

Joget DX

Doing More with Your Process
Design



Prerequisites

 Knowledge about designing process using the Process Builder

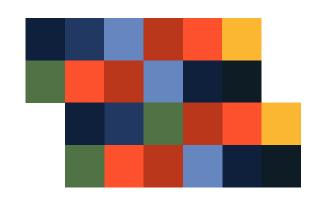


Content

- 1. Process Flow Design Considerations
- 2. Type of Routes
- 3. Participant Mapping using Workflow Variable
- 4. Mapping Routes Without Workflow Variable
- 5. Deadline using Workflow Variable
- Complex Multiple Approval Based on Form Data
- 7. Process Enhancement Plugin
- 8. Process Completion Data Handling







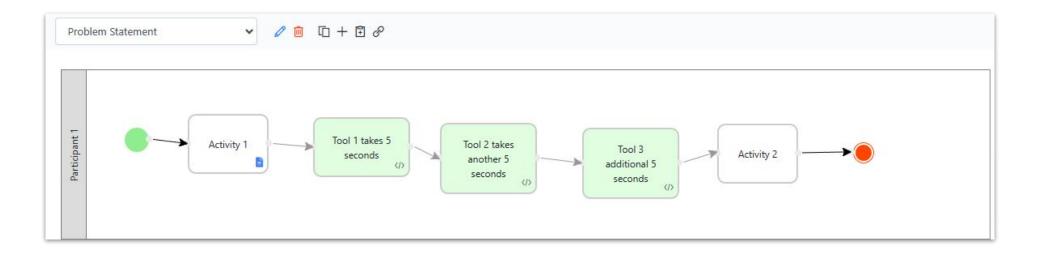
Chapter 1

Process Flow
Design
Considerations



Problem Statement

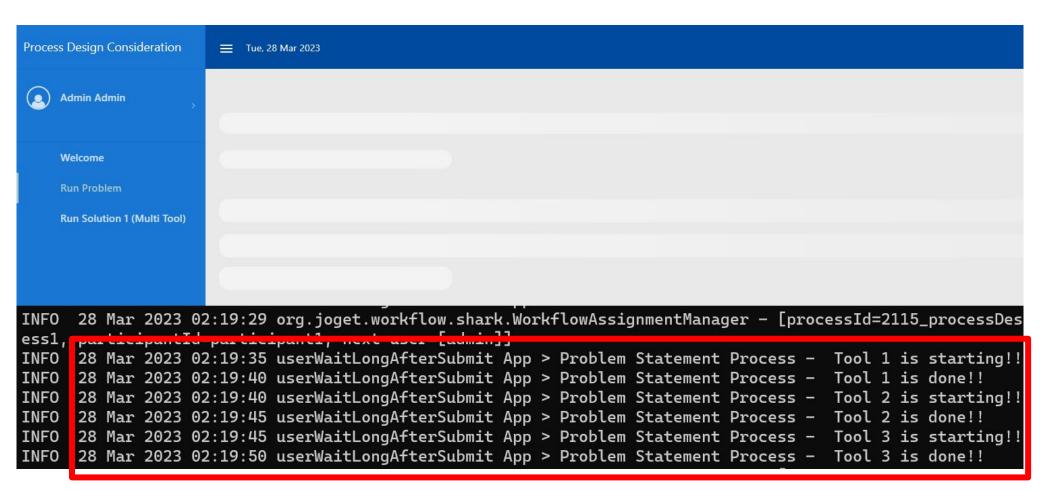
 Discuss various process designs with performance and user experience at the back of our minds.





Problem Statement

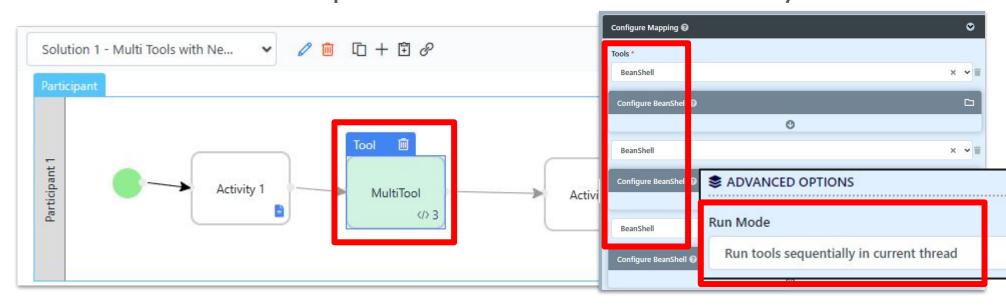
User will have to wait until all tools are finished





Solution 1 - Multi Tools with New Thread (No Dependency on Tools)

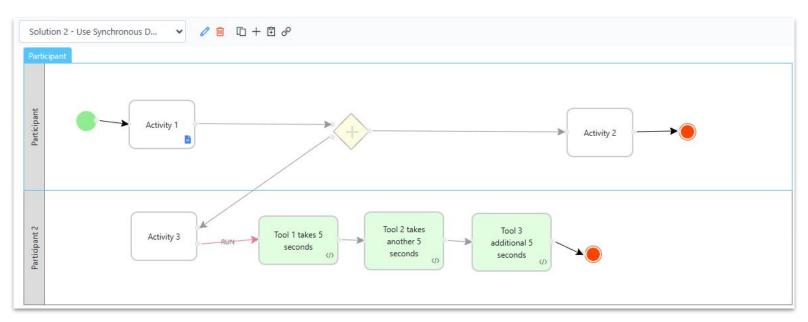
- Use Multi Tools and have all the tools placed under it. It
 is important to set the Run Mode to Run tools
 sequentially in a new single thread.
- Since the tools will run in a new thread, Joget will not wait for it to complete and move on to Activity 2.





Solution 2 - Use Synchronous Deadline (No Dependency on Tools)

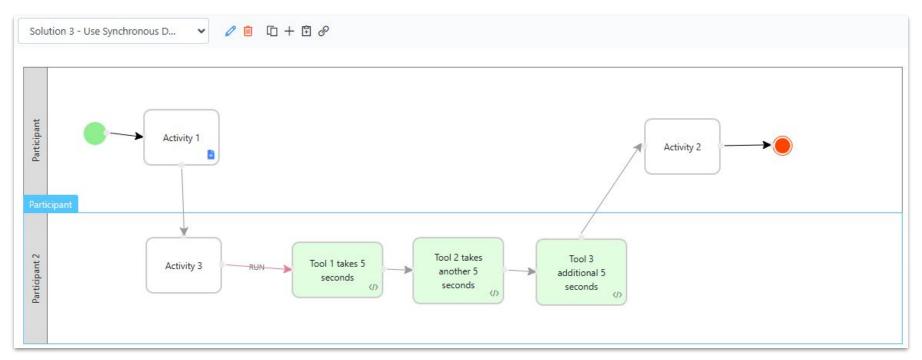
- In this solution, we are adding a parallel route and a new activity (Activity 3).
- Activity 3 is used as a dummy activity and mapped to a dummy user to serve as a "checkpoint" so that users do not need to wait at the "Please wait..." screen.





Solution 3 - Use Synchronous Deadline (With Dependency on Tools)

 By retaining the synchronous deadline in Solution 1 earlier, upon completing the assignment Activity 1, users will be able to inbox listing or wherever they came from and continue their work





References

 https://dev.joget.org/community/display/DX8/Process +Flow+Design+Considerations+for+Performance+and +User+Experience



Materials

 A sample app for the multitool is available in the Materials folders as 19.1.jwa

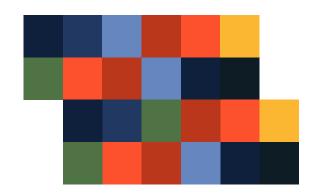


Chapter Review

Understand the process flow design considerations







Chapter 2Type of Routes



Routes

- Route is used to split or merge a process flow
- The 2 types of routes supported by Process Builder are:
 - Exclusive (XOR)

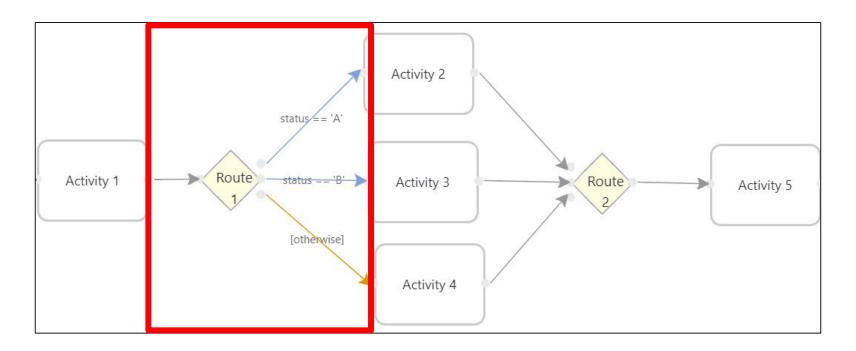


- Parallel (AND)



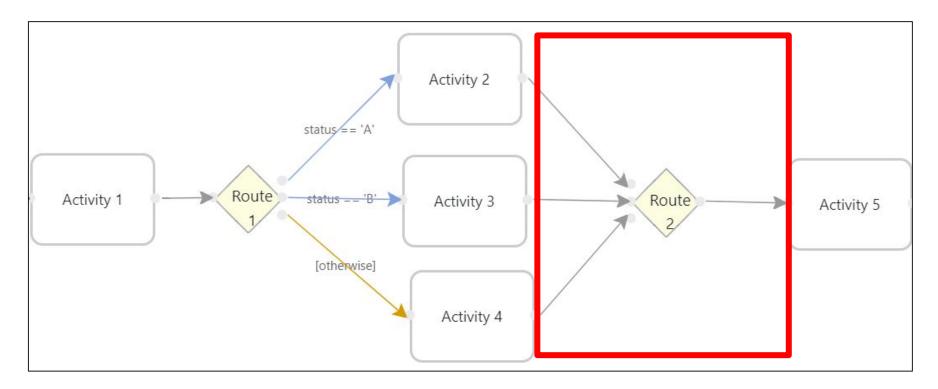


After "Activity 1", only 1 path will be taken, either
 Activity 2, 3, or 4, based on matching condition



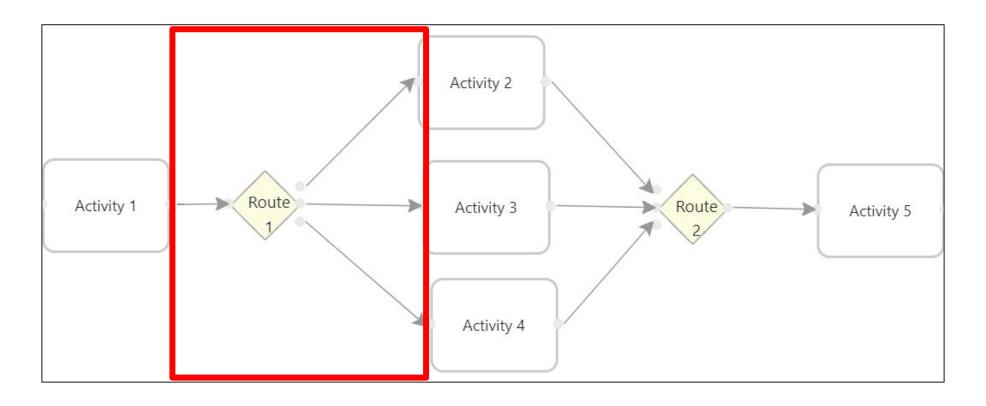


After completing either one of the activities,
 Activity 5 will be executed

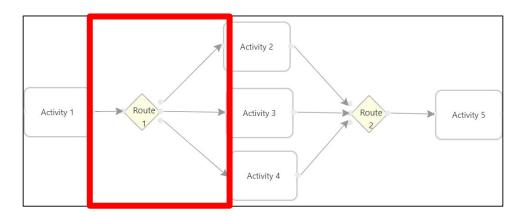




What if there's no condition set at all?





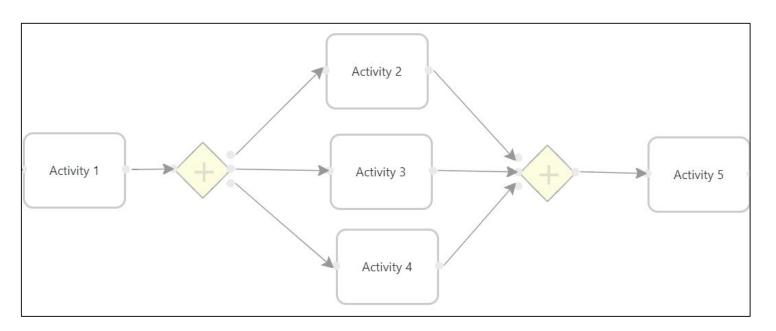


- FIRST matchable condition takes precedence, even when multiple routes are TRUE
- If NO matchable, FIRST default condition takes precedence (e.g. blank condition)
- If all transitions are NOT true and NO 'otherwise' condition exist, instance now stuck at "Route 1" and instance is marked as CLOSED & COMPLETED



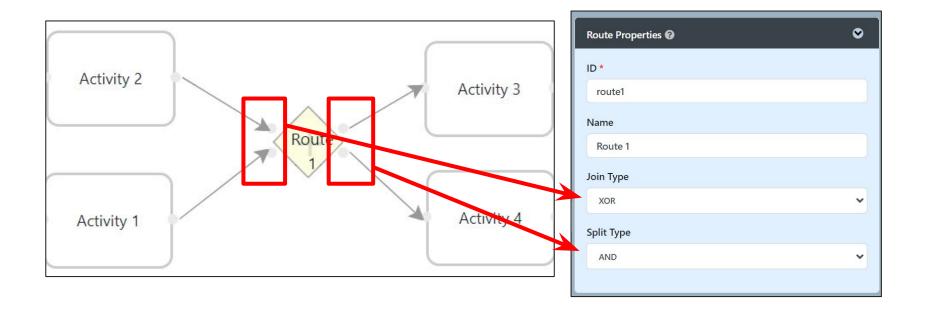
Parallel Route (AND)

- After "Activity 1", ALL matching conditions OR defaults (next 3 activities) will be executed "simultaneously"
- "Activity 5" will not be performed until Activity 2, 3, and 4 are completed





 List down all combinations of Join and Split type and how it would affect the process flow



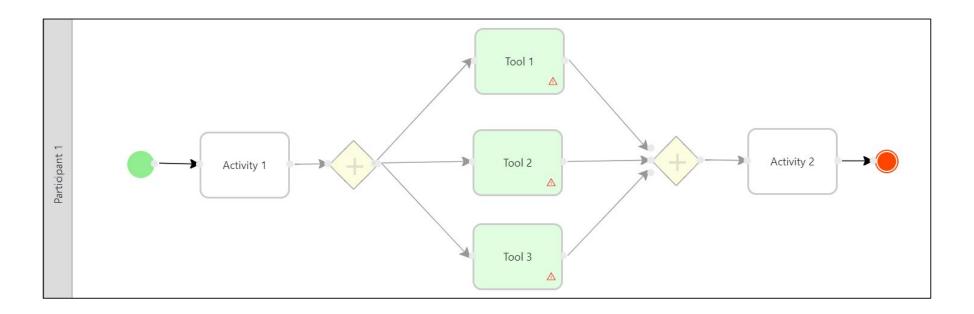


Only 4 possible combinations (Split - Join):

- 1. XOR XOR
- 2. XOR AND
- 3. AND AND
- 4. AND XOR



• If we set 3 Tools to run parallel, will all 3 tools be executed simultaneously?





 Executed "simultaneously" is actually a misnomer, it actually runs sequentially

```
INFO 30 Jan 2020 15:20:23 Tool 1  - Tool 1 Start======= 2020-01-30 at 15:20:23 SGT
INFO 30 Jan 2020 15:20:23 Tool 1 - Tool 1 =0
INFO 30 Jan 2020 15:20:23 Tool 1 - Tool 1 =1
INFO 30 Jan 2020 15:20:23 Tool 1 - Tool 1 =2
INFO 30 Jan 2020 15:20:23 Tool 1 - Tool 1 =3
INFO 30 Jan 2020 15:20:23 Tool 1 - Tool 1 =4
INFO 30 Jan 2020 15:20:23 Tool 1 - Tool 1 End======= 2020-01-30 at 15:20:23 SGT
INFO 30 Jan 2020 15:20:23 Tool 2  - Tool 2 Start======= 2020-01-30 at 15:20:23 SGT
INFO 30 Jan 2020 15:20:23 Tool 2 - Tool 2 =0
INFO 30 Jan 2020 15:20:23 Tool 2 - Tool 2 =1
INFO 30 Jan 2020 15:20:23 Tool 2 - Tool 2 =2
INFO 30 Jan 2020 15:20:23 Tool 2 - Tool 2 =3
INFO 30 Jan 2020 15:20:23 Tool 2 - Tool 2 =4
INFO 30 Jan 2020 15:20:23 Tool 2 - Tool 2 End====== 2020-01-30 at 15:20:23 SGT
INFO 30 Jan 2020 15:20:24 Tool 3 - Tool 3 Start======= 2020-01-30 at 15:20:24 SGT
INFO 30 Jan 2020 15:20:24 Tool 3 - Tool 3 =0
INFO 30 Jan 2020 15:20:24 Tool 3 - Tool 3 =1
INFO 30 Jan 2020 15:20:24 Tool 3 - Tool 3 =2
INFO 30 Jan 2020 15:20:24 Tool 3 - Tool 3 =3
INFO 30 Jan 2020 15:20:24 Tool 3 - Tool 3 =4
INFO 30 Jan 2020 15:20:24 Tool 3 - Tool 3 End======= 2020-01-30 at 15:20:24 SGT
```



Not parallel, then what?

 If you want to run it concurrently, you will need to use the multi tool plugin and set to multithread

```
30 Jan 2020 15:24:28 Multi Tool 1 - Multi Tool 1 Start====== 2020-01-30 at 15:24:28 SG
INFO 30 Jan 2020 15:24:28 Multi Tool 2 - Multi Tool 2 Start======= 2020-01-30 at 15:24:28 SG
INFO 30 Jan 2020 15:24:28 Multi Tool 3 - Multi Tool 3 Start====== 2020-01-30 at 15:24:28 SGT
INFO 30 Jan 2020 15:24:28 Multi Tool 3 - Multi Tool 3 =0
INFO 30 Jan 2020 15:24:28 Multi Tool 3 - Multi Tool 3 =1
INFO 30 Jan 2020 15:24:28 Multi Tool 3 - Multi Tool 3 =2
INFO 30 Jan 2020 15:24:28 Multi Tool 3 - Multi Tool 3 =3
INFO 30 Jan 2020 15:24:28 Multi Tool 1 - Multi Tool 1 =0
INFO 30 Jan 2020 15:24:28 Multi Tool 3 - Multi Tool 3 =4
INFO 30 Jan 2020 15:24:28 Multi Tool 3 - Multi Tool 3 =5
INFO 30 Jan 2020 15:24:28 Multi Tool 2 - Multi Tool 2 =0
INFO 30 Jan 2020 15:24:28 Multi Tool 2 - Multi Tool 2 =1
INFO 30 Jan 2020 15:24:28 Multi Tool 2 - Multi Tool 2 =2
INFO 30 Jan 2020 15:24:28 Multi Tool 2 - Multi Tool 2 =3
INFO 30 Jan 2020 15:24:28 Multi Tool 2  - Multi Tool 2 =4
INFO 30 Jan 2020 15:24:28 Multi Tool 2 - Multi Tool 2 =5
INFO 30 Jan 2020 15:24:28 Multi Tool 2 - Multi Tool 2 =6
INFO 30 Jan 2020 15:24:28 Multi Tool 2 - Multi Tool 2 =7
INFO 30 Jan 2020 15:24:28 Multi Tool 2 - Multi Tool 2 =8
INFO 30 Jan 2020 15:24:28 Multi Tool 2 - Multi Tool 2 =9
INFO 30 Jan 2020 15:24:28 Multi Tool 1 - Multi Tool 1 =1
INFO 30 Jan 2020 15:24:28 Multi Tool 3 - Multi Tool 3 =6
INFO 30 Jan 2020 15:24:28 Multi Tool 3 - Multi Tool 3 =7
INFO 30 Jan 2020 15:24:28 Multi Tool 3 - Multi Tool 3 =8
INFO 30 Jan 2020 15:24:28 Multi Tool 2 - Multi Tool 2 End======= 2020-01-30 at 15:24:28 SGT
INFO 30 Jan 2020 15:24:28 Multi Tool 1 - Multi Tool 1 =2
INFO 30 Jan 2020 15:24:28 Multi Tool 3 - Multi Tool 3 =9
INFO 30 Jan 2020 15:24:28 Multi Tool 1 - Multi Tool 1 =3
INFO 30 Jan 2020 15:24:28 Multi Tool 1 - Multi Tool 1 =4
INFO 30 Jan 2020 15:24:28 Multi Tool 1 - Multi Tool 1 =5
INFO 30 Jan 2020 15:24:28 Multi Tool 1 - Multi Tool 1 =6
INFO 30 Jan 2020 15:24:28 Multi Tool 1 - Multi Tool 1 =7
INFO 30 Jan 2020 15:24:28 Multi Tool 1 - Multi Tool 1 =8
INFO 30 Jan 2020 15:24:28 Multi Tool 1 - Multi Tool 1 =9
INFO 30 Jan 2020 15:24:28 Multi Tool 3 - Multi Tool 3 End======= 2020-01-30 at 15:24:28 SGT
     30 Jan 2020 15:24:28 Multi Tool 1 - Multi Tool 1 End======= 2020-01-30 at 15:24:28 SGT
```



Materials

 A sample app for the multitool is available in the Materials folders as 19.2.jwa

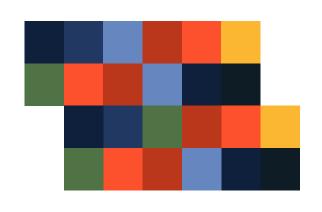


Chapter Review

Understand the use of Route and its configurations







Chapter 3

Participant
Mapping using
Workflow
Variable



Participant Mapping Using Workflow Variable

- Dynamically map to participant using workflow variable.
- Workflow variable may consists of:-
 - Group code
 - 2. Username
 - Department code
 - 4. Head of Department (Department code)
- Supports multiple assignments. (Semicolon separated value [Eg. jack;david;clark])



Problem Statement

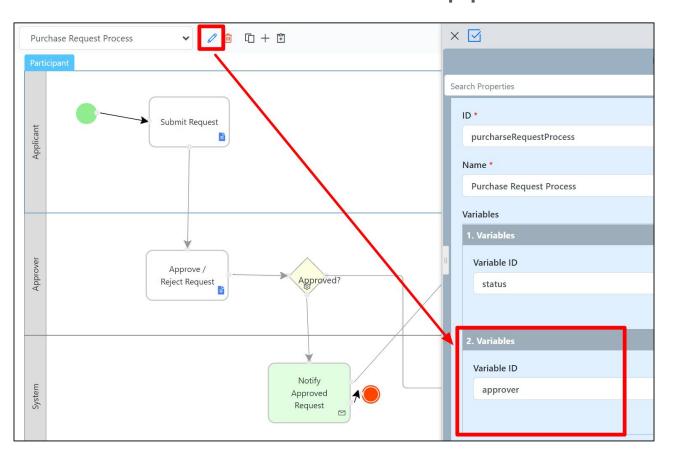
 A new role is added to existing process but the participant can only be decided during the runtime (In the last activity before the activity in the new role's swimlane)

Example use case: Selecting your approver before submitting your purchase request



Exercise 2: Implement Dynamic Participant Capability

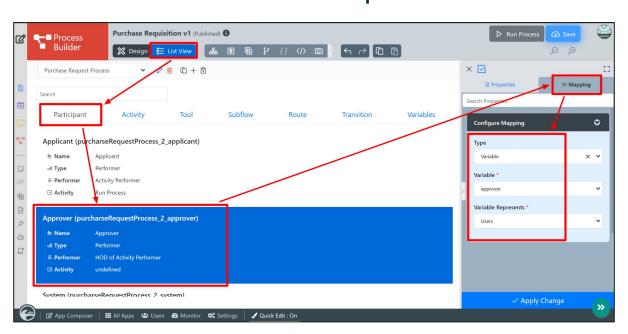
Add a new workflow variable - approver





Mapping Participant to Workflow Variable

- Change "approver" participant mapping
- Go to "Participant" tab and select "approver" variable id that is created recently
- Then select "Users" for value representation





Mapping Form Field to Workflow Variable

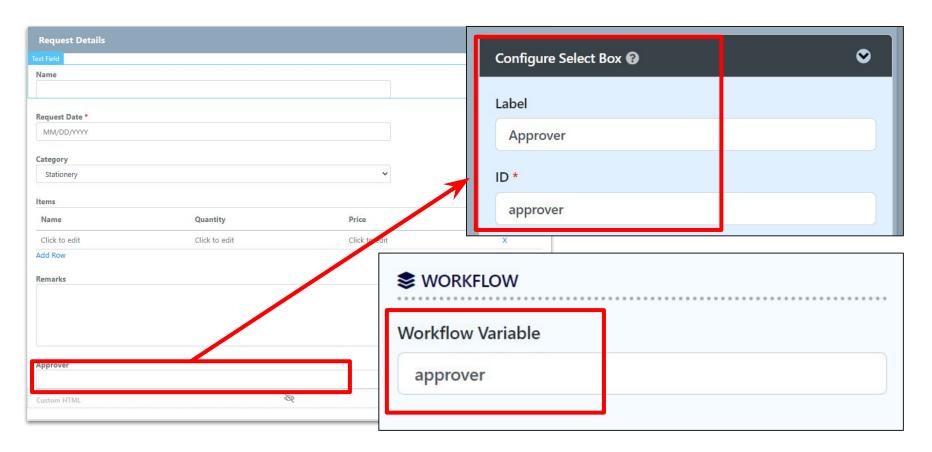
- Any input element can be used to assign value to the Workflow Variable
- Insert a Select Box element into the form and tie to the workflow variable created earlier
- * Input elements that allow mapping to Workflow Variable are:-
 - Checkbox
 - Date Picker
 - Hidden Field
 - ID Generator Field
 - Radio
 - Select Box

- Textarea
- Text Field
- Calculation Field
- Multi Select Box
- Popup Select Box
- Time Picker



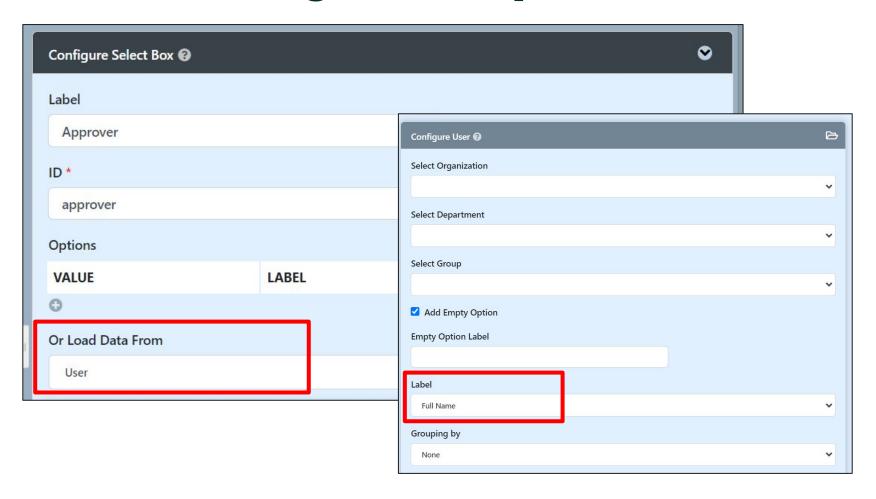
Mapping Form Field to Workflow Variable

Insert a Select Box element into the form and tie to it





Configure Select Box to populate user list using User Options Binder





Verify participant mapping

- Run the process to test whether the participant mapping works as designed
- The new participant should be assigned to the username as specified in the form
- Try out the process monitor! Try to check for who is the assigned approver and if it's correct

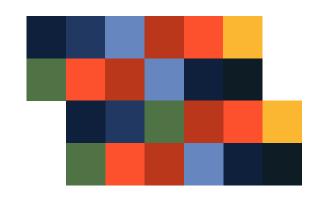


Chapter Review

 Able to assign Participant by using Workflow Variable's value







Chapter 4

Mapping Routes
Without Workflow
Variable



Why??

- Workflow variables must be defined in process design and deployed.
- Changes to workflow variables requires process deployment.
- With this method:
 - No need to redeploy process, hence no process migration to worry about
 - Flexibility to adapt to changes



Exercise 3

- For this example, we will use Form Data Hash
 Variable to read field value(s) directly to perform routing
- No need to set up transition rules directly in the process design. Use the Simple Rules
 Decision Plugin

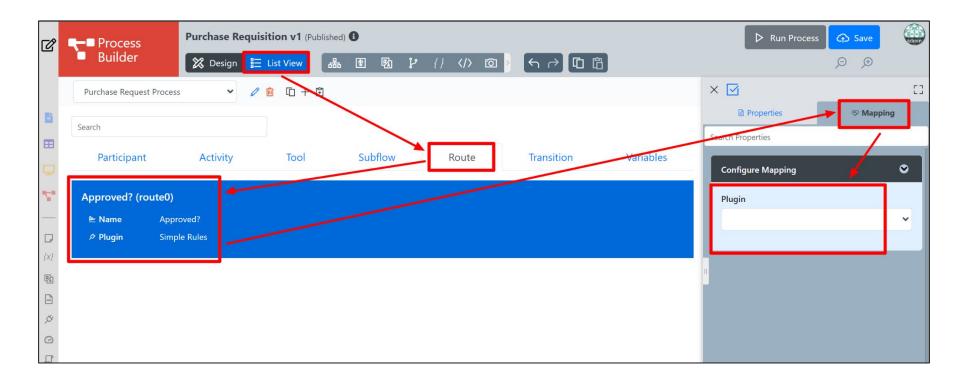


1. Find the approval field ID, to formulate the hash variable: **#form.purchase_requests.approval#**

Request Approval			
Request Details			
Name			
Request Date *	MM/DD/YYYY		
Category			~
Items			
Name	Quantity	Price	
Remarks			
			10
Approval			~
Approval	○ Approved ○ Rejected		
Custom HTML	Ø		

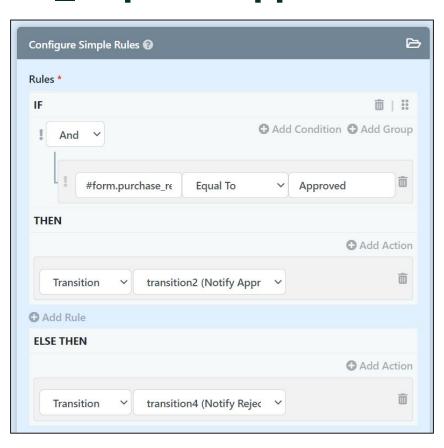


2. Go to the process design, edit the approval route, and select the Simple Rules Decision Plugin





3. Configure accordingly using the hash variable: #form.purchase_requests.approval#





4. Now let's verify in runtime to see if it is working!

Note: Using a decision plugin will override the transition rules set for the specific route in the process design.



Materials

 The completed app with the working exercise is available in the 'Materials' folders as 19.3 and 19.4.jwa

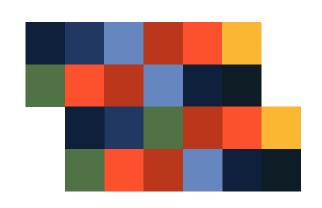


Chapter Review

 Able to route process flow accordingly without using workflow variable







Chapter 5 Deadline using Workflow Variable



Use Case

- 1. Dynamic Deadline
- 2. Sample business rules:
 - each record has a different due date, send an email reminder based on the due date

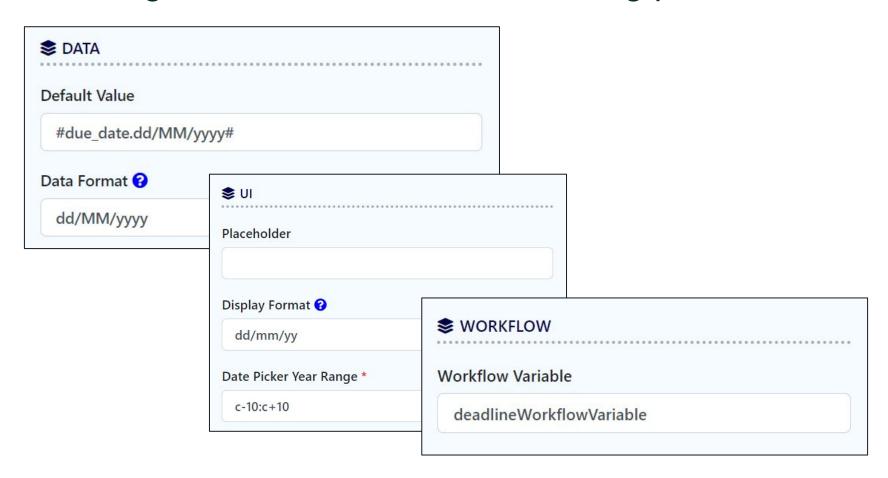


Exercise 4

- Create a Form with a Date Picker
 - Ensure Data Format is the same as Deadline Duration Unit
 - If users are from different time zones:
 - Consider using "Date and Time stored in UTC"
 - Ensure user profile has its Time Zone set
 - (Optional) Enable User Time Zone in Date Picker properties
 - Ensure Deadline properties are configured accordingly:
 - Duration Unit: Date (with correct format)
 - Duration Limit: workflowVariable (any name you define your Workflow Variable)

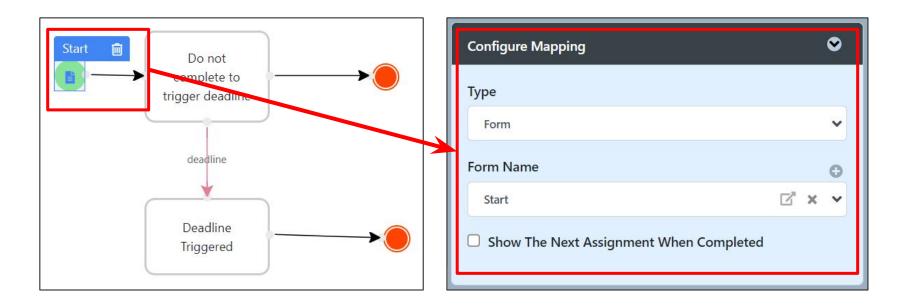


1. Configure the **Date Picker** accordingly in the Form



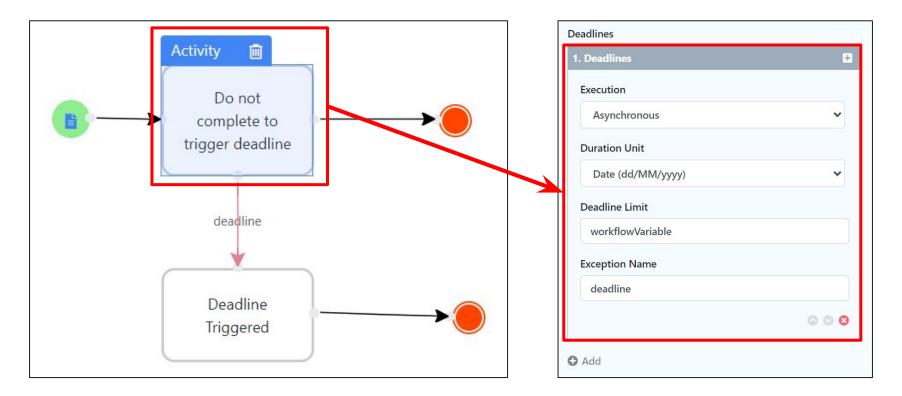


2. Map the **Start** node to the Form where the Date Picker is added, so that the selected date is stored in the next activity as the deadline trigger



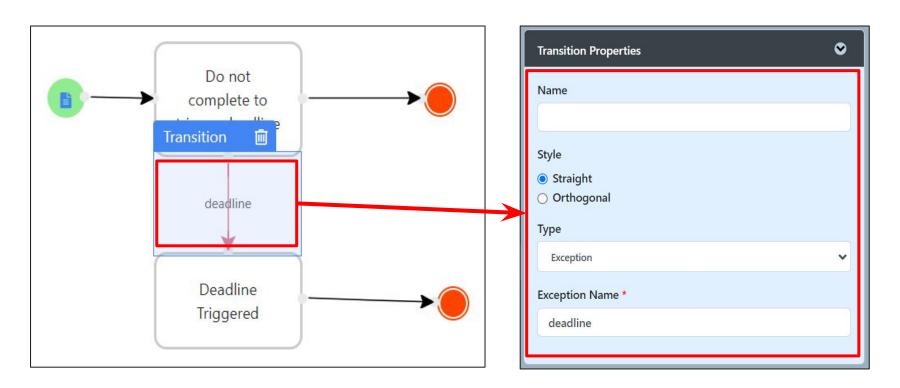


3. Build a Process as follows and ensure the **Data Format** in the **Date Picker** configuration is the same as the **Duration Unit** of the "Do Not Complete Form To Trigger Deadline" activity.





4. When the Form is completed, the deadline will be triggered





Materials

 The completed app with the working exercise is available in the 'Materials' folders as 19.5.jwa

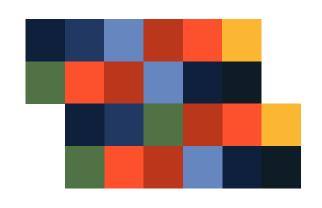


Chapter Review

 Instead of a entering a fixed duration for the Deadline, learn how to Deadlines can be set and triggered using the Workflow Variable method







Chapter 6

Complex Multiple
Approval Based
on Form Data



Use Case

- Requires multiple approval based on configurable business rules
- 2. Sample business rules:
 - if the amount is more than 500, Cat Grant will be the approver
 - if the request comes from the US, Clark
 Kent will need to approved it too

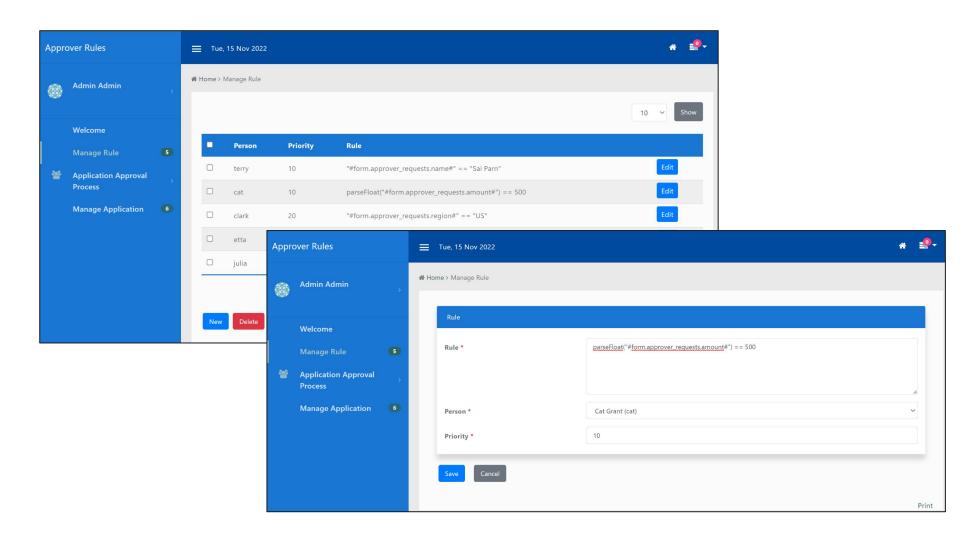


Exercise 5

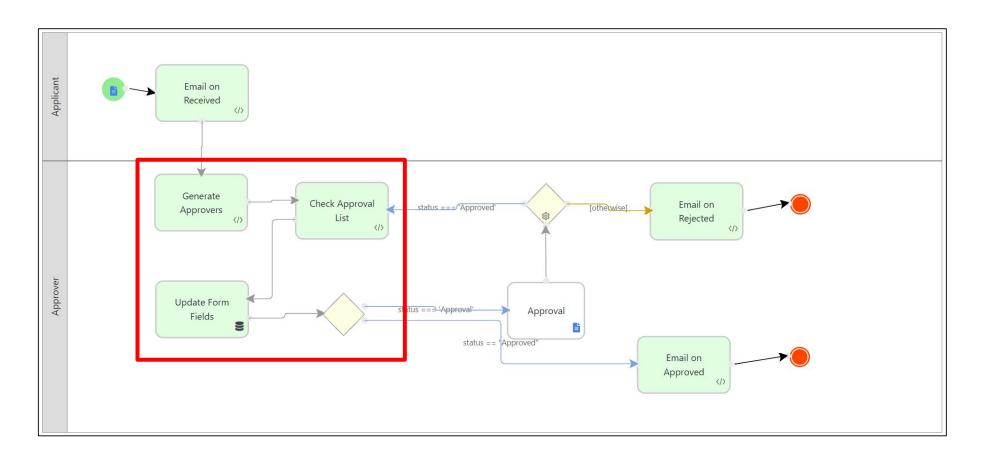
- Create a Form to allow configuration of business rule and set who will be the approver and set priority (who will be the 1st approver, 2nd approver, etc)
- Create a Tool plugin to generate the approvers based on the configuration



Joget Solution









Materials

- Check out the completed app to study its code
- Completed app is available at 19.6.jwa

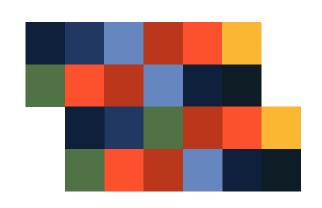


Chapter Review

 Understand how to select or prioritise an approver among multiple approvers in the Process Builder







Chapter 7

Process Enhancement Plugin



Process Enhancement Plugin

 Set of 4 plugins to automatically generate approval/rejection action buttons in the List and Form screens

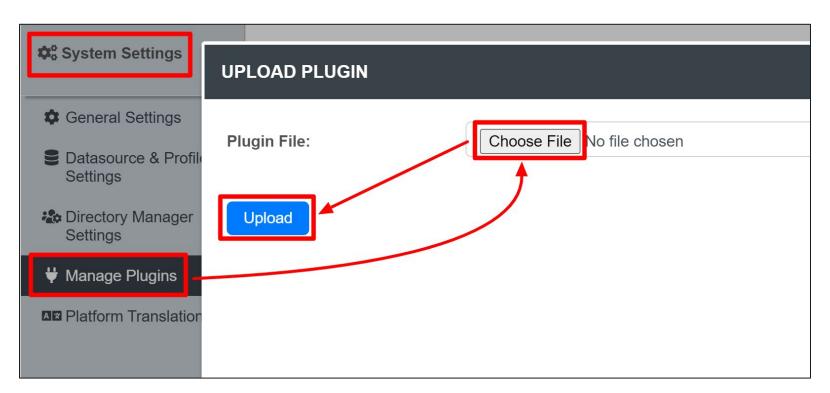
Reference:

https://dev.joget.org/community/display/marketplace/Process+Enhancement+Plugin



Installing Process Enhancement Plugin

 Download the plugin from Joget Marketplace and import it into your Joget platform via Manage Plugins in the System Settings





Exercise 6

- Create a new Form and use the App
 Generator to Generate Process Approval
 Process
- Launch the App, click on Submit Request, fill up the Form and click Submit
- 3. Click on Approval



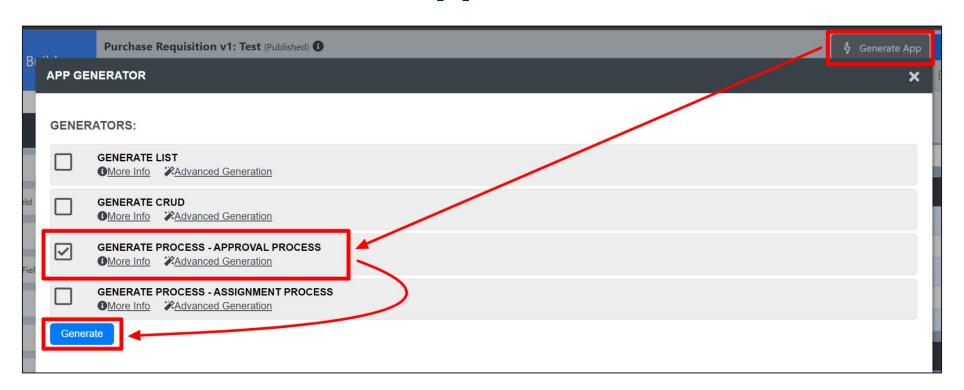
Start with creating a Form

- 1. Create two fields in the Form
 - Hidden Field
 - ID: status
 - Workflow Variable: status
 - Text Field
 - Label: Request Note
 - ID: request_note



Generate Approval Process

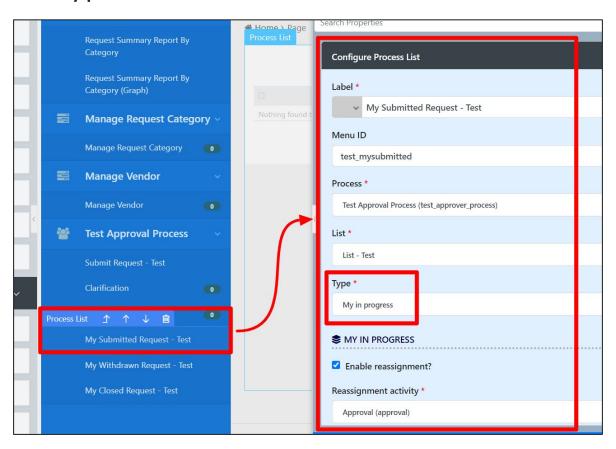
Save the Form and use App Generator to Generate Process - Approval Process





Process List

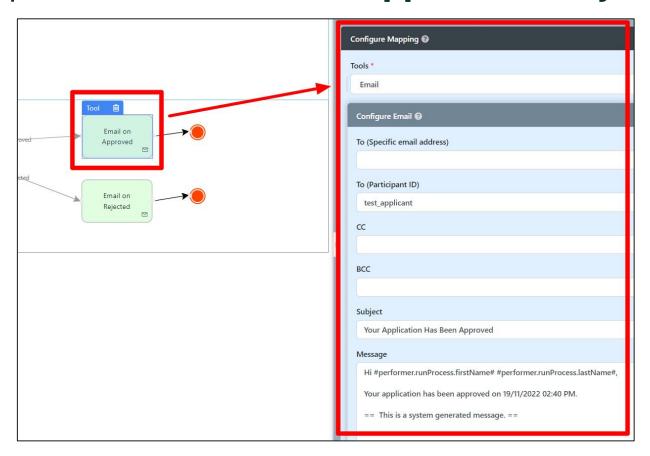
3. The **Type** field determines what type of tasks it will display and determines the type of buttons will be available





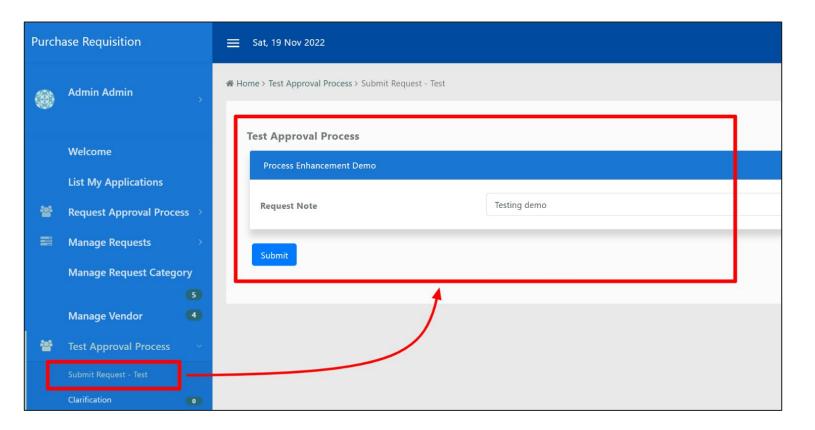
Sending Email of Approval Status

4. Configure the mapping accordingly, for sending email of the Approval Status as either **Approved** or **Rejected**



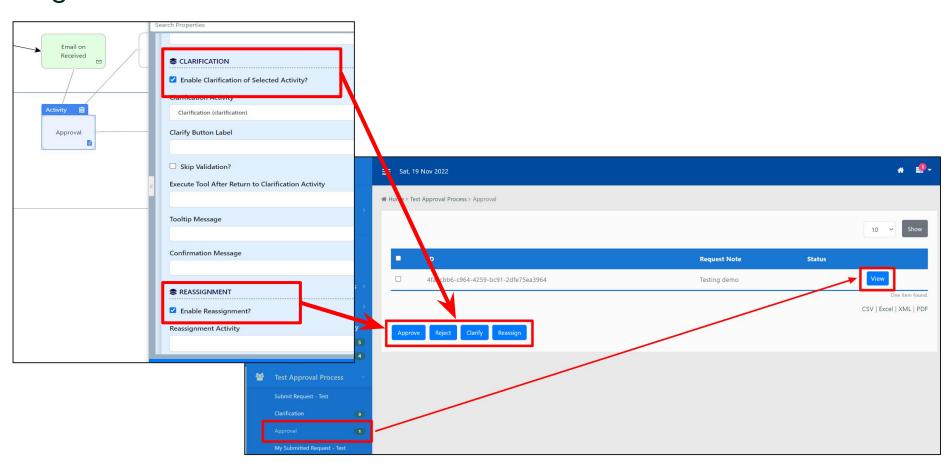


5. Try submitting a Process after the Approval Process Menu is created



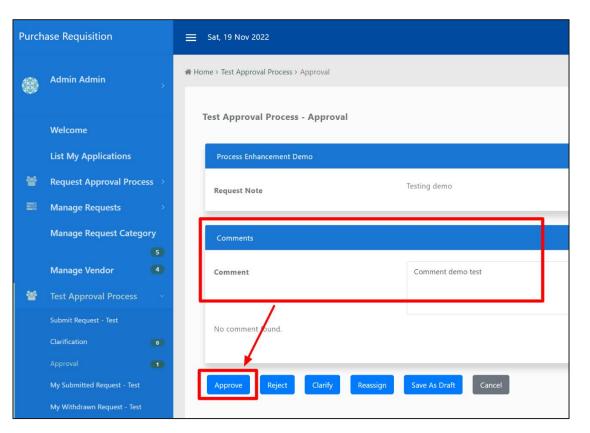


6. Automatically mapped Activities to Form after Approval Process is generated





7. When clicked on **View** hyperlink, you can give comments to the Process and click on **Approve**





8. Check **My Closed Request** to see the updated **Status** is now set to **Approve**





Materials

- Check out the completed app to study its code
- Completed app is available at 19.7.jwa

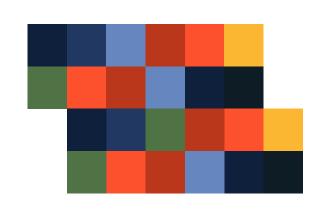


Chapter Review

 Understand and being able to use Process Enhancement Plugin effectively







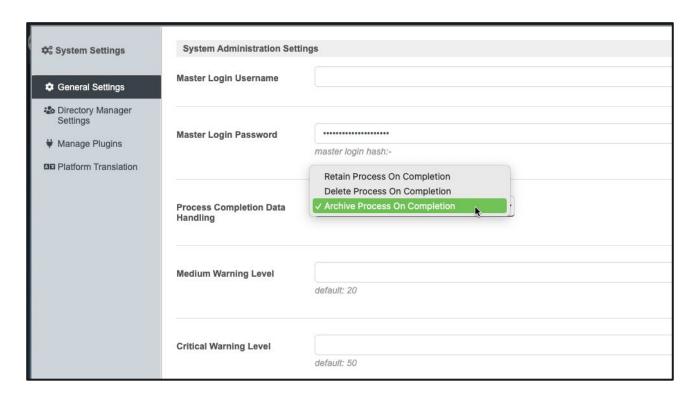
Chapter 8

Process
Completion
Data Handling



Process Completion Data Handling

New in DX 8





Process Completion Data Handling

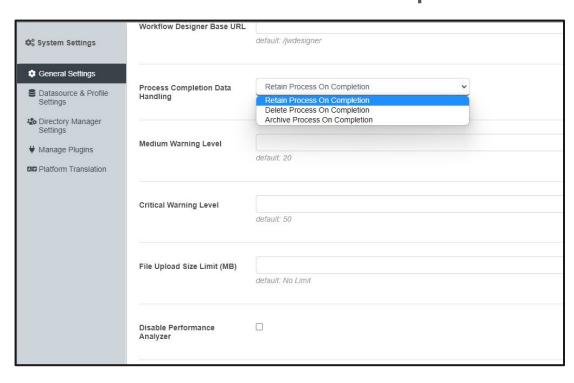
- Improve performance with process related functions by either:-
 - Retain Process On Completion
 - Delete Process On Completion
 - Archive Process On Completion
- The latter 2 options are recommended to improve performance.



Auto Archive

Auto Archive automatically archives the completed processes to achieve better operational performance Choose retain process

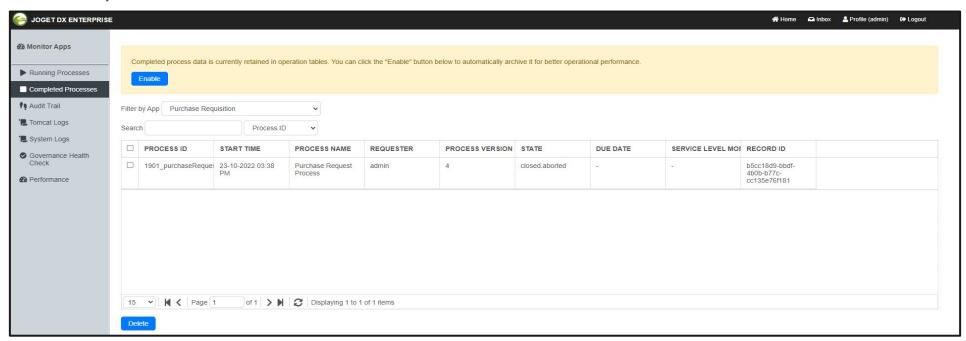
on completion.





Auto Archive

Next, click on the enable button.



Reference: https://dev.joget.org/community/display/DX8/Completed+Processes



Module Review

- Understand the use of Route and its configurations
- 2. Able to assign Participant by using Workflow Variable's value
- 3. Able to route process flow accordingly without using workflow variable
- 4. Complex Multiple Approval based on form data
- 5. Understand and being able to use Process Enhancement Plugin effectively



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