUCATION & PROFESSIONAL DEVELOPMENT

**Information Technology Diploma** (The Southern Alberta Institute of Technology)

**2021 – Dec 2022**

### **Software Development Major**

- Collaborated with cross-functional teams to develop and deploy new features and enhancements for a client's web application.
- Developed and maintained scalable, secure, and high-performance systems that meet business requirements.
- Worked as a part of a team to develop and maintain a web application using React.
- Collaborated with other developers to implement new features and resolve bugs.
- Assisted with testing and debugging of the application.
- Contributed to the development of project documentation and presentations.
- Contributed to the development of several projects, including a web-based application and a mobile app.
- Worked on web development skills focused on full-stack web technologies, web application development, and web application design and architecture.
- Formed multi-disciplinary teams to execute a project that solves a problem—worked on a project of our choosing sponsored by industry or an entrepreneurial venture. The capstone required students to demonstrate an integration of technical and professional skills necessary to succeed in the field.
- Participated in code reviews, pair programming sessions, and design discussions to ensure software quality.

**Personal Fitness Trainer Diploma** (Mount Royal University)

**2017 – 2019**

- Explored skills and strategies related to communication styles, group communication, interviewing and counselling skills that will be useful in becoming an effective trainer. Was exposed to the operations of a successful fitness facility, including daily business practices, teamwork, relationships with facility users and staff, and building and maintaining clientele.
- Learned how to use the skills and knowledge acquired in previous courses to develop individualized training programs. This resulted in customized personal fitness training that was safe, effective, and met the client's needs.
- Acquired the skills to conduct a fitness and lifestyle appraisal and develop strategies that assisted clients with healthy lifestyle changes based on their individual needs, goals and motivation. Explored the concepts of leadership, group dynamics and conflict resolution techniques and reviewed individual communication styles in managing conflict.

## SELF-DEVELOPMENT

### **Skills**

- Familiar with HTML, CSS, and SQL
- Proficient in JavaScript
- Java and Python
- Experience in developing web applications using React.
- Strong written and verbal communication skills

### **Programs/Certifications**

- The Complete Web Development Bootcamp
- The Complete Python Pro Bootcamp
- CSEP Certified Personal Trainer (The Gold Standard in Exercise Science and Personal Training)
- Standard First Aid and CPR Training Certification

### **Workshops/Conferences**

- Building Your Business
- DTS Hypertrophy Fundamentals
- Launch Party - YYC
- Plug and Play - Banff

## **WORK EXPERIENCE**

**GYMVMT** (Recreational Fitness gym)

**2019 – 2021**

### **Personal Trainer (Level 3)**

- Personal trainer with level 3 credentials at a high-volume club that enabled scores of clients to achieve dramatic weight loss.
- Consistently recognized as a high performer and critical team member, leveraging client relationships with **90% of repeat business**.
- Provided remarkable client service, securing **50% of new clients through referrals, 35% through fitness assessments, and 15% from walk-ins**.
- **Monitored and developed** exercise programs that aimed at improving overall health, weight loss, chronic pain, and muscle tone.

**RED LOBSTER** (Restaurant Company)

**2012 – 2018**

### **Server**

- Orchestrated a guest-oriented environment, including the execution of **adaptable conflict resolution procedures, problem-solving, and critical thinking**.
- **Consistently modernized self-knowledge through online courses** and completed regular training exercises to provide individualized quality customer service.
- **Broaden communication skills** by immersing in numerous cultures, languages, and customs.
- Established **positive working relationships** with all colleagues, supervisors, and managers.

**UNITED PARCEL SERVICE** (American multinational shipping & receiving and supply chain management company)

**2011 – 2012**

### **International Package Handler and Loader**

- Supported vital processes and internal activities to deliver client-facing services.
- Collaborated alongside lead supervisors/colleagues with sufficient **communication skills and urgency**.
- **Organized efficient daily work plans** based on written directions and oral instructions to meet challenging objectives.
- Mentored and trained new employees on safety and wellness while demonstrating quality training by developing techniques and methods to help my peers fully understand work protocols.

## **INTERESTING FACTS**

- Bilingual; English, Chinese (Cantonese)
- Started a "Seasons of Giving" group in 2010 with my sister and two friends. Over the past five years, with the help of many other individuals, we have raised \$29,145. This money has gone a long way towards helping those in need through personal distribution (gift bags, gift cards, essential items) and charitable donations to the following organizations: Toy Mountain, Calgary Food Bank, Distress Centre, Calgary Women's Emergency Shelter, The Mustard Seed and the Calgary Drop-In Centre. Each year, a group of friends and family have made a collective effort to maintain the gift-giving tradition.
- Started a blog to introduce the Python Programming Language. The blog presents the basics and helps the reader slowly put things together through my instructions throughout the blog. By the end of this short journey, the blog teaches them to put everything together to make small functional applications.