

# MUPANDAWANA ANESU

## CONTACT



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## PROFILE SUMMARY

A highly motivated and detail-oriented computer science graduate with a solid foundation in software development and IT support. Experienced in coding, debugging and system troubleshooting, with keen ability to analyze complex problems and deliver efficient solutions. Proven ability to work collaboratively in team environments and adapt quickly to new technologies.

## CERTIFICATES & SKILLS

**Bachelor of Science Honours Degree in Computer Science, 2025**  
University Of Zimbabwe

**Zimsec Advanced Level, 2021**  
3 A'Level Passes in  
Mathematics, Physics, Computer Science

**Zimsec Ordinary Level, 2019**  
9 O'Level Passes in  
Mathematics, English, Biology, Geography  
Pure Mathematics, Shona Language,  
Computer Science, Heritage Studies

**Cisco Certificate**  
Cyber security course

**Oracle Certificate**  
Database design and development  
management course

## TECHNICAL SKILLS

**Microsoft Excell**

**Programming languages**  
Python, JavaScript, SQL

**Database management**  
MySQL,

**Web development**  
HTML, CSS, React.js, Node.js, Vite, Angular

COMPUTER SCIENCE GRADUATE

## CAREER OBJECTIVE

To obtain an entry-level position in software development or IT support where I can apply my academic knowledge in computer science, contribute to impactful projects, and grow professionally. Utilise my strong programming skills in multiple languages including Java, Python, and C++ developed through rigorous coursework and projects. Contribute the gained in-depth understanding of computer systems architecture, operating systems, and network protocols essential for IT support and system administration roles.

## PROJECTS & EXPERIENCE

City of Harare,

**Junior IT Support • Feb 2024 – Aug 2024**

- ✓ Developing internal tools for data processing and reporting.
- ✓ Troubleshoot and resolve technical support queries.
- ✓ Administering Windows and Linux servers, including user account management and system updates.
- ✓ Assisted in the maintenance and troubleshooting of hardware, software, and network issues to ensure minimal downtime.
- ✓ Monitor network performance and implement security measures.
- ✓ Created IT procedures and system configurations.

University of Zimbabwe

**Group Project**

- ✓ Spearheaded a project for the creation of a smart greenhouse monitoring system using raspberry pi, Arduino and sensors.
- ✓ Welcomed all ideas from the team that would maximise efficiency and critiqued them to come up with a working strategy.
- ✓ Assigned various tasks to individuals and coordinated activities to the fulfilment of the project and documented all the steps.

University of Zimbabwe

**Individual Project**

- ✓ Designed and implemented a web-based voice chatbot for municipal services using JavaScript, React, and speech recognition APIs.
- ✓ Enabled users to request services, report issues, and receive updates through natural language.
- ✓ Included an admin panel for backend service management.
- ✓ The project mirrored or simulated real life situations.
- ✓ Managed to do a write up of the project and presented my project to a panel of interested parties