

From: Greg Taane (RFMS AUSTRALASIA) support@rfmsanz.zendesk.com
To: Adrian @ Admin | A to Z Flooring Solutions admin@atozflooringsolutions.com.au
Date: Mon, 12 May 2025, 12:47 pm

Hi Adrian

I have been able to query from your database using the Store Queue and Token you sent through.

The Token and Store Queue are used to generate a unique security token to access your DB. You use that Token with your Query to the DB for Products or Customers.

Cheers Greg

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From: Adrian @ Admin | A to Z Flooring Solutions admin@atozflooringsolutions.com.au
To: RFMS AUSTRALASIA support+idVLWRJ9-5710L@rfmsanz.zendesk.com
Cc: Chris Ogden (cogden@rfmsanz.com) cogden@rfmsanz.com
Date: Tue, 13 May 2025, 11:03 am

Hi Greg

Can you call me to go thru the correct session begin process I need to code to "get" and "push" payload and create job data via the api.

Ive had some code that got a connection but I seem to be struggling with the correct lookup customer process yielding failures to find.

I have a github repository that's public if you want to take a look at what I've got so far. <https://github.com/Andylue11/RFMS-PDF-Xtrac->

Kind Regards,

Adrian Simpson



[Unit 2 133 Redland Bay Road • Capalaba, Qld 4157](#)

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From: Ethan Rayhorn (RFMS AUSTRALASIA) support@rfmsanz.zendesk.com
To: Adrian @ Admin | A to Z Flooring Solutions admin@atozflooringsolutions.com.au
Cc: Chris Ogden (RFMS Australasia) cogden@rfmsanz.com
Date: Tue, 13 May 2025, 11:45 am

Hi Adrian,

I have confirmed that you can specify the Ship To and Sold To addresses individually when creating an order via the API.

The method will be "SaveOrder" and you can then specify the Ship To/Sold To like in this example:

```
{
  "username": "greg.taane",
  "order": {
    "useDocumentWebOrderFlag": false,
    "originalMessageId": null,
    "newInvoiceNumber": null,
    "originalInvoiceNumber": null,
    "SeqNum": 0,
    "InvoiceNumber": "",
    "OriginalQuoteNum": "",
    "ActionFlag": "Insert",
    "InvoiceType": null,
    "IsQuote": false,
    "IsWebOrder": true,
    "Exported": false,
    "CanEdit": false,
    "LockTaxes": false,
    "CustomerSource": "",
```

"CustomerSeqNum": 0,
"CustomerUpSeqNum": 0,
"CustomerFirstName": "Test Sold",
"CustomerLastName": "Surname",
"CustomerAddress1": "123 Sold Rd",
"CustomerAddress2": "",
"CustomerCity": "Mosgiel",
"CustomerState": "OTA",
"CustomerPostalCode": "9024",
"CustomerCounty": "",
"Phone1": "",
"ShipToFirstName": "Test Ship",
"ShipToLastName": "Surname",
"ShipToAddress1": "321 Ship St",
"ShipToAddress2": "",
"ShipToCity": "Mosgiel",
"ShipToState": "OTA",
"ShipToPostalCode": "9024",
"ShipToCounty": "",
"Phone2": "",
"ShipToLocked": false,
"SalesPerson1": "KARL ASHTON",
"SalesPerson2": "",
"SalesRepLocked": false,
"CommisionSplitPercent": 0.0,
"Store": 49,
"Email": "",
"CustomNote": "",
"Note": "",
"WorkOrderNote": "",
"PickingTicketNote": null,
"OrderDate": "",
"MeasureDate": "",
"PromiseDate": "",
"PONumber": "",
"CustomerType": "INSURANCE",
"JobNumber": "",
"DateEntered": "",
"DatePaid": null,
"DueDate": "",
"Model": null,
"PriceLevel": 0,
"TaxStatus": "Tax",
"Occupied": false,
"Voided": false,
"AdSource": 0,
"TaxCode": null,
"OverheadMarginBase": null,
"TaxStatusLocked": false,
"Map": null,
"Zone": null,
"Phase": null,
"Tract": null,
"Block": null,
"Lot": null,
"Unit": null,
"Property": null,
"PSMemberNumber": 0,
"PSMemberName": null,
"PSBusinessName": null,
"TaxMethod": "",
"TaxInclusive": false,
"UserOrderType": 0,
"ServiceType": 0,
"ContractType": 0,
"Timeslot": 0,
"InstallStore": 49,
"AgeFrom": null,
"Completed": null,
"ReferralAmount": 0.0,
"ReferralLocked": false,
"PreAuthorization": null,
"SalesTax": 0.0,
"GrandInvoiceTotal": 0.0,
"MaterialOnly": 0.0,
"Labor": 0.0,
"MiscCharges": 0.0,
"InvoiceTotal": 0.0,
"MiscTax": 0.0,
"RecycleFee": 0.0,
"TotalPaid": 0.0,
"Balance": 0.0,
"DiscountRate": 0.0,

```
"DiscountAmount": 0.0,
"ApplyRecycleFee": false,
"Attachments": null,
"PendingAttachments": null,
"Order": null,
"LockInfo": null,
"Message": null,
"Lines": []
},
"products": null
}
```

Of course, you can also use an existing customer if you already have the customer added in RFMS.

Cheers.

Kind regards,

Ethan Rayhorn

IT Support | Software Engineer

AU: 1800 229 427 | **NZ:** 0800 643 012 | **Mobile:** +64 210 296 4833

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From: Adrian @ Admin | A to Z Flooring Solutions admin@atozflooringsolutions.com.au

To: RFMS AUSTRALASIA support+idVLWRJ9-5710L@rfmsanz.zendesk.com

Cc: Chris Ogden (RFMS Australasia) cogden@rfmsanz.com

Date: Tue, 13 May 2025, 12:31 pm

Thanks Ethan I need the correct session begin code as we don't seem to be able to get a stable connection

Kind Regards,

Adrian Simpson



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To: RFMS AUSTRALASIA support+idVLWRJ9-5710L@rfmsanz.zendesk.com

Cc: Chris Ogden (RFMS Australasia) cogden@rfmsanz.com

Date: Tue, 13 May 2025, 12:36 pm

Also which endpoint would be used to use an existing customer? I had CustomerId from the Api documents but I see your endpoints reference

"CustomerSource": "",

"CustomerSeqNum": 0,

"CustomerUpSeqNum": 0,

is it one of these we would enter the customerID into

Kind Regards,



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To: Adrian @ Admin | A to Z Flooring Solutions admin@atozflooringsolutions.com.au
Cc: Chris Ogden (RFMS Australasia) cogden@rfmsanz.com
Date: Tue, 13 May 2025, 1:37pm

Hey Adrian,

If you query the database using customers/find or customers/find/advanced, the customerID or customerSourceID would be used as the **CustomerSeqNum** when creating an order (if you intend to use an existing customer...otherwise, leave blank).

As for starting the session, you need to do the following:

1. Begin a new session by using POST to <https://api.rfms.online/v2/Session/Begin>
 - Using Basic Auth, the Username is your store queue (including the word "store") store-5291f4e3dca04334afede9f642ec6157
 - Your password is your API key: 49bf22ea017f4b97aabc99def43c0b66

2. This should then return something like this:

- ```
{
 "storeId": "store-5291f4e3dca04334afede9f642ec6157",
 "authorized": true,
 "sessionToken": "rfmsapi-3c3cf51ef7f2475dbc2e1051b14c82ac",
 "sessionExpires": "Tue, 13 May 2025 03:26:34 GMT"
}
```

3. Your API session has now begun. Now you will start a new query with the same username (store-5291f4e3dca04334afede9f642ec6157) but using the **sessionToken** that you just received as your password. The session expiration will be extended each time that token is used. The session token will be discarded automatically after it hasn't been used for approximately 20 minutes, after which you would need to start a new session and receive a new sessionToken.

Here is an example from Postman:

https://api.rfms.online/v2/Session/Begin

POST https://api.rfms.online/v2/Session/Begin

Send

Params Authorization Headers (9) Body Scripts Settings Cookies

Auth Type: Basic Auth

Username: Your Store Queue store-5291f4e3dca04334afede9f642ec61...

Password: Your API Key .....

The authorization header will be automatically generated when you send the request. Learn more about [Basic Auth](#) authorization.

Body Cookies (2) Headers (11) Test Results 200 OK • 1.19 s • 588 B

{ } JSON Preview Visualize

```
1 {
2 "storeId": "store-5291f4e3dca04334afede9f642ec6157",
3 "authorized": true,
4 "sessionToken": "rfmsapi-3c3cf51ef7f2475dbc2e1051b14c82ac",
5 "sessionExpires": "Tue, 13 May 2025 03:26:34 GMT"
6 }
```

Response with sessionToken

Querying Customer:

https://api.rfms.online/v2/customers/find

POST https://api.rfms.online/v2/customers/find

New Query Send

Params Authorization Headers (11) Body Scripts Settings Cookies

Auth Type: Basic Auth

Username: Same Username (Store Queue) store-5291f4e3dca04334afede9f642ec6157

Password: Password is sessionToken .....

The authorization header will be automatically generated when you send the request. Learn more about [Basic Auth](#) authorization.

Body Cookies (2) Headers (11) Test Results 200 OK • 2.86 s • 4.75 KB

{ } JSON Preview Visualize

```
1 {
2 "status": "success",
3 "result": [],
4 "detail": [
5 {
6 "customerSource": "Customer",
7 "customerSourceId": 1324,
8 "salesLeadId": 0,
9 "lmsId": "",
10 "customerName": "HAIG-SMITH",
11 "customerFirstName": "PAUL AND ANNI",
12 "actualCustomerFirstName": "PAUL AND ANNI",
13 "customerLastName": "HAIG-SMITH",
14 "customerBusinessName": "",
15 "customerAddress": "47 AQUA CRESCENT",
16 "customerAddress2": "",
17 "customerCity": "REDLAND BAY",
18 "customerState": "QLD",
19 "customerZIP": "4165",
20 "customerCountry": "",
21 "customerPhone": "0407631075",

```

Cheers.

Kind regards,

**Ethan Rayhorn**  
IT Support | Software Engineer

**AU:** 1800 229 427 | **NZ:** 0800 643 012 | **Mobile:** +64 210 296 4833

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