Diseña tu ciudad – Ceballos Julio

During my participation in the CATENDI Misné voting, I participated in setting up the digital equipment for the citizens' voting. Citizens didn't have too many problems using the app. However, it was difficult for them to identify the units they wanted to vote for given the way they were presented on the list. The main unit selection screen also didn't indicate the location of the buttons to continue the process, which was a problem since we had to indicate the location to the bottom of the list. Furthermore, pre-registration via the app didn't correctly resend the QR code for identification.

Overall, there were no interaction issues since the interfaces contained enough information to identify the screen. However, users did have to be instructed on how to proceed, and some were impressed by the system despite these details. The voting process was streamlined when they did it through the app instead of registering on the spot, but it was quite annoying when they didn't receive their QR code immediately, as it took as long as those who registered in person.