The Voiceflow Bot Link : https://creator.voiceflow.com/prototype/6702ce208b43f585790f8db7

The Screen Recording Link : **https://youtu.be/21FAkhyvjqc**

- **Start & Welcome Message:**

  - The chatbot initiates with a welcome message: "Hi, I'm Aetheria—your personal AI assistant. I'm here to help with your studies, research, or anything around campus. How can I assist you today?"
  - The user is expected to provide input on their query, which could fall into different categories like Courses, Student Life, or Experiential Learning.

- **Path Choices:**

  - The chatbot presents three options for the user to choose from:
    - **Courses:** Information about the courses offered at the university.
    - **Student Life:** Information about the various activities, clubs, and social aspects of student life.
    - **Experiential Learning:** Details about experiential learning opportunities such as co-op programs, internships, and research projects.

- **Programs, Student Life, and Experiential Learning:**

  - For each category (Courses, Student Life, Experiential Learning), the chatbot presents a detailed response to the user with relevant information.
  - Each section provides an external link (e.g., Northeastern University's website) where the user can learn more.
  - Specific blocks such as "Programs Offered" or "Student Life" direct the user to pages where they can read further.

- **Follow-Up Question:**

  - The assistant asks, "Do you have any other questions?" after the initial query is answered, offering further assistance if needed.

- **If asked about campus tour:**

  - The user is first prompted to enter their name: "Let's start with your first name."
  - The response is saved in a variable {First_Name} for use later in the conversation.

- **Email Input:**

  - The next step asks for the user's email address: "Thanks! Please enter your email."
  - The email is saved into the {email} variable for confirmation and later use.

- **Date and Time Input:**

  - The assistant then asks the user to provide the date and time for their campus visit: "Can you please provide the date and time of your visit?"
  - This information is saved in the {visit} variable.

- **Confirmation Step:**

- The chatbot confirms the entered information with the user, displaying the name, email, and visit date: "Is this information accurate? Would you like to submit the form?"
- The user can either confirm by selecting "Yes" or go back and make changes.

- **Submission:**

  - Once confirmed, the assistant responds: "Thank you! Your form has been submitted. We are excited to meet you on [visit date]. Is there anything else I can help you with?"

- **Post-Submission Interaction:**

  - After submitting the form, the chatbot asks again if the user has any further questions: "Is there anything else I can help you with?"
  - The user's input, such as "Yeah" or "No," is captured in a variable `{last_utterance}`.

- **Further Information:**

  - If the user responds affirmatively, the chatbot offers a follow-up menu for selecting additional topics of interest, allowing the conversation to continue.

- **Ending the Conversation:**

  - If the user has no further queries, the chatbot politely closes the interaction with a message: "Have a great day and nice talking to you. Please visit us again if you need assistance with anything. Thank you!"

- **Fallback and Error:**

  - If the chatbot does not understand the user's query (e.g., if there's no match for the provided input), it directs the user to ask again with proper relevant context.
  - For Further no match it pops out contact support with the error message: "Something went wrong! Please contact us at [email]."

First diagram (top)

Sidebar: AI, Talk, Listen, Logic, Dev, Library

Start

Welcome
Hi, I'm Aetheria—your personal AI assistant.

I'm here to help with your studies, research, or anything around campus. How can I assist you today?

Question
Do you have any other question ? → Paths

Paths
- Courses ↳ Courses
- Student Life ↳ Student Life
- Experiential Learning ↳ Experiential Learning
- No Match ↳ No Match

Programs
Our university offers a wide range of programs across various disciplines, from undergraduate to postgraduate levels. Whether you're interested in engineering, business, the arts, or sciences, I can guide you through the details or you can check out the university website here

Student Life
Student life here is vibrant and full of opportunities! From clubs and organizations to sports, cultural events, and volunteer activities, there's something for everyone. Whether you're looking to meet new people, explore hobbies, or just relax between classes, I've got all the info you need

Experiential Learning
Experiential learning is a core part of our university experience. We offer hands-on opportunities through internships, co-op programs, research projects, and community partnerships. These experiences allow you to apply classroom knowledge in real-world settings and gain valuable skills for your career. If you would like further details on specific experiential learning programs check out the page below.

Response AI
- "{last_utterance}" → Question
- Not found

New Block 5
Programs Offered
Learn More → https://admissi... reas-of-study/ → Question

New Block 5
Student Life
Learn More → https://admissio...student-life/ → Question

New Block 5
Experiential Learning
Learn More → https://www.nor... tial-learning/ → Question

New Block 11
Something went wrong! Please contact us at koka.a@northeastern.edu → End

Second diagram (bottom)

Sidebar: AI, Talk, Listen, Logic, Dev, Library

Name
Great! we would like you to submit a form for booking a slot
Lets sure, with your First Name
Save entire reply to: {First Name}

Email
Thanks! Please enter your email.
Save entire reply to: { email }

Slot
Can you please provide the date and time of your visit?
Save entire reply to: {visit}

Confirmation
Is this information accurate?
First Name - {First_Name}
Email - {email}
Slot - {visit}
Would you like to submit the form?
- Yes
- No → Name

New Block 5
Thank you! your form has been submitted
We are excited to meet you on {visit}
Is there anything else I can help you with?
- Yeah

New Block 6
{last_utterance} is Yeah
No

New Block 7
If you would like to know more about these topics please select an option → Paths

New Block 8
Have a great day and nice talking to you. Please visit us again if you need assistance with anything. Thank you ! → End